



Tony Bueno
Director

Annemarie Domurat
Deputy Director

Anna Zizzo
HR Administrator

Samantha Mejia
Finance Manager

January 28, 2026

To the Honorable
The Board of Fire and Police Commissioners
200 East Wells Street, Room 705
Milwaukee, Wisconsin 53202

Dear Commissioners,

Pursuant to FPC Rule XI, Section (10) I respectfully request approval to promote Emergency Communications Lead Sonya Page to the role of Emergency Communications System Administrator (Pay Range 2MN) within the Department of Emergency Communications, effective February 15, 2026.

This promotion is essential to maintaining stable and effective operations, ensuring the Department has dedicated staff to manage and support the Computer Aided Dispatch (CAD) system. The EC Systems Administrator is responsible for system configuration, user access management, and the development and oversight of business workflows that uphold CAD reliability, usability, and compliance with operational and technical standards.

Mrs. Page has served as a Lead within the Department of Emergency Communications for the past eight years, consistently providing operational support and technical expertise. In this capacity, she has:

- Rebooted and stabilized CAD systems to resolve errors, eliminate lag, and maintain uninterrupted dispatch operations.
- Developed and executed CAD test cases, documenting commands, inputs, and expected outcomes to validate call-types, address verification, dispatcher workflows, and map behavior.
- Installed and configured workstation printers to ensure reliable printing for call-takers and dispatchers, and provided frontline support for workstation and peripheral issues.
- Reported CAD issues to the IT Help Desk and served as the operational point of contact during vendor follow-ups to confirm system status.
- Contributed to the ISC Committee by offering operational insight, documenting system issues, and supporting system-related updates.

The Department of Employee Relations has reviewed this request and confirmed that Mrs. Page meets the qualifications for promotion to the Emergency Communications Systems Administrator position.

Respectfully,

A handwritten signature in blue ink that reads "Tony Bueno".

Tony Bueno
Director
F/P:1/14/2026

Approved by the BOARD OF FIRE AND POLICE COMMISSIONERS

Executive Director

Date: _____