

12-8-11

ATTN: Milwaukee City Clerk  
City of Milwaukee  
200 E. WELLS Street - Rm. 20.5  
Milwaukee, WI 53202-2601

CITY OF MILWAUKEE  
2011 DEC -9 PM 2:23  
RONALD B. LEONARD  
CITY CLERK

RE: File # 11-5-186

per receipt of a letter Dated  
December 2, 2011. This is my written  
request to the office of the City  
Attorney - GRANT LANGLEY - City attorney  
to have a hearing.

Respectfully,

Janis B. Cottrell

Janis B. Cottrell  
8911C N. Swan Rd  
Milwaukee, WI 53224

P.S. IS HEARING Before a Judge ?

12-6-11

Mr. Bob Overhaul  
Department of Public Works  
City of Milwaukee  
200 E. Wells St.  
Milwaukee, WI 53202

CITY OF MILWAUKEE  
OFFICE OF  
CITY ATTORNEY  
2011 DEC - 7 PM 3: 01

RE: Case # 11 S-186

Dear Mr. Overhaul:

ON October 14, 2011 I wrote you a letter asking the status of my case listed above. Per our phone conversation you informed me that a Mr. Jeff Dellemann was holding up my case and that maybe if I called him it would light a fire under him and he would get my case over to the City Attorney. I called Mr. Dellemann at least (5) times (or) more approximately and left voice mail messages with no return phone calls. Finally I succeeded and personally spoke with Mr. Dellemann, a very nice guy - So are you Mr. Overhaul who said he thought "we" were done with my case, I informed him that I haven't heard a word. It's been since June 30, 2011 - Received letter July 4, 2011, 6 months ago. Since I heard other noise and took

my car to another different repair shop - mind you a different one and the first thing they said to me was did you hit a pot hole? I said YES. I was able to afford to pay for the tire - I talked him repair from \$103<sup>00</sup> to \$77<sup>00</sup>. This took 77<sup>00</sup> out of my disability of living off \$1,000<sup>00</sup> month. The next repair I'd never ever be able to afford \$1,000 or \$253<sup>00</sup> a mo. How can I take \$1,000 out of \$1,000 mo. income or even \$253<sup>00</sup> mo. I can't (angry) All because pot hole unless a get used-recycled from a repair shop for \$250 plus tax. If I had my \$487<sup>00</sup> already spent on pot hole I could get this repair even though it's used. But it's better than nothing as I said this is the only car I had to get to medical appointments. I must say, I'm angry for delay (I've been kind & patient) But more so for that pot hole. All these pot holes. I even left a message for Mr. Delleman to please fix 91<sup>st</sup> silver Spring to 91<sup>st</sup> Hampton is real bad. This pot hole hitting as put a undue hardship on me. As I said that was my Gas Card & Repair I had to max, out & borrow an additional PAY DAY Loan from my bank of \$100<sup>00</sup> + \$30<sup>00</sup> totaling \$130<sup>00</sup> - \$30<sup>00</sup> was the fee. Please respond. Thank you By status of my case.

Janis A. Cotthell  
 8911C N. Swan Rd.  
 Milwaukee, WI 53224

PS, Alderman's office said it takes 6 weeks not 6 months.  
 cc: Mr. JEFF Delleman  
 Mat. of Public Works

June 30, 2011

Mailed 6-30-11

City Clerk

ATTN: CLAIMS

200 E. Wells St., Rm. 205

Milwaukee, WI 53202-3567

RONALD B. LEONHARDT  
CITY CLERK  
JUL 15 PM 3:51  
CITY OF MILWAUKEE

Dear Sir/Madam;

On June 15, 2011 I hit a pot hole on 91<sup>st</sup> & Calumet. The barricade was on the grass rather than covering the pot hole. It appeared the pot hole was ~~not~~ improperly patched. Extremely Poor, Negligent workmanship. The deep dip was like a roller coaster. This was poorly patched and needs to be done properly. Seems a hurried sloppy job. That Being SAID, please repair this road professionally.

