

6/21/10

CITY OF MILWAUKEE
RECEIVED

2010 JUN 28 PM 3:15 being submitted

as ^{OFFICIAL} CITY ATTORNEY ADDENDUM

CITY OF MILWAUKEE
10 JUN 21 PM 3:26
RONALD D. LEONHARDT
CITY CLERK

the complaint mailed to your office 5/10/10, which not received any feedback from.

- Please Read This

Addendum; after reading initial letter sent, Because many events occurred, and the City of Milwaukee's last ~~work~~ ^{mishap} at my home was 3/23-25/10 - the 120 day period has not expired.

Please respond as soon as possible as my son and I still cannot Shower at our home as a result of the many mishaps, whether intentional or not, that caused us to be in this harmful situation. We are prepared to enlist the support of our Churches, organizations and legal experts if needed.

SDC
C. E. Dunar,

Atty. G. Cohen

To: Office of the City Clerk, Milw. Wi

From: Linda Charles/Homeowner/TAXPAYER
of Property at 4724 N. 19th St
Milw. Wi. 53209 ph. 414-265-9621

CITY OF MILWAUKEE
10 JUN 24 PM 3:26
RONALD D. LEONHARDT
CITY CLERK

This letter is written to express the atrocious hardships that myself and my 12 yr. old asthmatic son had to endure as a result in part , due to the negligence and lack of the City of Milwaukee Sewage Dept in fulfilling job duties as promised. They failed to follow through with work date obligations as promised. I am seeking some type of relief and compensation for the terrible life crisis that resulted in myself and my son becoming ill and financially exhausted. On 12/14/2009, the sewer backed up according to several licensed plumbers, thus causing water and sewer backup in my basement, at the property where I've lived in, owned and paid taxes for(always on time or before the due date) for 19 yrs. Because of the ongoing probems with the situation, I was unable to work under such conditions or even carry out simple day to day functions or simple necessary tasks with my home being in the conditon it was.

*sewer

My home became nearly uninhabitable, thus causing us to be displaced and without funds. Daily living was so difficult that it caused us both to become ill, and physically and emotionally traumatized. Never before had we experienced such an avoidable nightmare within our home, but I did what was necessary to live from day to day. This ordeal began (and is still not completely safe) when most people were enjoying the Holidays with their families so I understood that most businesses were short staffed during the Holiday Season so I agreed to wait until the Holidays were over so that the City would have more staff available to perform duties as promised. Meanwhile, my son and I could not flush the toilet, had to boil and bail water to cook and clean ourselves daily. Because most of the few family members nearby in the city had plans of their own during parts of the Holiday season, or were out of town, we were forced to go to a Hotel on several occassions just to shower and rest from the situation. At home I used one electric heater on very cold days, thus forcing us to inhabit one room in the house. We had to go out to gas stations, restaurants, friends, family members to relieve ourselves, and at times we had to use plastic containers as urinals because we could not flush the toilet.

I contacted several elected officials but was unable to get through directly to my alderman (Ashanti Hamilton). I was advised to have a Licensed plumber come in, which I'd done on several occasions. They all concurred that the problem could not be resolved without the blockage being cleared from the sewer outside to the streets.

We had to ask friends and relatives to put us up until we had more money to pay yet another plumber just to extract the water from our premises. After several months of extracting water, my health, strength and funds had been exhausted. - Continued on next page.

~~Background~~
Overview of dates and events important to this claim.
(More detailed documentation available upon request)

- 12/9/09 - Major snow storm
 - 12/11/09 - Discovered water + sewage in basement
Called plumber - Needed money to fix or extraction
Contacted neighborhood organization
 - 12/13/09 - Myself and Son to hotel for safety and hot water.
 - * 12/14/09 - Called elected officials re idiling
Advised to get plumbers assessment.
Could not reach Alderman directly or otherwise
 - 12/18/09 - Blau Sudden Service Plumbing -
Could not correct problem due to sewer blockage outside per licensed serviceman. Paid for services, water and sewage still in basement when serviceman left.
 - 12/22/09 - To LaQuinta for shower and feared for safety. Walls in home dripping from dampness of furnace heat.
 - 12/28/09 - Hired serviceman - Sump Pump used to extract water. \$250⁰⁰ - original cost.
- * To be Continued * :

I called the City of Milw. Sewage Dept. as instructed, and was told that because I am the homeowner they could not help me, they were very busy for the Holidays, and I'd need to call a plumber, which I did as I was told. I called several licensed plumbers within the months of this ordeal. I also contacted the American Red Cross, the Salvation Army for assistance and/or emergency shelter because the hazards in my home began to escalate. Those agencies were overwhelmed during the Holidays, so I was forced to endure the situation. Because my Homeowners Insurance did not cover this calamity, we became financially drained. After doing all I was advised to do, paying all the plumbers, doing all I could, finally several city staff came to my home. On 12/28/09 and on 12/29/09 a city worker came out and acknowledged that there was a problem from the street which required a JET VAC and there were only 2 in the entire City Of Milw. Dept but we could expect service around January 5, 2010. Another city worker came out to my home at night? on 12/30/09, this worker however, appeared agitated, as if I'd bothered them by requesting much needed taxpayer service. In fact, I was speaking on the phone and the person on the other line also heard the manner and tone in which the workers spoke.

When the time came when service was expected (around 1/5/2010) as told, I called only to be told by the Supervisor who'd just returned from VACATION, that I'd been misinformed and the JET VAC service would not be rendered. The reason given was that whatever staff person who'd performed and assessed the condition didn't know what he was talking about. But the Supvr, Mr. Brooks did acknowledge that his staff must have told me because it would be unlikely that anyone would know about there only being 2 jet vacs and other data. Nevertheless, the duty should have been performed as promise by then simply because it had been stated to us.

Meanwhile my son and I are suffering throughout the cold days and nights of the Milw. Wisconsin winter whenever there was no one available to put us up with shelter. I understand that we are all human and that mistakes are made, but I believe this whole nightmare could've been avoided if our fellow paid citizens would have stepped in sooner and rectified the situation without malice and in good will.

