

MILWAUKEE

2007 JUN 26 AM 11:04

RONALD D. LEONHARDT  
CITY CLERK

4807 Kingdom Court  
Racine, WI 53402  
Ph: 262-752-0661 (Home)  
Ph: 414-764-8501 (Work)

Milwaukee City Clerk  
200 E. Well Street, Rm #205  
Milwaukee, WI 53202

SUBJECT: C. I. File No: 07-S-119

I am in receipt of your letter dated June 5, 2007, whereby my claim to recover damages for two separate accidents on Milwaukee Country Streets whereby serious damage to my car occurred after hitting potholes in the streets been denied.

I filed my claim in late March/early April and to receive a denial of all damages in June is most disappointing. This is especially true in that I have been advised to contact the City of Wauwatosa on the second incident. With so much time elapsed, I find it difficult to believe I will find much satisfaction in doing so.

In light of the denial of my claim, I hereby request a hearing to appeal this decision.

I await your reply.

Sincerely,



Jo Anne Amby-Nagel

CITY OF MILWAUKEE  
2007 JUN 26 PM 3:34  
OFFICE OF  
CITY ATTORNEY

CITY OF MILWAUKEE

2007 APR 10 AM 11:35

4/9/07 RONALD J. EDWARDS  
CITY CLERK

4807 Kingdom Court  
Racine, WI 53402  
Ph: 262-752-0661 (Home)  
Ph: 414-764-8501 (Work)

City Clerk  
Attn: Claims  
200 E. Well St, Room 205  
Milwaukee, WI 53202-3567

SUBJECT: CLAIM REQUEST FOR DAMAGES TO VEHICLE SUSTAINED DUE TO UNREPAIRED POTHOLES

On two separate occasions within the last 90 days, I have sustained damage to my vehicle due to dangerous potholes that I hit while driving on city of Milwaukee streets. Both instances have resulted in significant damages to the tires and rims of my car. In both instances I was driving at or below the speed limit when I hit the potholes. This letter will serve as notice of a claim against the city for damages as called out in Section 893.80.

I have included make and model information on the car along with copies of receipts from my dealer for the repair work.

Make of Car: 2006 Mazda 6

Details of the Accidents:

**First Accident:**

Date: 12/24/06

Time: Approximately 10 p.m.

Location: Driving south on 60<sup>th</sup> Street between Cleveland Ave. and Oklahoma Avenue, I struck a large pothole in the left-hand lane which bent my right front rim and created a bulge in the tire. Both rim and tire had to be replaced and in addition a 4-wheel wheel alignment was required.

**Sum of Damages: \$583.47**

**Second Accident:**

Date: 3/1/07

Time: Approximately 7:30 pm

CITY OF MILWAUKEE  
OFFICE OF THE  
CITY ATTORNEY  
2007 APR 10 PM 3:10

Location: Driving west on North Ave. toward the 45 South freeway on ramp. I struck a pot hole in the left-hand lane just before reaching the bridge overpass and as a result, my left front tire went flat as I was entering the on ramp to 45 South. I was able to pull over and called 911 for assistance. This call is on record with the Milwaukee County Sheriff's Dept. A Sheriff was with me during wait for a tow truck to change my tire.

**Sum of Damages: \$418.57**

**Subsequent damages related to second accident:**

Date: 4/2/07

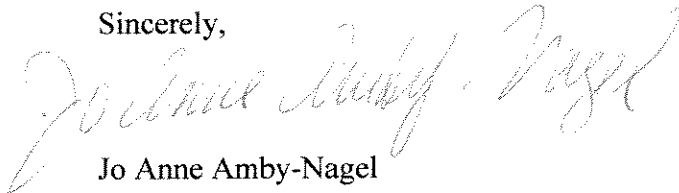
A second trip to my car dealer to investigate a noise from the back of the car revealed that the left rim was bent. It appears the damage occurred due to the hit the car took when I struck the pothole on 3/1/07. I am forced to replace this rim as well.

**Sum of Damages: \$332.77**

**Total Sum of Damages: \$1,334.81**

I am asking for all repair costs to be refunded to me based on the facts stated above. The condition of the streets in the Milwaukee area makes driving dangerous for motorists, and for me personally, very costly since December 2006.

Sincerely,



Jo Anne Amby-Nagel

Enclosures: 1 pg (credit card receipts) + 11 pgs (copies of repair invoices)

RUSS DARRON MAZDA SU  
3520 S 108TH STREET  
MILWAUKEE, WI 53228

BATCH: 445  
S-A-L-E-S D-R-A-F-T  
75031584  
701281423000

REF: 0012  
CD TYPE: VISA  
TR TYPE: PURCHASE  
INV: 53100  
DATE: APR 05, 07 17:14:56

TOTAL \$332.77

ACT: 3000 EXP: M/M  
AP: 00001A  
NAME: MICHAEL R NAGEL

CARDMEMBER ACKNOWLEDGES RECEIPT OF GOODS AND/OR SERVICES IN THE AMOUNT OF THE TOTAL SHOWN HEREIN AND AGREES TO PERFORM THE OBLIGATIONS SET FORTH BY THE CARDMEMBER'S AGREEMENT WITH THE ISSUER

