

RECEIVED

JUN 28 2013

OFFICE OF  
CITY ATTORNEY

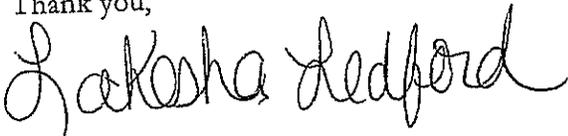
June 25, 2013

C.I File No. 1068-2013-1468

To Whom It May Concern:

I am appealing the decision that was made June 17<sup>th</sup>, 2013 denying my claim for damage that was done to my vehicle as result of branches falling from a city tree. In the denial letter it indicated that no call was made to the call center to report the incident and this is untrue. My first point of contact was to (414)286-2489 to report the issue and from there I was provided the City Attorney's number and transferred to get the required instructions on how to file a claim. I called today to attempt to get the name/confirmation number of the initial call to the call center and no record was found, this needs to be investigated because a call was made. In the letter it also said that it was removal of trees at 3026 and 3067 N 37<sup>th</sup> St, which is correct but what about the branches that fell from those trees that hit my car which was parked directly in from of 3068 N 37<sup>th</sup> St? I am requesting to have all the facts reviewed. My contact number is (414)460-7163.

Thank you,



LaKesha Ledford

CITY OF MILWAUKEE  
2013 JUN 26 PM 1:01  
CITY CLERK'S OFFICE

May 16, 2013

To Whom It May Concern:

Tuesday May 14<sup>th</sup> at approximately 9:00pm it was extremely windy and several trees/branches were knocked down near my home located at 3080 North 37<sup>TH</sup> Street Milwaukee, Wisconsin 53210. My 2001 Infiniti G20 was parked on the right side of the roadway and several branches landed on top of it. The tree that the branches came from had some loose branches hanging partially down, so everyone whose vehicle was near the tree immediately moved their car out of harms way. My husband and a neighbor had to lift a branch off of the rear of my vehicle before it could be moved to a safer location. My rear quarter panel is dented with scratches on the top of the spoiler, and my antenna was knocked off as result of these branches. I am now seeking funds to have my vehicle repaired in the sum of \$1740.92. \$1660.92 for the cost of materials and labor and \$80.00 for the cost of obtaining a rental vehicle for two days while my vehicle is in for repairs. I have included 2 itemized estimates, and Prestige Auto Works has pictures that can be emailed if needed. I can be reached at (414)460-7163 and my email address is Keyche@yahoo.com.

Thank you,



LaKesha Ledford

RECEIVED  
MAY 23 2013  
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CITY OF MILWAUKEE  
2013 MAY 23 PM 1:46  
CITY CLERK'S OFFICE

DURST AUTO BODY, INC.  
9921 WEST CARMEN AVENUE  
MILWAUKEE, WI 53225  
OFFICE: (414) 466-0210

\*\*\* PRELIMINARY ESTIMATE \*\*\*

05/21/2013 10:03 AM

**Owner**

**Owner:** LAKESHA LEDFORD  
**Address:** 3080 N 37 ST  
**City State Zip:** Milwaukee, WI 53210-4144

**Work/Day:**  
**FAX:**

**Inspection**

**Inspection Date:** 05/21/2013 10:03 AM

**Inspection Type:**

**Repairer**

**Repairer:** DURST AUTO BODY INC..  
**Address:** 9921 W CARMEN AVE.  
**City State Zip:** Milwaukee, WI 53225  
**Email:** durstautobody@gmail.com

**Contact:** JOHN DURST  
**Work/Day:** (414)466-0210  
**Work/Day:** (414)466-6030  
**FAX:** (414)466-8337

**Vehicle**

2001 Infiniti G20 Luxury 4 DR Sedan  
4cyl Gasoline 2.0  
4 Speed Automatic

**Lic Expire:**  
**Veh Insp# :**  
**Condition:**  
**Ext. Refinish:** Two-Stage

**VIN:** JNKCP11A11T404235  
**Mileage Type:** Actual  
**Code:** IN113A  
**Int. Refinish:** Two-Stage

**Options**

Air Conditioning	Alarm System	Aluminum/Alloy Wheels
Anti-Lock Brakes	Bose Sound System	Center Console
Compact Disc W/Tape	Cruise Control	Dual Airbags
Head Airbags	Intermittent Wipers	Keyless Entry System
Lighted Entry System	Power Antenna	Power Brakes
Power Door Locks	Power Mirrors	Power Steering
Power Windows	Rear Window Defroster	Rem Trunk-L/Gate Release
Side Airbags	Split Folding Rear Seat	Strg Wheel Radio Control
Tachometer	Tilt Steering Wheel	Tinted Glass
Velour/Cloth Seats		