I realize that this is a time when there are many disasters and families going through hardships, nevertheless, that does not remove us from being responsible human beings that should take care in performing taxpayer paid duties to assist in the quality of life for all citizens. The hardest part for me during the Holidays was to explain to my child how during the "season of Giving and Perpetual Hope" we were left to suffer such conditons, neglected, given false information and left to suffer such horrible conditions. We also learned a valuable lesson in being grateful for the many things that are so often taken for granted, such as, to run water, use and flush the toilet, wash ourselves, cook, eat at home together, etc, all of those things we were unable to do in our home, and we are still unable to take a shower due lack of funds and a pipe that burst to be repaired. So, if at all possible, please let us rectify this situation and resolve this matter so that we may go on with our lives. We have survived many horrific injustices in our lifetime, but this time I believe justice will prevail. This time we are not in a position to just let this situation just go unnoticed after suffering such life threatening conditions that could have been avoided. AT THIS JUNCTURE, I am only requesting to be reimbursed for expenses incurred, clean out services and that proper repairs be made to restore my living quarters to a healthy conditon.

It was not until the end of March that the city clearing the sewer with the jet vac that the water and sewage stopped backing up in my basement, thus affirming the plumbers assessments of the need for city intervention. Please find enclosed, documents, receipts and estimates associated to reconcile this matter. I am submitting documents to support my claims and would like this problem solved and behind us as soon as possible . Thank you for your time and attention to this matter. If you need more information, please let me know as soon as possible. We all know that this nation has been in a recession, but that does not absolve us from taking care to insure that the very basic needs of taxpayers are being addressed properly when it is definitely within our means , job descriptions and mission statements to do so.

SINCERLY,

Linda Charles, property owner
at 4724 n. 19th St.
City Of Milw, 53209

Itemized EXPENSES and PURCHASES: attached (more available if needed)

EMERGENCY LODGING EXPENSES

HOUSEHOLD CLEANERS & SANITIZING EXPENSES

APPLIANCES AND EQUIPMENT(hot water heater, furnace repair)

PLUMBERS/PLUMBING COSTS

cc:Ella Dunbar, SDC

Atty. Conen

Addendum of dates pertinent
to this catastrophe.

4/16/10

Plumber out to my home - No cost.

Informed me that the water was not completely off as it should have been. City workers were requested to turn water off by homeowner so that what costs would not keep rising. City workers told me water was off - as I requested on 02/18/10

Licensed plumber also stated that water pressure was unusually low after he restored water to the premises.

4/16/10

Licensed plumber also concurred that there was/is still some type of blockage (probably metal object that city crew dropped when trying to turn off my water on 2/18/10.)

was still in sewer, blocking pipes. Plumber capped off (spicket) valve outside my home - Removed handle to turn water off/on from outside.

3/23/10 Sewer supposedly flushed per City staff - However metal wrench or some type of equipment dropped into sewer not removed from 2/18/10 attempts to turn water off.

3/14/10 Sewer backed up again, more water & sewage into basement even after 2 city crews said after 2nd attempt they'd turned water off.

3/8/10 Residents evacuated for home on 20th & Hampton per newscast, due to gas leak and sewer problems.

3/7/10 Witnessed jet vacs water leaks from sewer and fire hydrant in areas all over the city area where I live. Many residents acknowledge that inefficient work and digging, tearing up streets & water lines resulted in hardship.

- 2/22/10 ^{Jet} Another licensed Plumber at my home 8:12am.
- Plumber called city re: reoccurr problem. Both city worker and plumber concurred that jet vac needed - Outside of property owners responsibility.
- 2/18/10 2 City crews + plumber could not shut off water - 2 young city workers couldn't shut off water, dropped metal device, (appeared to be long wrench) down into sewer/ground.
- 2/19/10 Called city again to shut off water. As I shouldn't have to pay for water running that I couldn't even use.
- 2/21/10 Water in basement again after crew/city officials assured me that water was shut off as requested.
- 2/15/10 Plumber in home to extract water again.

-4- of addendum

1/4/10 Requested help from:
Salvation Army (265-6360)
and Red Cross

Again -
both overwhelmed with
Battered women and
Hunger Task Force -

My case not as much priority
as I was still able to be
in home even without
being able to flush
toilet, shower, have
heat or rest at night

Though both agencies were
kind and asked that I
try back later in the week.

Staff from both agencies
appalled at the lack
of action on part of
the City of Milw. Sewage Dept.

1/10/10

Outside pipe leaking - ^{outside} pipe broke
due to cold - one
heater in home.

1/20/10 Spoke with Community Organization.

Problem in area as sewers old in area. Replacing Sewers from 20th Hampton and beyond toward Sherman Bl did indeed result in some problems for homeowners.

Also some homeowners experienced low water pressure and other sewer problems when "Water Park" "Dave Schultz" Water Park as far back as August 2009 when water park opened.

* Also the problems with potholes and breaks in street concrete as a result of streets being torn apart for City "repairs" is atrocious. Many vehicles are damaged and people harmed as a result of blatant - raggedy streets left undone in the community. The City of Milw. is and

Should be responsible for the safety of its citizens -
No matter what neighborhood -
When work is left undone or finished, debris should be removed and area should be inspected for safety. The Mission Statement of the City of Milwaukee and its employees should be reviewed.

Please accept this as my request to submit this data with full respect and anticipation that the Mission Statement will be honored.

Gratefully,

Hinda Charles
(414) 265-9621

P.S.

Many residents have experienced various indirect forms of retaliation when standing up for rights. We are not concerned with this as this problem has gone on so long, many have witnessed the events described and we have full knowledge that there are still some decent humans who will do their taxpaid duties with honor, integrity and respect. As we all know, mishaps happen, but intelligent and capable humans have the power to fix our mistakes or oversites.