THANKS FOR USING VISA

*Michael R Nagel*

TOP COPY-MERCHANT BOTTOM COPY-CUSTOMER

RUSS DARRON MAZDA SU  
3520 S 108TH STREET  
MILWAUKEE, WI 53228

BATCH: 416  
S-A-L-E-S D-R-A-F-T  
75031584  
701281423000

REF: 0002  
CD TYPE: MASTERCARD  
TR TYPE: PURCHASE  
INV: 52094  
DATE: MAR 02, 07 09:15:00

TOTAL \$411.57

ACT: 4907  
AP: 061372  
NAME: JO ANNE ANEY NAGEL

CARDMEMBER ACKNOWLEDGES RECEIPT OF GOODS AND/OR SERVICES IN THE AMOUNT OF THE TOTAL SHOWN HEREIN AND AGREES TO PERFORM THE OBLIGATIONS SET FORTH BY THE CARDMEMBER'S AGREEMENT WITH THE ISSUER

*Jo Anne Aney Nagel*

TOP COPY-MERCHANT BOTTOM COPY-CUSTOMER

RUSS DARRON MAZDA SU  
3520 S 108TH STREET  
MILWAUKEE, WI 53228

BATCH: 267  
S-A-L-E-S D-R-A-F-T  
75031584  
701281423000

REF: 0009  
CD TYPE: MASTERCARD  
TR TYPE: PURCHASE  
INV: 50264  
DATE: JAN 04, 07 17:29:39

TOTAL \$583.47

ACT: 4507  
AP: 011491  
NAME: JO ANNE ANEY NAGEL

CARDMEMBER ACKNOWLEDGES RECEIPT OF GOODS AND/OR SERVICES IN THE AMOUNT OF THE TOTAL SHOWN HEREIN AND AGREES TO PERFORM THE OBLIGATIONS SET FORTH BY THE CARDMEMBER'S AGREEMENT WITH THE ISSUER

*Jo Anne Aney Nagel*

TOP COPY-MERCHANT BOTTOM COPY-CUSTOMER

**RUSS DARROW MAZDA**

3520 S. 108th St.  
GREENFIELD, WISCONSIN 53228

7520661

5 3 1 0 8

UNIT# M60181  
JOANNE AMBY-NAGEL  
MICHAEL NAGEL  
4807 KINGDOM CT  
RACINE, WI 53402-9416  
HOME:262-752-0661 BUS:262-989-4807

\*INVOICE\*  
CUSTOMER COPY



(414) 329-5800

PAGE 1

SERVICE ADVISOR: 232 SHELLEY A SIBILA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GRAY	06	MAZDA 6	1YVHP80D265M26052		11064/11064	T737	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29APR06 IS			18:00 02APR07			CASH	05APR07
DATE OF REPAIR	DATE OFFERED BACK	OPTIONS: STK:M60181 DLR:61540 ENG:3.0 Liter					
02APR07	05APR07	TRN:AT					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES HEARS A NOISE IN REAR WHEN GOING OVER BUMPS (RATTLING)  
CAUSE: 92  
B0605XRX ENGINE MOUNT RUBBER NO. 4, R&R  
449 ISLEY, STEVEN M LIC#: 449  
WPM  
1 GN3D-39-070 RUBBER NO.4, ENG.MTG.  
1 FT FREIGHT  
FC: 82  
PART#: GN3D-39-070  
COUNT: 1  
CLAIM TYPE: A  
AUTH CODE:

**PAID**  
CASHIER *[Signature]*  
APR 05 2007  
RUSS DARROW MAZDA SUZUKI  
Cash:            Check #:             
Credit Card: Visa

(N/C)  
(N/C)  
(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

\*\*\*\*\*  
B CUSTOMER STATES NAV SYSTEM ISN'T DIMMING AT NIGHT  
300 ADJUSTED DASH DIMMER  
999 DEFAULT LIC#: 999  
CPM  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

\*\*\*\*\*  
C MAZDA FULL CIRCLE INSPECTION  
RC MAZDA FULL CIRCLE INSPECTION  
449 ISLEY, STEVEN M LIC#: 449  
CPM  
BATTG BATTERY STATUS GREEN  
449 ISLEY, STEVEN M LIC#: 449  
CPM  
TIRG INSPECTED TIRES, 7/32" OR GREATER TREAD REMAINING  
449 ISLEY, STEVEN M LIC#: 449

**THANK YOU!**  
Service Department Hours  
MONDAY - THURSDAY  
7:00 A.M. - 7:00 P.M.  
FRIDAY  
7:00 A.M. - 6:00 P.M.  
SATURDAY  
8:00 A.M. - 5:00 P.M.  
CALL FOR APPOINTMENT  
(414) 329-5800  
**mazda**

MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	DESCRIPTION	TOTALS
	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	ENVIRONMENTAL / SUPPLIES	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	332.77