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
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**Rear Doors**

1 BR	288	13	Door Shell,Rear RT	Blend Refinish		1.9	RF
				0.9 Blend			
				0.6 Two-stage setup			
				0.4 Two-stage			

**Quarter And Rocker Panel**

2 I	390		Panel,Quarter RT	Repair		5.0*	SM
3 L	390		Panel,Quarter RT	Refinish		2.8	RF
				2.3 Surface			
				0.5 Two-stage			
4 E	399		Antenna,Electric RT	282003J100	\$302.92	1.2	SM

**Deck Lid And Back Glass**

5 L	479		Lid,Rear Deck	Refinish		2.6	RF
				2.2 Surface			
				0.4 Two-stage			
6 E	452		N/Plate,Deck Lid	848957J100	\$24.25	0.2	SM
7 E	453		N/Plate,Deck Lid	848967J101	\$36.32	0.2	SM
8 E	455		Emblem,Deck Lid	848907J100	\$32.75	0.2	SM
9 L	478		Spoiler,Deck Lid	Refinish		1.2	RF
				1.0 Surface			
				0.2 Two-stage			
10 RI	478		Spoiler,Deck Lid	R & I Assembly		1.1	SM

**Manual Entries**

11 E	M60		Hazardous Waste Removal	Replace OEM	\$2.00*		SM
11	Items						

MC Message

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

**Estimate Total & Entries**

Gross Parts					\$398.24	
Paint Materials					\$289.00	
Parts & Material Total						\$687.24
Tax on Parts & Material			@ 5.600%			\$38.49
<b>Labor</b>	<b>Rate</b>	<b>Replace Hrs</b>	<b>Repair Hrs</b>	<b>Total Hrs</b>		
Sheet Metal (SM)	\$54.00	2.9	5.0	7.9	\$426.60	
Mech/Elec (ME)	\$75.00					
Frame (FR)	\$65.00					
Refinish (RF)	\$54.00	8.5		8.5	\$459.00	
Paint Materials	\$34.00					
<b>Labor Total</b>				16.4 Hours		\$885.60
Tax on Labor			@ 5.600%		\$49.59	
<b>Gross Total</b>						<b>\$1,660.92</b>
<b>Net Total</b>						<b>\$1,660.92</b>

Alternate Parts No

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2.1 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

**Op Codes**

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = Replace Recycled
TE = Partial Replace Price	PM = Replace PXN Reman/Reblt	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chipguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	



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PRESTIGE AUTO WORKS AND FINISHES INC  
 6301 W DOUGLAS AVENUE  
 MILWAUKEE, WI. 53218  
 PHONE 414-466-2111 FAX 414-466-9992  
 FEDERAL ID# 39-1661-727

RECEIVED

MAY 23 2013

CD LOG NO 32323-1 DATE 05/16/13

OFFICE OF  
 CITY ATTORNEY

SHOP: PRESTIGE AUTO WORKS  
 ADDRESS: 6301 W DOUGLAS AVE  
 CITY STATE: MILWAUKEE, WI  
 ZIP: 53218-

INSP DATE: 05/16/13  
 CONTACT: DAVID  
 PHONE 1: (414) 466-2111  
 FAX: (414) 466-9992

OWNER: LEDFORD, LAKESHA  
 ADDRESS: 3080 N 37TH ST  
 CITY STATE: MILWAUKEE, WI  
 ZIP: 53210

CELL PHONE: (414) 460-7163

POINT OF IMPACT: 11

LIC#: KEYCHE STATE: WI  
 BODY COLOR: GREEN  
 CONDITION:

VIN: JNKCP11A11T404235  
 MILEAGE: 222,892  
 ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

2001 INFINITI G20 LUXURY 4DOOR SEDAN 4CYL GASOLINE 2.0  
 CODE: IN113A/C OPTNS A/24KFH

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
MUD GUARDS	REAR SPOILER
AUTOMATIC TRANS	

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
---	---	---	-----	-----	-----	---	---	-----	---
BR0439			PANEL, BODYSIDE OTR	RT BLEND REFINISH				0.7	4
				0.5 BLEND					
				0.2 TWO STAGE					
RI0381			MLDG, ROCKER PANEL	RT R&I ASSEMBLY				0.5	1
BR0290	13		PNL, REAR DOOR OUTER	RT BLEND REFINISH				1.9	4
				0.9 BLEND					
				0.6 TWO STAGE SETUP					
				0.4 TWO STAGE					
RI0298			MLDG, REAR DOOR BELT	RT R&I ASSEMBLY				0.7	1