End

cc: Ella Dunbar SDC
Atty. Coner

Expenses Attached

GrandTotal - \$4534⁹¹
=====
minus emotional
physiological and
receipts not keep

(A)

Emergency Lodging Expenses

5/17/10 La Quinta - Shower Needed/Water on ^{\$} but not hot 124⁹²

12/22/09 LaQuita - Rest + Shower \$ 120³³

12/13/09 Hotel - Cold - Hot Water Heater ^{\$} 113⁴⁶
+ Furnace Damaged

2/28/10 Emergency Lodging again \$ 102⁰⁰

4/23/10

\$ 136³⁸
+ 80

597⁹⁰

Total



LA QUINTA INN & SUITES MILWAUKEE BAYSHORE AREA
5423 N. PORT WASHINGTON RD
GLENDALE, WI 53217
414-962-6767

CHARLES, LINDA
4724 N. 19TH ST.
MILWAUKEE, WI 53209
Company: L

Folio#: 700589773
Room: 223
Arrival: 05/07/10
Departure: 05/08/10
Returns Club No : P70051527
Voucher/Ship/PO:

Trans #	Date	Description	Charges	Payments	Balance
319511	5/7/2010	CASH	\$0.00	\$124.92	(\$124.92)
319552	5/7/2010	Rm: 223 BAR - Best Available Rate	\$109.00	\$0.00	(\$15.92)
319553	5/7/2010	TAX - OCCUPANCY - CITY	\$9.81	\$0.00	(\$6.11)
319554	5/7/2010	TAX - OCCUPANCY - STATE	\$6.11	\$0.00	\$0.00
				Balance:	\$0.00

Method of Pay: Cash

Signature:

THANK YOU
WE APPRECIATE YOUR BUSINESS

per itemized receipts

This is the total of expense that I had documents to prove after all this time - It's only a fraction of my actual expenses minus health & emotional + physiological damage to myself and child -

If there is a limited reimbursement - Please Advise



LA QUINTA INN & SUITES MILWAUKEE BAYSHORE AREA
5423 N. PORT WASHINGTON RD
GLENDALE, WI 53217
414-962-6767

CHARLES, LINDA
4724 n. 19TH ST.
MILWAUKEE, WI 53209
Company: L

Folio#: 700579621
Room: 222
Arrival: 12/22/09
Departure: 12/23/09
Returns Club No : P70051527
Voucher/Ship/PO:

Trans #	Date	Description	Charges	Payments	Balance
284241	12/22/2009	CC PMT - VISA	\$0.00	\$120.33	(\$120.33)
284263	12/22/2009	Rm: 222 BAR - Best Available Rate	\$105.00	\$0.00	(\$15.33)
284264	12/22/2009	TAX - OCCUPANCY - CITY	\$9.45	\$0.00	(\$5.88)
284265	12/22/2009	TAX - OCCUPANCY - STATE	\$5.88	\$0.00	\$0.00
				Balance:	\$0.00

Method of Pay: Cash

Signature:

THANK YOU
WE APPRECIATE YOUR BUSINESS



LA QUINTA INN & SUITES MILWAUKEE BAYSHORE AREA
5423 N. PORT WASHINGTON RD
GLENDALE, WI 53217
414-962-6767

CHARLES, LINDA
4724 n. 19TH ST.
MILWAUKEE, WI 53209
Company: L

Folio#: 700579208
Room: 223
Arrival: 12/13/09
Departure: 12/14/09
Returns Club No :
Voucher/Ship/PO:

Trans #	Date	Description	Charges	Payments	Balance
282590	12/13/2009	CC PMT - VISA	\$0.00	\$113.46	(\$113.46)
				Balance:	(\$113.46)

Method of Pay: Cash

Signature:

THANK YOU
WE APPRECIATE YOUR BUSINESS



LA QUINTA INN & SUITES MILWAUKEE BAYSHORE AREA
 5423 N. PORT WASHINGTON RD
 GLENDALE, WI 53217
 414-962-6767

CHARLES, LINDA
 4724 n. 19TH ST.
 MILWAUKEE, WI 53209
 Company: L

Folio#: 700579208
 Room: 223
 Arrival: 12/13/09
 Departure: 12/14/09
 Returns Club No : P70051527
 Voucher/Ship/PO:

Trans #	Date	Description	Charges	Payments	Balance
282590	12/13/2009	CC PMT - VISA	\$0.00	\$113.46	(\$113.46)
282635	12/13/2009	Rm: 223 BAR - Best Available Rate	\$99.00	\$0.00	(\$14.46)
282636	12/13/2009	TAX - OCCUPANCY - CITY	\$8.91	\$0.00	(\$5.55)
282637	12/13/2009	TAX - OCCUPANCY - STATE	\$5.55	\$0.00	\$0.00
				Balance:	\$0.00

Method of Pay: Cash

Signature:

THANK YOU
 WE APPRECIATE YOUR BUSINESS



LA QUINTA INN & SUITES MILWAUKEE BAYSHORE AREA
5423 N. PORT WASHINGTON RD
GLENDALE, WI 53217
414-962-6767



Sister paid

MILWAUKEE, WI 53218
Company: L

Folio#: 700584633
Room: 332
Arrival: 02/27/10
Departure: 02/28/10
Returns Club No :
Voucher/Ship/PO:

Trans #	Date	Description	Charges	Payments	Balance
301269	2/27/2010	CC PMT - MASTER CARD	\$0.00	\$80.00	(\$80.00)
301270	2/27/2010	CASH	\$0.00	\$22.00	(\$102.00)
301569	2/27/2010	Rm: 332 BAR - Best Available Rate	\$89.00	\$0.00	(\$13.00)
301570	2/27/2010	TAX - OCCUPANCY - CITY	\$8.01	\$0.00	(\$4.99)
301571	2/27/2010	TAX - OCCUPANCY - STATE	\$4.99	\$0.00	\$0.00
				Balance:	\$0.00

Method of Pay: Cash

Signature:

THANK YOU
WE APPRECIATE YOUR BUSINESS



LA QUINTA INN & SUITES MILWAUKEE BAYSHORE AREA
 5423 N. PORT WASHINGTON RD
 GLENDALE, WI 53217
 414-962-6767

CHARLES, LINDA
 4724 N. 19TH ST.
 MILWAUKEE, WI 53209
 Company: L

Folio#: 700588737
 Room: 205
 Arrival: 04/23/10
 Departure: 04/24/10
 Returns Club No : P70051527
 Voucher/Ship/PO:

