

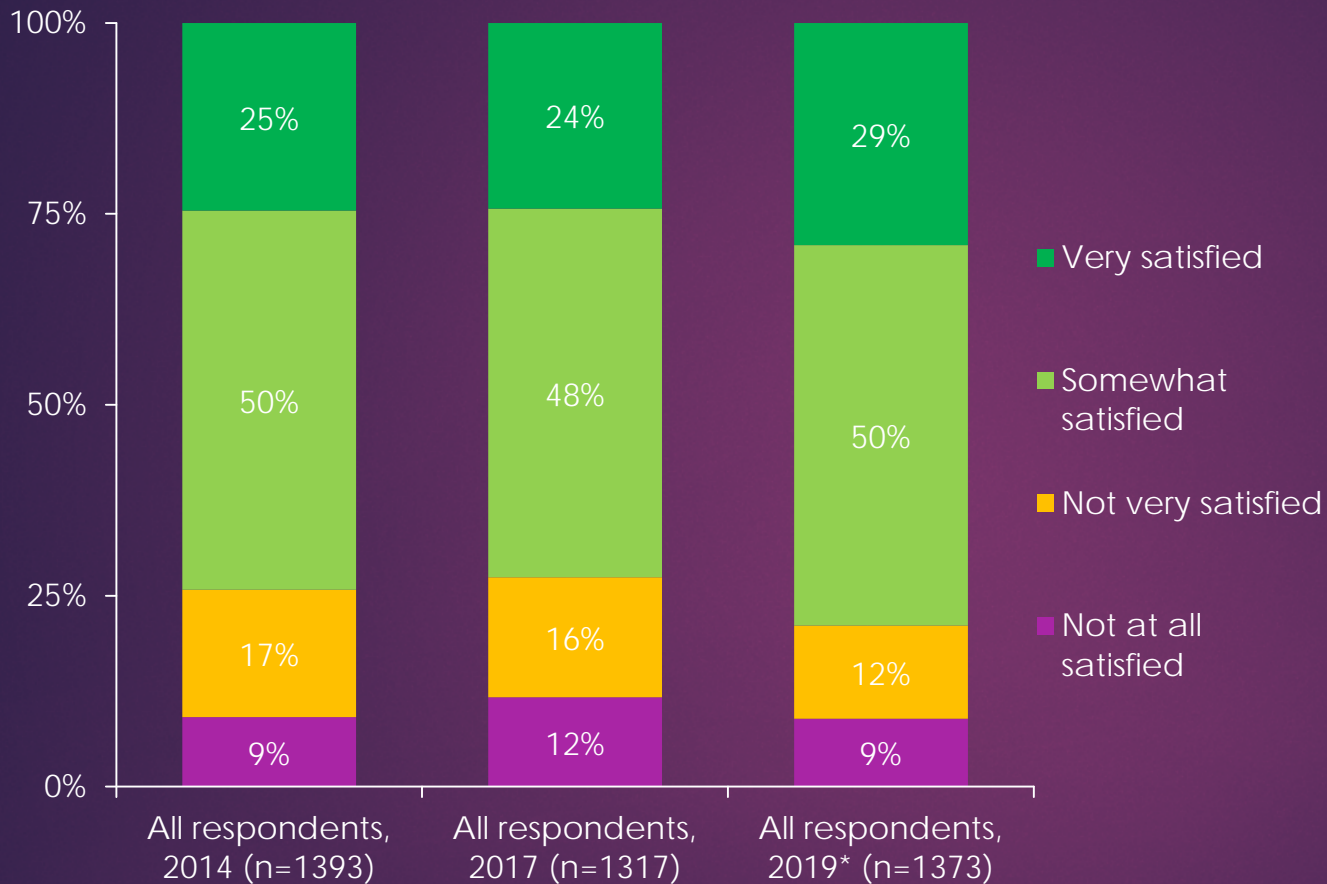
City of Milwaukee 2019 Police Satisfaction Survey

Research goals

- ▶ Measure resident perceptions regarding:
 - ▶ Satisfaction with and trust in the Milwaukee Police Department
 - ▶ Perceptions of safety and police visibility
 - ▶ Views on various kinds of police contacts
 - ▶ Exposure to crime
- ▶ Differences across various groups of Milwaukee residents
- ▶ Differences across geographies (police districts & aldermanic districts)
- ▶ Changes over time

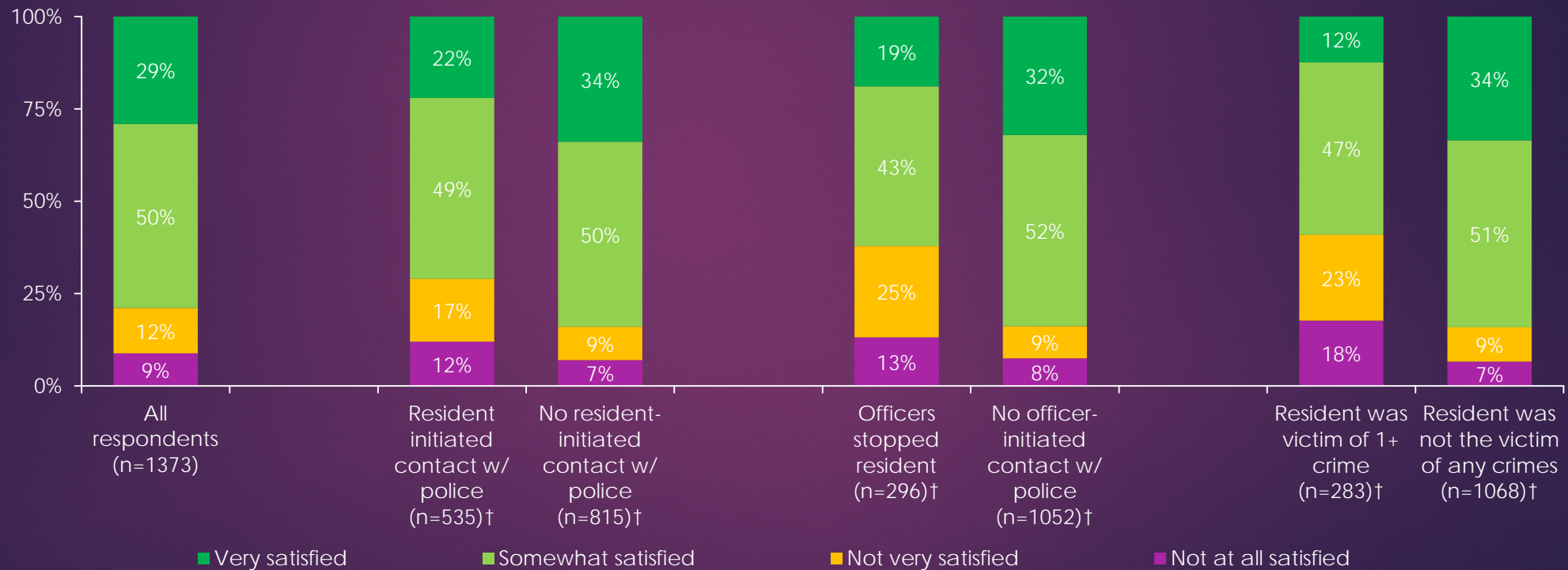
Methodology

- ▶ RDD telephone survey of Milwaukee residents aged 18+
 - ▶ Administered by the Strategic Research Institute at St. Norbert College
 - ▶ Landlines and mobile phones
 - ▶ Survey conducted in English and Spanish
- ▶ Field period: 8/14/2019-1/17/2020
 - ▶ 1,373 completed interviews
 - ▶ 4.3% response rate
 - ▶ +/- 2.6% margin of error (95% confidence level)
 - ▶ Results were weighted by age, sex and race in accordance with AAPOR best practices
 - ▶ Population values for Milwaukee were drawn from the U.S. Census Current Population Survey