2001 INFINITI G20 LUXURY 4DOOR SEDAN  
 CD LOG NO 32323-1

RI0322	MLDG, REAR DOOR SIDE	RT	R&I ASSEMBLY		0.4	1
RI0320	PNL, INNER DOOR TRIM	RT	R&I ASSEMBLY		INC	1
RI0314	HANDLE, RR DOOR OUTE	RT	R&I ASSEMBLY		0.2	1
RI0348	W/STRIP, ROOF	RT	R&I ASSEMBLY		0.5	1
I 0390	PANEL, QUARTER	RT	REPAIR		8.0*	1
L 0390	PANEL, QUARTER	RT	REFINISH		2.8	4
			2.3 SURFACE			
			0.5 TWO STAGE			
E 0399	ANTENNA, ELECTRIC	RT	282003J100	302.92	1.2	1
I 0478	SPOILER, DECK LID		REPAIR		1.0*	1
	BUFF AND ADVISE					
RI0534	TAILLAMP ASSEMBLY, O	RT	R&I ASSEMBLY		0.3	1
N 0566	REAR BUMPER COVER	R&I	ADDNL LABOR OPERA		0.5	1
L M03	FLEX ADDITIVE		REFINISH	12.50*		4
L M14	CORROSION PROTECTION		REFINISH		0.5*	4*
SBM60	HAZARD. WSTE. REM.		SUBLET REPAIR	5.00*		1*
EC	BUMPER RETAINERS		ECONOMY PART	12.50*		1*
L	MASK JAMS		REFINISH		0.3*	4*
EC	CLIPS/FASTENERS		ECONOMY PART	18.00*		1*
I	REBACK MLDGS		SUBLET REPAIR	8.00*		0.5*1*
L	ROPE GLASS		REFINISH		0.3*	4*

22 ITEMS

MC MESSAGE(S)  
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS					302.92
OTHER PARTS					43.00
PAINT MATERIAL					247.00
PARTS & MATERIAL TOTAL					592.92
TAX ON PARTS & MATERIAL @				5.600%	33.20
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	56.00	3.8	10.0		772.80
2-MECH/ELEC	98.00				
3-FRAME	60.00				
4-REFINISH	56.00	6.5			364.00
5-PAINT MATERIAL	38.00				
LABOR TOTAL					1,136.80
TAX ON LABOR		@		5.600%	63.66
SUBLET REPAIRS					13.00
TAX ON SUBLET		@		5.600%	0.73
TOWING					
STORAGE					

GROSS TOTAL 1,840.31

NET TOTAL 1,840.31

SHOPLINK U2834 ES CD LOG 32323-1 DATE 05/16/13 04:32:13PM R6.37 CD 05/13  
 PXN: Y/00/00/00/00/00 CUM 00/00/00/00/00 GEOCODE 53218

2001 INFINITI G20 LUXURY 4DOOR SEDAN  
CD LOG NO 32323-1

HOST LOG  
(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

1.7 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.

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THIS ESTIMATE HAS BEEN PREPARED BASED ON A VISUAL INSPECTION. ACTUAL REPAIRS MAY REQUIRE ADDITIONAL PARTS AND LABOR DUE TO HIDDEN DAMAGE. THEREFORE WE CANNOT GUARANTEE A FINAL PRICE PRIOR TO COMPLETION NOR A FINAL COMPLETION TIME. YOU WILL BE NOTIFIED OF ADDITIONAL COST. ESTIMATE VALID FOR 30 DAYS. PARTS PRICES SUBJECT TO CHANGE WITHOUT NOTICE FROM MFG. YOU ARE RESPONSIBLE FOR FULL PAYMENT UPON COMPLETION. STORAGE FEES ARE \$35/DAY. NO PERSONAL CHECKS ACCEPTED. NON OEM PARTS ARE IDENTIFIED AS "ECONOMY" OR "QUALITY REPLACEMENT PART". PAW NOT RESPONSIBLE FOR PERSONAL PROPERTY LOST OR DAMAGED DURING REPAIRS. I HAVE READ, UNDERSTAND, AND RECEIVED A COPY OF THIS ESTIMATE AND AUTHORIZE REPAIRS, INCLUDING SUBLET.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_