

Melendez, Yadira

From: Oatis-McMiller, Glenda
Sent: Tuesday, January 13, 2026 2:59 PM
To: Lopez, Faviola; Pratt, Andrea
Cc: Chambers, Mark; Cooney, Jim
Subject: FW: DT2 Towing
Attachments: Scanned From Accounting Laser.pdf

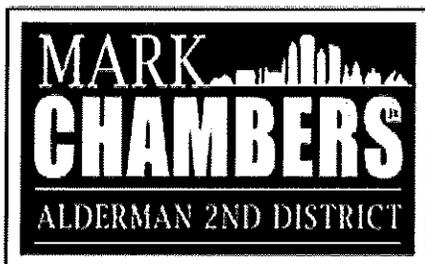
Good afternoon,

Please see the forwarded email below from Annette Souter. She goes into more detail regarding her fine and the amount she paid.

Best Regards,

Glenda Oatis McMiller
Legislative Assistant | District 2
City Hall 200 E. Wells Street, Room 205 Milwaukee, Wisconsin 53202
414-286-3787
Glenda.Oatis-McMiller@milwaukee.gov

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From
Sent: Tuesday, January 13, 2026 2:05 PM
To: Oatis-McMiller, Glenda <Glenda.Oatis-McMiller@milwaukee.gov>
Subject: Fwd: DT2 Towing

Hello Glenda,

Attached below is a copy of my towing receipt.

Most importantly, as I continue to walk in integrity, I must make mention that as of today as I emailed my copy of the receipt,

I realized that the \$353.46, is on my receipt, located in the date area, which I didn't see prior.

So, with that being said, I retract what I mentioned regarding DT2 Towing padding their pockets concerning my tow payment.

I believe that when a person makes a mistake own it.

Now however, regarding everything else I said in my first email I stand by that 1000 percent and stand firm on it.

Sincerely,

Sent from my iPhone

Begin forwarded message:

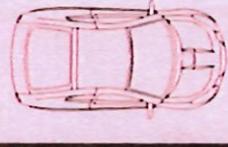
From:
Date: January 13, 2026 at 1:14:11 PM CST
To:
Subject: DT2 Towing

From: Municipal Court IT <muniit@milwaukee.gov>
Sent: Tuesday, January 13, 2026 9:16 AM
To:
Subject: Scanned document from Accounting Copier Laser Printer

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Discount

DT2 TOWING LLC
NON-CONSENSUAL TOWING RECEIPT
1-800-774-5892 EXT 5

TIME OF CALL:	A.M./P.M.	DATE IN:	DATE OUT:
NAME:			
ADDRESS:		PHONE:	
CITY:		STATE:	ZIP:
YEAR:	MAKE/MODEL:	COLOR:	
VIN:	PLATE#:	STATE:	
LOCATION OF VEHICLE:			
VEHICLE TOWED TO: DT2 TOWING LLC			
TOW#:		REASON:	
REASON FOR TOW		TYPE OF TOW	VEHICLE STORAGE TIMES
ACCIDENT	HANDICAP	FLATBED	FROM: TO: DAYS @ \$
ABANDONED	UNREGISTERED	WHEEL LIFT	INDICATE DAMAGE AREA(S) ON VEHICLE
NO START	FIRELANE	TOWED PER ORDER OF	
FLAT TIRE	IMPOUNDED	PROPERTY OWNER	
LOCK OUT	NO TRESPASS	SECURITY	
TOW ZONE	OUT OF GAS	POLICE	
SNOW REMOVAL	ARREST	STORE MANAGER	
ILLEGAL PARK		OTHER:	
TOW DRIVER:		TOW OPERATOR:	TOWING CHARGE \$150.00
SPECIAL EQUIPMENT USED		SPECIAL EQUIPMENT \$140.00	
WINCH		HYDRAULIC JACK	STORAGE IN/OUT DOOR \$
DOLLIES		EXTRA CHAINS	CITY FEE \$35.00
SKATES		GO JACKS	NO INSURANCE FEE \$
SNATCH BLOCKS		OTHER	CERTIFIED LETTERS \$
DRIVER LICENSE#		ABSTRACT \$	
STATE ID#		SUBTOTAL \$	
AUTHORIZED SIGNATURE		TAXES \$	
DRIVER SIGNATURE		TOTAL \$	
		DATE:	

DT2 TOWING LLA15-032C IS NOT RESPONSIBLE FOR ANY DAMAGES OF THIS VEHICLE. THIS RECEIPT IS SIGNED UPON AGREEMENT

Melendez, Yadira

From: Oatis-McMiller, Glenda
Sent: Tuesday, January 13, 2026 2:55 PM
To: Lopez, Faviola; Pratt, Andrea
Cc: Chambers, Mark; Cooney, Jim
Subject: FW: DT2 TOWING

Good afternoon,

Please see the constituent complaint in the forwarded email below regarding her vehicle being towed by DT-2 Towing. She wants to share this information with Alderman Chambers, Alderwoman Pratt, and the Licensing Division prior to the Common Council voting on the revocation of the operating license for DT-2 Towing. She has also sent a follow-up email, which I shall also share.