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911

**RUSS DARROW MAZDA**

3520 S. 108th St.  
GREENFIELD, WISCONSIN 53228

7520661

5 3 1 0 8

UNIT# M60181  
JOANNE AMBY-NAGEL  
MICHAEL NAGEL  
4807 KINGDOM CT  
RACINE, WI 53402-9416  
HOME:262-752-0661 BUS:262-989-4807

\*INVOICE\*  
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(414) 329-5800

PAGE 2

SERVICE ADVISOR: 232 SHELLEY A SIBILA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GRAY	06	MAZDA 6	1YVHP80D265M26052		11064/11064	T737	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29APR06 IS			18:00 02APR07			CASH	05APR07
DATE OF REPAIR	DATE OFFERED BACK	OPTIONS: STK:M60181 DLR:61540 ENG:3.0 Liter					
02APR07	05APR07	TRN:AT					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
			CPM			0.00	0.00
BRKN BRAKE STATUS NOT CHECKED THIS VISIT							
449 ISLEY,STEVEN M LIC#: 449							
			CPM			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

\*\*\*\*\*  
D CUSTOMER STATES HEARS A BEARING TYPE NOISE WHILE DRIVING  
300 REPLACED LEFT REAR RIM  
449 ISLEY,STEVEN M LIC#: 449  
CPM  
1 9965-07-7080 WHEEL,DISC-ALUMINUM 345.50 269.22 269.22  
1 STEM VALVE STEM 1.00 1.00 1.00  
PARTS: 270.22 LABOR: 19.95 OTHER: 0.00 TOTAL LINE D: 290.17

\*\*\*\*\*  
E CUSTOMER STATES VEHICLE IS STILL PULLING TO THE RIGHT  
CAUSE: 9H  
A0109BAX FRONT AND REAR WHEEL ALIGNMENT, CHECK & ADJ.  
449 ISLEY,STEVEN M LIC#: 449  
WPM (N/C)  
FC: 32  
PART#: G26A-28-500B  
COUNT: 0  
CLAIM TYPE: A  
AUTH CODE:  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

\*\*\*\*\*  
F\*\* RENTAL CAR  
CAUSE: 99  
RENTAL RENTAL CAR

<p><b>THANK YOU!</b> Service Department Hours MONDAY - THURSDAY 7:00 A.M. - 7:00 P.M. FRIDAY 7:00 A.M. - 6:00 P.M. SATURDAY 8:00 A.M. - 5:00 P.M. CALL FOR APPOINTMENT (414) 329-5800 <b>MAZDA</b></p>	MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	DESCRIPTION	TOTALS
	STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	LABOR AMOUNT.	
	CUSTOMER SIGNATURE	PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		ENVIRONMENTAL / SUPPLIES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8844, Madison, Wisconsin 53708-8844

**RUSS DARROW MAZDA**

3520 S. 108th St.  
GREENFIELD, WISCONSIN 53228

7520661

5 3 1 0 8

UNIT# M60181  
JOANNE AMBY-NAGEL  
MICHAEL NAGEL  
4807 KINGDOM CT  
RACINE, WI 53402-9416  
HOME:262-752-0661 BUS:262-989-4807

\*INVOICE\*  
CUSTOMER COPY



(414) 329-5800

PAGE 3

SERVICE ADVISOR: 232 SHELLEY A SIBILA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	06	MAZDA 6	1YVHP80D265M26052		11064/11064	T737	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29APR06 IS			18:00 02APR07			CASH	05APR07
DATE OF REPAIR	DATE OFFERED BACK	OPTIONS: STK:M60181 DLR:61540 ENG:3.0_Liter					
02APR07	05APR07	TRN:AT					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				999	DEFAULT LIC#: 999		
					WPM		(N/C)

FC: 99  
PART#: 5555-RE-NTAL  
COUNT: 1  
CLAIM TYPE: A  
AUTH CODE:

SUBL ENTERPRISE RENTAL INV 525563  
WPM

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00 (N/C)

\*\*\*\*\*

SHOP SUPPLY RECOVERY

24.95

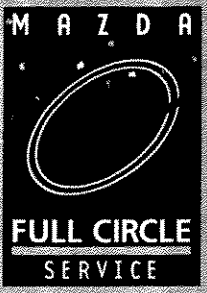
THANK YOU FOR GIVING US THE OPPORTUNITY TO BE OF SERVICE TO YOU. WE AT RUSSDARROW GREENFIELD ARE COMMITTED TO YOUR SATISFACTION. YOU MAY RECIEVE A SURVEY FROM THE MANUFACTURER. IF YOU CAN'T ANSWER "VERY SATISFIED" TO ALL THE QUESTIONS, PLEASE CALL CURT OR SHELLEY. AGAIN, THANK YOU FOR YOUR CONTINUED BUSINESS.



