

November 9, 2004

James Groh
P.O. Box 11545
Milwaukee, WI 53211-1545

RE: James Groh
C.I. File No: 04-S-344

Dear Mr. Groh:

We have received your claim in the amount of \$555.00, relating to the towing, storage fees and damage to your vehicle on August 20, 2004, after it was towed from 2759 North Cramer Street.

Our investigation reveals that your 1988 Subaru was towed to the City of Milwaukee tow lot for being Illegally Parked in a "Tow-Away-Zone". The tow records noted the Vehicle Identification Number for your vehicle was entered in their computer incorrectly, thus they were unable to initially locate the vehicle. This error was corrected and the tow lot personnel waived \$160.00 in storage fees due to this error. It was noted that, if you had retrieved your vehicle when the error was discovered the fees would have been \$115, but you chose to wait until August 31, 2004 to retrieve the vehicle and an additional \$40.00 of storage fee accrued. Our records indicate you were in Municipal Court on August 30, 2004 and were found guilty with regard to the parking ticket issued with this tow. The court suspended the sentence, but the tow fees associated with this incident still applied. The City is tendering the damage portion of your claim to C.H.I. Towing, the towing contractor for the City. You will receive a copy of this letter under separate cover. The City followed proper procedures and, as such, we are denying your claim.

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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANT F. LANGLEY
City Attorney

ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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c: David Lawrence