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June 3, 2005

Lizzie Henderson
5506 North 76th Street, Apt. 14
Milwaukee, WI 53218

RE: Lizzie Henderson
C.I. File No: 05-S-147

Dear Ms. Henderson:

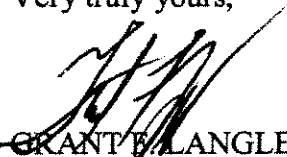
We have received your claim in the amount of \$226.02, relating to damage sustained to your vehicle on February 21, 2005 when it allegedly collided with a pothole while traveling on West Sheridan Avenue, between North 73rd Street and North 74th Street.


Our investigation reveals the Infrastructure Services Division-Field Operations (ISD) reviewed their records and the records of the DPW "Call Center" for the period February 21, 2004 to March 15, 2005. The ISD conducted asphalt patching along the 7300 block of West Sheridan Avenue on two occasions during said period. On April 20, 2004 the ISD patched a pothole with asphalt at 7335 West Sheridan and on February 23, 2005 in the 7200 through 7400 blocks of West Sheridan Avenue. The search of the DPW "Call Center" records for this time period noted three complaints. The "Call Center" received a complaint on April 16, 2004 for the roadway at 7335 West Sheridan and two calls on February 23, 2005 for the roadway in the 7200 and 7300 blocks of West Sheridan Avenue. When the ISD is notified of a hazard in the roadway a crew is sent to investigate and/or patch the hazard. Prior to your loss the City had no notice of this defect and because of this lack of notice, it cannot accept liability, as such; we are denying your claim.

Lizzie Henderson
June 3, 2005
Page 2

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


~~GRANT E. LANGLEY~~
City Attorney


ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
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