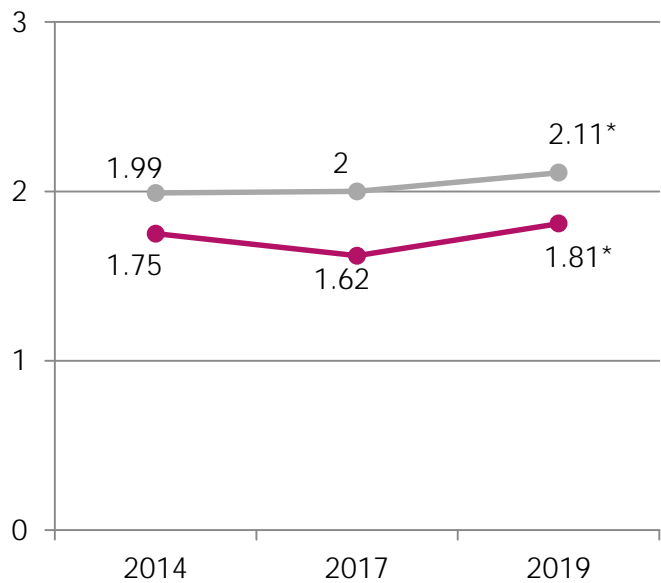


Overall satisfaction with the Milwaukee Police Department

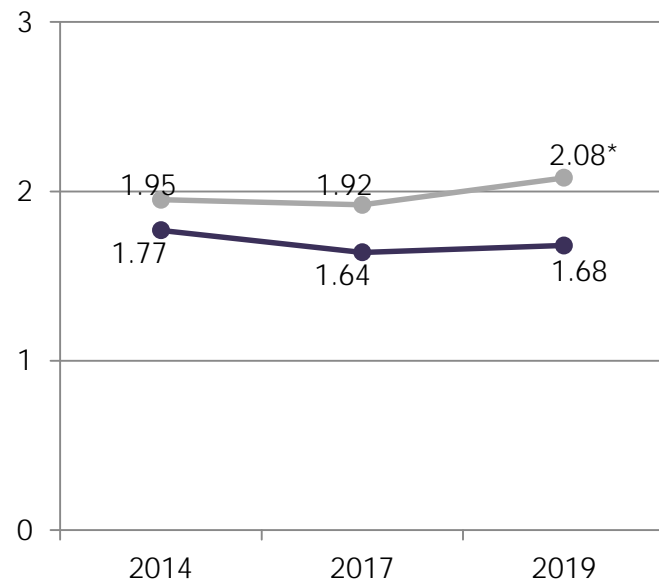
Differences in satisfaction, by experiences with police and crime



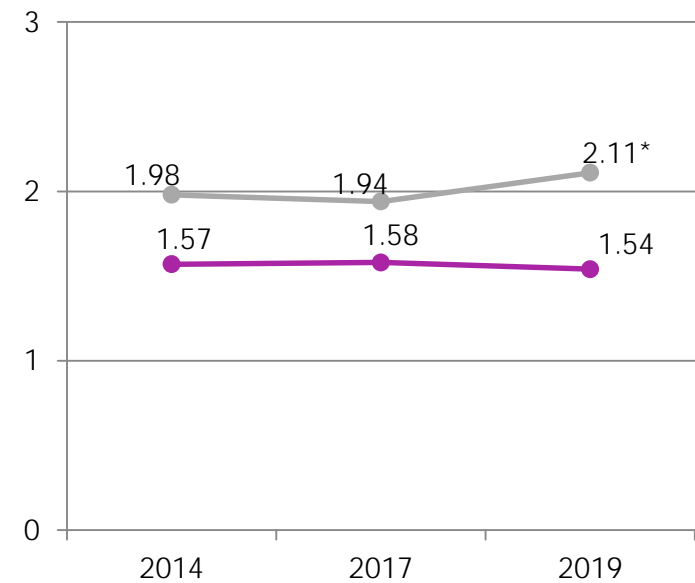
Change in satisfaction over time, by experiences with police and crime



● Resident initiated contact w/ police
● No resident-initiated contact w/ police



● Officers stopped resident
● No officer-initiated contact w/ police

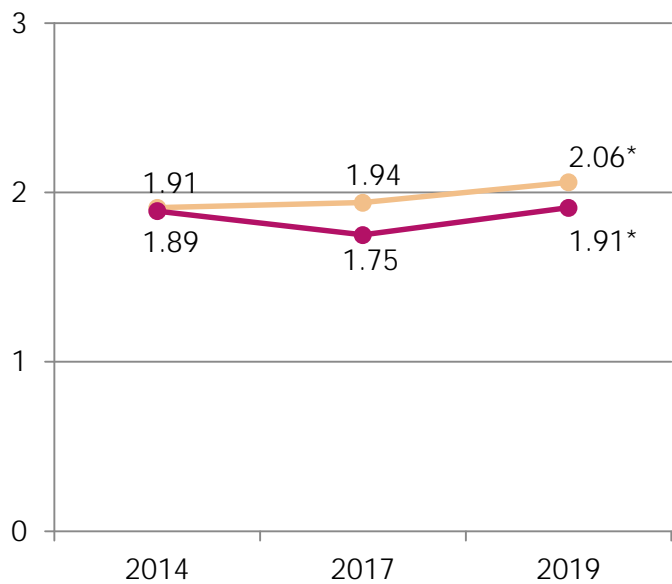


● Resident was victim of 1+ crime
● Resident was not the victim of any crimes

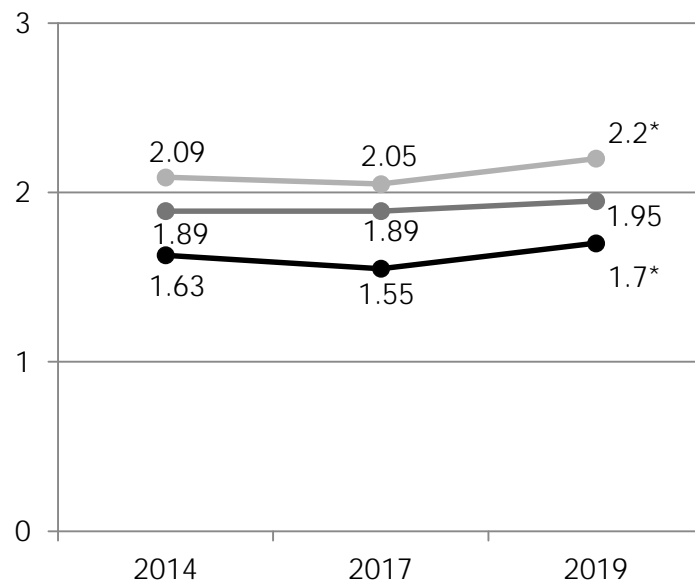
Differences in satisfaction, by demographic groups



