

3-30-2019

I don't agree with the decision made on my claim because this letter doesn't show me proof or what was investigated. I was only claiming where the vehicle got hit, not the scratches or any other part of the vehicle, only the left side of the vehicle where it got hit.

From. *Rafael Torres*

*Rafael Torres*

RECEIVED  
OFFICE OF CITY ATTORNEY

APR 4 - 2019

*3:30* AM/PM

CITY OF MILWAUKEE  
2019 APR -3 P 2:24  
CITY CLERK'S OFFICE

*City Atty Office:  
Our denial letter  
was mailed 3-13-19  
(INCLUDE)*

CITY OF MILWAUKEE

2019 APR -3 P 2:24

CITY CLERK'S OFFICE

**CITY OF MILWAUKEE**  
Office of the City Attorney  
OFFICE OF THE CITY ATTORNEY  
800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551

Rafael Torres  
2480 S. 18th Street  
Milwaukee, WI 53215

SEE-SEE 53215

MILWAUKEE

RECEIVED  
OFFICE OF CITY ATTORNEY

APR 4 - 2019

3:30 A.M./P.M.

U.S. POSTAGE PERMIT NO. 100000  
MILWAUKEE, WI 53202  
ZIP 53202  
POSTAGE WILL BE PAID BY ADDRESSEE



From:

Rafael Torres

2480 S. 18<sup>th</sup> Street

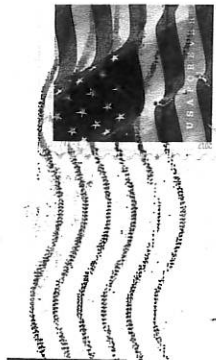
Milwaukee, WI 53215

CITY OF MILWAUKEE

2019 APR -3 P 1025

CITY CLERK'S OFFICE

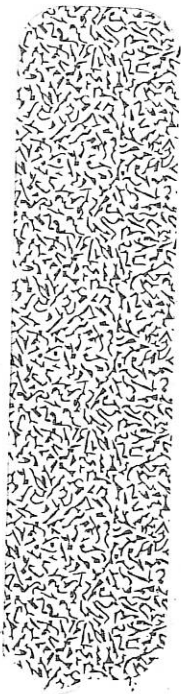
MILWAUKEE WI 53215  
71 APR 2019 PM 4:41



Milwaukee City Clerk

200 East Wells Street, Room 205

Milwaukee, Wisconsin 53202



53202-357099



February 7<sup>th</sup> 2019

The truck was parked on 18<sup>th</sup> street, Arthur by the time I got out it was hit on the back left side above the wheel and had a yellow scratch. The car was parked between the time 7:40 A.M. and 11:20 A.M. and when I got out it was hit on February 1<sup>st</sup>. When I checked the truck there were marks of the snow truck shoveling around the truck.

Rafael Torres

2480 s18 st.

(414) 803-1471

ctm2875@hotmail.com

it's better if I'm contacted  
in spanish

Rafael Torres

CITY OF MILWAUKEE  
2019 FEB - 7 AM 11:41  
CITY CLERK'S OFFICE

2019 FEB 11 PM 4:47  
CITY ATTORNEY

INV 24805 18th

2-1-19

BRAEGER  
4100 S. 27TH STREET  
MILWAUKEE, WI 53221  
PHONE: (414) 281-0454 FAX: (414) 921-9720  
TIN 39-0394520

\*\*\* PRELIMINARY ESTIMATE \*\*\*

02/06/2019 12:49 PM

Owner

Owner: Rafael Torres  
Address: Work/Day: (414)803-1471

Inspection

Inspection Date: 02/06/2019 12:49 PM  
Inspection Location: 27th Street Auto Body  
Address: 4100 S. 27th Street  
City State Zip: Milwaukee, WI 53221  
Email: asanchez@braeger.com  
Primary Impact: Left Rear Side  
Appraiser Name: Alex Sanchez  
Inspection Type:  
Contact: Alex Sanchez  
Work/Day: (414)281-0454x  
Home/Evening: (414)281-5000x3322  
FAX: (414)921-9720x  
Secondary Impact:  
Appraiser License # :

Repairer

Repairer: 27th Street Auto Body  
Address: 4100 S. 27th Street  
City State Zip: Milwaukee, WI 53221  
Email: asanchez@braeger.com  
Contact: Alex Sanchez  
Work/Day: (414)281-0454  
Home/Evening: (414)281-5000x3322  
FAX: (414)921-9720

Target Complete Date/Time: Days To Repair: 6

Remarks

ESTIMATE IS BASED ON VISIBLE DAMAGE ONLY-ADDITIONAL DAMAGE MAY BE PRESENT  
PARTS PRICES ARE SUBJECT TO INVOICE  
Prior damage to rear bumper/left rear door-customer aware

