

07/05/2024

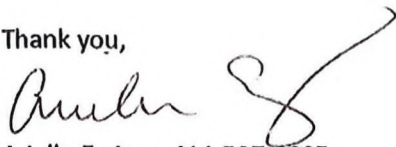
Hello,

I am writing this letter to file a claim for \$640.01 in damages to my vehicle on 07/01/2024 caused by negligence during road construction and potholes in my neighborhood. I live at 4154 North Colgate Circle and traveled Northbound on Colgate and then Southbound on 88th street when leaving on 07/01/2024. When I returned home shortly after on 07/01/2024 I traveled Eastbound on Fiebrantz street from 92nd street, and then Northbound on Colgate Circle. When leaving home, I drove over an unavoidable dip in the street turning right on 88th street and this is what caused damage to my front passenger tire. I noticed that my car was veering to the right much of my drive to my destination and during my commute back home. This is not typical of my vehicle. When returning home, I took a different route to avoid the dip in the road at the intersection of Colgate/Olive/88th street. This route was Fiebrantz to Colgate Circle traveling Northbound. It was at that time, that I drove over a number of unavoidable small and large potholes. Once in my driveway, I inspected my tires and there was a large air bubble/bulge in the front passenger tire. This damage was caused by the impact/dip in street where Colgate/Olive/88th intersect and likely worsened by the multiple potholes on Colgate and Fiebrantz. I have included photos of my tire for reference.

On June 21st, 2024, I submitted to service request to the City of Milwaukee – DPW for repairs to be made to the roads where damage was caused to my vehicle on 07/01/2024. Reference number 15581433 (see attached) this is where Colgate Circle/Olive/88th street intersect. When I made this request the dip in the street was approximately a foot deep making it nearly impossible for any vehicle to drive through without causing damage. The dip was not covered, there were no road construction signs, no drive slow signs, or any other indicators of the dip in the road due to construction. As a precaution, I turned around to take a different route and submitted a request for service. The road was repaired, but there is a still a dip in the road approximately 4-5 inches deep, which is deep enough to impact a tire and cause damage if a vehicle is not driving significantly below the speed limit. There are no warning signs, construction signs, slow down signs, or anything covering the road to warn drivers. On June 21st, 2024, I submitted a second request to the City of Milwaukee – DPW for pothole repairs at 8600 W Fiebrantz (attached reference number 15581437). As of today 7/5/2024, these potholes have not been repaired.

Because I live in this area, I have no choice but to travel these routes as they are the safest due to uncontrolled reckless driving, speeding, and vehicle pursuits that take place on Capital Drive. I took the proper precautions and proper steps to resolve the road/street damage in the area, in an effort to not damage my vehicle. Due to the damage to my front passenger tire, I had to replace both front tires. I was not able to replace just one tire because having two front tires with different treads would cause further damage to my vehicle due to the different treads. I will also need to now replace my two rear tires very soon as a result. This comes before there was a need or desire to replace my car tires. Therefore, I am submitting a claim for damages in the amount of \$640.01. I have included a copy of my receipt for the repairs.

Thank you,



Arielle Ewing - 414-507-0895

Email: LLEwing89@gmail.com

RECEIVED
CITY OF MILWAUKEE
JUL 10 2024

CITY OF MILWAUKEE
2024 JUL -9 AM 10:03
CITY CLERK'S OFFICE

RUSS DARROW NISSAN
11212 W METRO AUTO MALL
MILWAUKEE WI 53224
414-586-3050

07/02/2024 16:35

Sale

Trans:5 Batch:129
VISA CHIP

*****2906 **/**

AMOUNT: \$621.37

Non-Cash Charge \$18.64

TOTAL: \$640.01

Resp: APPROVAL 435655
Code: 435655
Ref#: 418421832045
App Name: VISA CREDIT
AID: A0000000031010
TVR: 8080008000
TSI: 6800

Cardholder acknowledges
receipt of goods and
obligations set forth
by the cardholder's
agreement with issuer.

CUSTOMER COPY

Thank You

Powered By ValorPay(v1.3.38)

CUSTOMER #: 4145078095

275888



INVOICE

ARIELLE EWING
4154 N COLGATE CIR
MILWAUKEE, WI 53222-1736
LLEWING89@GMAIL.COM
HOME:414-507-0895 CONT:414-507-0895

PAGE 2

11212 WEST METRO BLVD · MILWAUKEE, WI 53224
PHONE (414) 588-3050
www.russdarrow.com

ZONE: 4
CODE: 3438

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/ OUT, TAG. Includes service advisor name and date of repair.

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
CAUSE: YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED...

PARTS: 997 CPN 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

We sincerely thank you for your business! Your satisfaction is our top priority. We look forward to your continued business.