2011 JUL -6 PM 3:05  
CITY OF MILWAUKEE  
RECEIVED  
OFFICE OF THE CITY ATTORNEY

I have an excellent driving record and Always avoid potholes. The pothole caused Damage to my exhaust pipes, mufflers (2) (Receipt) (attached). This caused a Loud, Loud noise to be heard. I had no Damage or noise to my pipes etc. as I previously had my car in the same repair shop (CAR-X Auto Service - Menomonee Falls) for a oil change & brake fluid flush - (See receipt

attached) on June 14, 2011. You can speak to Nick or Mark (Manager) at Car-X Repair Shop. Mark & Nick can verify that ~~I~~ did my car did not make that noise nor was my pipe & mufflers (2) damaged. The mechanic after all was under the bottom of my car with an oil change & brake fluid flush & would have absolutely noticed the damage.

The repair shop (Car-X) are good about letting me know if something was wrong with my car. Especially that extensive. My car sounded like a hot rod. It's a '98 Cadillac Sedan deville. Although an older vehicle I take good care of my car. I have to: Because:

I need my (only) car for transportation to and from my numerous (medical) appointments. I can't afford a new car so that's why I maintain my car very well. I take care of problems immediately as I did the next day June 16, 2011 (of incident); But mechanic couldn't get my car in that day, I also take care (prevent) problems with my car because of my excellent ~~in~~ maintenance maintaining the use & life of car.

I was returning from Pick 'N' Save grocery

store (See receipt attached).

I'm seeking the full cost of my damages because I had to max out a car repair (Car-X) credit card and get an additional pay day loan on my Bank credit card costing me an additional \$300<sup>00</sup> fee (MasterCard). My Car-X repair Card is maxed out due to the pot-hole repairs & I can longer get gas on it. Not being able to get gas for my GAS guzzler (only car) <sup>is</sup> causing me hardship financially. That's the only way at times I can get gas to go to my medical appointments. I have neuropathy in Both Feet - Can't walk Far & Heart condition (Feet & ankles Swell). I have a disability sticker. Just trying to explain why I have to maintain my car & can't afford \$487.62. I'm having to pay some of my other bills By going to another pay day loan store. Because of this cost, I'm on disability - living off of \$1,017<sup>00</sup> a month. I can't afford to lose this amount of money over the City's negligence to properly fix, repair & fill pot-hole, IN my opinion the pot-hole needs to be dug-up & repaired/filled with cement.

Again date of incident: June 15, 2011,  
 time: Approximately 6:32 pm (left Pick 'N' Save  
 @ 6:22 pm - on Gd. Hope Rd) - Place: 91st  
 Calumet - where barricade / traffic stop stand  
 was on the grass - not covering pot hole.  
 Pot-Hole still in dis-repair as of  
 above date (June 30, 2011). I was going home  
 after grocery shopping. I live on 91st & Brown Deer (8911E N. Swan RD)  
 Seeking: \$487.62 - full cost of my  
 damages including a \$30.00 fee. Therefore,  
 TOTAL Damages Seeking \$517.62. Note: /not my  
 I am also getting food stamps - I can't afford cost/faults

Respectfully,  
 Janis R. Cottrell

Janis R. Cottrell  
 8911E N. Swan RD. (street formerly known as 91st Brown Deer)  
 Milwaukee, WI 53224 (city changed from 8911E N. 91st St. to 8911E N. Swan RD)  
 (414) 687-6045

P.S. Can you please repair the horrific pot holes  
 @ other pick 'N' Save located at 8130 W. Brown Deer RD (414) 357-0532 / milw., WI  
 I reported this year's ago - entrance in / exit out area  
 That whole stretch of road (curved - ~~W. Brown Deer~~ Road)  
 Behind All those Business' are full of Bad pot holes.  
 It's like a sink hole at Pick 'N' Save on Brown Deer -  
 worse. Never repaired for years. I reported it by phone



**Car-X Auto Service #4915**  
**N88 W15176 Main Street**  
**Menomonee Falls, WI 53051**  
**(262)251-9090**

Customer ID: 4915015411  
 Name: JANIS COTTRELL  
 Address: 8911C N SWAN RD  
 Address 2:  
 City, State, Zip/Postal Code: MILWAUKEE, WI, 53224  
 Home Phone: (414) 371-8043  
 Work Phone: (414) -  
 Other Phone: () -  
 Tax Exempt #:

Year: 98  
 Make: CADILLAC  
 Model: DEVILLE  
 Lic No: 2UJAN  
 VIN: 1G6KP54Y8WU754617  
 Color: BURGUNDY  
 Engine: V8-281ci 4.6L F  
 Mileage In: 98729