Trans #	Date	Description	Charges	Payments	Balance
315964	4/23/2010	CASH	\$0.00	\$136.38	(\$136.38)
316037	4/23/2010	Rm: 205 BAR - Best Available Rate	\$119.00	\$0.00	(\$17.38)
316038	4/23/2010	TAX - OCCUPANCY - CITY	\$10.71	\$0.00	(\$6.67)
316039	4/23/2010	TAX - OCCUPANCY - STATE	\$6.67	\$0.00	\$0.00
				Balance:	\$0.00

Method of Pay: Cash

Signature:

THANK YOU
 WE APPRECIATE YOUR BUSINESS

LA QUINTA INN & SUITES MILWAUKEE BAYSHORE AREA
5423 N. PORT WASHINGTON RD
GLENDALE, WI 53217
414-962-6767
Property ID: 7005

ish Sale Receipt #284341 Transaction Date : 12/23/2009
ish Customer

Account	Description	Charges	Payments
24010	MINI MART-non alcohol	\$0.75	\$0.00
52050	TAX - SALES	\$0.05	\$0.00
0801A	CASH	\$0.00	\$0.80
Receipt Total			\$0.00

THANK YOU FOR YOUR PURCHASE

(B)

Plumbers / Plumbing Costs

Blau - 437⁰⁰

Discount Drain
+ Sewer Clog

250⁰⁰

Heavy Handyman 535⁰⁰

1222

total

B

SOLD BY PLB DATE 1/06/2010

NAME Levy Duty
ADDRESS Handyman

REGISTER NUMBER 282928 AMOUNT RECEIVED 535.00 ACCT. FWD.

1	Water	
2	Extraction	
3		
4		
5	175 ⁰⁰	
6	initial fee	
7		
8	290 hr @ 1.75	
9		
10	4 hrs	360 ⁰⁰
11		535 ⁰⁰
12		
13	total work	
14	order	535 ⁰⁰

REDIFORM 5A200

GENERAL CREDIT FORMS ST. LOUIS 63045 72826

CFSC[®]
community financial service centers *phone*
Thursday, May 06, 2010 3:12:13 PM

Conv Pay- \$1.50
Fee (38.50)
41426596214029 LC (1.50)

Total Due: 40.00
Amount Tendered: 40.00
Change Due: 0.00

We Do Not Disclose Any Non-Public
Personal Information to Anyone, Except
as Permitted by
Law.

LC * 85377

CITY OF MILWAUKEE COMBINED TAX RECEIPT AND STATEMENT OF ACCOUNT

CT-203L

OFFICE OF THE CITY TREASURER • CITY HALL, ROOM 103 • MILWAUKEE, WISCONSIN 53202
TELEPHONE: 414-286-2240 • FAX: 414-286-3186 • T.T.Y.: 414-286-2025

THIS IS NOT A TAX BILL
KEEP THIS TAX PAYMENT RECEIPT FOR YOUR RECORDS

LEVY YEAR: 2009
TAX KEY / ACCOUNT NUMBER: 232-0533-3
LOCATION OF PROPERTY: 4724 N 19TH ST

TRANSACTION I.D. NUMBER:
816 20091224

NET PROPERTY TAX	REAL ESTATE	2,041.72
SPECIAL ASSESSMENTS AND OTHER CHARGES		862.65
TOTAL OF ORIGINAL TAX BILL		2,904.37
PAYMENT - 12/24/2009		2,904.37
BALANCE DUE		0.00

PAID IN FULL

LINDA L CHARLES
4724 N 19TH ST
MILWAUKEE, WI 53209

Wayne F. Whittow
CITY TREASURER

TAX RECEIPT IS NOT VALID UNTIL TAX PAYMENT CHECK HAS CLEARED ALL BANKS.
CHECK RETURNED UNPAID BY THE BANK WILL RESULT IN A CHANGE IN TAX ACCOUNT STATUS.



247-9393



4230 EAST TURN BLVD., #211 • MILWAUKEE, WI 53204 • 608-222-4439

Copy

33943

BLAU PLUMBING INC.

PLUMBING, HEATING, AIR CONDITIONING, ELECTRICAL, DRAIN CLEANING
12221 WEST FAIRVIEW AVE. • MILWAUKEE, WI 53226 • WISCONSIN MASTER PLUMBER'S LICENSE NO. 139992 MASTER ELECTRICIAN NO. 979322

PHONE 1-800-BLAU-NOW
(1-800-252-8669)

SERVICE WORK ORDER

S.C. No. 239337 C. No. _____ Date 12-18-09
 Owner's Name Linda Charles Owner's Address 4734 N 19 St Job Phone _____
 Owner's PH: 414-665-7621 City MILW Job Location _____
 Business PH: _____ State WI Zip 53207 Occupant's Name _____
 Cell PH: _____

DIAGNOSTIC PROPOSAL

PROPOSAL

Perform Diagnostic Work to determine the repair and/or replacement solution to the reported problem(s).
 QUOTED \$ _____ PER QUARTER (1/4) HOUR
 START TIME _____ END TIME _____ CUST. INITIAL _____

*Rooter work in kitchen. Kettle broke
 & drain clog. I got it fixed for you.
 Callings due to roots in kitchen \$25.00*

PROPOSAL 1

*Attempt to clean sewer lateral
 to street.*

Task #	Priority Price	Neighborhood Price
--------	----------------	--------------------

PROPOSAL 2

Water alarm \$35.00

Task #	Priority Price	Neighborhood Price	Task #	Priority Price	Neighborhood Price
	327.00	307.00			

NEIGHBORHOOD SERVICE FEE - Our discounted price, offered when our customer chooses to wait for service on the day of the week we are working in their zip-code area.
 PRIORITY SERVICE FEE - Our Premium Service price, offered when our customer chooses not to wait for service on the day of the week we are working in their zip-code area.

