

April 28th 2025

To the City of Milwaukee,

I, Kurt Jorgenson, home owner of the duplex at 4518 W. Oklahoma Ave. Milwaukee, WI 53219 am filing a claim for a sewage back up into my basement on March 19th 2025. I was given paperwork with information on how to file a claim. It started with water backup into my basement from a rainfall that occurred. I called The City of Milwaukee for help and they came to my residence the following day, March 20th 2025, to check out what had caused this issue. A DPW worker stated the sewer line had *blockage which was causing the back up into my home. The situation got worse after they came to assess the issue. As they were cleaning out the sewer lines, sewage started to back up into my basement – it was no longer only water. The DPW just said “They were working on it” and my 85 year old tenant and I had to just deal with the smell that filled my entire duplex! The smell was so bad I had to open all of the windows and turn the heat up high enough so we wouldn’t be cold. Several of our neighbors ended up with the same basement issues as us. In the 25 years I have lived at this residence and even longer for my elderly tenant, this is the second time our basement has flooded with sewage. I lost so much of my home from this happening as my basement is finished. I had to replace everything and also call some a loss when the first problem happened less than a year ago. I am looking for this problem to be taken care of from the City of Milwaukee.*

Thank you

Sincerely,

Kurt Jorgenson

CITY OF MILWAUKEE
2025 JUN 13 A 11: 14
CITY CLERK'S OFFICE

OFFICE OF CITY ATTORNEY
15 JUN '25 4:08:17

MKE REHAB, LLC

1025 E. Stonegate Dr
Oak Creek, WI 53154

Sewage Estimate

Submitted on 3.20.25

Invoice for

Kurt Jorgenson
4518 W. Oklahoma Ave
Milwaukee, WI 53219
414.758.9089

Estimate

501803251

Price Good For:

7 Days

Description	Total
Emergency Services Call	
Antimicrobial Treatment	
Contents Manipulation	
PPE	
Extraction and Muck Out	
Water Mitigation	
Hazardous Materials Remediation	
Equipment	
Disposal	

Notes:

Estimate is for Mitigation only. Will bill customer directly. 50% deposit is required and balance due upon completion. Project estimated on 3.20.25.

Subtotal:

Tax:

Deposit:

Estimated Total: \$12,000 - \$13,000



1-800 Water Damage

1-800 Water Damage
3125 Western Ave
Jackson, WI 53037
EIN: 92-1075257

Insured: Kurt Jorgenson
Property: 4518 W. Oklahoma Ave
Milwaukee, WI 53219
Business: 4518 W. Oklahoma Ave
Milwaukee, WI 53219

Home: (414) 758-9089
E-mail: grande.flowers@yahoo.com

Estimator: Dan Grandaw
Position: Project Manager
Company: 1-800 Water Damage

Business: (414) 803-7410
E-mail: daniel.
grandaw@1800waterdamage.
com

Claim Number: Policy Number: Type of Loss: Sewage

Date Contacted: 3/20/2025 7:30 AM
Date of Loss: 3/19/2025 4:45 PM
Date Inspected: 3/20/2025 3:05 PM
Date Received: 3/20/2025 7:30 AM
Date Entered: 3/20/2025 9:43 AM

Price List: WIMW8X_MAR25
Restoration/Service/Remodel
Estimate: KJORGENSEN_MIT

Thank you for allowing us to assist you during your recent time of need. The following pages contain a detailed breakdown of the services that were performed.

Total cost for the work detailed in the following pages is **\$11,645.92**.

It is possible that your insurance company may send the payment directly to you. If you receive such payment please forward it immediately to 1-800 WATER DAMAGE as directed on the attached invoice.

If you have any questions about the work performed or the invoice, please contact Dan Grandaw.

Thank you in advance for your cooperation,

1-800 WATER DAMAGE

We are here 24 hours a day, seven days a week,
wherever and whenever you need us.



1-800 Water Damage

1-800 Water Damage
3125 Western Ave
Jackson, WI 53037
BIN: 92-1075257

KJORGENSEN_MIT

General

DESCRIPTION	QTY	REMOVE	REPLACE	TOTAL
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ENVIRONMENTAL DISCLOSURE & DISCLAIMER:

The property owner acknowledges and understands that 1-800 WATER DAMAGE is not an Environmental Testing Company and has not made, and will not be making, any representations or warranties, either express or implied, to the Property Owner, its Agents or Assigns, concerning the environmental condition of the Subject Property and/or the premises including, but not limited to mold, lead, bio-hazards, fungus, hazardous waste, substances or materials, or asbestos. 1-800 WATER DAMAGE has recommended to the Property Owner, or their Agents or Assigns, to hire an Environmental Testing Company or Consultant to perform the environmental testing if they have concerns regarding the environmental condition of the Subject Property or Premises.

