

May 14, 2004

Milwaukee City Clerk
200 East Wells Street, Room 205
Milwaukee, Wisconsin 53202

CITY OF MILWAUKEE
2004 MAY 18 PM 3:28
RONALD B. LEONARDT
CITY CLERK

Re: C.I. File No. 04-S-99

To Whom It May Concern:

I have received your response to my claim and I am writing to appeal your decision for the following reasons:

(1) When the flooding took place on my property I didn't know that I was supposed to contact the city. I did what I thought I should do first, and not think that it was the City's sewer's that was causing the problem to begin with. This information was brought to my attention when my basement flooded for the 3rd time and a plumber was called in and instructed me to call the city.

At the time when the city did respond it was found that it was the city's sewer that was clogged which caused the backup of water into my basement.

(2) In your response to me it is mentioned that the owner had been informed that his buildings lateral should be cleaned (July, 1999). We were not the owners of this property at that time, so we wouldn't have known that this was to take place.

I also noticed that there is a 21 day turn-around time for my responding to your answer. At the time I received this letter I was out of town. So this will explain the lateness of my returned response.

So once again I am re-submitting my request to be reimbursed for \$315.00.

Thank you for your assistance.

Reta M. Bullock
2479 W. Cornell Street
Milwaukee, WI 53209

CITY OF MILWAUKEE
RECEIVED
2004 MAY 19 PM 2:17
OFFICE OF
CITY ATTORNEY

March 30, 2004

City Clerk
Attn: Claims
200 E. Wells Street, Room 205
Milwaukee, WI 53202-3567

Re: Flooding Claim for Rental Property
Location: 4600 N. 24th Place

CITY OF MILWAUKEE
FILED

2004 MAR 31 PM 3:09

CITY ATTORNEY

CITY OF MILWAUKEE
2004 MAR 31 PM 2:42
CITY CLERK

To whom it may concern:

I have had flooding problems on three different occasions at the above listed address. Below you will find the details to each incident. Attached you will find the receipts for service and rental equipment that was needed to try to eliminate this problem.

On December 30, 2003, I received a call that the basement was flooded at my rental property at the above listed address. When I went to check there was 4 to 5 inches of water in the basement from the sewer.

On January 11, 2004, I received another call that the basement was flooded again; this time there was 5 to 7 inches of water.

The last occurrence happened on February 14, 2004, this time the water covered the last step leading to the basement, almost a foot of water.

I was told that I needed to call the city about the sewer back up problem. The city came out and did work on the city sewers. And since this work was completed by the city I haven't had any problems with my basement flooding any more.

I am asking to be reimbursed for the time that was spent to clean up my basement after each occasion, as well as, for the submitted receipts that show rental equipment and a service call. The total of which I am asking is \$315.00.

Sincerely,

Reta M. Bullock
Reta M. Bullock
2479 W. Cornell Street
Milwaukee, WI 53209
(414) 837-3607
(414) 477-7317



11030 W. Lincoln Ave.
Milwaukee, WI 53227

INVOICE

Milwaukee: (414) 541-4477
Waukesha: (414) 548-3660
Ozaukee: (262) 375-5576
Washington: (262) 255-3031

114645

INVOICE DATE 2-14-04	PHONE 873-3607	P.O. #	START TIME 12:35
CUSTOMER NAME Reta Bullock			FINISH TIME 1:15
JOB ADDRESS (STREET, ZIP) 4600 N 24th			
BILLING ADDRESS (IF DIFFERENT) (STREET, CITY, ZIP)			
SERVICE PERFORMED Service Call			PRICE
30 MIN 30 MIN			
High Man			
PARTS/PRODUCTS			
TRUCK # 7			
SERVICE REPRESENTATIVE NA			
WARRANTY (IF APPLICABLE)			
SUBTOTAL \$			
TAX \$			
TOTAL \$			75.00

RETAIN RECEIPT FOR WARRANTY PURPOSES.
\$20.00 CHARGE FOR RETURNED CHECKS. PAYMENT IS
DUE WITHIN 30 DAYS. SERVICE CHARGE OF 1 1/2% PER
MONTH (18% APR) ON ALL INVOICES OVER 30 DAYS OLD.

