April 15, 2004

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Grant F. Langley
City Attorney

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City Clerk City of Milwaukee 200 E. Wells Street, Room 205 Milwaukee, WI 53202

200 East Wells Street Milwaukee, WI 53202

City of Milwaukee

RE: C.I. file No.: 03-S-485

Dear Mr. Langley and City Clerk:

I have received your letter postmarked March 30, 2004.

I am hereby appealing your decision to deny my claim.

Your letter contained several inaccuracies. In fact, as I stated to Robert Overholt on January 27, 2004, I did personally call the Department of Public Works/Milwaukee Water Works on the date of the incident (August 21, 2003). At that time, I described what had happened and how it had resulted in damage to my vehicle. The DPW/MWW representative stated that other citizens had also called to report the water main break and that their crews had been dispatched to the scene. The DPW/MWW representative stated that I would have to go through the normal claims procedure by contacting the City Clerk's office to file a claim (which I subsequently did). At no time was I ever told by DPW/MWW, the City Clerk's office or the City Attorney's that I would need to file any type of separate claim with DPW/MWW.

Your letter also stated that "MWW followed standard procedures regarding the response and subsequent repair of the water main break". My claim asserted negligence by DPW/MWW prior to the water main break, by failing to properly maintain the infrastructure so as to prevent a break. As I stated to Robert Overholt on January 27, 2004, at the time of the damage to my vehicle there were no DPW/MWW crews present at the scene. Crews that may have responded were there to repair the water main break after it occurred. (As I also stated in my claim, the City was negligent in not closing the street to vehicle traffic so that cars could not be damaged by debris from the water main break.)

I hereby request a hearing on this appeal.

Sincerely,

William Cain

3307 N. 58th Street

Milwaukee, WI 53216

Willy Hen-

(414) 442-7467

City Clerk – ATTN: CLAIMS City of Milwaukee 200 E. Wells Street, Room 205 Milwaukee, WI 53202-3567

December 18, 2003

I, William J. Cain, who resides at 3307 N. 58th Street in the City of Milwaukee, Wisconsin, hereby file a monetary claim against the City of Milwaukee for damages to my motor vehicle in the amount of \$723.22.

On August 21st, 2003, I was traveling in my vehicle (2000 Ford Focus) westbound on Center Street between approximately 1:30 and 2:00 in the afternoon. As I approached the corner on 39th Street and Center Street a chunk of what appeared to be road composite and/or cement curb about the size of a softball was projected into the air from the site of a water main break and struck the front right headlight and front right hood of my vehicle causing extensive damage. Estimates from two auto body shops are enclosed: One in the amount of \$763.52 and the other in the amount of \$723.22.

I believe the City of Milwaukee was negligent in not closing the street to vehicle traffic after the water main break had occurred. Furthermore, I believe the City of Milwaukee was negligent in not properly maintaining its infrastructure to assure that water main breaks do not occur in the vicinity of city streets.

Thank you for your attention to this claim.

Sincerely,

William J. Cain 3307 N. 58th Street

Milwaukee, WI 53216

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(414) 442-7467

03 0EC 18 EN 1: 19

UPTOWN LINCOLN/MERCURY 2111 NORTH MAYFAIR ROAD

MILWAUKEE, WI 53226

OFFICE: (414) 777-5732 FAX: (414) 771-8306 "OFFICIAL BODY SHOP FOR BEST FORD CUSTOMERS"

CD LOG NO 9505-1 DATE 09/03/03

SHOP: UPTOWN MOTORS, INC. ADDRESS: 2111 N. MAYFAIR RD.

CRAIG WIELEPSKT

CITY STATE: MILWAUKEE, WI

ZIP: 53226-

INSP DATE: 09/03/03 CONTACT: CRAIG WIELEPSE PHONE 1: (414)777-5731 PHONE 2: (414)777-5732 FAX: (414)771-8306

HOME PHONE: (414)442-7467

OWNER: CAIN, WILLIAM ADDRESS: 3307 N 58 TH ST

CITY STATE: MILWAUKEE, WI

ZIP: 53216-

BODY COLOR: BLUE

LIC#: 432-BTY STATE: WI

VIN: MILEAGE:

3FAHP3135YR173040

CONDITION: GOOD

ACCTNG CTL#:

PROD.DATE: 01/00

PAINT CODE: K7

BR=BLEND REFINISH

SB=SUBLET

P=CHECK UP=UNRELATED PRIOR

TT=TWO-TONE

N=ADDITIONAL LABOR RI=R&I ASSEMBLY
AA=APPEAR ALLOWANCE RP=RELATED PRIOR

EC=REPLACE ECONOMY

UC=RECONDITIONED PRT

EU=REPLACE SALVAGE

PM=PXN REMAN/REBUILT

TE=PARTL REPL PRICE

IT=PARTIAL REPAIR

BR=RLEND REFERRICU

ET=LACE NAGS

UM=REMAN/REBUILT PRT

EP=REPLACE PXN

PC=PXN RECONDITIONED

ET=PARTL REPL LABOR

I=REPAIR

CG=CHIPGUARD

2000 FORD FOCUS ZX3 2DOOR HATCHBACK 4CYL GASOLINE 2.0 ZETEC

CODE: P1572D/A OPTNS B/24H

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES

HEATED BACK GLASS

OP	GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ% B%	HOURS R
			Marine Street Artist words Marine Street rights devide about marine Artist				
E	0042		HEADLAMP ASSY, HALOG RT	3S4Z13008CA	198.27		0.8 1
I	0083		PANEL, HOOD	REPAIR			3.0*1
L	0083	13	PANEL, HOOD	REFINISH			3.8 4
L	M14		CORROSION PROTECTION	REFINISH			0.3*4*
L	M17		COVER CAR EXTERIOR	REFINISH			0.2*4*
SB	M60		HAZARD. WSTE. REM.	SUBLET REPAIR	5.00*		4*
I			AIM HEADLAMPS	REPAIR			0.5*1*