"Get the Darrow Difference"

<p><b>THANK YOU!</b> Service Department Hours</p> <p>MONDAY - THURSDAY 7:00 A.M. - 7:00 P.M. FRIDAY 7:00 A.M. - 6:00 P.M. SATURDAY 8:00 A.M. - 5:00 P.M.</p> <p>CALL FOR APPOINTMENT (414) 329-5800</p>	MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	DESCRIPTION	TOTALS
	STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	LABOR AMOUNT	19.95
		PARTS AMOUNT	270.22
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		ENVIRONMENTAL / SUPPLIES	24.95
		TOTAL CHARGES	315.12
		LESS INSURANCE	0.00
		SALES TAX	17.65
	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	332.77

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.



# FULL CIRCLE SERVICE REPORT CARD

A0830

Customer Name: Pamela Amby Nagel Phone: \_\_\_\_\_ E-Mail: \_\_\_\_\_  
 Date: 04/02/09 License: 2 J081 0 Year/Model: 06/04  
 VIN: 605M26052 RO/Tag#: 53108 Mileage: 11064

<b>INSPECTION RESULT - OK</b>	<b>WILL REQUIRE FURTHER ATTENTION</b>	<b>REQUIRES IMMEDIATE ATTENTION</b>
<b>Inspect Each Service</b>	<b>Info. / Estimate</b>	<b>Check Tires/Measure Tire Tread Depth</b>

C H E C K & F I L L		Window washer fluid level	
		Automatic transmission fluid level/condition	
		Brake fluid level/condition	
		Power steering fluid level/condition	
		Coolant recovery reservoir fluid level/condition	
		Transaxle, transfer case, clutch reservoir fluid/condition (as equipped)	
		Windshield for cracks, chips and pitting	
		Operation of horn, interior and exterior lights	
		Windshield washer spray and wiper operation	
	<input type="checkbox"/>	Cooling system for visible leaks and damage	
	<input type="checkbox"/>	Oil and/or fluid leaks (Specify _____)	
	<input type="checkbox"/>	Constant velocity (CV) drive axle boots (if equipped)	
	<input type="checkbox"/>	Exhaust system (leaks, visible damage, loose parts)	
	<input type="checkbox"/>	Drive belt(s)	
	<input type="checkbox"/>	Steering, steering linkages/wheel end play/bearings	
	<input type="checkbox"/>	Suspension (shocks/struts for bounce/leaks/damage)	
	<input type="checkbox"/>	Brake lines, hoses, parking brake	
	<input type="checkbox"/>	Battery terminals (clean, if necessary)	
	<input type="checkbox"/>	Clutch operation (if equipped)	

**Tire Pressure Set to Factory Recommendation**

LF		RF
<input type="checkbox"/>		<input type="checkbox"/>
<input type="checkbox"/>		<input type="checkbox"/>
<input type="checkbox"/>		<input type="checkbox"/>
LR		RR

**50% or more remaining (Above 6/32")**

**20% - 50% remaining (4/32" - 6/32")**

**Less than 20% remaining (3/32" or less)**

**Measure Front / Rear Brake Linings**

LF		RF
<input type="checkbox"/>		<input type="checkbox"/>
<input type="checkbox"/>		<input type="checkbox"/>
<input type="checkbox"/>		<input type="checkbox"/>
<input type="checkbox"/>		<input type="checkbox"/>
LR		RR

**Brake Measurements Not Taken This Service Visit**

**50% or more remaining** (Above 5mm Disc)  
(Above 2mm Drum)

**20% - 50% remaining** (3mm-5mm Disc)  
(1.01mm-2mm Drum)

**Less than 20% remaining** (Less than 3mm Disc)  
(1mm or less Drum)

**Check Battery Performance**

<input type="checkbox"/> Good		Actual Cold Cranking Amps and/or attach test results <input style="width:50px;" type="text"/>
<input type="checkbox"/> Bad		

<b>Recommended Additional Services</b>		
<input type="checkbox"/>	<input type="checkbox"/>	Rotate Tires
<input type="checkbox"/>	<input type="checkbox"/>	Air Filter
<input type="checkbox"/>	<input type="checkbox"/>	Wiper Inserts
<input type="checkbox"/>	<input type="checkbox"/>	Tire Repair
<input type="checkbox"/>	<input type="checkbox"/>	Brakes (Specify)
<input type="checkbox"/>	<input type="checkbox"/>	Full Factory Warranty in Effect
<input type="checkbox"/>	<input type="checkbox"/>	Vehicle Service Contract
<input type="checkbox"/>	<input type="checkbox"/>	CPO Extension
<input type="checkbox"/>	<input type="checkbox"/>	Other

Customer Signature \_\_\_\_\_



**RUSS DARROW MAZDA**  
 3520 S. 108th St.  
 GREENFIELD, WISCONSIN 53228

7520661

5 0 3 6 4

UNIT# M60181  
 JOANNE AMBY-NAGEL  
 MICHAEL NAGEL  
 4807 KINGDOM CT  
 RACINE, WI 53402-9416  
 HOME:262-752-0661 BUS:262-989-4807