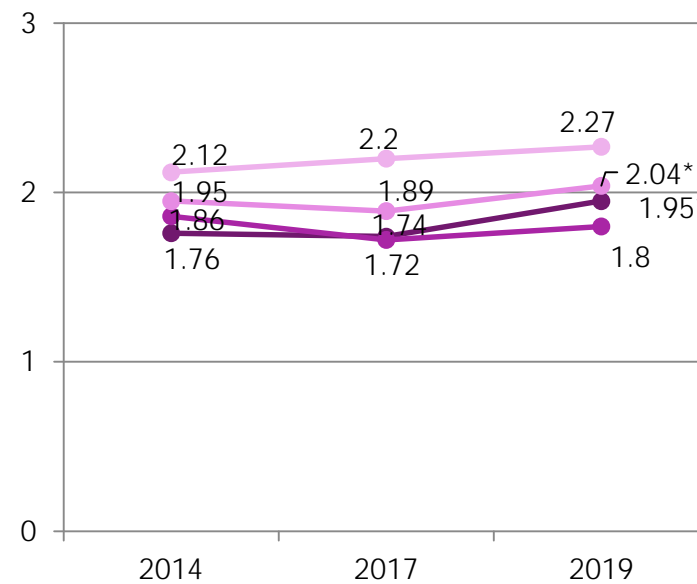
Change in satisfaction over time, by demographic groups



