

Lee, Chris

From: Klajbor, Jim
Sent: Monday, October 14, 2024 2:35 PM
To: Lee, Chris
Subject: Response to F&P Budget Hearing Requests
Attachments: Pooled Cash Holdings as of 2024-09-30.xlsx; Property Tax Payment Option Utilization.xlsx

Chris,

Please share the response below with F&P Committee members.

Thank you.



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Response to F&P Budget Hearing Requests:

Ald. Burgelis inquired as to what the City's pooled cash was invested in.

The listing of pooled cash holdings as of September 30th is attached.

Ald. Dimitrijevic asked for additional information regarding the proposed funding cut, which would eliminate the mailing of property tax payment receipts.

Please reference the attached Excel spreadsheet that delineates the property tax payment options, their utilization, and the type and number of tax payment receipts issued. Based on the last property tax collection period data, the cost of each automated property tax payment receipt is just 53 cents.

Ald. Burgelis asked for information on how many times online property tax bill information have been clicked by users.

Tyler Technologies confirmed that Citizen Self-Service does not track website "hits".

Ald. Spiker asked for there to be consideration of the creation of a Tyler Payments app.

Tyler Technologies Citizen Self-Service and Resident Access both facilitate on-line property tax payments and can be used on a mobile device. Please note that, as the attached Property Tax Payment Option Utilization shows, only 10.12% of tax payments were made on-line during the last current property tax collection period. The use of the on-line payment option has not increased appreciably since its inception back in 2004.