7 ITEMS

MC MESSAGE(S)

2000 FORD FOCUS ZX3 2DOOR HATCHBACK CD LOG NO 9505-1

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES	5					
GROSS PARTS PAINT MATERIAL PARTS TOTAL	198.27 103.20 301.47					
TAX ON PARTS & MATERIAL @ 5.600%						
LABOR	RATE	REPLACE HRS	REPAIR HRS			
1-SHEET METAL 2-MECH/ELEC	44.00 75.00	0.8	3.5	189.20		
3-FRAME 4-REFINISH	44.00 44.00	4.3				
5-PAINT MATERIAL	24.00	4.3		189.20		
LABOR TOTAL				378,40		
TAX ON LABOR SUBLET REPAIRS			5.600%	21.19 5.00		
TAX ON SUBLET TOWING		@	5.600%	0.28		
STORAGE						
GROSS TOTAL						
NET TOTAL						
				723.22		

ADP SHOPLINK U1141 ES CD LOG 9505-1 DATE 09/03/03 12:45:28AM R6.3 CD 08/03 PXN: NO GEOCODE

HOST LOG

(C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

1.1 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

SCHOK'S AUTO BODY

5701 WEST BURLEIGH STREET MILWAUKEE, WI 53210

PHONE: 414-873-9944 FAX: 414-873-5040

FED TAX ID# 39-1330692

CD LOG NO 4337-1 DATE 08/22/03

SHOP: SCHOKS AUTO BODY ADDRESS: 5701 W BURLEIGH

CITY STATE: MILWAUKEE, WI

INSP DATE: 08/22/03 PHONE 1: (414)873-9944 PHONE 2: (414)873-9951

ZIP: 53210-

FAX:

(414)873-5040

OWNER: CAIN, BILL

HOME PHONE: (414)442-7467

POINT OF IMPACT: 2

LIC#:

STATE:

VIN:

BODY COLOR: CONDITION:

MILEAGE:

ACCING CIL#:

*=USER-ENTERED VALUE E=REPLACE OEM
EC=REPLACE ECONOMY EU=REPLACE SALVAGE
TE=PARTL REPL PRICE ET=PARTL REPL LABOR
I=REPAIR L=REFINISH

E=REPLACE OEM NG=REPLACE NAGS
EU=REPLACE SALVAGE EP=REPLACE PXN
ET=PARTL REPL LABOR IT=PARTIAL REPAIR
L=REFINISH BR=BLEND REFINISH

TT=TWO-TONE

CG=CHIPGUARD

SB=SUBLET

N=ADDITIONAL LABOR RI=R&I ASSEMBLY P=CHECK
AA=APPEAR ALLOWANCE RP=RELATED PRIOR UP=UNRELATED PRIOR

2000 FORD FOCUS ZX3 2DOOR HATCHBACK 4CYL GASOLINE 2.0 ZETEC

CODE: P1572D/A OPTNS B/24H

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES

HEATED BACK GLASS

OP	GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ% B%	HOURS R
							110010 1
I	0083		HEADLAMP ASSY, XENON RT PANEL, HOOD PANEL, HOOD # = 09, 10	2M5Z13008HC REPAIR REFINISH	389.03		0.8 1 2.0*1 3.1*4

3 ITEMS

MC MESSAGE(S)

09 INCLUDES 0.6 HOURS MAJOR PANEL TWO-STAGE ALLOWANCE

10 INCLUDES ADP TIME TO CLEAR ENTIRE PANEL

40 PXN SEARCHED BUT NOT COMPARED

FINAL CALCULATIONS & ENTRIES

GROSS PARTS

PAINT MATERIAL

389.03 74.40

PARTS TOTAL

463.43

2000 FORD FOCUS ZX3 2DOOR HATCHBACK CD LOG NO 4337-1

	TAX ON PARTS & MATERIAL @				
LABOR 1-SHEET METAL 2-MECH/ELEC 3-FRAME	RATE 44.00 70.00 48.00	REPLACE HRS 0.8	REPAIR HRS 2.0	123.20	
4-REFINISH 5-PAINT MATERIAL	44.00 24.00	3.1		136.40	
LABOR TOTAL TAX ON LABOR SUBLET REPAIRS TOWING STORAGE		@	5.600%	259.60 14.54	
GROSS TOTAL				763.52	
NET TOTAL				763.52	

ADP SHOPLINK U2352 ES CD LOG 4337-1 DATE 08/22/03 01:27:49PM R6.25 CD 08/03 PXN:Y/01/00/00/00 CUM:01/00/00/00 HOST LOG

⁽C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

^{1.1} HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.