\*INVOICE\*  
 CUSTOMER COPY



(414) 329-5800

PAGE 1

SERVICE ADVISOR: 232 SHELLEY A SIBILA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GRAY	06	MAZDA 6	1YVHP80D265M26052		8173/8175	T251	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29APR06 IS			18:00 04JAN07			CASH	04JAN07
DATE OF REPAIR	DATE OFFERED BACK	OPTIONS:	STK:M60181 DLR:61540 ENG:3.0_Liter				
30DEC06	04JAN07	TRN:AT					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES HIT POT HOLE AND NOW VEHICLE IS PULLING RIGHT, PLEASE ALIGN

CAUSE: 9J

TIR1 MOUNT AND BALANCE 1 RIM AND TIRE  
 386 JUSTIN KROLL LIC#: 386

CPM		15.00	15.00
1 9965-07-7080 WHEEL, DISC-ALUMINUM	345.50	246.79	246.79
1 FT FREIGHT	30.99	30.99	30.99
1 TR51-56-6500 215/45R18 PZERO NERO A/S	178.44	134.82	134.82

YY448XR5 SB 02-006/06 DRIVING INSPECT, REPAIR B,  
 C1 & D  
 386 JUSTIN KROLL LIC#: 386

WPM		(N/C)	
1 GPYA-34-250 ARM LT, UPPER		(N/C)	
1 FT FREIGHT		(N/C)	

*PAID*  
 CASHIER *[Signature]*

2007

RUSS DARROW MAZDA SUZUKI  
 Cash: *[Signature]*  
 Credit Card: *[Signature]*

FC: 99  
 PART#: GK2A-34-711A  
 COUNT: 0  
 CLAIM TYPE: A  
 AUTH CODE:

PARTS: 412.60 LABOR: 15.00 OTHER: 0.00 TOTAL LINE A: 427.60

\*\*\*\*\*

B MAZDA FULL CIRCLE INSPECTION  
 RC MAZDA FULL CIRCLE INSPECTION  
 386 JUSTIN KROLL LIC#: 386

0.00 0.00

BATTG BATTERY STATUS GREEN  
 386 JUSTIN KROLL LIC#: 386

0.00 0.00

TIRG INSPECTED TIRES, 7/32" OR GREATER TREAD  
 REMAINING  
 386 JUSTIN KROLL LIC#: 386

**THANK YOU!**

Service Department Hours  
 MONDAY - THURSDAY  
 7:00 A.M. - 7:00 P.M.  
 FRIDAY  
 7:00 A.M. - 6:00 P.M.  
 SATURDAY  
 8:00 A.M. - 5:00 P.M.

CALL FOR APPOINTMENT  
 (414) 329-5800



DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
ENVIRONMENTAL / SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
CUSTOMER SIGNATURE	
PLEASE PAY THIS AMOUNT	

*583.47*

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture.

**RUSS DARROW MAZDA**  
 3520 S. 108th St.  
 GREENFIELD, WISCONSIN 53228

7520661

5 0 3 6 4

UNIT# M60181  
 JOANNE AMBY-NAGEL  
 MICHAEL NAGEL  
 4807 KINGDOM CT  
 RACINE, WI 53402-9416  
 HOME:262-752-0661 BUS:262-989-4807

\*INVOICE\*  
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29APR06 IS			18:00 04JAN07			CASH	04JAN07
DATE OF REPAIR	DATE OFFERED BACK	OPTIONS:	STK:M60181 DLR:61540 ENG:3.0_Liter				
30DEC06	04JAN07	TRN:AT					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
			CPM			0.00	0.00
			BRKN BRAKE STATUS NOT CHECKED THIS VISIT				
			386 JUSTIN KROLL LIC#: 386				
			CPM			0.00	0.00
PARTS:			0.00	LABOR:	0.00	OTHER:	0.00
						TOTAL LINE B:	0.00

\*\*\*\*\*  
 C- ESTIMATE IS \$67.46 PLUS TAX AND SHOP (LAURAS AUNT)  
 ALIGN4 4-WHEEL ALIGNMENT UTILIZING  
 STATE-OF-THE-ART LAZER ALIGNMENT SYSTEM  
 386 JUSTIN KROLL LIC#: 386  
 CPM  
 PARTS: 0.00 LABOR: 89.95 OTHER: 0.00 TOTAL LINE C: 89.95

\*\*\*\*\*  
 D\*\* RENTAL CAR  
 CAUSE: 99  
 RENTAL RENTAL CAR  
 999 DEFAULT LIC#: 999  
 WPM (N/C)  
 FC: 99  
 PART#: 5555-RE-NTAL  
 COUNT: 0  
 CLAIM TYPE: A  
 AUTH CODE: 2DAY

SUBL ENTERPRISE PO#52923 INV#521702  
 WPM (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

\*\*\*\*\*  
 SHOP SUPPLY-RECOVERY 34.97

<p><b>THANK YOU!</b>          Service Department Hours          MONDAY - THURSDAY          7:00 A.M. - 7:00 P.M.          FRIDAY          7:00 A.M. - 6:00 P.M.          SATURDAY          8:00 A.M. - 5:00 P.M.          CALL FOR APPOINTMENT          (414) 329-5800  </p>	MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		ENVIRONMENTAL / SUPPLIES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture,