Best,

Glenda Oatis McMiller
Legislative Assistant | District 2
City Hall 200 E. Wells Street, Room 205 Milwaukee, Wisconsin 53202
414-286-3787
Glenda.Oatis-McMiller@milwaukee.gov

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District 2 Web Page: <https://city.milwaukee.gov/CommonCouncil/Council-Members/District2>

-----Original Message-----

From: _____
Sent: Monday, January 12, 2026 9:34 PM
To: Oatis-McMiller, Glenda <Glenda.Oatis-McMiller@milwaukee.gov>
Subject: DT2 TOWING

Hello Glenda,

Thank you for taking my phone call, listening to my deepest concerns and frustration regarding DT2 TOWING, towing my car on January 2, 2026.

This caused a great deal of anger and should not have happened, and I was unable to go to work that evening because they towed my vehicle.

When I experienced this upset, I knew I could not have been the only person to experience this regarding this company. Then on January 8, 2026, I was watching Channel 12, 10 O'clock News. And there they were right in my face, DT2 Towing sitting in a Common Counsel Hearing, regarding the same thing. This company should be closed, take their City of Milwaukee/ State of Wisconsin operating license and/or permits from them and put an end to any future victims by these vicious predators.

The reason for me being in that lot was only because I needed to get my annual parking permit, which I already have a handicap parking decal hanging on my mirror. I've been a City of Milwaukee employee since May 14, 2001. I would not do anything against the City of Milwaukee ordinances, this is another reason why I wouldn't do anything to bring attention to myself. I was here this day to obtain my permit to avoid getting any parking tickets.

I parked in a handicap parking space in near Save A Lot grocery store located at 6201b N Teutonia Ave, Milwaukee, WI 53209, with my decal in my window, I parked there to go inside to the City of Milwaukee Parking Violations Bureau location at 6223 N Teutonia Ave, Milwaukee, WI 53209.

I did not shop at Save A Lot at all. While inside waiting in a very long line over 1 1/2 hours plus, finally at the window to get my permit, that clerk told me I needed to get my decal out of my car. That's what I did, tired, hot, feet and legs tired from standing all this time. Exhausted, I was just trying to get done and get to work, completely forgot that my car was in a handicap space a honest simple mistake, I never take my handicap decal off my mirror. I had to return back inside the Parking Violations location and wait some more. Once I was finally done, walked outside and to my surprise my car was gone!!!! I thought someone stole my car, shocked. I saw one of the security vehicles sitting in front along the side. I walked up to the car and told him my car is gone, I think someone stole my car. I lost money that night because I was unable to go to work. And I had to find a way home.

This is when he asked me where I parked, I pointed in that direction to the exact space, he asked what color was my vehicle, I told him it was a silver Ford Fusion, he stated they towed your vehicle. I asked who, what company? He looked in his phone and gave me 3 towing companies numbers. I called all three, the first two did not tow vehicles from private lots. Then I called DT2 Towing, they had it.

Here's where more anger came, DT2 Towing did not have to tow my car because I have a handicap parking decal assigned and attached to my vehicle through the Department of Motor Vehicle (DMV), they had the ability to check my plates, and chose not to pad their pockets. Also, once I spoke with them, they gave me tow prices to obtain my vehicle from their lot.

Towing fee: \$378.46 with insurance, He only accepted CASH. He would not accept card payments at all.
\$400.00 plus dollars without insurance, He stated again the same thing for this cost as well. He will only accept CASH.

I also asked the owner, could he dismiss this towing fee or lower it, he said no. I asked him exactly how much is the cost of towing vehicles he stated it's what I told you, also I told him that I have a current handicap decal, he disregarded what I said as if it didn't matter. Then he said that he can give me a discount of \$25, like he was really giving me a discount which was actually the towing fee.

I ended up getting the \$25 discount, fine. And paying \$353.46

Here's where there is a problem of ethics and integrity.

I will send a copy of my receipt to you. DT2 Towing is crooked predators in our City of Milwaukee, which should not be tolerated in our community. I believe DT2 Towing are padding their pockets to benefit their company when filing taxes. Why? Because the owner completed filling out my receipt after he gave the discount, but did not document any of this on the receipt.

I firmly believe that the security company and/ or the owner of the lot is working together with DT2 Towing in order for them to make a profit from us who park in these lots. Why? Because there were no towing trucks there in the lot at all, towing trucks just don't sit around waiting without an assignment. Towing trucks only come when they are notified, this is another indication why I believe they were called to this site. DT2 only show up when they have been notified by either the security company or the lot owner/s like some sick, greedy, hungry vultures to attack to attack.

I am not a habitual parking violator, I work hard at not getting any parking or traffic offenses. I am requesting that my money is refunded back to me by DT2 Towing. I did not have this money to spare, this was my money for my monthly payment for Milwaukee Water Works, now I have been removed from my payment arrangements.

Let me also mention that when I have to go to DT2 Towing, once I stepped inside the building, the air quality was completely full of cigarette smoke, where I couldn't hardly breathe. I have asthma, I do know that this is against The City of Milwaukee Ordinance. DNS must fine them regarding the offense.

My hope is that DT2 Towing loose their license/permits to operate as a business in the City of Milwaukee and the State of Wisconsin.

Sincerely,