Date/Time: 06/14/11 09:45:01  
 Estimate #: 57530  
 Invoice #: 38082  
 Key Tag: 0  
 PO Number:  
 Email Address:  
 Fleet/Wholesale: N  
 Unit Number:

Mileage Out: 98729

Service comments:  
 OIL CHANGE & BRAKE FLUSH

Qty.	Part #	RFR	Loc	Description	Parts	Labor	Total
<b>BRAKES</b>							
1	VP062	S3		VPS DOT 3 BRAKE FLUID	30.00	49.99	79.99
				OVERALL		79.99	
				TOTAL BRAKES:		79.99	
<b>O-L-F</b>							
5	O-6005	S3		MOBIL CLEAN 5W30	0.00	0.00	0.00
2	O-6005	S1		MOBIL CLEAN 5W30	3.99	0.00	7.98
1	PG5288	S1		OIL FILTER	3.99	0.00	3.99
1	DESCOLF	S3		BASIC OLF	11.00	15.00	26.00
				CHANGE OIL & OIL FILTER			
				LUBRICARE CHASSIS			
				CHECK TIRE PRESSURE			
1	WF1	S3		WASHER FLUID	0.00	0.00	0.00
				JOB DISCOUNT:	(5.00)	(5.00)	(10.00)
				TOTAL O-L-F:		27.97	
<b>OTHER</b>							
1	CI	S4		COURTESY INSPECTION	0.00	0.00	0.00
				TOTAL OTHER:		0.00	

**\* WARRANTY INFORMATION \***

CarX Corporation warranties most mufflers, shocks, shocks, strut cartridges, struts, brake shoes and pads to the original purchaser for the life of the vehicle. Catalytic convertors carry their own warranty as mandated by Federal regulations. All other products and workmanship are warranted for a pedlod of ninety (90) days from date of installation. There are no other warranties Issued by CarX Corporation. Warranty work will be performed at this or any other participating CarX location. "Limited Warranty on Workmanship & Materials" This CarX Shop warranties, to the orngnal purchaser, for a pedlod of 12 months or 12,000 miles, whichever comes first, from the date or mlieage noted on the original invoice, all materials & workmanship EXCEPT any CarX product which has a longer, i.e. iife-time warranty period During this period, should such product or workmanship be deemed failed or not functioning properly by this shop, It will be repaired or repalred or replaced FREE of charge upon INVOICE. This DOES NOT cover the cost of additional components and/or labor which may be required to restore the related system to lts proper operation. This warranty gives you specific legal rights; you may also have other rights which vary from state to state.

\*\*\* Customer Wishes To Discard Old Parts \*\*\*

RD REQUIRED-PART DOES NOT MEET DESIGN SPECIFICATION  
 S1 SUGGESTED-BECAUSE PART IS NEAR END OF USEFUL LIFE  
 S3 SUGGESTED-TO COMPLY WITH MAINTENANCE REC. BY OEM  
 S3 SUGGESTED-TO COMPLY WITH MAINTENANCE REC. BY OEM  
 S4 SUGGESTED-BASED ON TECH'S SUBSTANTIAL EXPERIENCE

How did we do? Please let us know:  
 (877) 530-2053 or by email at  
 contact@carxwi.com.

CREDIT CARD #: XXXX-XXXX-XXXX-6757  
 APPROVAL # : 1  
 TICKET # : 57530

Thank you for allowing CarX to service your vehicle today!

PAY AMOUNT  
 CARXCC 122.15  
 TECH: 102510-0.00 C. JOSEPH

SHOP SUPPLY 8.26  
 SUB TOTAL 116.22  
 SALES TAX 5.93  
 GRAND TOTAL 122.15

Motor vehicle repair practices are regulated by chapter ATCP 132, Wisconsin Administrative Code, administered by the Bureau of Consumer Protection, Wisconsin Department of Ag, Trade & Consumer Protection, PO Box 8911, Madlson, WI 53708.



0700271581/11243  
CARX AUTO SERVICE # 15  
188415176 MAIN ST.  
MEMPHIS, TN 38101  
262 345 6600

Term ID: 001  
Shift #: 2

Ref #: 003

### Sale

XXXXXXXXXX0342

MASTERCARD

Entry Method: Swiped

06/17/11

16:21:11

Inv #: 000003

Appr Code: 161441

Apprvd: Online

Batch#: 000320

Total:

\$

120.00

Customer Copy  
THANK YOU!

