CITY OF MILWAUKEE

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November 19, 2003

Tinita Holmes 5477 North 51st Blvd. Milwaukee, WI 53218

RE: C.I. File No: 03-S-353

Dear Ms. Holmes:

This office is in receipt of your claim in the amount of \$1,049.00, relating damage sustained to your vehicle on August 30, 2003 when it was towed by the City for being illegally parked.

Our investigation reveals your 2002 Honda was towed for being parked in a "tow-away zone". The tow lot records indicate your vehicle had overall scratches and dents. You retrieved your vehicle on September 1, 2003 and signed the release which indicated there were no flat tires or other notable damage at the time of release. The vehicle arrived at the tow lot via flatbed truck and the alleged damages are not typically associated with this type of tow. Since the City was not negligent in this matter, it cannot accept liability. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANT FAANGLEY

ROBERT M. OVERHOLT

Investigator Adjuster

RMO:beg

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