— Females — Males

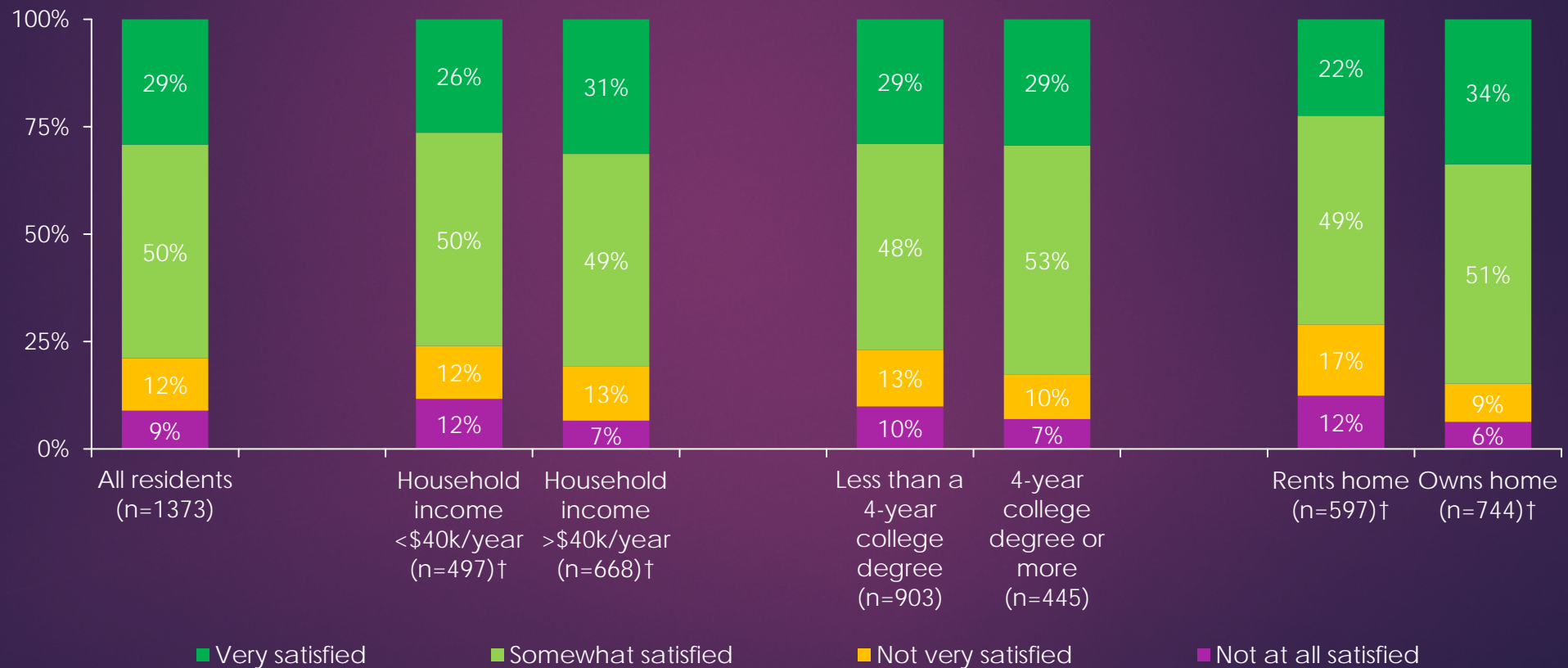


— Whites
— Blacks
— Other nonwhites

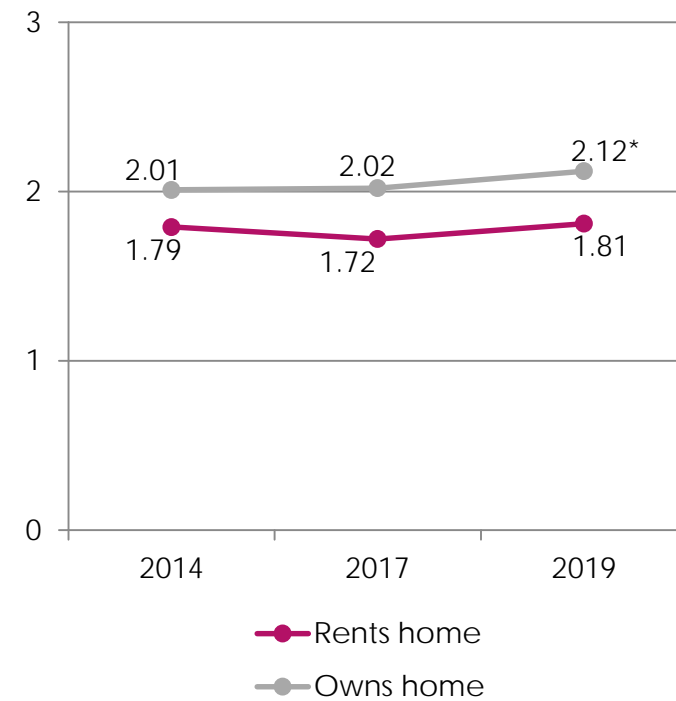
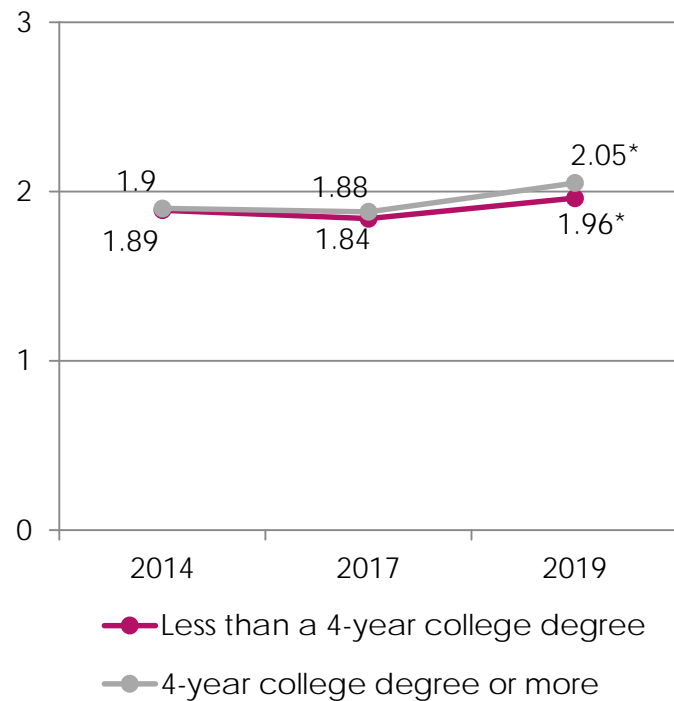
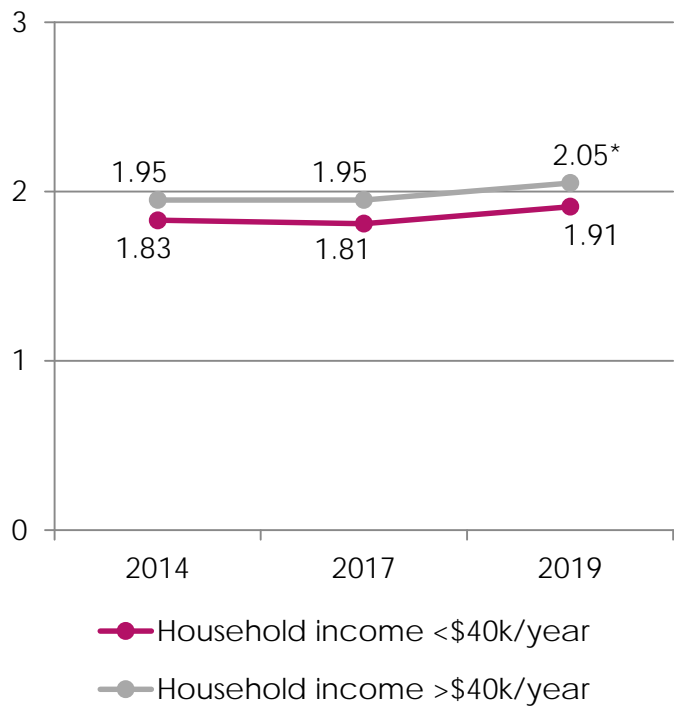


— 18-29 (age) — 30-44 (age)
— 45-59 (age) — 60+ (age)

Differences in satisfaction, by socioeconomic categories



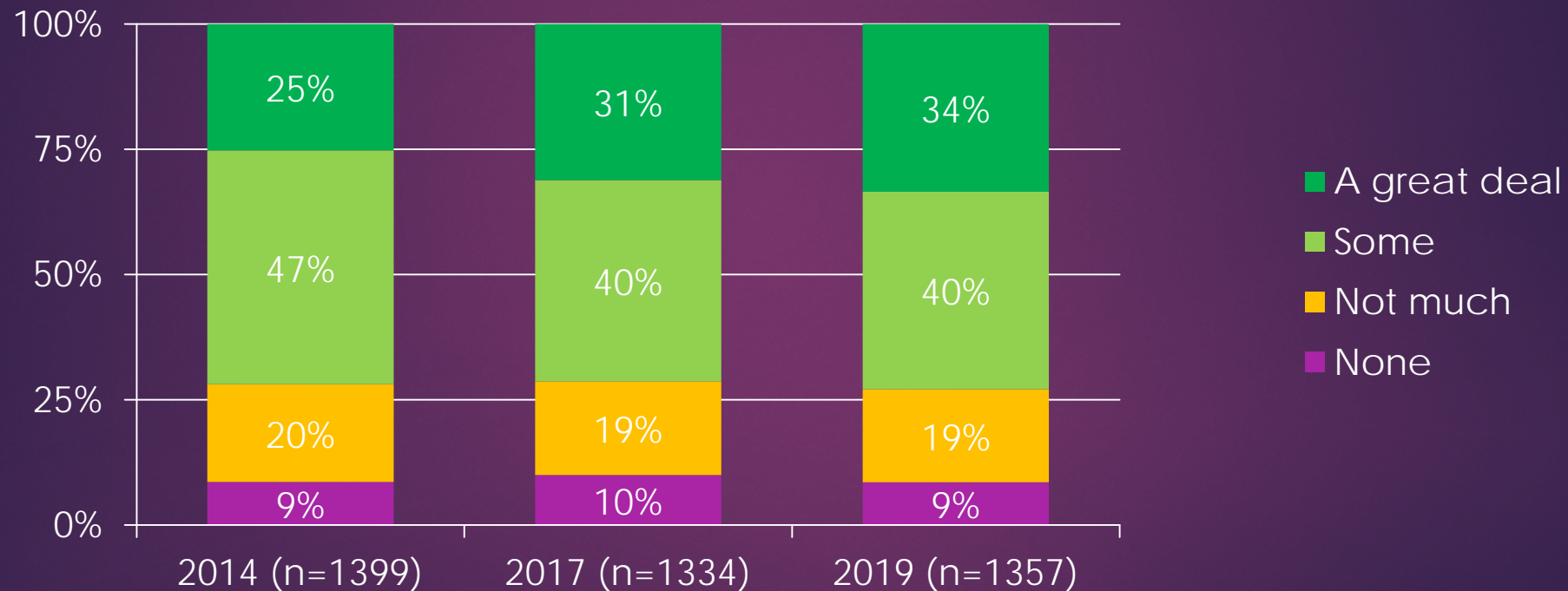
Change in satisfaction over time, by socioeconomic categories