Thanks again!
Paul Lecher
Service Manager

Get the Darrow Difference



THANK YOU!
SERVICE DEPARTMENT HOURS
NISSAN SERVICE
MONDAY - FRIDAY
7a.m. - 6 p.m.
SATURDAY
7a.m. - 5 p.m.



Table with columns: MATERIAL, DESCRIPTION, TOTALS. Includes labor amount, parts amount, and total charges.

The genuine Nissan Parts and Accessories Replacement Warranty 12 months or 12,000 miles. See dealer for complete details. Some restrictions and exclusions apply.

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

CUSTOMER-#: 4145078095

275888



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PAGE 1

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PHONE (414) 586-3060
www.russdarrow.com

ZONE: 4
CODE: 3438

SERVICE ADVISOR: 1307 LATRELL TAYLOR

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes repair dates and options like DLR:3438 and ENG:3.5 Liter.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL.

A MOUNT & BALANCE 2 TIRES
MBT2 MOUNT & BALANCE 2 TIRES
997 CPN
2 OETIR-03059 CONTINENTAL 245/45R18 96V
PARTS: 486.00 LABOR: 49.90 OTHER: 0.00 TOTAL LINE A: 535.90

B CONTINENTAL PROCANTACT ON FRONT
B DESCRIPTION OF REPAIR NEEDED
997 CPN
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C NISSAN MULTI-POINT INSPECTION (NON EXPRESS-LUBE)
MPI NISSAN MULTI-POINT INSPECTION (NON EXPRESS-LUBE)
997 CPN
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D ADVISED CUSTOMER 3.0% SURCHARGE IS ADDED TO BILL WHEN PAYING WITH CREDIT CARD/ THERE IS NO FEES PAYING WITH CASH, CHECK OR WITH DEBIT CARD
CAUSE: ADVISED CUSTOMER 3.0% SURCHARGE IS ADDED TO BILL WHEN PAYING WITH CREDIT CARD/ THERE IS NO FEES PAYING WITH CHECK OR WITH DEBIT CARD
CREDIT ADVISED CUSTOMER 3.0% SURCHARGE IS ADDED TO BILL WHEN PAYING WITH CREDIT CARD/ THERE IS NO FEES PAYING WITH CASH, CHECK OR WITH DEBIT CARD
997 CPN
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS VIA TEXT. IF YOU DO NOT AGREE, YOU MAY PROVIDE A LAND LINE



THANK YOU!
SERVICE DEPARTMENT HOURS
NISSAN SERVICE
MONDAY - FRIDAY
7a.m. - 6 p.m.
SATURDAY
7a.m. - 5 p.m.



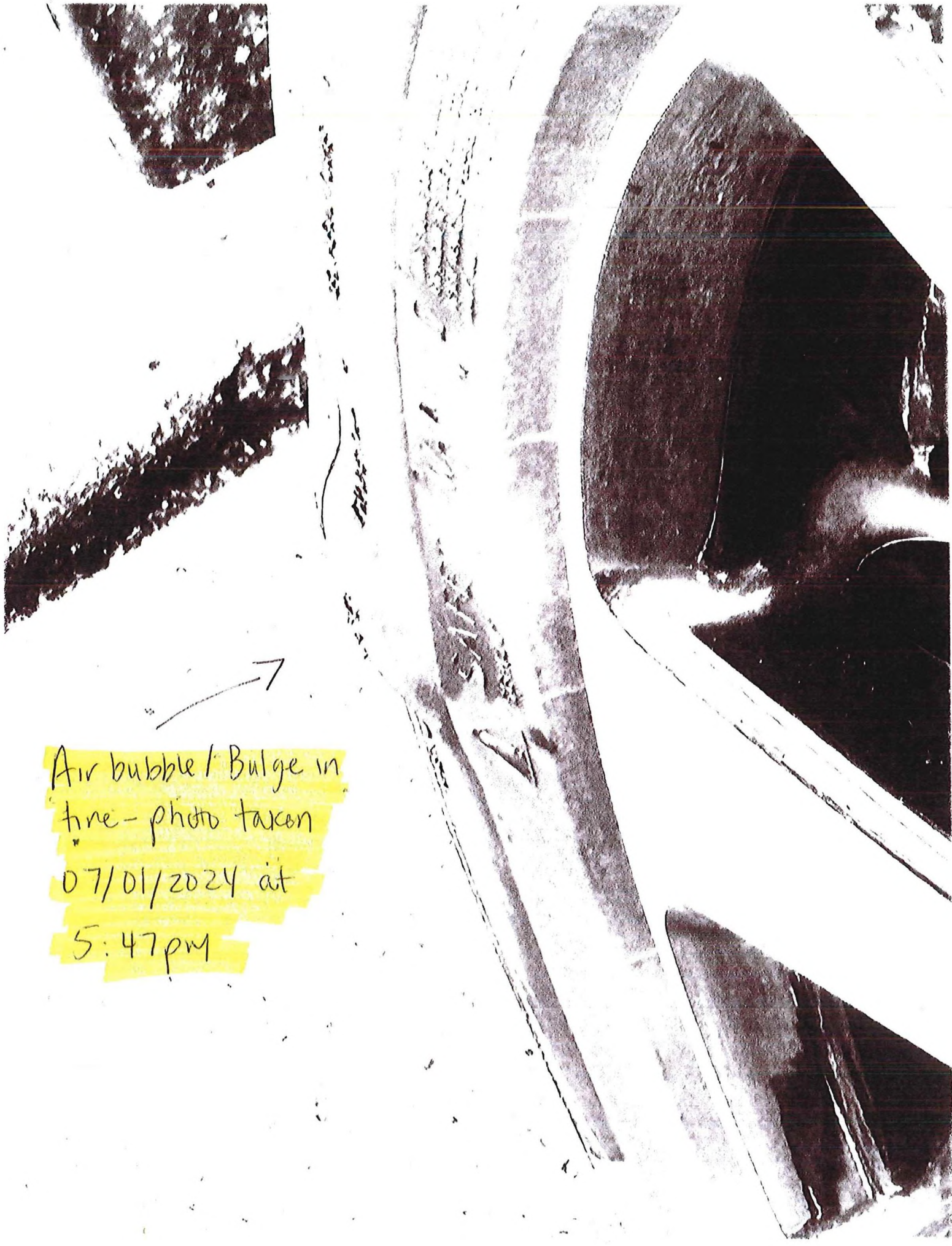
Table with columns: MATERIAL, DESCRIPTION, TOTALS. Includes rows for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, ENVIRONMENTAL/SUPPLIES, TOTAL CHARGES, LESS INSURANCE, SALES TAX, and PLEASE PAY THIS AMOUNT.

