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Presentation to the Milwaukee
Common Council - Public Safety
Committee

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About DHHS

► Divisions

- Behavioral Health Division
- Delinquency and Court Services Division
- Disabilities Services Division
- Housing Division
- Management Services Division



Shared Goals

Improve:

- ▶ Access to services
- ▶ Outcomes
- ▶ Coordination
- ▶ Community well-being



Community-Wide Mental Health Redesign

- ▶ Leadership
- ▶ Key Community Partnerships
 - ▶ Law enforcement, Private hospitals, Community-based Organizations, advocacy groups, Policy makers, Persons with lived experience
- ▶ Over \$20 million in investments



Investments Over \$20 million

- ▶ Crisis Services
- ▶ Recovery Oriented Services
- ▶ Peer run services
- ▶ Housing



Progress 2011-2015

- ▶ 50% reduction in inpatient admissions
- ▶ 34% reduction in emergency room detentions
- ▶ 24% reduction in emergency room visits
- ▶ 30% reduction in hospital readmissions after 30 days
- ▶ 84% diversion in emergency room detentions when CART intervenes



Long Term Care Closure

- ▶ Best practice
- ▶ Dignity
- ▶ Law
- ▶ Right thing to do
- ▶ Success





Vision of New Hospital

- ▶ Mental Health Board is analyzing two vendors
- ▶ Regional approach- state, county and private sector partnership
- ▶ Research/education
- ▶ National Model



Mike Lappen, Administrator Behavioral Health Division





Our Services

- ▶ BHD Hospital
- ▶ Observation Unit
- ▶ Emergency Room (Psychiatric Crisis Services, PCS)
- ▶ BHD Community-based Services



Additional Services

- ▶ Coordinates with providers and community organizations/change agents
- ▶ Q1 2016 number of people served:
 - ▶ Community Support Program: 1,308
 - ▶ Detoxification: 688
 - ▶ CCS: 285
 - ▶ Crisis Case Management: 77



VISION 20/20

- ▶ Vision: National Best-Practice Leader in Behavioral Health
- ▶ Integrating services
 - ▶ More nimble to address crisis
 - ▶ Assessment & referrals
 - ▶ Access



Community based Facilities

- ▶ Northside / Southside “Hubs”
 - ▶ Community feedback
 - ▶ Community based locations that promote health and wellness
 - ▶ Convenient access / “FRONT DOOR”
 - ▶ MPD outlet



Wraparound Milwaukee

- ▶ Goal: Help children and families stay together safely in their homes and community by getting them what they need in the right way at the right time
- ▶ Creates a team around the child - seen weekly or more often
- ▶ More than 1,200 youth enrolled
 - ▶ Nearly 50% come in through the court system
 - ▶ No wait list
- ▶ Overall juvenile justice recidivism rate was 10.1% during 2014-2015 for youth enrolling in Wraparound within that period
 - ▶ Recidivism most likely to occur during the first three months
 - ▶ Youth with the most serious offenses or otherwise determined high risk through a clinical review have lower recidivism rates than other youth



Collaborations and Opportunities

- ▶ Crisis Assessment Response Team (CART)
- ▶ Crisis Intervention Team (CIT)
- ▶ Trauma Response Team
- ▶ MacArthur Grant
- ▶ Housing First
- ▶ Awareness / Stigma

THANK YOU!