We (1-800 WATER DAMAGE) responded to a call for emergency mitigation at [4518 Oklahoma Ave], , on [3.20.25]. The loss event was a result of a sewage backup and is a **category 3** water event. Damage occurred across the entire basement. The following estimate details the work performed during the mitigation and decontamination process.

Totals: General				0.00
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Protection, Labor

DESCRIPTION	QTY	REMOVE	REPLACE	TOTAL
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PROTECTION (SAFETY & PROPERTY)

1. Add for personal protective equipment - Heavy duty Cat 3 PPE 4 techs x 1 day x 2 (before & after lunch) = 8 3 techs x 1 day x 2 (before & after lunch) = 6 8+6=14	14.00 EA	0.00	39.81	557.34
2. Containment Barrier/Airlock/Decon. Chamber	40.00 SF	0.00	1.11	44.40
3. Add for personal protective equipment - Heavy duty Cat 3 PPE - 2 Technicians x 2 days of mitigation = 4 x 2 ppe/day (before & after lunch) = 8	8.00 EA	0.00	39.81	318.48
4. Carbon vapor filter (for air scrubber) - 16" x 16" For Emergency Odor knockdown Used on 2 NAF	2.00 EA	0.00	73.81	147.62

LABOR ITEMS

5. Emergency service call - during business hours	EA	0.00	200.48	0.00
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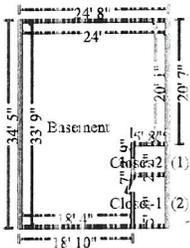
1-800 Water Damage

1-800 Water Damage
 3125 Western Ave
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CONTINUED - Protection, Labor

DESCRIPTION	QTY	REMOVE	REPLACE	TOTAL
6. Equipment setup, take down, and monitoring (hourly charge) Site visit includes the following: Drive time, safety checks, rotation/relocation of equipment to facilitate accelerated drying, psychrometric readings & material moisture readings. Includes: Initial psychrometric readings & moisture content readings, remove drying equipment from service vehicle, position properly within structure, power management, i.e., distributing power load so as not to trip electrical circuits, etc. Turn off & disconnect equipment, inspect equipment for damage, wrap electrical cords, removal of equipment from structure into service vehicle, stage equipment & restock inside facility.	7.00 HR	0.00	69.95	489.65
7. Equipment decontamination charge - HVY, per piece of equip Water Extractor + Wand & Hose + 2 dehu + 2 NAF	6.00 EA	0.00	65.53	393.18
8. Floor protection - cloth - skid resistant, breathable Covered walkway from entry to basement.	63.00 SF	1.32	0.00	83.16
DEBRIS & TESTING				
9. Tandem axle dump trailer - per load - including dump fees	1.00 EA	279.33	0.00	279.33
Totals: Protection, Labor				2,313.16

Basement



Basement

Height: 8'

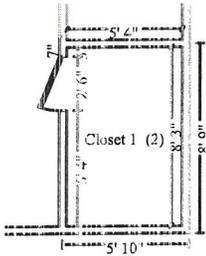
909.56 SF Walls	732.56 SF Ceiling
1,642.11 SF Walls & Ceiling	732.56 SF Floor
81.40 SY Flooring	113.33 LF Floor Perimeter
115.50 LF Ceil. Perimeter	



1-800 Water Damage

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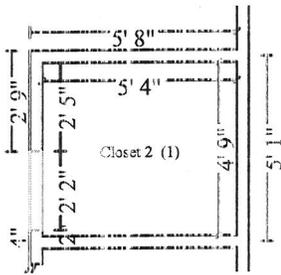
CONTINUED - Basement



Subroom: Closet 1 (2)

Height: 8'

217.33 SF Walls	44.00 SF Ceiling
261.33 SF Walls & Ceiling	44.00 SF Floor
4.89 SY Flooring	27.17 LF Floor Perimeter
27.17 LF Ceil. Perimeter	



Subroom: Closet 2 (1)

Height: 8'

146.89 SF Walls	25.33 SF Ceiling
172.22 SF Walls & Ceiling	25.33 SF Floor
2.81 SY Flooring	18.00 LF Floor Perimeter
20.17 LF Ceil. Perimeter	

