City of Milwaukee

IMPORTANT NOTICE: A $25 FILING FEE MUST ACCOMPANY THIS APPEAL, WITHIN THE DEADLINE REFERENCED BY THE BILL.

Checks should be made payable to: City of Milwaukee and a copy of the bill should be included with your appeal

IMPORTANT NOTICE FOR CUSTOMERS PAYING BY CHECK

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account, or to process the payment as a check transaction.

IF THE CHARGES HAVE ALREADY APPEARED ON YOUR TAX BILL, THIS APPEAL CANNOT BE FILED.

TO: Administrative Review Board of Appeals
City Hall, Rm. 205
200 E. Wells St.
Milwaukee, WI 53202
(414) 286-2231

DATE: 2/11/2025

RE: 4327 N 25th St Milw 53209
(Address of property in question)

Under ch. 68, Wis. Stats., s. 320-11 of the Milwaukee Code of Ordinances, this is a written petition for appeal and hearing.

I am appealing the administrative procedure followed by Dept of Neighborhood Services
(Name of City Department)

Amount of the charges $ 999.47

Charge relative to: debtrash pickup

I feel the City's procedure was improper due to the following reasons and I have attached any supporting evidence, including city employee's names/dates which I spoke to regarding this issue and copies of any city orders received:

Please see attach statement

Feleccia Mayo
Signature

4321 N 25th Street Milwaukee 53209
Mailing address and zip code

Name (please print) (414) 377 1791
(414) 377-1791
Daytime phone number

Feleccia_Mayo@yahoo.com
E-Mail Address(es)

form 3/21/2022

Formal Appeal of Invoice – $999.47

To Whom It May Concern,

I am formally appealing the $999.47 charge issued under the address 4327 N. 25th Street.

On November 24, 2025, I requested a Special Pickup for debris resulting from a flooded basement at my residence located at 4321 N. 25th Street. The City of Milwaukee issued Work Order #543-1776.

On November 25, 2025, an inspector came to assess the debris and determine the cost. At that time, the order was entered into the system for Special Pickup processing.

Due to weather and the holiday period, the debris was not immediately removed. During that time, I reduced the volume of debris by consolidating bags and utilizing available garbage bins.

On or about December 4, 2025, a green notice was placed on 4327 N. 25th Street, an attached but unoccupied townhouse that I own. The debris in question was not located at 4327. It was located in the driveway of 4321 N. 25th Street, facing Atkinson Avenue, which is where garbage is routinely collected. There is no driveway access at 4327 and no debris was placed there.

On or about December 5, 2025, I contacted the Department of Neighborhood Services and spoke with Lucy. I informed her that Special Pickup Work Order #543-1776 had already been issued and entered into the system for the debris at 4321 N. 25th Street. I also contacted Special Pickup staff and was informed that the work order remained active and visible in the system at that time.

On or about December 15, 2025, the debris was removed. On or about December 22, 2025, I received notice that the debris had been picked up by DNS rather than through the previously scheduled Special Pickup process.

I contacted DNS and again spoke with Lucy to inquire about the billing amount, as no price had been listed on the notice. She advised me to wait for the bill.

The bill I later received is dated January 12, 2026. When the bill arrived on January 15, 2026, in the amount of $999.47 under the address 4327 N. 25th Street, I again contacted DNS.

Lucy provided copies of the photographs showing the notice posted on the door, as well as images of the debris before and after removal. On January 23, 2026, she provided instructions on how to file this appeal.

The debris had already been properly reported, assessed, and entered into the City's system under Work Order #543-1776 prior to enforcement action. The debris was located at 4321 N. 25th Street, not 4327 N. 25th Street. Additionally, the charge of $999.47 significantly exceeds what the scheduled Special Pickup would have cost.

It appears there was a breakdown in coordination between departments, resulting in enforcement action and billing despite an existing and active Special Pickup order.

For these reasons, I respectfully request that the $999.47 charge be dismissed in full.

Sincerely,
Felecia Mayo

of Milwaukee

Department of Neighborhood Services
Inspections Services for health, safety and neighborhood improvement

Jeanette Arroyo-Vega
Commissioner

Michael Mazmanian
Deputy Commissioner

January 12, 2026

FELECIA W MAYO
HELEN A MAYO
4321 N 25TH ST
MILWAUKEE, WI 53209

Record ID # GBGCO-25-04742

Re: 4327 N 25TH ST

TAXKEY #: 2310048000

You were notified by the Department of Neighborhood Services to correct a garbage and litter nuisance code violation at 4327 N 25TH ST. You failed to do so within the time prescribed in the order so the City corrected the violation.

The cost to correct the nuisance was $999.47. This fee includes a 1.6% training and technology surcharge. As indicated in the original order, this charge if unpaid will be placed on the property tax bill. If you wish to pay this amount rather than to have it appear on your tax bill, you may do so before September 15, 2026 at this address or pay online at http://milwaukee.gov/lmsPay:

Department of Neighborhood Services
Attn: Cashier
841 N. Broadway, Room 105
Milwaukee, WI 53202

Checks should be made payable to the City of Milwaukee for the amount listed above. Please enclose a copy of this notice with your payment.

If you have any questions or feel this letter was issued in error, please call 414-286-5771 to have this matter reviewed. A review does not extend the time to appeal.

If you wish to formally appeal this charge you must file that appeal within 30 days of the date of this letter. It must be filed with the: Administrative Review and Appeals Board, Office of the City Clerk, Room 205 City Hall, 200 E Wells Street, Milwaukee Wisconsin 53202, 414-286-2221. Please contact them to obtain the proper application form. There is a $25 fee required when filing this appeal.

Please be advised that if you have filed for bankruptcy, this letter is for informational purposes and is not intended to be construed as an attempt to collect a debt during the pendency of your bankruptcy as other conditions may apply.

Recipients:
FELECIA W MAYO, 4321 N 25TH ST HELEN A MAYO, MILWAUKEE, WI 53209

01/12/2026

/PRODUCTION/MILWAUKEE/GarbageNuisan

Receipt of ARBA Fee

Date:	Tuesday, February 24, 2026
Received Of:	Felicia Mayo
Property at:	4327 N 25th Street
Received By:	Joanna Urtiz Mail in
Check # (If Applicable):	Money Order #55099613921
Amount:	$25.00