Date: Signature:

Reta M. Bullock

☐ VISA/MASTERCARD

☐ CHECK #

☒ CASH

☐ CHARGE

RENTAL INVOICE

No. 143317



Store 4912 N SHORE
4155 N PORT WASHINGTON
MILWAUKEE, WI 53212
(414) 267-6410

Hours: Mon 6:00 - 9:00
Tue 6:00 - 9:00
Wed 6:00 - 9:00
Thr 6:00 - 9:00
Fri 6:00 - 9:00
Sat 6:00 - 9:00
Sun 8:00 - 7:00

STAPLE REGISTER RECEIPT HERE

THE HOME DEPOT 4912
4155 NORTH PORT WASHINGTON ROAD
MILWAUKEE, WI 53212 (414)263-1291

BILL TO

RETA M BULLOCK
2479 W CORNELL ST
MILWAUKEE, WI 53209-6244
PHN (414) 873-3607

4912 00026 33147 01/11/04
SALE 32 396 05:10 PM



Agent	Driver's License Number WI B4207333986605	Vehicle License
Job Number/Location 2479 W CORNELL ST	Job Phone	PO Number/Birthdate
Date and Time Out 01/11/2004 4:09 pm	Date and Time Due In 01/12/2004 9:00 am	Date and Time In 01/11

CUSTOMER AGREEMENT # 143317
RECALL AMOUNT 42.90
TAX 2.40
TOTAL \$45.30
VISA/MC 45.30

XXXXXX-XXXX3962
AUTH CODE 011101/1262180 TA



4912 26 33147 01/11/04 6173
YOUR OPINION COUNTS! COMPLETE A SURVEY
AT WWW.HOMEDEPOTOPINION.COM AND ENTER
TO WIN A \$300 HOME DEPOT GIFT CARD!

RENTAL EQUIPMENT

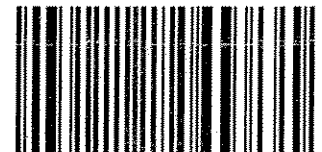
Part Number	Out	In	Description	Min Charge	Ex-Hours	F
0448500498	1	1	Sewer Snake 100' x 3/4"	39.00	3.90	
2494	1	1	1 7/8" Starting Tool	0.00	0.00	
2495	1	1	2 3/8" Heavy Duty Tool	0.00	0.00	
2496	1	1	Grease Tool U Shaped	0.00	0.00	
2497	1	1	Retriever Tool	0.00	0.00	
2498	1	1	Spanner wrench for Tools	0.00	0.00	
3041	1	1	Tool Bag For 100' Snakes	0.00	0.00	

INVOICE SUMMARY

	Invoice Subtotal	39.00
	Damage Waiver	3.90
	Sales Tax	2.40
	Total	45.30
	Payment Amount	45.30

* NOT VALID WITHOUT REGISTER VALIDATION

* Remaining Balance Due 0.00



RENTAL INVOICE

No. 143124



Store 4912 N SHORE
4155 N PORT WASHINGTON
MILWAUKEE, WI 53212
(414) 267-6410

Hours: Mon 6:00 - 9:00
Tue 6:00 - 9:00
Wed 6:00 - 9:00
Thr 6:00 - 9:00
Fri 6:00 - 9:00
Sat 6:00 - 9:00
Sun 8:00 - 7:00

STAPLE REGISTER RECEIPT HERE

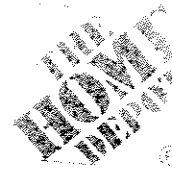
BILL TO

RETA M BULLOCK
2479 W CORNELL ST
MILWAUKEE, WI 53209-6244
PHN (414) 873-3607

THE HOME DEPOT 4912
N PORT WASHINGTON RD
MILWAUKEE, WI 53212

SALE

4912 00026

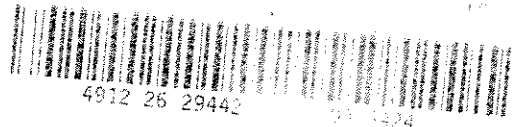


CUSTOMER AGREEMENT #
RECALL AMOUNT
40.40
TAX
TOTAL
VISA/MC
XXXXXXXXXX43962
AUTH CODE 001385/2261950

Agent	Driver's License Number	Vehicle License
	WI B4207333986605	
Job Number/Location	Job Phone	PO Number/Birth
2479 W CORNELL ST		
Date and Time Out	Date and Time Due In	Date and Time In
12/30/2003 8:49 pm	12/31/2003 9:00 am	1

RENTAL EQUIPMENT

Part Number	Out	In	Description	Min Charge	Ex-Ho
0448500499	1	1	Sewer Snake 100' x 3/4"	39.00	
2494	1	1	1 7/8" Starting Tool	0.00	
2495	1	1	2 3/8" Heavy Duty Tool	0.00	
2496	1	1	Grease Tool U Shaped	0.00	
2497	1	1	Retriever Tool	0.00	
2498	1	1	Spanner wrench for Tools	0.00	



YOUR OPINION COUNTS
AT WWW.HOMEDEPOTOPINION.COM
TO WIN A \$300 HOME DEPOT GIFT CARD

INVOICE SUMMARY

	Invoice Subtotal	39.00
	Damage Waiver	3.90
	Sales Tax	2.40
	Total	45.30
	Payment Amount	45.30

* NOT VALID WITHOUT REGISTER VALIDATION

* Remaining Balance Due 0.00