FIXED PRICE CONTRACT SUMMARY & AUTHORIZATION

Perform Work Per Proposal (s) # _____ QUOTED PRICE IS \$ _____ Plus TRUCK CHARGE of \$ _____
 and TAX \$ _____ For a TOTAL CONTRACT PRICE of \$ _____ Start / Completion Date (s): _____

PROPOSED WORK: Blau will attempt to run a cable through the sewer drain from the side to the street in an effort to clear a stoppage. This proposal includes up to 1 hour(s) of time and up to 100 feet of cable. QUOTED PRICE IS \$ 327.00 Plus TRUCK CHARGE of \$ 30.00 and TAX \$ _____. IF NEEDED, Added Cable will be charged at a rate of \$ 3 per foot; Added time will be charged at a rate of \$ 100.00 per hour.
 These Rates are for: Priority Service Neighborhood Service Preferred Customer Overtime Service. Start / Completion Date (s): 12-18-09

Other Terms / Major Item Description: OK for 1912 @ \$347.00 8929
11 1912 @ 40.00 4097

*USED EVERY CUTTER FROM 4" TO 2" DIA, SCRAP CUTTER ETC. USED
 Abrasive cutters for 1 1/2 hours but was unable to open
 drain to street. Called J. Blau worked from 4-7 pm. Blau got
 back some amount of debris etc and only a handful of roots.*

The undersigned represents that she is the owner of the property or the owner's agent, and has the authority to order said work. Blau hereby discloses that the undersigned, hereinafter "Owner" hereby acknowledges that aged and deteriorated plumbing fixtures, piping, and appurtenances may no longer be serviceable. Owner hereby agrees to hold Blau harmless from and defend Blau against any and all claims or liability for damage to those items or otherwise resulting from conventional repair efforts. FOR DRAIN CLEANING WORK, Blau discloses and understands, (hereinafter "Owner") accepts that in some cases the proposed work will not open the drain due to circumstances beyond Blau's control (e.g., collapsed lines, improper installation, excessive root infestation, hardened chemical stoppages, inadequate cleanout access). Should this occur, Owner nevertheless agrees to pay for the work performed (as described above). Blau further states and Owner recognizes that there may be other service providers willing to perform this work of a lower price. Owner understands that she has the option of seeking other bids before authorizing this work. Owner hereby authorizes the work as described above and agrees to all terms and conditions stated on both sides of the form. Owner agrees to pay for all work, goods, and services received upon commencement of the work. A \$25 fee will be charged for all checks that are returned NSF or Closed Account. A late charge of 1-1/2% per month (18% per year) will be charged for all balances 30 days or more past due. These amounts are in addition to any other amounts Blau is entitled to receive.

PAID BY Cash Check No. 1112 Credit Card Authorization # 8929 Time 15:36 Service Tech's Name Silvia M
 Print Name Linda Charles PERMIT REQUIRED YES NO
 (SIGNATURE) Linda Charles DATE 12/18/09 TIME 4:00 A.M. REMOVE SCRAP
 P.M. LEAVE SCRAP

INDICATE IN WHICH CATEGORY: Sewer Toilet Laundry Tub Disposal Catch Basin Sink Under Floor Urinal Basin Grease Trap
 Bath Tub Conductor Other _____
 Stoppage At: SLUDGE CLOG Total Cable Run: 10X Cable Size: 5/8 Final Cutter Used: Exp Sink Spade Auger
 Hauls: Light Medium Heavy Other Describe: _____ ROOF TREATMENT OFFERED YES NO ACCEPTED YES NO
 Term Unit: Slotted Vertical Stack Deck Conductor Floor Drain Trap Other Describe: _____

INDICATE POLYMER TYPE: FUEL TYPE GAS OIL O.P. SELECT DIST. TYPE AIR O.P. HYDR O.P. STEAM • CO. READING _____ PPM
 BRAND _____ MODEL # _____ SER. # _____ APPROX. AGE _____
 Cent. A/C - Y - N: _____ Humidifier - Y - N: _____ Filter Type/Size _____ COMB. AIR NEEDED C.F.: AVAILABLE _____ C.R.: PASS - FAIL _____

SIGNATURE (I hereby acknowledge the satisfactory completion of the above described work.) Print Name _____ Time _____ A.M. P.M.	TRUCK CHARGE <u>\$ 20.00</u>	SUBTOTAL
	DIAGNOSTIC FEE	% SALES TAX
	PROPOSAL #1 <u>327.00</u>	TOTAL JOB <u>\$437.00</u>
	PROPOSAL # <u>ADD'L. LINE</u>	LESS DEPOSIT/COUPON
	<u>90.00</u>	AMOUNT DUE <u>\$</u>

LIMITED WARRANTY SEE REVERSE SIDE FOR LIMITED WARRANTY TERMS AND CONDITIONS

Discount Drain & Sewer Cleaning 1638

5555 S. 31st Street Greenfield, WI 53221

414.467.3437



Plumbing Repairs & Installs
24 Hour Service
Free Estimates
Senior Discounts

copy

Name <i>LINDA CHARLES</i>		Date <i>4-2-10</i>	
Address <i>4724 W 19</i>			
City, State, Zip		Check No.	
Sold By <i>B.S.H.</i>		Cash	
Bill to: Name			
Address			
City, State, Zip			
Quantity	Description/Parts	Price	Amount
1			
2	<i>1- SINK BOWDEN etc</i>		
3	<i>1- DOWN CLEANER etc</i>		<i>250.00</i>
4	<i>1/2- Sewer Roots</i>		
5			
6	<i>AD/CASA</i>		
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			

(C)

Household Cleaners & Sanitizing Expenses

(attached)

5.97
12.14
<u>2.00</u>
20.11 total

Appliances and Equipment (hot water heater and furnace repair or replacement)

Estimated \$1800 ⁰⁰	1800 ⁰⁰
Clean Out Services 200 ⁰⁰	<u>200⁰⁰</u>
	2000.00

Food when water was off (unable to cook)
+ clothing (wash) attached

18.06
3.17
5.28
8.76
2.63
5.27
<u>4.75</u>
37.92

Bills Unable to Pay As Result of Job

Assignments missed

141.27
58.50
40.00
<u>517.21</u> mortgage
656.98

C

FAMILY DOLLAR
my family. my family dollar.
STORE #3685 2601 W HAMPTON AVE
MILWAUKEE, WI, 414-873-2571