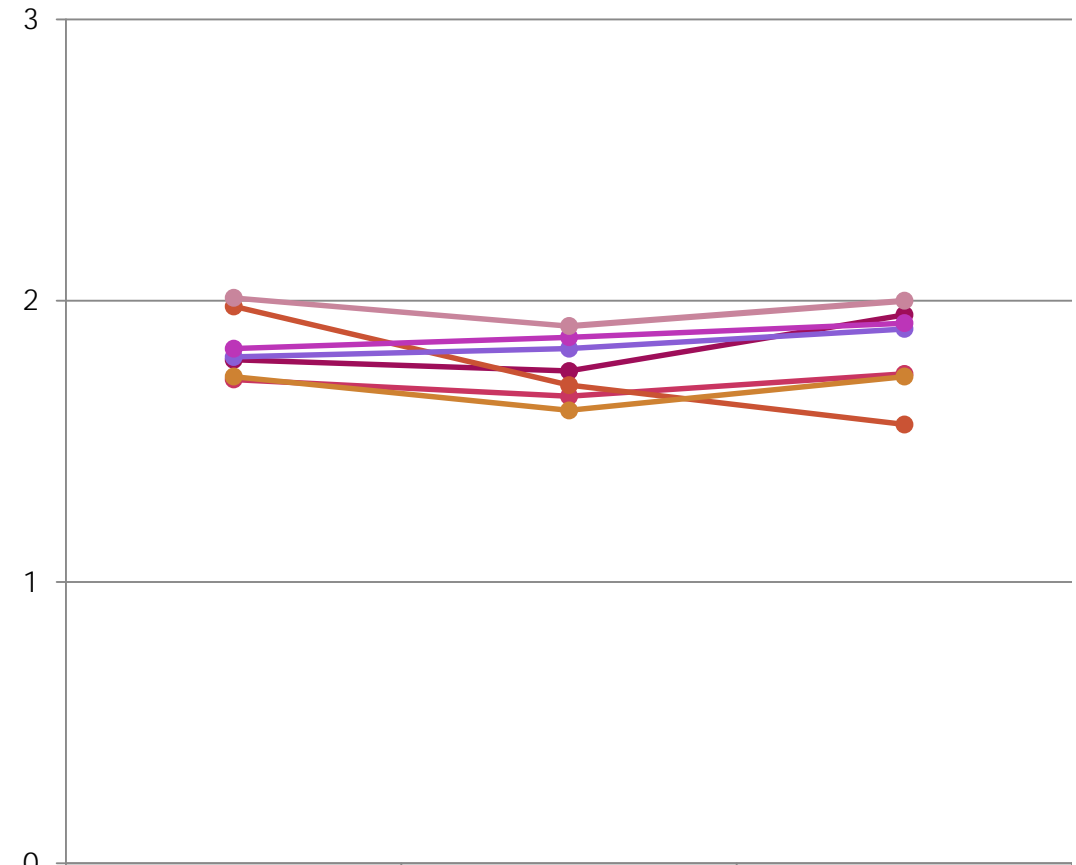


What is driving the change in aggregate overall satisfaction?

- ▶ Police visibility within neighborhoods
 - ▶ No significant changes
- ▶ Experiences with crime
 - ▶ Reduction in proportion of residents reporting 1+ recent instance of victimization
- ▶ Perceptions of police conduct
 - ▶ Perceptions of compassion shown by police during recent calls for help have improved
 - ▶ No change in perceived legitimacy of police stops
- ▶ Resident race
 - ▶ Improved perceptions of compassion across white and black residents
 - ▶ Those with no recent contacts look to others like them to form their opinions

Trust and confidence in the Milwaukee Police Department



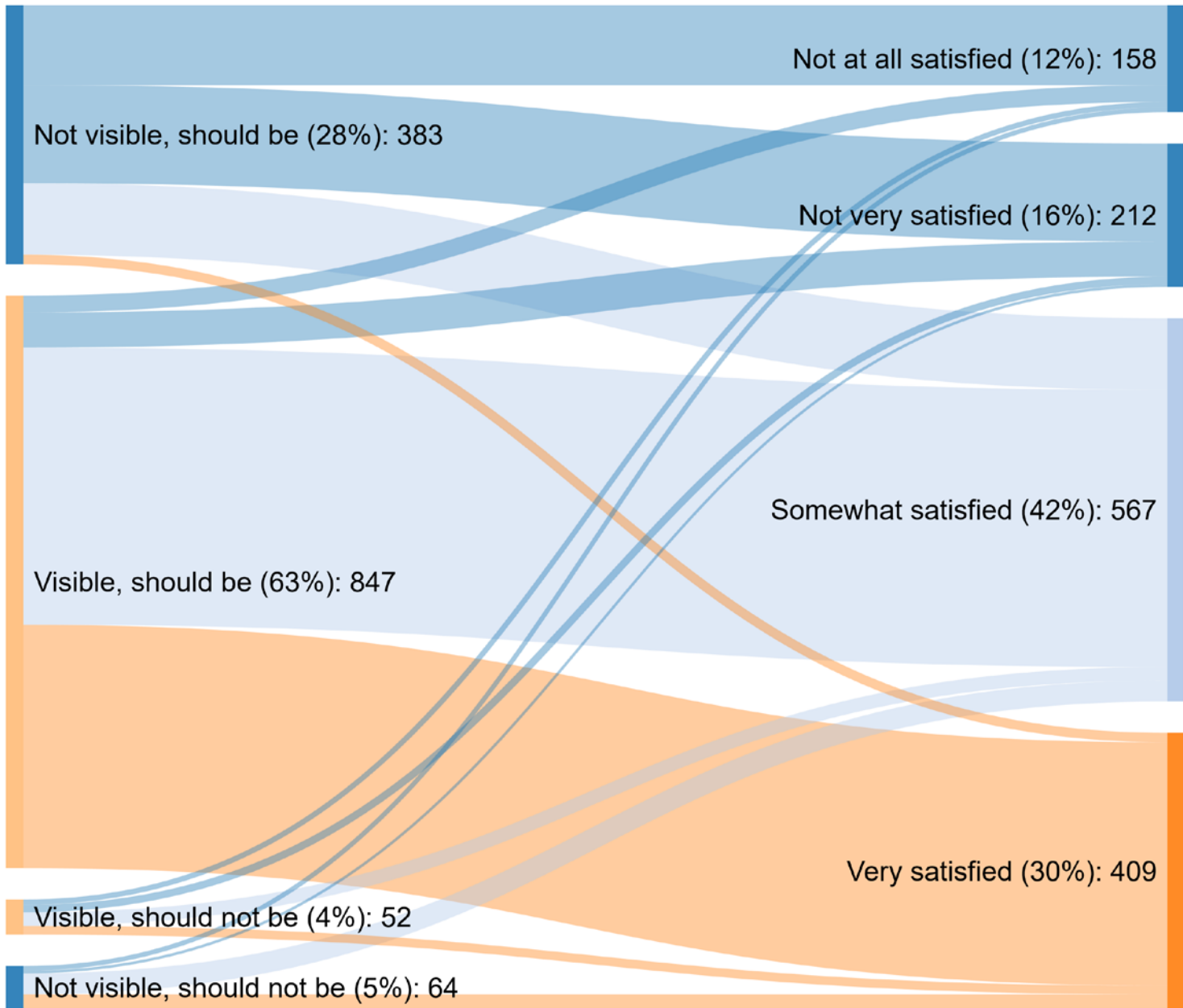


	2014	2017	2019
● Efforts to address violent crimes*	1.79	1.75	1.95
● Efforts to address property-related crimes*	1.72	1.66	1.74
● Effort to enforce traffic laws*	1.98	1.70	1.56
● Responsiveness to public concerns*	1.73	1.61	1.73
● Honesty and integrity	1.80	1.83	1.90
● General attitude and behavior towards citizens	1.83	1.87	1.92
● Overall competence*	2.01	1.91	2.00