SALES DRAFT

CAR X 4919  
MILWAUKEE, WI 53221

06/17/11 05010025131 04:15:58P

ACCOUNT NUMBER	TOTAL
XXXXXXXXXXXX6757	\$357.62

TRAN CODE: 0006

SECH 000145 TRAN TYPE PADC AUTH# 017990

PROMOTION TYPE:

WITH PAYMENT DEFERRED INTEREST

PROMOTION DURATION:

6 MONTHS

PROMOTIONAL APR:

29.99% (V)

PURCHASE APR:

29.99% (V)

(V) - VARIABLE RATES SUBJECT TO CHANGE WITH MARKET. BASED ON PRIME RATE.

IF MINIMUM MONTHLY PAYMENTS ARE 60 DAYS PAST DUE, THE PROMOTION MAY BE TERMINATED AND A PENALTY APR MAY APPLY. IF YOU RECEIVE A CHANGE IN TERMS OF PENALTY RATE NOTICE THAT BECOMES EFFECTIVE BEFORE THE DELIVERY/INSTALLATION DATE OF YOUR PURCHASE, THE NEW PURCHASE APR OR PENALTY APR (AS APPLICABLE) WILL APPLY TO THE PURCHASE BALANCE ADDED TO YOUR ACCOUNT UPON DELIVERY/INSTALLATION. SUBJECT TO APPROVAL BY GE MONEY BANK. REFER TO THE FINANCE PLAN TERMS PROVIDED BY THE MERCHANT FOR ADDITIONAL DETAILS OF YOUR PROMOTIONAL PURCHASE.

I HAVE REVIEWED THE DETAILS OF MY PROMOTIONAL SALE WHERE APPLICABLE AND AGREE TO THE TERMS INDICATED ABOVE.

CUSTOMER COPY



**Car-X Auto Service #4915**  
**N88 W15176 Main Street**  
**Menomonee Falls, WI 53051**  
**(262)251-9090**

Customer ID: 4915015411  
 Name: JANIS COTTRELL  
 Address: 8911C N SWAN RD  
 Address 2:  
 City, State, Zip/Postal Code: MILWAUKEE, WI, 53224  
 Home Phone: (414) 687-6045  
 Work Phone: (414) -  
 Other Phone: () -  
 Tax Exempt #:

Year: 98  
 Make: CADILLAC  
 Model: DEVILLE  
 Lic No: 2UJAN  
 VIN: 1G6KP54Y8WU754617  
 Color: BURGUNDY  
 Engine: V8-281ci 4.6L F  
 Mileage in: 1

Date/Time: 06/17/11 16:19:07  
 Estimate #: 57569  
 Invoice #: 38113  
 Key Tag:  
 PO Number:  
 Email Address:  
 Fleet/Wholesale: N  
 Unit Number:

Mileage Out: 1

Service comments:

Qty.	Part #	RFR	Loc	Description	Parts	Labor	Total
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REVISED ESTIMATE AUTHORIZATION(S):

AUTH. BY: IN STORE- JANIS	CONTACT: JANIS COTTRELL	ADD. AMT: 487.62
DATE: 06-17-11 TIME: 10:26 AM	PREVIOUS EST: 0.00	REV EST: 487.62

Work Authorized: EXHAUST

Qty	Part #	RFR	Loc	Description	Parts	Labor	Total
2	35352	RA *		INSULATOR	3.99	0.00	7.98
1	47747	S1 *		RESONATOR/PIPE ASSE	199.99	99.99	299.98
1	*18828	S1	RB	1- YEAR MUFFLER	99.99	0.00	99.99
1	*18832	S1	LB	1 YEAR MUFFLER	99.99	0.00	99.99
JOB DISCOUNT:					(40.00)	(10.00)	(50.00)
TOTAL EXHAUST:					457.94		

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\*\*\* Customer Wishes To Discard Old Parts \*\*\*

RA NECESSARY COMPONENT OF WORK  
 S1 SUGGESTED-BECAUSE PART IS NEAR END OF USEFUL LIFE

CREDIT CARD #: XXXX-XXXX-XXXX-6757  
 APPROVAL # : 017990  
 TICKET # : 57569

How did we do? Please let us know:  
 (877) 530-2053 or by email at  
 contact@carxwi.com.