UNIT# M60181  
 JOANNE AMBY-NAGEL  
 MICHAEL NAGEL  
 4807 KINGDOM CT  
 RACINE, WI 53402-9416  
 HOME:262-752-0661 BUS:262-989-4807

7520661

5 0 3 6 4

**RUSS DARROW MAZDA**  
 3520 S. 108th St.  
 GREENFIELD, WISCONSIN 53228

\*INVOICE\*  
 CUSTOMER COPY



(414) 329-5800

PAGE 3

SERVICE ADVISOR: 232 SHELLEY A SIBILA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GRAY	06	MAZDA 6	1YVHP80D265M26052		8173/8175	T251	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29APR06 IS			18:00 04JAN07			CASH	04JAN07
DATE OF REPAIR	DATE OFFERED BACK	OPTIONS: STK:M60181 DLR:61540 ENG:3.0_Liter					
30DEC06	04JAN07	TRN:AT					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

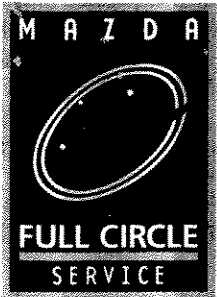
THANK YOU FOR GIVING US THE OPPORTUNITY TO BE OF SERVICE TO YOU.WE AT RUSSDARROW GREENFIELD ARE COMMITTED TO YOUR SATISFACTION.YOU MAY RECIEVE A SURVEY FROM THE MANUFACTURER.IF YOU CAN'T ANSWER "VERY SATISFIED"TO ALL THE QUESTIONS, PLEASE CALL CURT OR SHELLEY. AGAIN, THANK YOU FOR YOUR CONTINUED BUSINESS.



*"Get the Darrow Difference"*

<p><b>THANK YOU!</b>          Service Department Hours          MONDAY - THURSDAY          7:00 A.M. - 7:00 P.M.          FRIDAY          7:00 A.M. - 6:00 P.M.          SATURDAY          8:00 A.M. - 5:00 P.M.          CALL FOR APPOINTMENT          (414) 329-5800  </p>	MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	DESCRIPTION	TOTALS
		LABOR AMOUNT	104.95
	STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	PARTS AMOUNT	412.60
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		ENVIRONMENTAL / SUPPLIES	34.97
		TOTAL CHARGES	552.52
		LESS INSURANCE	0.00
		SALES TAX	30.95
	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	583.47

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture,



# FULL CIRCLE SERVICE REPORT CARD

Customer Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Date: \_\_\_\_\_ License: \_\_\_\_\_ Year/Model: \_\_\_\_\_

VIN: \_\_\_\_\_ RO/Tag#: \_\_\_\_\_ Mileage: \_\_\_\_\_

<b>INSPECTION RESULT - OK</b>	<b>WILL REQUIRE FURTHER ATTENTION</b>	<b>REQUIRES IMMEDIATE ATTENTION</b>
-------------------------------	---------------------------------------	-------------------------------------

<b>Inspect Each Service</b>	<b>Info. / Estimate</b>	<b>Check Tires/Measure Tire Tread Depth</b>
-----------------------------	-------------------------	---

<b>C H E C K &amp; F I</b>	<input checked="" type="checkbox"/>	Window washer fluid level	
	<input checked="" type="checkbox"/>	Automatic transmission fluid level/condition	
	<input checked="" type="checkbox"/>	Brake fluid level/condition	
	<input checked="" type="checkbox"/>	Power steering fluid level/condition	
	<input checked="" type="checkbox"/>	Coolant recovery reservoir fluid level/condition	
	<input checked="" type="checkbox"/>	Transaxle, transfer case, clutch reservoir fluid/condition (as equipped)	
	<input checked="" type="checkbox"/>	Windshield for cracks, chips and pitting	
	<input checked="" type="checkbox"/>	Operation of horn, interior and exterior lights	
	<input checked="" type="checkbox"/>	Windshield washer spray and wiper operation	
	<input type="checkbox"/>	Cooling system for visible leaks and damage	
	<input type="checkbox"/>	Oil and/or fluid leaks (Specify _____)	
	<input type="checkbox"/>	Constant velocity (CV) drive axle boots (if equipped)	
	<input type="checkbox"/>	Exhaust system (leaks, visible damage, loose parts)	
	<input type="checkbox"/>	Drive belt(s)	

**Tire Pressure Set to Factory Recommendation**

LF

LR

RF

RR

**50% or more remaining (Above 6/32")**

**20% - 50% remaining (4/32" - 6/32")**

**Less than 20% remaining (3/32" or less)**

**Measure Front / Rear Brake Linings**

LF

LR

RF

RR

**Brake Measurements Not Taken This Service Visit**

**50% or more remaining** (Above 5mm Disc)  
(Above 2mm Drum)

**20% - 50% remaining** (3mm-5mm Disc)  
(1.01mm-2mm Drum)

**Less than 20% remaining** (Less than 3mm Disc)  
(1mm or less Drum)

**Check Battery Performance**

Good

Bad

Actual Cold Cranking Amps and/or attach test results

**Recommended Additional Services**

<input type="checkbox"/>	<input checked="" type="checkbox"/>	Rotate Tires	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Air Filter	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Wiper Inserts	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Tire Repair	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Brakes (Specify)	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Full Factory Warranty in Effect	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Vehicle Service Contract	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	CPO Extension	
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Other	