Satisfaction with dimensions of police performance

Proportion of residents that received a ticket during their most recent stop, by year

		Survey year		
		2014	2017	2019*
Were you given a ticket?	No	271	249	197
		85%	82%	73%
	Yes	48	56	73
		15%	18%	27%
Total		319	305	270
		100%	100%	100%



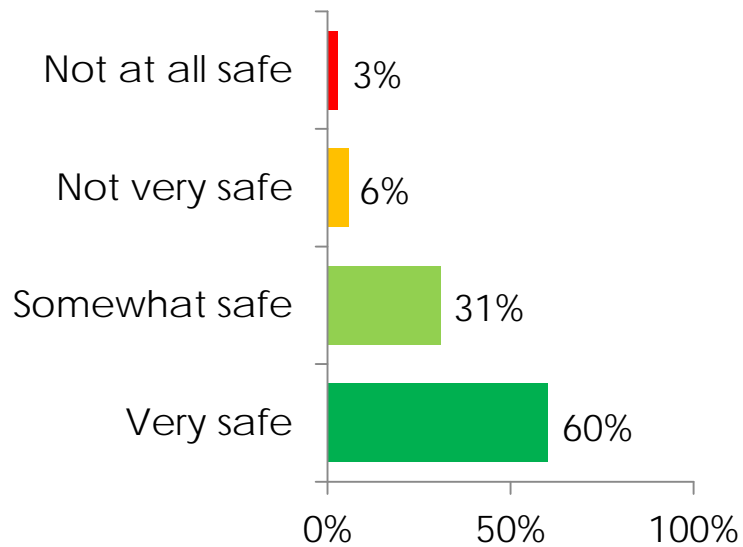
Police neighborhood visibility: perceptions, preferences, and satisfaction

Police visibility preferences, by resident race

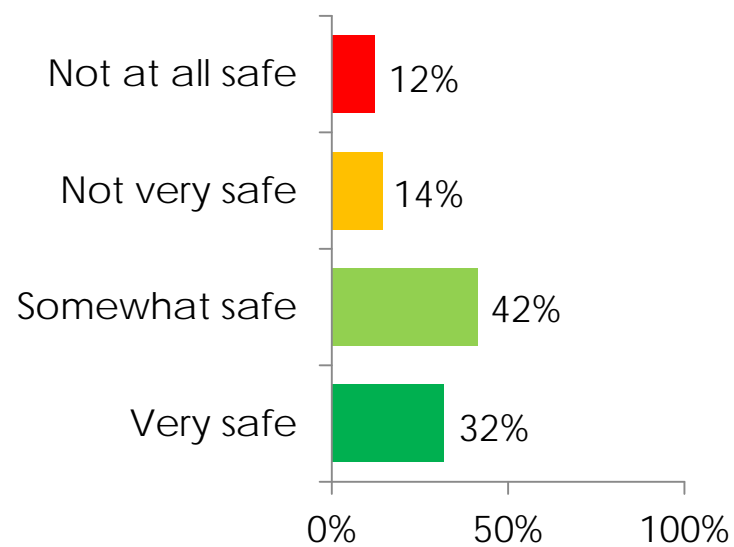
		Resident race		
		white†	black†	other† nonwhite
In your opinion, how visible SHOULD the police be in your neighborhood? Would you say...	Not at all visible	17	14	6
		2%	3%	4%
	Not very visible	44	32	10
		6%	7%	6%
	Somewhat visible	386	174	70
		55%	36%	41%
	Very visible	258	267	85
		37%	55%	50%
Total		705	487	171
		100%	100%	100%

Perceptions of neighborhood safety: During the day, at night, and in Milwaukee as a whole