Missing Wall - Goes to floor

2' 2" X 6' 8"

Opens into BASEMENT2

DESCRIPTION	QTY	REMOVE	REPLACE	TOTAL
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MITIGATION PREP

10. Muck-out/Flood loss cleanup - Heavy Deep, solid sewage across 1/4 of basement floor	200.47 SF	4.96	0.00	994.33
11. Water extraction from hard surface floor - Cat 3 water Liquid sewage across entire basement	801.89 SF	0.00	0.87	697.64
12. Contents - move out then reset - Extra large room Master Bedroom + Master Walk-in Closet Move out only = .5	1.00 EA	0.00	250.69	250.69
13. Block and pad furniture in room - Large amount 3 technicians x 2 hours each Time to shift contents and dispose of non salvageable items, in order to extract, block, remove & clean floors.	1.00 EA	0.00	85.22	85.22
14. Range - electric - Remove & reset D&R in order to extract, remove & clean floors.	1.00 EA	0.00	45.82	45.82
15. Refrigerator - Remove & reset D&R in order to extract, remove & clean floors.	1.00 EA	0.00	61.08	61.08
16. Washer/Washing machine - Remove & reset 2 Washing Machine D&R in order to extract, remove & clean floors.	2.00 EA	0.00	59.43	118.86
17. Dryer - Remove & reset 2 dryers D&R in order to extract, remove & clean floors.	2.00 EA	0.00	45.82	91.64



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CONTINUED - Basement

DESCRIPTION	QTY	REMOVE	REPLACE	TOTAL
SELECTIVE DEMOLITION				
18. Tear out wet non-salvageable carpet, cut/bag - Cat 3 water	96.00 SF	1.10	0.00	105.60
MITIGATION				
19. Apply plant-based anti-microbial agent to more than the floor	1,118.89 SF	0.00	0.35	391.61
<p>Initial Anti-microbial Treatment- conducted according to ANSI/IICRC S500 Standard: 7.1 Antimicrobial (biocide) Use in Water Damage Projects ... Many antimicrobials (biocides) are deactivated by organic matter in water or on surfaces; therefore, precleaning is an essential first step. In all cases, antimicrobials consistent with its label directions...</p> <p>(biocides) shall be applied</p>				
*Initial application - Applied to affected area and materials upon arrival = F+.5W				
20. Clean floor - Heavy	801.89 SF	0.00	0.86	689.63
<p>Cat 3 Deep Cleaning of Sewage This is not a basic construction clean up. CLN STD is necessary because CAT 3 detailed (chemical) cleaning was performed on all exposed faces of the open stud walls in order to mitigate bacteria that will cause odor and/or health issues. Line item detail: "Generally, heavy soiling requires specialized cleaning agents, heavy scrubbing/agitation, and extensive rinsing."</p>				
*Had to mop and scrub 3X to remove sewage remnants				
21. Clean foundation wall	317.00 SF	0.00	0.78	247.26
<p>Cat 3 Deep Cleaning of Sewage This is not a basic construction clean up. CLN STD is necessary because CAT 3 detailed (chemical) cleaning was performed on all exposed faces of the open stud walls in order to mitigate bacteria that will cause odor and/or health issues. Line item detail: "Generally, heavy soiling requires specialized cleaning agents, heavy scrubbing/agitation, and extensive rinsing."</p>				
.5PF*2				
22. Cleaning Technician - per hour	6.00 HR	0.00	58.77	352.62
3 techs x 2 hours each to clean miscellaneous small items in closets and on the floor of (open floor) cabinets				
23. Clean chair	20.00 EA	0.00	17.72	354.40
24. Clean buffet / buffet bottom	1.00 EA	0.00	35.85	35.85
25. Clean fireplace face & mantel	12.00 SF	0.00	2.02	24.24
26. Clean table - end table	7.00 EA	0.00	16.88	118.16
27. Clean table - kitchen	2.00 EA	0.00	25.30	50.60
28. Clean table - dining	1.00 EA	0.00	25.98	25.98
29. Clean dresser - single	2.00 EA	0.00	36.09	72.18
30. Clean shelving - wood	9.00 LF	0.00	1.28	11.52
6'+3'				
31. Clean desk	2.00 EA	0.00	33.86	67.72