Customer Signature \_\_\_\_\_

**RUSS DARROW MAZDA**

3520 S. 108th St.  
GREENFIELD, WISCONSIN 53228

7520661

5 2 0 9 4

UNIT# M60181  
JOANNE AMBY-NAGEL  
MICHAEL NAGEL  
4807 KINGDOM CT  
RACINE, WI 53402-9416  
HOME:262-752-0661 BUS:262-989-4807

\*INVOICE\*  
CUSTOMER COPY



(414) 329-5800

PAGE 1

SERVICE ADVISOR: 444 JAMES P RUSSELL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GRAY	06	MAZDA 6	1YVHP80D265M26052		10394/10394	T142	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29APR06 IS			WAIT 02MAR07			CASH	02MAR07
DATE OF REPAIR	DATE OFFERED BACK	OPTIONS: STK:M60181 DLR:61540 ENG:3.0_Liter					
02MAR07	02MAR07	TRN:AT					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
OWNER HIT A POT HOLE AND L/F TIRE WENT FLAT							
300 FOUND FRONT LEFT RIM BENT. REPLACED RIM.							
449 ISLEY, STEVEN M LIC#: 449							
CPM							
	1	9965-07-7080	WHEEL, DISC-ALUMINUM		345.50	19.99	19.99
	1	STEM VALVE STEM			1.00	0.23	0.23
ALIGN4 4-WHEEL ALIGNMENT UTILIZING							
STATE-OF-THE-ART LAZER ALIGNMENT SYSTEM							
449 ISLEY, STEVEN M LIC#: 449							
CPM							
						89.95	89.95
COUPON -1799							
999 DEFAULT LIC#: 999							
CPM							
						-17.99	-17.99
PARTS:	269.45	LABOR:	91.95	OTHER:	0.00	TOTAL LINE A:	361.40

B MAZDA FULL CIRCLE INSPECTION  
TIRG INSPECTED TIRES, 7/32" OR GREATER TREAD  
REMAINING

449 ISLEY, STEVEN M LIC#: 449  
CPM

BRKG BRAKE INSPECTION STATUS "GREEN" OVER 5MM  
(DISC) OR OVER 2MM (DRUM) REMAINING

449 ISLEY, STEVEN M LIC#: 449  
CPM

BATTG BATTERY STATUS GREEN

449 ISLEY, STEVEN M LIC#: 449  
CPM

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

**PAID**  
CASHIER  
MAR 08 2007  
RUSS DARROW MAZDA SUZUKI  
Cash: \_\_\_\_\_ Check #: \_\_\_\_\_  
Credit Card: \_\_\_\_\_

SHOP SUPPLY RECOVERY 34.97

**THANK YOU!**  
Service Department Hours  
MONDAY - THURSDAY  
7:00 A.M. - 7:00 P.M.  
FRIDAY  
7:00 A.M. - 6:00 P.M.  
SATURDAY  
8:00 A.M. - 5:00 P.M.  
CALL FOR APPOINTMENT  
(414) 329-5800



DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
ENVIRONMENTAL / SUPPLIES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture,

UNIT# M60181  
 JOANNE AMBY-NAGEL  
 MICHAEL NAGEL  
 4807 KINGDOM CT  
 RACINE, WI 53402-9416  
 HOME:262-752-0661 BUS:262-989-4807

7520661

5 2 0 9 4

**RUSS DARROW MAZDA**  
 3520 S. 108th St.  
 GREENFIELD, WISCONSIN 53228

\*INVOICE\*  
 CUSTOMER COPY



(414) 329-5800

PAGE 2

SERVICE ADVISOR: 444 JAMES P RUSSELL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GRAY	06	MAZDA 6	1YVHP80D265M26052		10394/10394	T142	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29APR06 IS			WAIT 02MAR07			CASH	02MAR07
DATE OF REPAIR	DATE OFFERED BACK	OPTIONS: STK:M60181 DLR:61540 ENG:3.0 Liter					
02MAR07	02MAR07	TRN:AT					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

THANK YOU FOR GIVING US THE OPPORTUNITY TO BE OF SERVICE TO YOU. WE AT RUSSDARROW GREENFIELD ARE COMMITTED TO YOUR SATISFACTION. YOU MAY RECIEVE A SURVEY FROM THE MANUFACTURER. IF YOU CAN'T ANSWER "VERY SATISFIED" TO ALL THE QUESTIONS, PLEASE CALL CURT OR SHELLEY. AGAIN, THANK YOU FOR YOUR CONTINUED BUSINESS.