FAMILY VALUES BATH TISSUE 4RL	
400300166268	
JOY DISH LEMON 14 OZ 037000217374	1.00 T
ULTRA SHEEN COND REG 20Z	1.00 T
071130000802	
MENS DE STDP PCEZ BL WHI NVY	1.50 T
0455024	0.00 T
<i>Washer inoperable</i>	
SUBTOTAL	
TAX1	\$11.50
TOTAL	\$0.64
CASH	\$12.14
CHANGE	\$13.00
	\$0.86



99036850264400147313

ITEMS 4
05-02-2010 19:59:56 03685 02 710637 6440

Cash Debit Credit EBT Accepted
Open Mon-Sat 8am-8pm Sunday 10am-8pm

ford

THANK YOU FOR STOPPING AT TACO BELL
IF YOU HAVE ANY QUESTION OR CONCERN
PLEASE CALL US AT 414-964-4360
THANK YOU

REG 3 ORDER STORE 004299
389
DATE: 5/05/10 TIME: 12:56AM

CASHIER:	47	DRIVE THRU	
1 NBG-BF			2.99
SUBTOTAL			2.99
TAX			.18
DRIVE-THRU TOTAL			3.17

-----Bagging Summary-----
1 ITEM(S)
0 DRINK(S)

CVS/pharmacy
for all the ways you care™

240 E HAMPTON, WHITEFISH BA, WI
(414) 962-7071

REG#03 TRAN#6291 CSHR#917716 STR#8768

ExtraCare Card #: *****1835

1 TIDE HE FREE 50Z	5.97T SAVED	2.52
SUBTOTAL	5.97	
WI 5.5% TAX	.33	
TOTAL	6.30	
CASH	20.00	
CHANGE	13.70	



2508 7680 1236 2910 33

RETURNS WITH RECEIPT THRU 07/02/2010

MAY 3, 2010 11:47 AM

TRIP SUMMARY:
Today You Saved 2.52

YOU EARN 2% ON ALMOST EVERYTHING
IN THE STORE AND ON CVS.COM
WHEN YOU USE YOUR EXTRACARE CARD.

TO ENSURE YOU GET ALL THE OFFERS AND
INFORMATION AVAILABLE SPECIFICALLY
FOR YOU, UPDATE YOUR EXTRACARE
INFORMATION AT EITHER
CVS.COM OR CALL 1-800-SHOP-CVS.

THANK YOU. SHOP 24 HOURS AT CVS.COM

ExtraCare Card balances as of 04/30

SPRING 2010 SPENDING 12.76

CVS/pharmacy
for all the ways you care™

Earn 2% back on almost everything
in the store and on cvs.com when
you use your ExtraCare card.

|| \$1,000 GIVEAWAY ON BACKS || \$1,000 GIVEAWAY ON BACKS || \$1,000 GIVEAWAY ON BACKS

THANK FOR CHOOSING MCDONALDS
 5025 W HAMPTON
 MILWAUKEE, WI
 53218
 !!! THANK YOU !!!
 TEL# 909-999-9999 * 33267



DOLLAR TREE STORES, INC.

KS# 3 Jan 10 (Sun) 13:56

MFY SIDE 1 KVS Order 19

QTY ITEM	TOTAL
1 BIG MAC MEAL	3.99
1 MED SPRITE	1.00
Subtotal	4.99
Tax	
Take-Out Total	5.28
Cashless	5.28
Change	0.00

MER# KB55806310001
 CARD ISSUER ACCOUNT#
 Visa SALE *****3546
 AUTHORIZATION CODE - 372257 SEQ# 3340

Store# 1880 (414) 962-3854
 320 E Capitol Dr.
 Milwaukee WI 53212

DESCRIPTION	QTY	PRICE	TOTAL
ULTRA BLEACH	1	1.00	1.00
PHONE CARD	1	1.00	1.00
Sub Total			\$2.00
SALES TAX			\$0.11
Total			\$2.11
Cash			\$10.00
CHANGE =====>			\$-7.89

Thank You for Shopping at Dollar Tree
 Where Everything's \$1.00
 Now Shop On-Line at DollarTree.com

007284 1880 02 00042 39394 4/21/10 17:57
 Sales Associate: Jennifer

DRIVETHRU

(414) 961-2512

THANK YOU FOR STOPPING AT TACO BELL
 IF YOU HAVE ANY QUESTION OR CONCERN
 PLEASE CALL US AT 414-964-4360
 THANK YOU

REG 3 ORDER STORE 004299
 337
 DATE: 4/24/10 TIME: 11:19AM

CASHIER:	47	DRIVE THRU	1.89
1 NAC-SP			.89
1 B-5LYR			4.99
1 SLCKRN			.00
1 MILD			.00
1 HOT			.00
1 FIRE			.00
1 SIDE			.00
+			.50
GUA			
SUBTOTAL			8.27
TAX			.49
DRIVE-THRU TOTAL			8.76

-----Bagging Summary-----
 3 ITEM(S)
 0 DRINK(S)

GIVEAWAY ON BACK! | \$1,000 GIVEAWAY ON BACK! | \$1,000 GIVEAWAY ON BACK!

Church's Chicken #10159
 242 E. Capitol Avenue
 Milwaukee, Wisconsin 53212

04/27/2010	Reg	2	09:09:45
PM			
Order 231635	Table	0	Emp himal
1 2Dk No Biscuit	\$0.99		0.99
*2pcs Spicy			
1 RGPOTATO			1.49
SubTotal			2.48
Tax			0.15
Total			2.63
Cash			5.03
Change			2.40

Thank you for dining with us

Walmart

Save money. Live better.