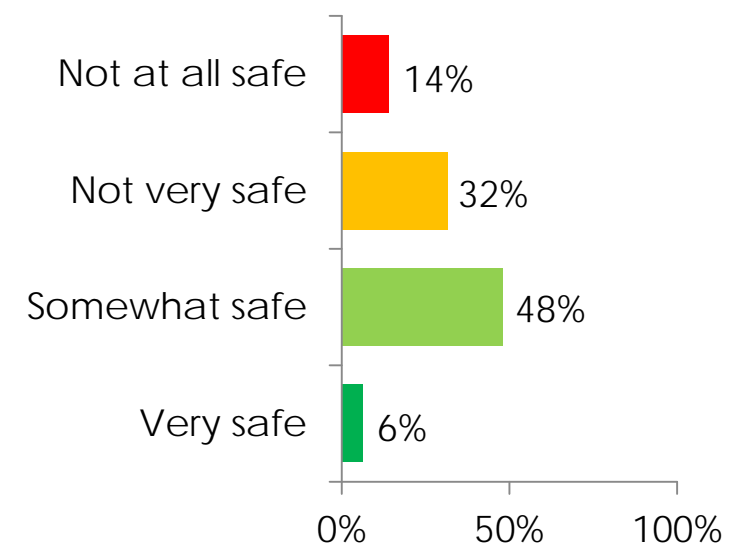
Neighborhood during the day



Neighborhood at night

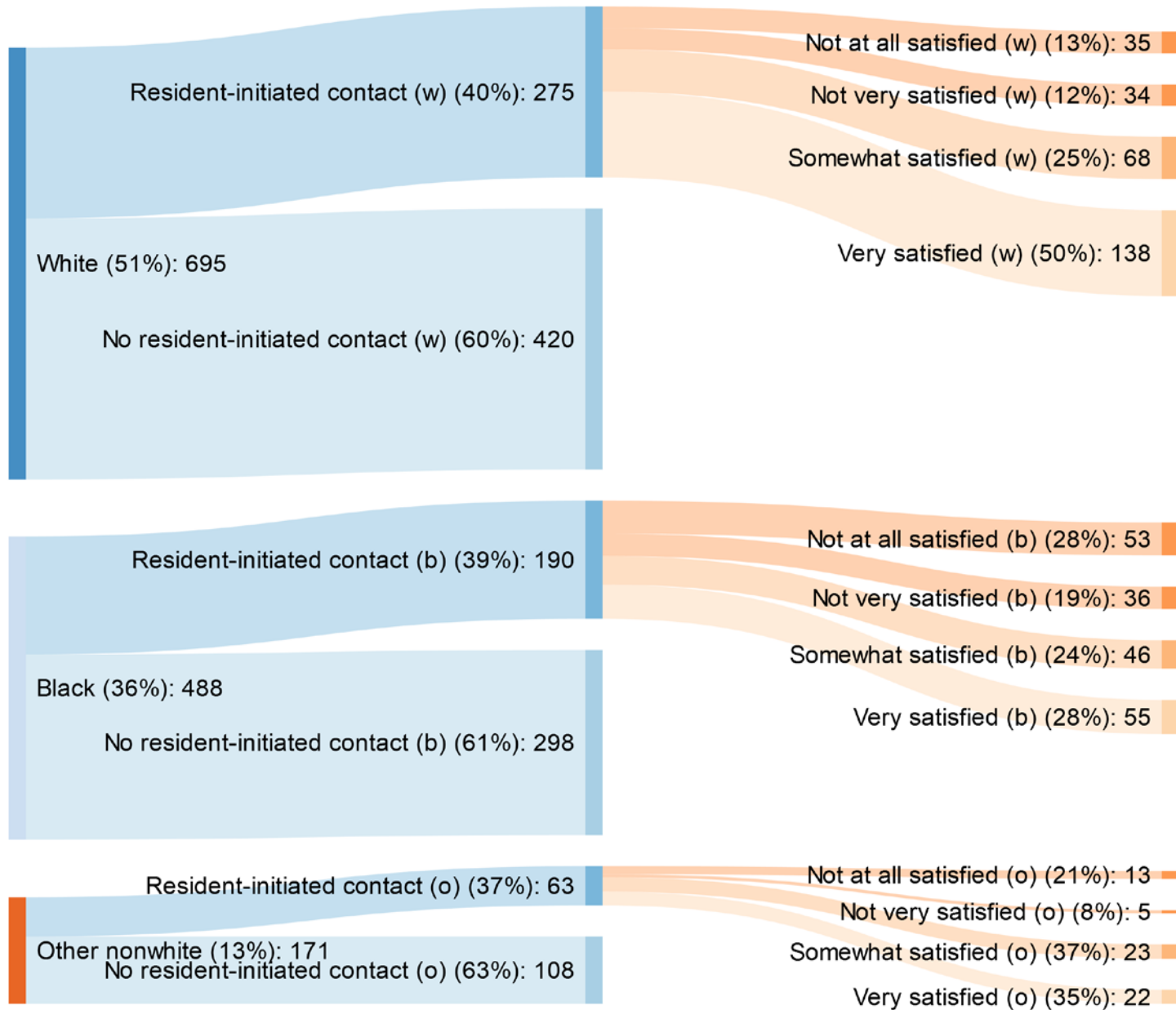


In Milwaukee as a whole



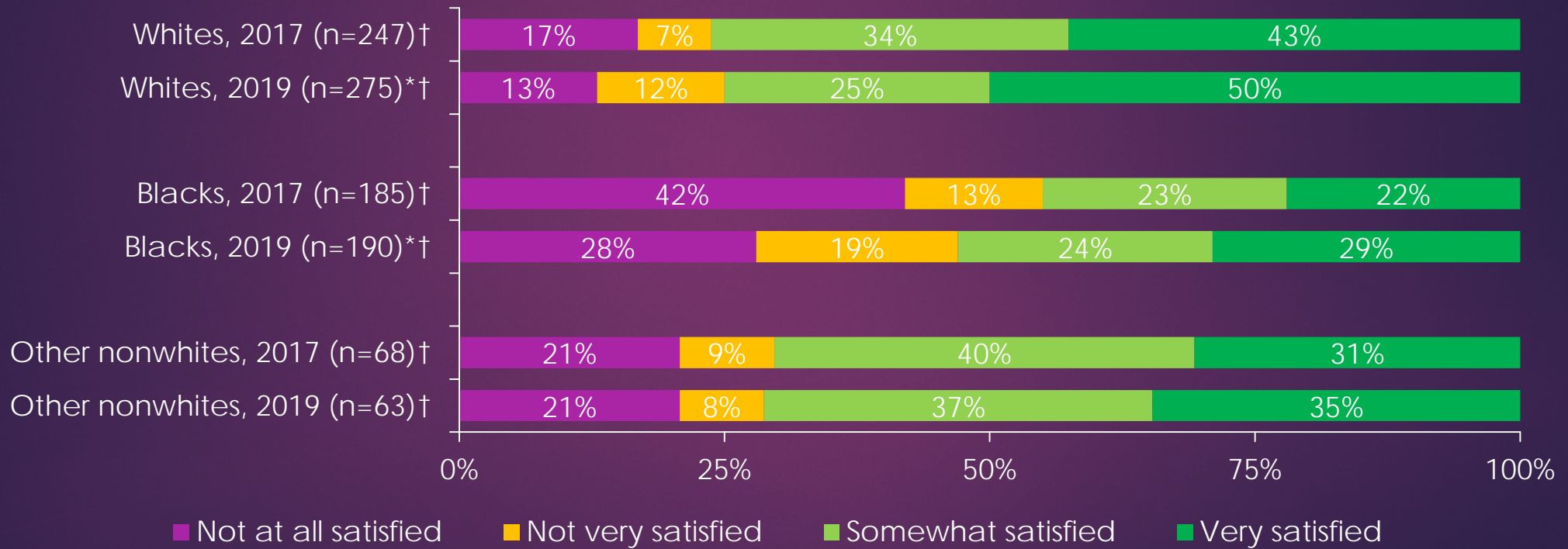
Recent instances of victimization

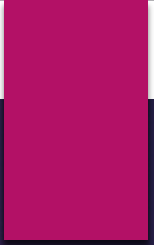
		Survey year		
		2014	2017	2019*
During the past 12 months, have you been the victim of a crime in the City of Milwaukee?	No	1121	1019	1088
		80%	76%	79%
	Yes	280	320	283
		20%	24%	21%
Total		1401	1339	1371
		100%	100%	100%