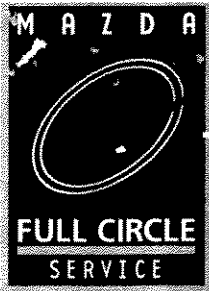


*"Get the Darrow Difference"*

**THANK YOU!**  
 Service Department Hours  
 MONDAY - THURSDAY  
 7:00 A.M. - 7:00 P.M.  
 FRIDAY  
 7:00 A.M. - 6:00 P.M.  
 SATURDAY  
 8:00 A.M. - 5:00 P.M.  
 CALL FOR APPOINTMENT  
 (414) 329-5800

MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED	DESCRIPTION	TOTALS
	LABOR AMOUNT	91.95
	PARTS AMOUNT	269.45
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	ENVIRONMENTAL / SUPPLIES	34.97
	TOTAL CHARGES	396.37
	LESS INSURANCE	0.00
	SALES TAX	22.20
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	418.57

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Services, P.O. Box 8844, Madison, Wisconsin 53708-0844



# FULL CIRCLE SERVICE REPORT CARD

A0829165

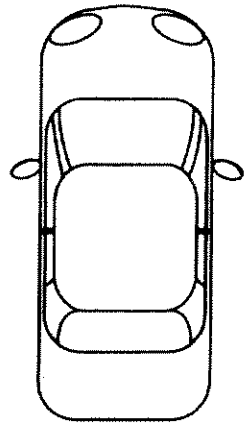
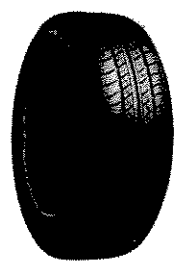
Customer Name: NAGEL Phone: \_\_\_\_\_ E-Mail: \_\_\_\_\_

Date: 3-2-07 License: \_\_\_\_\_ Year/Model: 06 6

VIN: \_\_\_\_\_ RO/Tag#: 52094 Mileage: 10394

<b>INSPECTION RESULT - OK</b>	<b>WILL REQUIRE FURTHER ATTENTION</b>	<b>REQUIRES IMMEDIATE ATTENTION</b>
<b>Inspect Each Service</b>	<b>Info. / Estimate</b>	<b>Check Tires/Measure Tire Tread Depth</b>

	<b>C</b>	Window washer fluid level		<b>Tire Pressure Set to Factory Recommendation</b>	
/	<b>H</b>	Automatic transmission fluid level/condition	/	<b>LF</b>	<b>RF</b>
/	<b>E</b>	Brake fluid level/condition	/	[ ]	[ ]
/	<b>C</b>	Power steering fluid level/condition	/	[ ]	[ ]
/	<b>K</b>	Coolant recovery reservoir fluid level/condition	/	[ ]	[ ]
/	<b>&amp;</b>	Transaxle, transfer case, clutch reservoir fluid/condition (as equipped)	/	[ ]	[ ]
/	<b>F</b>	Windshield for cracks, chips and pitting	/	[ ]	[ ]
/	<b>I</b>	Operation of horn, interior and exterior lights	/	[ ]	[ ]
/	<b>L</b>	Windshield washer spray and wiper operation	/	[ ]	[ ]
/	<b>L</b>	Cooling system for visible leaks and damage	/	[ ]	[ ]
/	<b>L</b>	Oil and/or fluid leaks (Specify _____)	/	[ ]	[ ]
/	<b>L</b>	Constant velocity (CV) drive axle boots (if equipped)	/	[ ]	[ ]
/	<b>L</b>	Exhaust system (leaks, visible damage, loose parts)	/	[ ]	[ ]
/	<b>L</b>	Drive belt(s)	/	[ ]	[ ]
/	<b>L</b>	Steering, steering linkages/wheel end play/bearings	/	[ ]	[ ]
/	<b>L</b>	Suspension (shocks/struts for bounce/leaks/damage)	/	[ ]	[ ]
/	<b>L</b>	Brake lines, hoses, parking brake	/	[ ]	[ ]
/	<b>L</b>	Battery terminals (clean, if necessary)	/	[ ]	[ ]
/	<b>L</b>	Clutch operation (if equipped)	/	[ ]	[ ]



**50% or more remaining (Above 6/32")**

**20% - 50% remaining (4/32" - 6/32")**

**Less than 20% remaining (3/32" or less)**

**Measure Front / Rear Brake Linings**

**Brake Measurements Not Taken This Service Visit**

**50% or more remaining** (Above 5mm Disc)  
(Above 2mm Drum)

**20% - 50% remaining** (3mm-5mm Disc)  
(1.01mm-2mm Drum)

**Less than 20% remaining** (Less than 3mm Disc)  
(1mm or less Drum)

**Check Battery Performance**

Good Actual Cold Cranking Amps and/or attach test results

Bad

**Recommended Additional Services**

Y	N	Rotate Tires
Y	N	Air Filter
Y	N	Wiper Inserts
Y	N	Tire Repair
Y	N	Brakes (Specify)
Y	N	Full Factory Warranty in Effect
Y	N	Vehicle Service Contract
Y	N	CPO Extension
Y	N	Other

Customer Signature \_\_\_\_\_