Walmart
 MANAGER JOHN MOTZ
 (414) 445 - 3930
 MILWAUKEE, WI
 ST# 3496 OP# 00002221 TE# 67 TR# 06971
 MEN S SOCKS 001309628165 4.50 X
 SUBTOTAL 4.50
 TAX 1 5.600 % 0.25
 TOTAL 4.75
 CASH TEND 4.75
 CHANGE DUE 0.00

ITEMS SOLD 1

TC# 2742 2726 4999 4567 7133

 Prep in store at Jackson Hewitt
 and \$3 Check Cashing at Walmart
 01/17/10 14:57:30

CFSC[®]

community financial service centers

COMMUNITY FINANCIAL #08
 (414) 961-7474
 821 E CAPITOL DR
 January 12, 2010
 Trx Code: CF08-6101-158 HA
 Money Order -140.48
 Fee -0.79
 Transaction Total: 141.27
 Amount Collected: 141.27 (3)
 Change: 0.00
 Thank you for using
 COMMUNITY FINANCIAL #08

WE DO NOT DISCLOSE ANY NON PUBLIC
 PERSONAL INFORMATION TO ANYONE EX
 EPT AS PERMITTED BY LAW

POPEYES #4925
 7525 W GOOD HOPE RD
 MILWAUKEE, WI

#0320 DT
~~2 PIZZA~~
 1 MILD
~~BISCUIT~~
~~2 TENDER MEAT~~
 SWT&SR
 1 MASHED POTATO
~~BISCUIT~~

SUBTOTAL 4.98
 TAX TOTL .29
TOTAL 5.27
 CASH 5.27

WE TRULY THANK YOU
 HAVE A COMMENT OR CONCERN?
 CALL 1-414-353-9925
 HAVE A BLESSED DAY!

Lavette CSHR
 0070 11:42 APR 23'10 W/S#04 P1

CFSC[®]

community financial service centers

Thursday, March 04, 2010 9:25:20 AM

Conv Pay- \$1.50 (58.50)
 Fee (1.50)
 LINDA CHARLES 414-265-9621-4029 LR

Total Due: 60.00
 Amount Tendered: 60.00
 Change Due: 0.00

We Do Not Disclose Any Non-Public
 Personal Information to Anyone, Except
 as Permitted by
 Law.

LR * 71591

ELECTRONIC CASH
 CHECKS ELECTRONIC - 01

↑
 3150
 9.50
 1.50
 1.50
 1.50

WESTERN UNION
VILLARD BUILDING # 000000
MILWAUKEE, WI
ATT Midwest-WI

2010261 3721 01/05/10 4:56PM 005 003132

CURRENCY: USD
41426596214029*

01 CHECK PD	\$0.00	CASH PD	\$45.00
01 STATEMENT	\$40.00	TOTAL PD	\$85.00
CHARGE DUE	\$0.00	FEES	\$1.50

Cash \$40.00
Phone bill

WESTERN UNION
CONVENIENCE PAY (SEND RECEIPT)
IF YOU DO NOT HAVE YOUR BILLING STATEMENT, COMPLETE SHADED AREA
SI USTED NO TIENE LA CUENTA DE CORRO, LLENE LOS DATOS SOLICITADOS EN EL AREA GRIS

Account Number (or cell phone number when required): _____
 Billing Name _____
 Address _____
 City _____
 State _____
 Zip _____
 Phone (_____) _____
 Billing Address _____
 Billing City _____
 Billing State _____
 Billing Zip _____

CUSTOMER ACCEPTS ALL POSTED TERMS AND CONDITIONS - SEE REVERSE FOR ALL TERMS AND CONDITIONS.
EL CLIENTE ACEPTA TODOS LOS TERMINOS Y TODAS LAS CONDICIONES QUE SE HAN INDICADO - FAVOR DE LEER LOS TERMINOS Y LAS CONDICIONES QUE SE ENCUENTRAN AL REVERSO DE ESTE FORMULARIO.

FOR USE WITH ELECTRONIC CHECK TRANSACTION ONLY
SOLAMENTE PARA TRANSACCIONES DE CHEQUE ELECTRONICO

I authorize the biller or its agent to convert my check to a draft or an electronic funds transfer and to debit my account for the amount of the transaction.
 Autorizo a la compañía que efectúa el cobro o a sus agentes a convertir mi cheque en giro o en transferencia electrónica de fondos y a debitar de mi cuenta el importe correspondiente a esta transacción.

Amount Paid \$ _____
 Importe pagado _____

Signature X _____
 Firm _____

ELECTRONIC CHECK - A SAFER & MORE SECURE WAY TO PAY
CHEQUE ELECTRONICO - UNA MANERA MAS CONFIAZLE Y MAS SEGURA DE HACER PAGOS



All of US serving you

Home Mortgage



3-726-48267-0006573-002-1-000-010-000-000

LINDA L CHARLES
4724 N 19TH ST
MILWAUKEE WI 53209-6435

OVERNIGHT DELIVERY:

U.S. Bank Home Mortgage
Wisconsin Servicing
16900 West Capitol Dr.
Brookfield, WI 53005-2188

Mortgage Statement

Contact Information

24 Hour Automated Service: 1-800-365-7772
Customer Service Hours: 1-800-626-6624
Monday - Friday, 7:00 a.m. - 7:00 p.m. CT
Hearing Impaired: 1-800-874-5563
Monday - Friday, 8:00 a.m. - 5:00 p.m. CT

Correspondence Address:
U.S. Bank Home Mortgage
Wisconsin Servicing
16900 West Capitol Dr.
Brookfield, WI 53005-2188

Overnight Payment Delivery Only:
U.S. Bank Home Mortgage
Wisconsin Servicing
16900 West Capitol Dr.
Brookfield, WI 53005-2188

www.usbankhomemortgage.com

Statement Date

01/14/10

Payment Summary

SCHEDULED DUE DATE

We may contact you if payment is not received by scheduled due date.

02/01/10

LOAN DUE DATE

06/01/09

PAYMENT FACTORS

Principal & Interest

Tax

Insurance

Overage / Shortage

PAYMENT AMOUNT DUE

Past Due Amount(s)

Unpaid Late Charge(s)

Return Item / Other Fee(s)

TOTAL AMOUNT DUE

**IF PAID AFTER 02/16/10, PAY

Payment processing cutoff time is 5:00 p.m. Central Time, Monday - Friday. ** Payments received after cutoff time will be applied to your account the next business day. Late charges may be assessed if payments are not received on time as specified in the terms of your mortgage agreement. ** Payments due on a weekend or legal holiday will not be assessed a late charge if received by cutoff time the following business day. Cutoff times may vary if choosing alternative payment options.

