

CLINICAL SERVICES BRANCH

CITY OF MILWAUKEE HEALTH DEPARTMENT (MHD)

ADMINISTRATIVE OFFICE
FRANK P. ZEIDLER MUNICIPAL BUILDING
841 NORTH BROADWAY, 3RD FLOOR
MILWAUKEE, WI 53202-3653

CREATED BY DEPUTY COMMISSIONER OF CLINICAL SERVICES
JEFFLYN BROWN MSN-Ed, RN | SEPTEMBER 2025



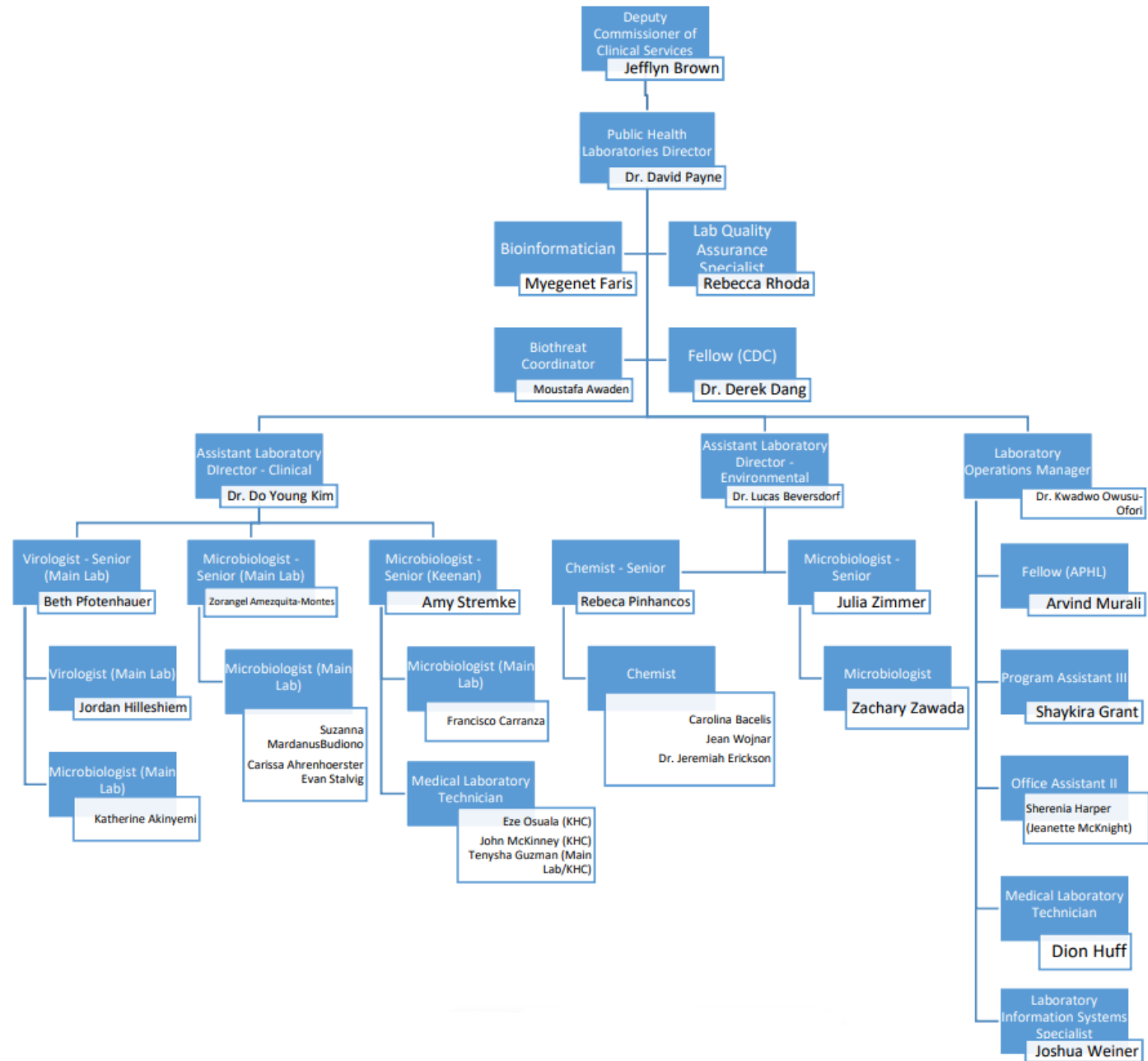
HEALTH DEPARTMENT BRANCHES

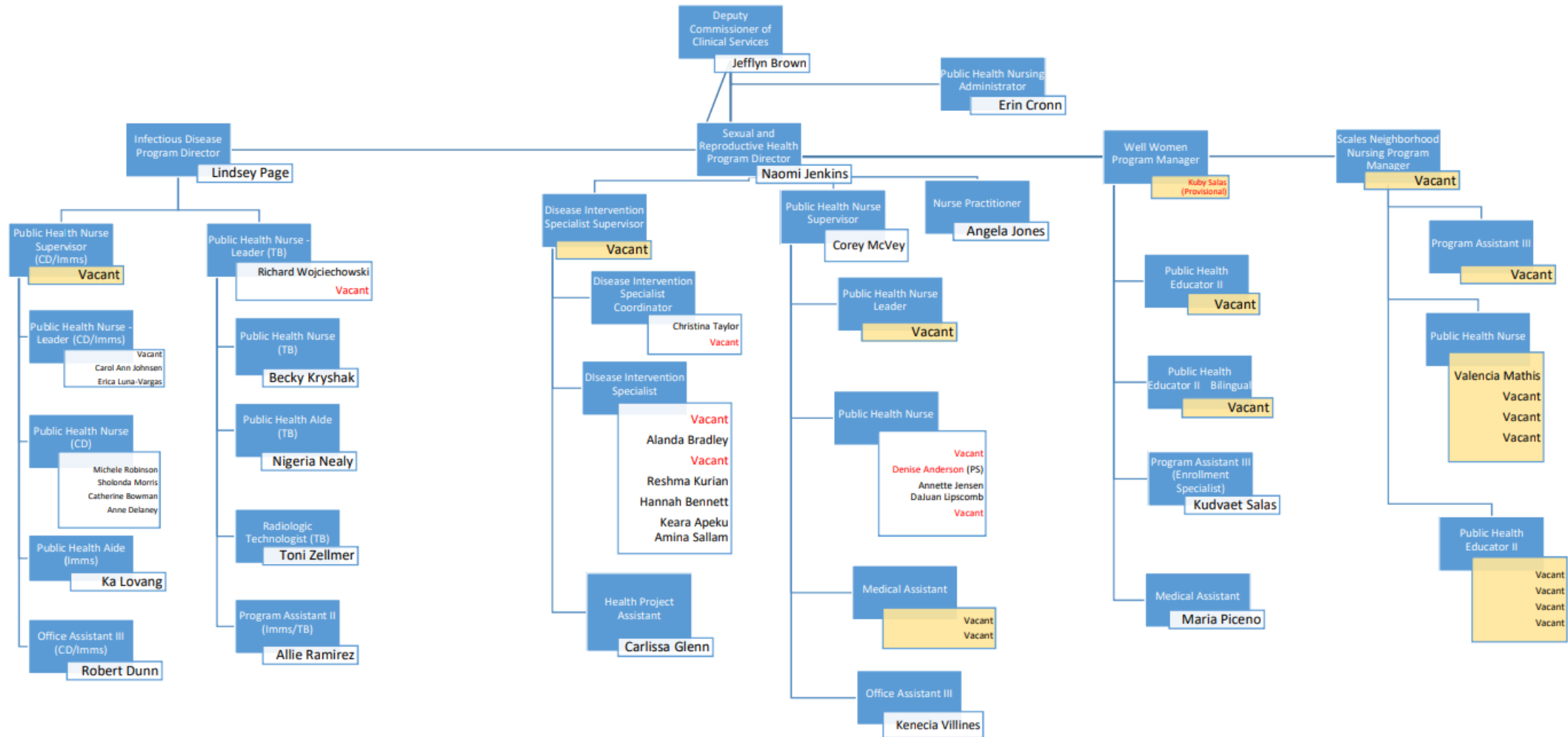
Commissioner's Office	Maternal and Child Health (MCH)	Environmental Health	Clinical Services	Policy, Innovation, and Engagement (PIE)
Administration and Human Resources	BOMB Doula program	Consumer Environmental Health (CEH)	Infectious Disease (ID)	Data and Evaluation
Finance	Community Healthcare Access Program (CHAP)	Emergency Preparedness & Environmental Health (EPEH)	MKE Breast and Cervical Cancer Awareness Program (MBCCAP)	Marketing and Communications
	EFM / DAD Project	Home Environmental Health (HEH)	Sexual and Reproductive Health (SRH)	Public Health Strategy
	Safe Sleep / Strong Baby		MKE Health Department Lab (MHDL)	Workforce Development
	Newborn Screening			
	Women, Infants, and Children (WIC)			