Vehicle

OEM Part Price Quote ID: \*\*\*\*

2015 GMC Sierra K1500 STD 4 DR Ext Cab Short Bed  
8cyl Gasoline 5.3  
6-Speed Automatic

Lic Expire:  
Prod Date:  
Veh Insp# :  
Condition:  
Ext. Color: Black  
Ext. Refinish: Two-Stage  
VIN: 1GTV2TEC0FZ321237  
Mileage: 56,823  
Mileage Type: Actual  
Code: U7896G  
Int. Color:  
Int. Refinish: Two-Stage

Options

CITY OF MILWAUKEE  
2019 FEB - 7 AM 11:41  
CITY CLERK'S OFFICE

1st Row LCD Monitor(s)	2nd Row Head Airbags	4-Wheel Drive
AM/FM Stereo	Air Conditioning	Anti-Lock Brakes
Auto Headlamp Control	Auto Locking Hubs (4WD)	Auxiliary Audio Input
Chrome Grille	Chrome Step Bumper	Cruise Control
Daytime Running Lights	Driver Information Sys	Dual Airbags
Electric Steering	Fender Flares	Full Size Spare Tire
Halogen Headlights	Head Airbags	Heavy Duty Battery
Heavy Duty Suspension	Intermittent Wipers	Overhead Console
Power Brakes	Power Door Locks	Power Windows
Pwr Accessory Outlet(s)	Side Airbags	Split Folding Rear Seat
Split Front Bench Seat	Stability Cntrl Suspensn	Steel Wheels
Tachometer	Theft Deterrent System	Tilt Steering Wheel
Tinted Glass	Tire Pressure Monitor	Tow Hooks
Traction Control System	Trip Computer	USB Audio Input(s)
Velour/Cloth Seats		

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
<b>Stripes And Mouldings</b>									
1	E	400		Mldg,Bedside Whl Opng LT	22775552 GM Part	\$210.47		INC	SM
<b>Bed</b>									
2	E	389		Panel,Bedside Outer LT	20993959 GM Part	\$799.92		12.4	SM
3	L	389	13	Panel,Bedside Outer LT	Refinish 3.3 Surface 0.5 Edge 0.6 Two-stage setup 0.8 Two-stage			5.2	RF
4	CG	389		Panel,Bedside Outer LT	Chipguard			0.3	RF
5	RI	421		Mldg,Bedside Pnl UpR LT	R & I Assembly			INC	SM
6	E	410		Decal,Bedside Panel LT	23490447 GM Part	\$47.00		0.2	SM
7	TE	439	01	Guard,Mud	Partial Replace Price	\$55.00			SM
8	ET	477		Guard,Mud LT	Partial Replace Labor			INC	SM
9	RI	1518		Cover,Tonneau	R & I Assembly			1.0	SM
10	RI	529		Compl Bed Assy R & I	R & I Assembly			INC	SM
<b>Rear Bumper</b>									
11	RI	592		Rear Bumper R&I	R & I Assembly			INC	SM
<b>Rear Body, Lamps And Floor Pan</b>									
12	RI	533		Taillamp Assembly LT	R & I Assembly			INC	SM
<b>Manual Entries</b>									
13	SB			HAZARD. WSTE. REM.	Sublet Repair	\$3.00*			SM
14	EC			CORROSION PROTECTION	Replace Economy			0.3*	RF
14	Items								

**MC Message**

01 CALL DEALER FOR EXACT PART # / PRICE  
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

**Estimate Total & Entries**

<b>Gross Parts</b>		\$1,112.39
<b>Paint &amp; Materials</b>	5.8 Hours @ \$38.00	\$220.40
<b>Parts &amp; Material Total</b>		\$1,332.79

<b>Tax on Parts &amp; Material</b>			@ 5.600%		\$74.64
<b>Labor</b>	<b>Rate</b>	<b>Replace Hrs</b>	<b>Repair Hrs</b>	<b>Total Hrs</b>	
Sheet Metal (SM)	\$58.00	13.6		13.6	\$788.80
Mech/Elec (ME)	\$102.00				
Frame (FR)	\$58.00				
Refinish (RF)	\$58.00	5.8		5.8	\$336.40
<b>Labor Total</b>				19.4 Hours	\$1,125.20
<b>Tax on Labor</b>			@ 5.600%		\$63.01
<b>Sublet Repairs</b>					\$3.00
<b>Tax on Sublet</b>			@ 5.600%		\$0.17
<b>Gross Total</b>					<b>\$2,598.81</b>
<b>Net Total</b>					<b>\$2,598.81</b>

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53221 Audatex Host  
 OEM Part Prices DT 02/06/2019 12:49 PM EstimateID 522485203118071808 QuoteID \*\*\*\*  
 Rate Name Default

Audatex Estimating 8.0.555 ES 02/06/2019 12:51 PM REL 8.0.555 DT 01/01/2019 DB 02/01/2019  
 © 2019 Audatex North America, Inc.