Loan Information

ACCOUNT NUMBER

0009507625

PROPERTY ADDRESS: 4724 N 19 ST

MILWAUKEE WI 53209

INTEREST RATE

BALANCES

Principal (Not a Payoff Amount)

Escrow Advance

Recoverable Corp Advance

Suspense Balance*

* The suspense balance is NOT deducted from the TOTAL AMOUNT DUE.

YEAR TO DATE

Interest Paid

\$147.75

Taxes Paid

\$0.00

Transaction Activity

SEE REVERSE SIDE FOR ADDITIONAL IMPORTANT INFORMATION

TRANSACTION DESCRIPTION	DUE DATE	TRANSACTION DATE	TOTAL RECEIVED	PRINCIPAL	INTEREST	ESCROW	OPT INS/ PRODUCT	SUBSIDY	SUSPENSE	FEES
City Tax Disb	12/09	12/17/09				2904.37-				
Payment	05/09	01/07/10								
Payment	05/09	01/07/10								
Payment	05/09	01/07/10	517.21	85.09	147.75	238.44				

IMPORTANT MESSAGES

ease be advised that we are aware of your Bankruptcy proceedings and this document is being provided for informational purposes only and should not be construed as a demand for payment. In addition, the contractual due date shown may not reflect the current due date under the terms of your bankruptcy plan. Post-petition payments scheduled for payment outside your plan could be paid on their normal due date.

Post Petition Due Date

Post Petition Payment

IMPORTANT HAZARD/HOMEOWNER'S INSURANCE INFORMATION

Your hazard/homeowner's policy must reflect the following as loss payee to ensure timely payments of future billings.

Wisconsin Housing Economic Development Authority
Its Successors and/or Assigns
C/O U.S. Bank Home Mortgage
Loan Number 0009507625
PO Box 7298
Springfield OH 45501-7298

517²¹

ACCOUNT STATEMENT

PO Box 2016
ELGIN, IL 60124-7836

PERIOD ENDING: 02/07/2010

It is important that you call Chase at 866-817-0761 to report any changes to your address. For questions about State programs or policies, please contact the appropriate State agency. You may obtain information on the balance in your account at any time by calling 866-817-0761 or online at www.myaccount.com.

LINDA L CHARLES
4724 N 19TH ST
MILWAUKEE WI 53209-6435



DATE OF TRANS	REFERENCE NUMBER	TRANSACTIONS	AMOUNT			
01 17		SERV CHG POST	-1.00			
01 18	760971	PICK N SAVE PICK N SAVE GLENDALE WI	-11.78			
01 17	086480	MCDONALD'S F332 MCDONALD'S F33267 MILWAUKEE WI	-5.28			
**** end of statement ****						
PREVIOUS BALANCE		CREDITS (P)	DEBITS (D)	ADJUSTMENTS (A)	FEES (F)	NEW BALANCE
19.57		0.00	17.06	0.00	1.00	1.51

\$18.06

Information about your Account Statement

In Case of Errors or Questions About Transactions Posted to Your Account: Telephone us at 866 817 0761 or write us at PO Box 2016, Elgin, IL 60124-7836 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transaction on your statement. Lost or Stolen Cards: if your card is lost or stolen, please notify Customer Service immediately by calling us toll-free at 866 817 0761.

For Customer Service Information,
Please See Reverse Side.

ACCT. NO. 116-0140.300
SERVICE ADDRESS
TOWN MILWAUKEE
CLASS RESIDENTIAL
BILLING DATE 06/01/10
NEXT READING DATE
NAME ON ACCOUNT
OCCUPANT

4724 N 19TH ST

\$5134.21
water bill + expenses

METER NUMBER(S)	DATE	PREVIOUS READING	READ CODE	DATE	PRESENT READING	READ CODE	DESCRIPTION	CONSUMPTION 100 CUBIC FEET	TYPE
9158386	02/11/10	919	AMR	05/21/10	938	FRC	WATER	19	Ccf

PREVIOUS ACTIVITY
Previous Billing \$433.12
Late Payment Charge 5.60

Balance Forward **\$438.72**

CURRENT CHARGES FOR MUNICIPAL SERVICES

Water Charges

Water Service Charge 16.17
Water Usage Charge 19 Ccf 25.46

MMSD Sewer Treatment Charges

Sewer Treatment Service Charge 13.00
Sewer Treatment Usage Charge 19 Ccf 27.93

City Sewer Charges

Local Sewerage Charge 19 Ccf 22.04
Storm Water Mgmt Charge 1 ERU 14.00 ?

Solid Waste Charge

42.54

Total Current Charges 161.14

not included in Grand Total

Water Wasted Through ordeal

4534.21 expenses + 599.86 water bill = **5134.07**

TOTAL AMOUNT DUE	BY	06/23/10	\$599.86
-------------------------	-----------	----------	----------

+ 4534.21 = 5134.07

Use Water Wisely - Control Water Costs

Please act now to control your water costs before a water rate increase takes effect. Control water costs by finding and fixing household leaks. All water that flows into your home passes through the water meter and you are charged for it.

Leaks waste large amounts of water. A toilet that "keeps running" or a dripping faucet can waste hundreds of gallons in one month.

Compare your water use through the year on your Municipal Services Bill and find Use Water Wisely leak repair information at www.milwaukee.gov/water.

Most leaks are easy to repair with parts from a hardware store. Or, call a plumber to find and fix leaks. Call our Customer Service Center for a brochure, (414) 286-2830.



Milwaukee Water Works
Safe, Abundant Drinking Water.
cleanwisconsin
your environmental voice since 1970



*Depending on the rate to be set by the Public Service Commission in 2010, the water cost for a typical single family home would increase an estimated \$11 per quarter, to about \$50 per quarter. Milwaukee will continue to have low rates for fresh, safe drinking water compared with the rest of the U.S. The EPA says Americans on average pay \$500 per year for municipal drinking water. With the new rate, the cost in Milwaukee would