Thank you for allowing CarX to service your vehicle today!

PAY AMOUNT  
 CARXCC 357.62  
 MC 130.00  
 TECH: 100410-0.00 B. FREIBURGER

SHOP SUPPLY 14.00  
 SUB TOTAL 471.94  
 DISCOUNT (7.98)  
 SALES TAX 23.66  
 GRAND TOTAL 487.62

Motor vehicle repair practices are regulated by chapter ATCP 132, Wisconsin Administrative Code, administered by the Bureau of Consumer Protection, Wisconsin Department of Ag, Trade & Consumer Protection, PO Box 8911, Madison, WI 53708.

Fit  
pot hole  
1st cabinets  
6-15

P8.1

# Pick 'n Save

7401 W. Good Hope Rd., Milwaukee, WI  
(414) 358-0011

\*\*\* PICK 'N SAVE #6418 \*\*\*  
\*\*\* 7401 W GOOD HOPE \*\*\*  
\*\*\* MILWAUKEE, WI 53223 \*\*\*  
\*\*\* (414) 358-0011 \*\*\*

FOOD STAMP PURCHASE 06/15/11 18:22  
CARD #XXXXXXXX: 1341 EB  
PIN USED

FOOD STAMP PURCHASE 42.22  
FOOD STAMP BALANCE 16.51  
CASH BALANCE .00  
APPROVED

REF: 009428  
MERCHANT ID# 001118  
TRACE# 004898

0 48200792137  
Your Cashier: Annette E

**DESSERTS**  
RNDY ORG CREAMER 4.25 F  
RNDY HAM&RG BUN 1.17 F  
HUNTS KETCHUP 1.85 F  
ResPrice 2.23 You Save .38  
CV CRACKER SALTY 1.19 F  
BRNBRY 100 WHT 1.99 F  
ResPrice 3.49 You Save 1.50

**MEATS**  
2@.75 8Q POT PIE TRKY 1.50 F  
ResPrice 1.90 You Save .40  
BNQ FRIED CHKN 1.69 F  
2 @ 10/10.00  
BQ VM MEATLOAF 2.00 F  
2@3.29 REYNOLDS PASTIE 6.58 F  
2@4.33 JACK'S PIZZA 8.66 F  
ResPrice 9.38 You Save .72  
JACK'S N/R PIZZA 4.33 F  
ResPrice 4.69 You Save .36  
JD GRIDLERS 4C 4.59 F

**PRODUCE**  
0.90 lb @ .99 lb  
WT RED GRAIN SDLS \*W\* .89 F  
ResPrice 2.42 You Save 1.53

**BAKERY**  
RNDY HLF&HLF .89 F

RegPrice .99 You Save .10  
KRAFT AMERICAN ...I 2.49 F  
RegPrice 2.69 You Save .20

*pg. 1  
cont. 'D*

MP BAG REFINED .05-F

MC JD GRINDERS 4CT .66-F  
COUPON MULTIPLIED COUPON .66-F  
MC HUNTS KETCHUP .35-F  
COUPON MULTIPLIED COUPON .35-F

\*\*\*\* SUBTOTAL 42.22  
\*\*\*\* TAX .00  
\*\*\*\* TOTAL 42.22  
FS BAL THE 42.22  
VF EBT 42.22  
FS CHG .00 CHG .00

**SAVINGS 6.99**

TOTAL NUMBER OF ITEMS SOLD = 19  
6/15/11 6:22 PM 6418 04 0155 050513

THANK YOU FOR SHOPPING  
PICK 'N SAVE  
PLEASE COME AGAIN!

**LIVING UP TO YOUR LIFE!**



THANK YOU FOR PURCHASING  
TOMBSTONE PIZZAS!  
REDEEM THIS COUPON ON YOUR NEXT  
SHOPPING ORDER FOR A FREE GALLON  
OF MILK VALUED UP TO \$3.50  
COUPON EXPIRES 6/29/2011  
NO COPIES, CASH BACK OR DOUBLING

\*\*\*\*\*  
VISIT <http://foundys.1ursurvey.com>  
FOR A CHANCE TO WIN \$50  
IN FREE GROCERIES  
KEEP THIS RECEIPT TO ENTER!!!