Mike Totoraitis, PhD
Commissioner of Health

Clinical Services - Lab





CLINICAL SERVICES BRANCH PROGRAMS

- **Immunization Program**
- **Communicable Disease Prevention and Control**
- **Tuberculosis Prevention and Care Program**
- **MHD Lab**
- **Sexual & Reproductive Health Program**
- **Milwaukee Breast & Cervical Cancer Awareness Program (MBCCAP)**
- **Scales Neighborhood Nursing**

TB/COMMUNICABLE DISEASE/IMMUNIZATIONS

Immunization Program

Immunizations for Children and Adults

Offered at all 3 clinic sites, rotated 4 days per week

Mobile Vaccine Clinics-Coordinated with Community Partners, 58 mobile clinics in 2024

Communicable Disease Prevention and Control

Serves as a resource for the general public, schools, and community, and medical entities regarding infectious diseases, infection control, and prevention.

Program staff investigate a subset of these cases to do the following:

- Verify diagnosis
- Confirm treatment
- Determine the source of the illness
- Reinforce medical advice
- Provide contact notification as necessary
- Provide education to prevent further spread of infection

Tuberculosis Prevention and Care Program

• Patient assessment • Case management • Patient education • Directly observed therapy (DOT) • Toxicity and therapy monitoring • Initiating and discontinuing isolation • Assessment of isolation options



The MHD immunization team partnered with Milwaukee Public Schools (MPS) to conduct:

- Two school-based clinics
- Two additional MPS-focused clinics at NWHC and SSHC
- **Total: 609 vaccines administered to 180 clients across these events**

Walk-In Clinic Demand, October 1-17:

- **1,643 vaccines** administered at MHD walk-in clinics
- **530 clients served** for school-required vaccines, COVID-19, and flu shots

Acknowledgments:

Thank you to all Public Health Nurses for their dedication and long hours supporting these clinics.

Special thanks to **See Xiong**, **Kathy Harris**, and **Crystal Avalos** for their help with client registration—your assistance is invaluable!

SEXUAL & REPRODUCTIVE HEALTH

Services Offered

- Screening, diagnosis, and treatment of sexually transmitted infections
- Confidential HIV counseling and testing
- Free external and internal condoms
- Birth control methods, including: pills, patch, NuvaRing, and Depo injection
- Risk reduction counseling
- Emergency contraception

The DIS Team provides epidemiological investigations and follow-up for patients who are known to have or are suspected of having Syphilis, HIV, Gonorrhea, and Chlamydia. All services are confidential.



MILWAUKEE BREAST & CERVICAL CANCER AWARENESS PROGRAM (MBCCAP)

Wisconsin Well Woman Program (WWWP)

The Wisconsin Well Woman Program (WWWP) provides preventive health screening services to low-income women who are uninsured or underinsured. This state-run program covers the costs of mammograms and Pap tests

Breast Cancer Care Coordination

- Services and eligibility information for our Well Woman programs targeting women
- Care navigation services
- Outreach and education- community engagement



MHD LAB

Vision

- To continue to provide quality service to both internal and external customers of our public health laboratory in response to dynamic epidemiological variables and to be responsive to the changing demands of the health community.

Mission

- To assist the Department in guarding the public health by providing quality laboratory services for monitoring acute and chronic diseases and the environment through assessment, surveillance, epidemiology, and dissemination of information.

Laboratory Sections

- Clinical and Environmental Microbiology
- Virology and Molecular Science
- Chemistry
- Administration
- Keenan Health Center



SCALES NEIGHBORHOOD NURSING



THANK YOU!

Feel free to reach out to me with any questions!

Jefflyn Brown MSN-Ed, RN

Deputy Commissioner of Clinical Services

Pronouns: She • Her • Hers

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