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CONTINUED - Basement

DESCRIPTION	QTY	REMOVE	REPLACE	TOTAL
32. Clean serving cart	2.00 EA	0.00	25.82	51.64
33. Clean range - exterior	1.00 EA	0.00	45.15	45.15
34. Clean cabinetry - full height - faces only 3'-10" H	13.92 LF	0.00	24.24	337.42
35. Clean cabinetry - lower - faces only	3.00 LF	0.00	10.12	30.36
36. Clean refrigerator - exterior	1.00 EA	0.00	27.68	27.68
37. Clean washer - exterior 2 Washers	2.00 EA	0.00	14.12	28.24
38. Clean dryer - exterior 2 dryers	2.00 EA	0.00	14.45	28.90
39. Deodorize building - Hot thermal fog This was necessary to remove all sewage odors.	6,415.11 CF	0.00	0.09	577.36
Totals: Basement				6,019.40

Stairs

Height: 16' 1"



222.95 SF Walls	24.00 SF Ceiling
246.95 SF Walls & Ceiling	37.87 SF Floor
4.21 SY Flooring	17.67 LF Floor Perimeter
16.00 LF Ceil. Perimeter	

Missing Wall

3' X 16' 1 7/16"

Opens into Exterior

Missing Wall

3' X 16' 1 7/16"

Opens into Exterior

DESCRIPTION	QTY	REMOVE	REPLACE	TOTAL
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MITIGATION

40. Apply plant-based anti-microbial agent to the floor	37.87 SF	0.00	0.35	13.25
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Initial Anti-microbial Treatment- conducted according to ANSI/IICRC S500 Standard:

7.1 Antimicrobial (biocide) Use in Water Damage Projects

... Many antimicrobials (biocides) are deactivated by organic matter in water or on surfaces; therefore, precleaning is an essential first step. In all cases, antimicrobials consistent with its label directions...

(biocides) shall be applied

*Initial application - Applied to affected area and materials upon arrival = F

41. Clean floor - Heavy	37.87 SF	0.00	0.86	32.57
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1-800 Water Damage

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CONTINUED - Stairs

DESCRIPTION	QTY	REMOVE	REPLACE	TOTAL
Clean floor and partial walls				
Totals: Stairs				45.82
Total: Basement				6,065.22

Equipment

DESCRIPTION	QTY	REMOVE	REPLACE	TOTAL
EQUIPMENT				
42. Air mover (per 24 hour period) - No monitoring 15 air movers x 3 days 45	45.00 EA	0.00	26.50	1,192.50
43. Neg. air fan/Air scrub.-Large (per 24 hr period)-No monit. 1 NAF x 2 1 day stabilize + 2 day mitigation + 24 hours after mitigation (Billing for 2 days each)	4.00 DA	0.00	125.09	500.36
44. Dehumidifier (per 24 hour period) - Large - No monitoring 2 DEHU 1 day stabilize + 1 day mitigation + 3 days dry time	10.00 EA	0.00	77.52	775.20
Totals: Equipment				2,468.06
Line Item Totals: KJORGENSEN_MIT				10,846.44

Grand Total Areas:

1,496.73 SF Walls	825.89 SF Ceiling	2,322.62 SF Walls and Ceiling
839.76 SF Floor	93.31 SY Flooring	176.17 LF Floor Perimeter
0.00 SF Long Wall	0.00 SF Short Wall	178.83 LF Ceil. Perimeter
839.76 Floor Area	378.28 Total Area	1,273.78 Interior Wall Area
1,063.50 Exterior Wall Area	118.17 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	



1-800 Water Damage

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Coverage	Item Total	%	ACV Total	%
Dwelling	10,621.41	91.20%	10,621.41	91.20%
Other Structures	0.00	0.00%	0.00	0.00%
Contents	1,024.51	8.80%	1,024.51	8.80%
Total	11,645.92	100.00%	11,645.92	100.00%



1-800 Water Damage

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Summary for Dwelling

Line Item Total	9,899.87
Material Sales Tax	3.75
Services Mat'l Tax	89.07
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Subtotal	9,992.69
Service Sales Tax	628.72
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Replacement Cost Value	\$10,621.41
Net Claim	\$10,621.41
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Dan Grandaw
Project Manager



1-800 Water Damage

1-800 Water Damage
3125 Western Ave
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Summary for Contents

Line Item Total	946.57
Services Mat'l Tax	2.94
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Subtotal	949.51
Service Sales Tax	75.00
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Replacement Cost Value	\$1,024.51
Net Claim	\$1,024.51
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Dan Grandaw
Project Manager

