

# MEMO

**TO:** All Departments  
**FROM:** Mahesh Reddy – Managing Director  
**DATE:** December 21, 2020  
**SUBJECT:** Director of Rooms Announcement



I am pleased to announce Melissa Lukic's new role as Director of Rooms for the Hilton Milwaukee City Center. In her new role, she will be overseeing Housekeeping and Front Office operations and will report directly to me as a member of the Executive Committee.

Melissa joined our company in 2005 as a Front Desk Clerk at the Pfister Hotel and has since held roles at all 3 Milwaukee hotels during the course of her career. At the Pfister Hotel Melissa held the roles of Assistant Housekeeping Manager, Assistant Front Office Manager, and Front Office Manager. At the Intercontinental Milwaukee she worked as Director of Housekeeping. At the Hilton Milwaukee City Center she held the roles of Assistant Director of Housekeeping, Director of Front Office and most recently Director of Housekeeping.

Melissa is a true Milwaukee advocate! She grew up and currently resides in Milwaukee, graduated from Marquette University, and is a willing volunteer for many events/causes that benefit Milwaukee including Salvation Army Toys for Tots, Project Homeless Connect, Kagel Elementary School, United Way, UPAF, and many more. Not only does Melissa volunteer her own time, she makes sure to include the willing associates from her department to multiply her volunteer efforts! When not hard at work here at the hotel, she treasures time with her husband, Igor, son, Luka and their dog, Stella. Although not as often as she'd like, she can also be classified as a world traveler and has visited Serbia, Italy, France, Montenegro, Croatia, Ireland, England, Germany, and most recently Mexico.

Please join me in congratulating Melissa on her new role and in wishing her continued success with our company.

Congratulations Melissa!