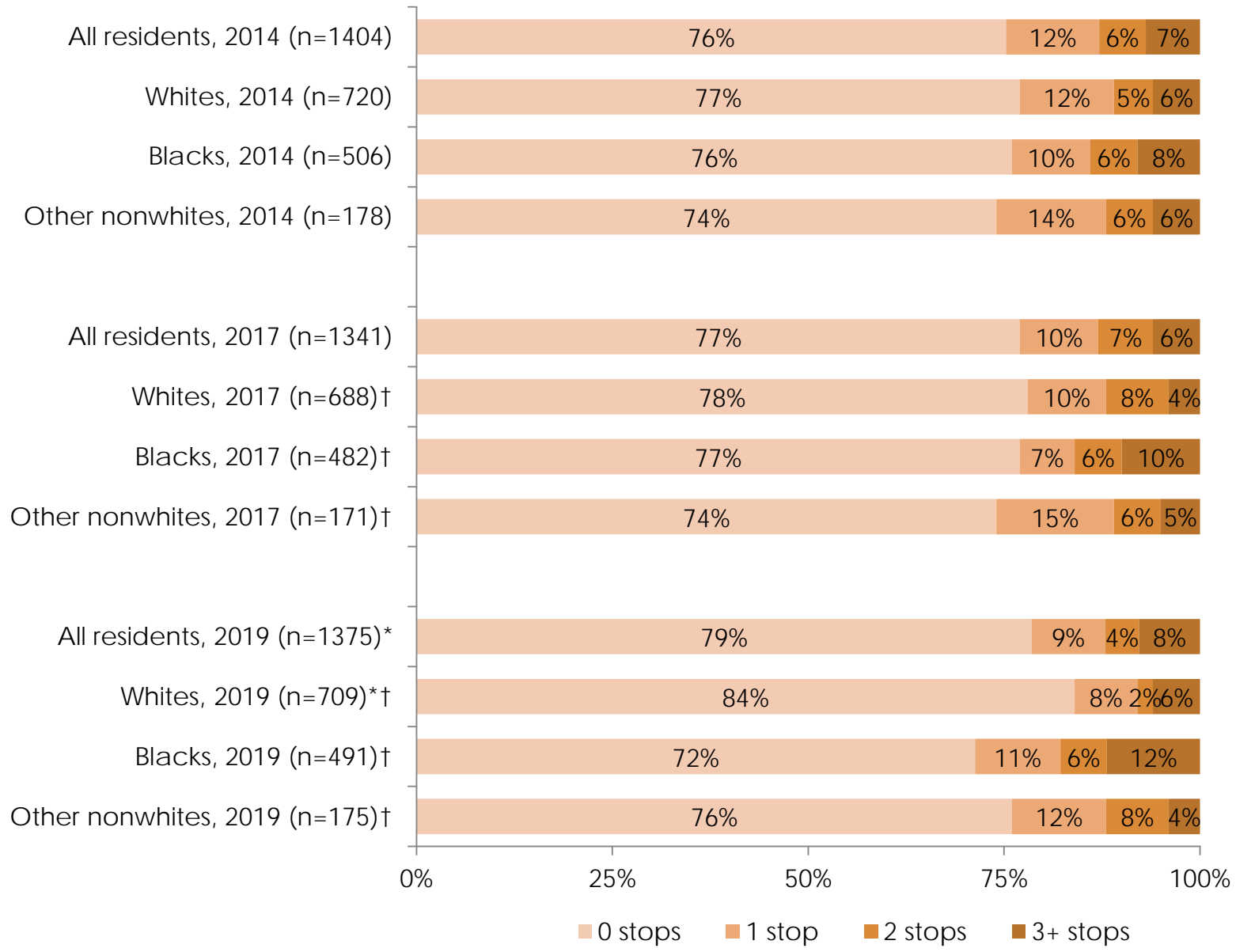
Satisfaction with compassion shown by police during most recent resident-initiated interactions, by race

Satisfaction with police compassion during recent resident-initiated interactions, by race, over time

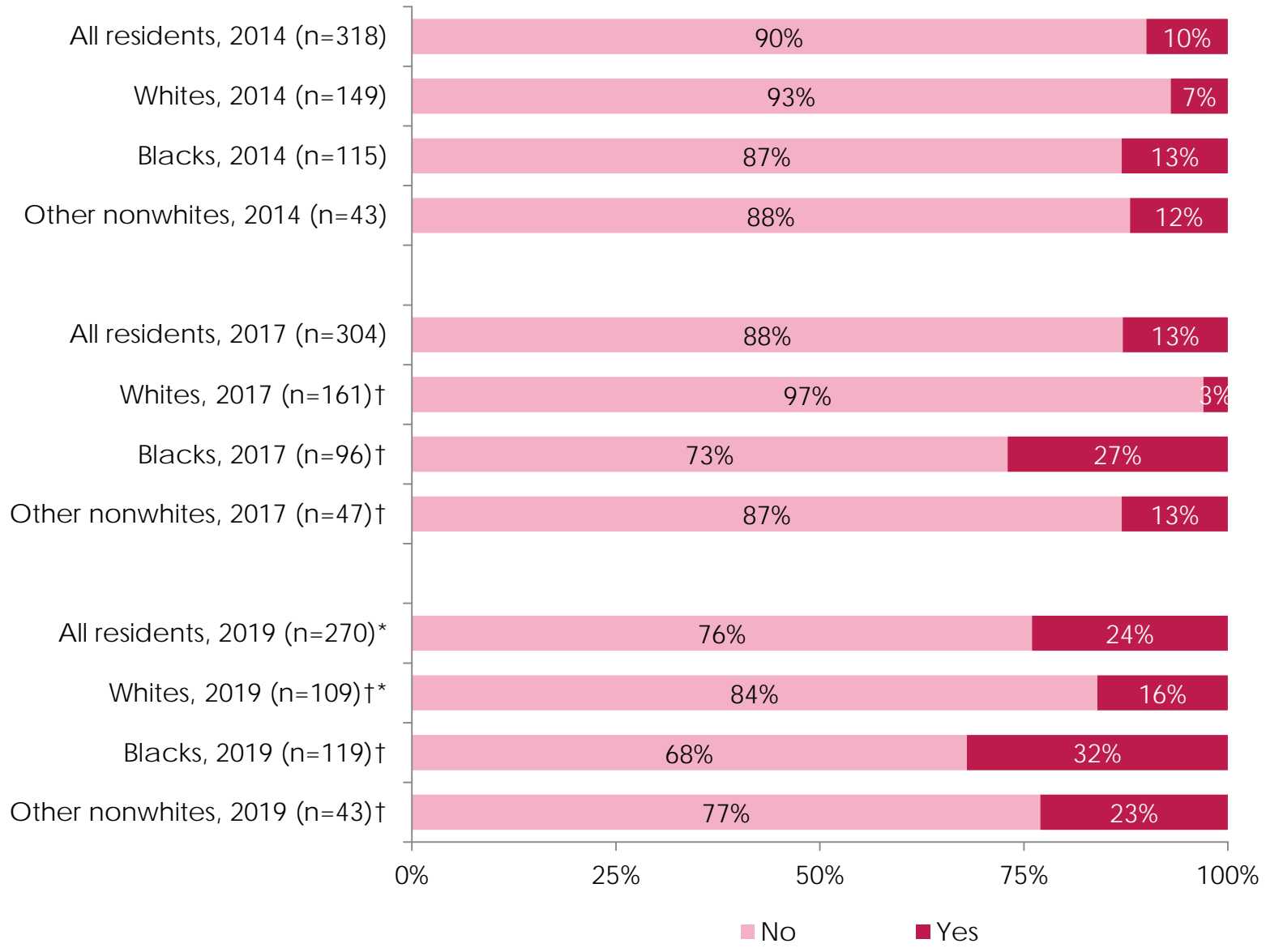




How perceptions of police compassion are shaped by other police conduct



Frequency distribution of police stops, by year, by resident race



Searched or patted down during most recent police stop, by year, by resident race

Questions?