

College Court List of Needs for Improvement

8/25/23

1. Hire a security guard from 5pm to 9am when the manager is not present, before the end of September. Security needs are most grave at night and early morning, when the manager is not working. We have constant trespassing, drug dealing, prostitution, thefts, vandalism, assaults, and break-ins. We do not feel safe.
2. Immediately enforce that our manager prohibits unauthorized guests from entering the building during the work day. Currently, the office personnel do little to nothing to prohibit trespassers like drug dealers or prostitutes.
3. Install 24-hour keycard access to the communal restrooms downstairs, in the next month—before September 25th. Although residents are told we can borrow a key from the office to use the communal restroom, the manager frequently refuses anyone but outside guests and staff from doing so. Unfortunately, many of us cannot simply use our own toilets—they do not flush, they clog, and/or they leak (see maintenance list). These two factors force dozens of residents to visit their neighbors' apartment to use the restroom. Our communal restrooms should be available to us 24/7, without the approval of management.
4. Immediately remove the asbestos from apartment 609 in the east building.
5. Conduct a full inspection of asbestos and mold in both the east and west buildings, with reports to be completed and *shared with residents*, before September 25th. Many residents have persistent coughs, shortness of breath, and chest pain.
6. Clean the communal-area air ventilation before the end of August. Dozens of residents prefer to sit outside because our building smells bad and causes us to cough.
7. Repair the east building elevator so it functions for the long-term, before September 25th. Residents in the east building currently share 1 elevator, waiting long periods and squeezing inside with mobility devices.
8. Hallways: repaint, repair the baseboards/walls in, and clean each resident hallway (i.e. floors 2 and above), before September 25th. Our halls smell of mildew and trash; are dirty with markings on the floor, walls, mirrors, elevator doors; and are in disrepair with busted baseboards, ceiling panels, and large scratches or holes in the wall. While the first floor appears in good condition for guests/visitors, it is a different story in resident halls.