1.4 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

**Op Codes**

- |                            |   |                                |
|----------------------------|---|--------------------------------|
| * = User-Entered Value     | ^ = Labor Matches System Assigned Rates | E = Replace OEM                |
| NG = Replace NAGS          | EC = Replace Economy                    | OE = Replace PXN OE Srpls      |
| UE = Replace OE Surplus    | ET = Partial Replace Labor              | EP = Replace PXN               |
| EU = Replace Recycled      | TE = Partial Replace Price              | PM = Replace PXN Reman/Rebtl   |
| UM = Replace Reman/Rebuilt | L = Refinish                            | PC = Replace PXN Reconditioned |
| UC = Replace Reconditioned | TT = Two-Tone                           | SB = Sublet Repair             |
| N = Additional Labor       | BR = Blend Refinish                     | I = Repair                     |
| IT = Partial Repair        | CG = Chipguard                          | RI = R & I Assembly            |
| P = Check                  | AA = Appearance Allowance               | RP = Related Prior Damage      |



**CARSTAR LOU'S AUTO BODY**  
 3940 S 13TH ST, MILWAUKEE, WI 53221  
 Phone: (414) 481-9449

Workfile ID: c05a371d

INV 2480 S18th  
 2-1-19

**Estimate**

**RO Number:**

Customer:	Insurance:	Adjuster:	Estimator:	Alvaro (RC) Arce
Torres, Rafael	Milwaukee City	Phone:	Create Date:	2/6/2019
480 s 18th st		Claim:		
milwaukee, WI 53215		Loss Date:		
(414) 803-1471		Deductible:		

2015 GMC Sierra 1500 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection

VIN: 1GTV2TEC0FZ321237	Interior Color:	Mileage In:	Vehicle Out:
License:	Exterior Color:	Mileage Out:	
State:	Production Date:	Condition:	Job #:

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor	Type	Paint
1	E01		<b>CAB</b>						
2	E01	Blend	LT Uniside assy						3.2T
3	E01		<b>REAR DOOR</b>						
4	E01	Blend	LT Outer panel						1.2T
5	E01	Remove/Install	LT Belt molding black				0.3T	Body	
6	E01	Remove/Install	LT Body side mldg body color				0.3T	Body	
7	E01		Lt Molding retape	1	6.00T	Other	0.3T	Body	
8	E01	Remove/Install	LT Handle, outside black				0.3T	Body	
9	E01	Remove/Install	LT R&I trim panel				0.4T	Body	
10	E01		<b>PICK UP BOX</b>						
11	E01	Remove/Replace	LT Outer panel GMC	1	799.92T	OEM	11.0T	Body	3.3T
12	E01		Add for Clear Coat						1.3T
13	E01		Add for Inside						1.5T
14	E01		Add for Clear Coat						0.3T
15	E01	Remove/Install	R&I tailgate assy				0.0T	Body	
16	E01	Remove/Install	LT Upper molding GMC				0.3T	Body	
17	E01	Remove/Replace	LT Wheel opng mldg GMC	1	210.47T	OEM	0.4T	Body	
18	E01	Remove/Install	R&I box assy				2.5T	Body	
19	E01	Remove/Install	Tonneau cover GMC				1.4T	Body	
20	E01	Remove/Install	Liner GMC				0.4T	Body	
21	E01	Remove/Replace	LT Decal "4X4" GMC	1	47.00T	OEM	0.3T	Body	
22	E01		<b>REAR LAMPS</b>						
23	E01	Remove/Install	LT Tail lamp assy				0.0T	Body	
24	E01	Remove/Replace	Cover car	1	8.00T	Other	0.3T	Body	
25	E01	Remove/Replace	Corrosion protection	1	10.00T	Other	0.3T	Body	

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural



## Estimate

**RO Number:**

2015 GMC Sierra 1500 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection

26	E01	Sublet	Hazardous waste removal	1	9.00T	Other
27	E01	Remove/Replace	Pre- repair scan vehicle	1	99.95T	A/M
28	E01	Remove/Replace	Post- repair scan of vehicle	1	99.95T	A/M

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Parts					1,281.29
Sublet/Miscellaneous					9.00
Labor, Body			62.00	18.5	1,147.00
Labor, Refinish			62.00	10.8	669.60
Material, Paint			44.00	10.8	475.20
<b>Subtotal</b>					<b>3,582.09</b>
Sales Tax					200.60
<b>Grand Total</b>					<b>3,782.69</b>
<b>Net Total</b>					<b>3,782.69</b>

Estimate Version	Total \$
Original	3,782.69

Insurance Total \$:	3,782.69
Received from Insurance \$:	0.00
Balance due from Insurance \$:	3,782.69
Customer Total \$:	0.00
Received from Customer \$:	0.00
Balance due from Customer \$:	0.00

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural