2024 MHD ANNUAL REPORT

Department Highlights

PUBLIC SAFETY & HEALTH | 07/03/2025

DEPARTMENT OVERVIEW

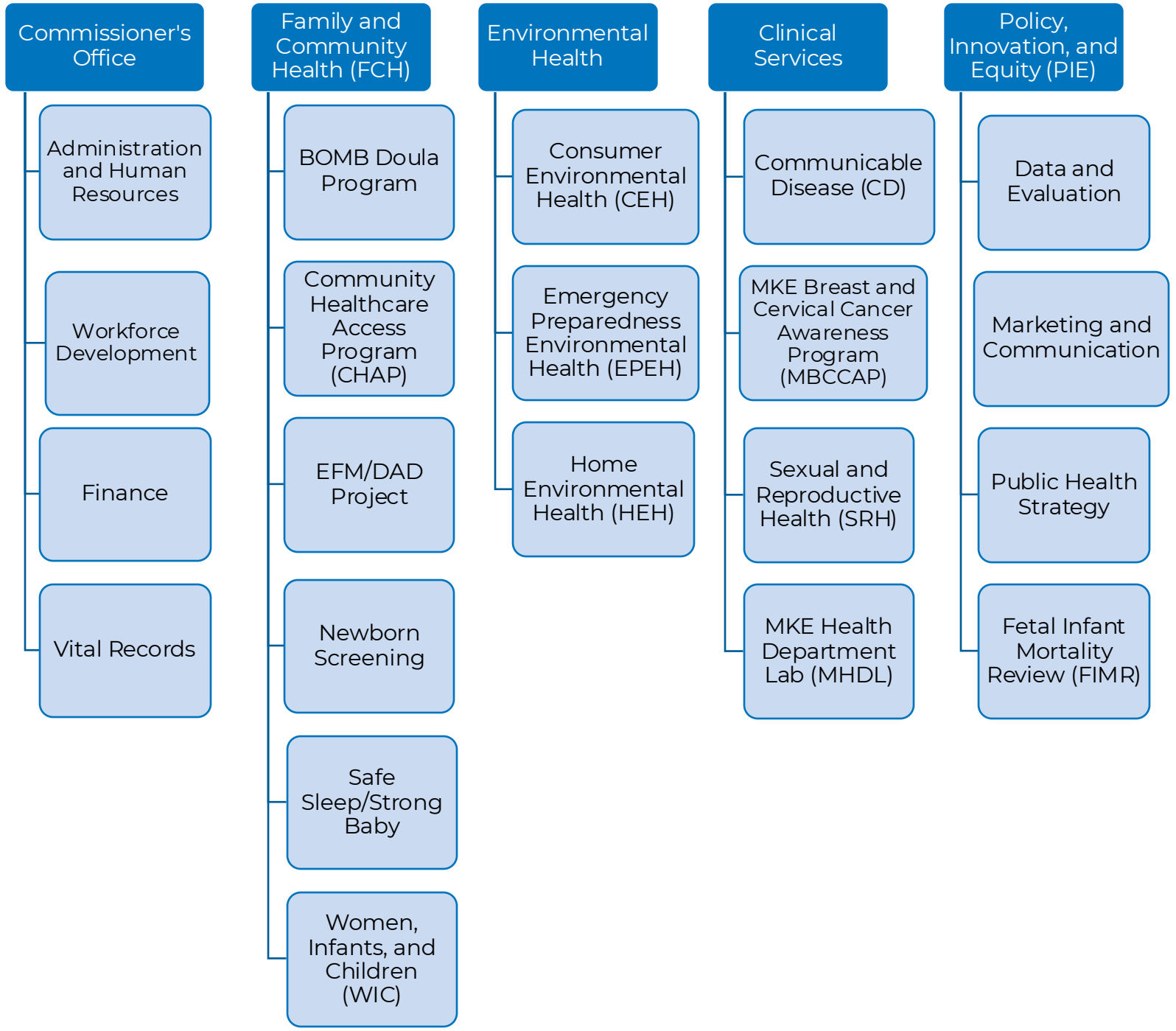
Key Accomplishments

- Supported the **Republican National Convention** with key food safety, emergency preparedness, epidemiologic, surveillance, and communications services
- Published MHD's **First Racial Equity Report**
- Transitioned to a **new Electronic Health Record** (EHR), OCHIN Epic
- Joined the Milwaukee Healthcare Partnership in **formally aligning** community needs & health assessments of MHD, the health systems, and Milwaukee County DHHS
- Celebrated the **150th Anniversary** of the Milwaukee Health Department Laboratory (MHDL)

CITY OF MILWAUKEE
HEALTH DEPARTMENT

Department/Branch Lead	Branch/Office	Programs and Divisions
Dr. Mike Totoraitis Commissioner of Health	**Office of the COMMISSIONER**	• Human Resources and Compliance • Budget and Finance Administration • Executive Leadership and Health Officer
Tyler Weber Deputy Commissioner of Environmental Health	**ENVIRONMENTAL HEALTH (EH)**	• Home Environmental Health (Lead) • Emergency Response • Consumer Environmental Health
Jefflyn Brown Deputy Commissioner of Clinical Services	**CLINICAL SERVICES**	• Sexual and Reproductive Health • Infectious Disease (TB/Imms/CD) • Well Woman • Public Health Laboratory
Dominique Hyatt-Oates Deputy Commissioner of Policy, Innovation, and Equity	**POLICY, INNOVATION AND EQUITY (PIE)**	• Data & Evaluation • Epidemiology • Public Health Strategy • Communications, Media, and Marketing
Vacant Deputy Commissioner of Family and Community Health	**FAMILY AND COMMUNITY HEALTH (FCH)**	• EFM/DAD Project (Home Visiting) • BOMB Doula • Strong Baby • Newborn Screening • Safe Sleep • WIC • CHAP • Customer Service/Health Center Ops

DEPARTMENT STRUCTURE



MATERNAL & CHILD HEALTH

Key Highlights

BOMB Doula Program

- Hired a **second program coordinator** to support expansion and client demand
- Awarded the Maternal Innovation Grant to design a **DAD Doula program** focused on increasing father engagement during pregnancy, birth, and beyond

Strong Baby and Safe Sleep Programs

- Transitioned the Cribs for Kids program to the **Safe Sleep Milwaukee** program, which employs **harm-reduction model** for those in need of a Pack ‘n Play
  - 493 clients served, a 30% increase from 2023

ENVIRONMENTAL HEALTH

Key Highlights

Emergency Preparedness Environmental Health (EPEH)

- Enhanced data tracking by updating existing platforms to improve incident reporting and epidemiological monitoring
- Led department-wide **mass dispensing trainings** to ensure RNC readiness

Home Environmental Health (HEH)

- Strengthened enforcement through multi-agency collaboration, increasing reinspection fees and citations upheld in favor of MHD
- Expanded contractor capacity, finalizing agreements with **seven new lead abatement contractors** through the RFP process

CLINICAL SERVICES

Key Highlights

Communicable Disease (CD)

- Responded to a significant increase in pertussis cases, completing follow-up on **88 confirmed cases**
- Rapidly responded to a case of Hepatitis A in a food handler, launching vaccination clinics for potentially exposed individuals

Sexual and Reproductive Health (SRH)

- Expanded services to include Hepatitis C screening and Doxycycline Post-Exposure Prophylaxis (DoxyPEP)
- Stabilized Disease Intervention Specialist (DIS) staffing **linked 92% of individuals newly diagnosed with HIV to care within one month**

Milwaukee Health Department Laboratory

- Hosted the National Biowatch Program during the RNC
- Expanded the lab's testing capacity by **adding Flu and RSV** to the MHD Wastewater Dashboard as well as providing **new Hepatitis C testing** at Keenan Sexual Health Clinic

POLICY, INNOVATION, & ENGAGEMENT (PIE)

Key Highlights

- Led the **Public Health Surveillance Workgroup** for the Republican National Convention, developing a Surveillance Concept of Operations Plan in partnership with local, county, and state stakeholders
- Introduced MHD's **inaugural Racial Equity Report** to the Board of Health in October 2024, aligning with broader efforts to advance equity in public health practice
- Advanced departmental performance management by working with divisions to establish **Key Performance Indicators (KPIs)** aligned with program goals and community outcomes

RACIAL EQUITY ACTION PLAN 2024-2028
CITY OF MILWAUKEE