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September 12, 2018

Mailed
9/18/18

Darlene Sylvas
2712 N. 5th Street
Milwaukee, WI 53212

RE: C.I. File No. 1029-2018-1799
Communication from Darlene Sylvas

Dear Ms. Sylvas:

We are in receipt of your notice of claim for personal injuries that resulted from a fall on the sidewalk in the vicinity of 2729 N. 4th street, on August 12, 2018.

Wisconsin municipalities have discretionary immunity from liability for any damages that is due to a defect in a sidewalk or street. The City takes any report of defective streets or sidewalks seriously and upon notice of defect, the Department of Public Works sends a crew to investigate and /or patch, repair, or barricade the hazard. Under discretionary immunity, the City is generally not liable for damages.

The Infrastructure Services Division (ISD) conducted and concluded their investigation into this matter by reviewing their records along with the records of the Department of Public Works Call Center relative to this incident.

Their investigation revealed that we did not have prior knowledge of a hazard in the sidewalk in the area of West Christine Lane and North Vel R. Phillips Street (North 4th Street) prior to your August 12, 2018 incident. Because of this lack of notice, and the City's discretionary immunity, the City is not liable for your injuries. As such, we are denying your claim for injuries that resulted from your slip and fall on August 12, 2018.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin



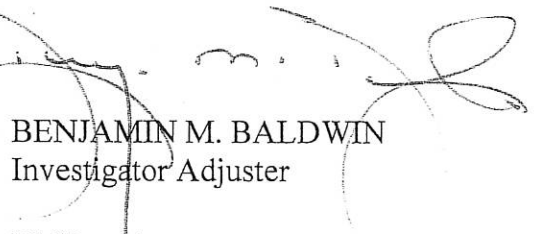
Darlene Sylvas
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53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,



GRANT F. LANGLEY
City Attorney



BENJAMIN M. BALDWIN
Investigator Adjuster

BMB:mal

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