The genuine Nissan Parts and Accessories Replacement Warranty 12 months or 12,000 miles. See dealer for complete details. Some restrictions and exclusions apply. Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

CUSTOMER COPY



Air bubble / Bulge in
fine-photo taxon
07/01/2024 at
5:47pm



Create new issue View issues

Submitted June 21, 2024

Potholes

#15581437

8600 W FIEBRANTZ AV
Aewing submitted 11 days ago

Received

0 Follow 0 Comment

LINDSAY PARK ARLINGTON GARDENS W Congress St

GRANTOSA

(175)

Capitol Dr

GOLDEN VALLEY

ST. AMELIAN'S

(https://maps.google.com/maps?ll=43.091715,-88.020259&z=14&t=m&hl=en-US&gl=US&mapclient=api) Map data ©2024 Google

DETAILS

Description

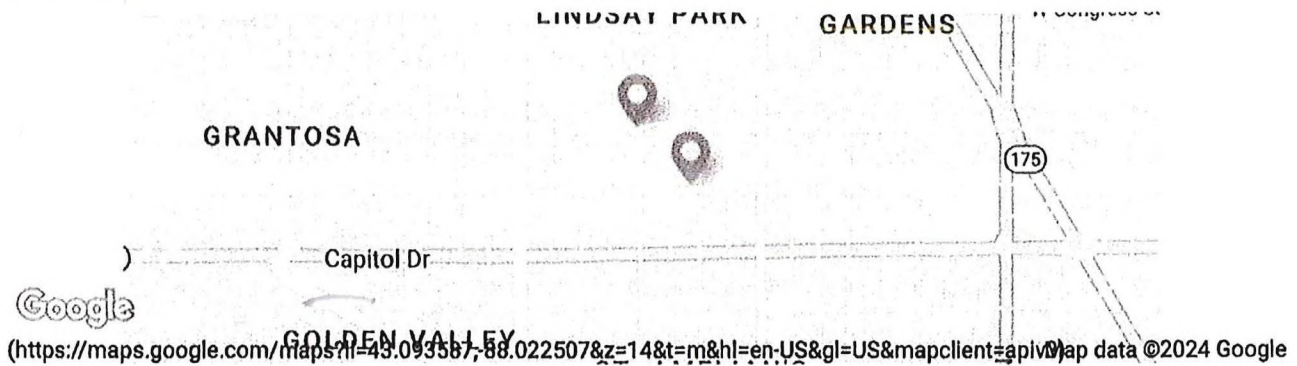
There is a large area of small and large potholes at this corner. This is the route that many residents have to use to get to the 4100 block of North Colgate due to the large hole left in the road that is not covered or blocked off on 86th street. As a resident in the area, please repair so that residents can get home without damaging our vehicles. Thanks.

As of 7/2/2024 Repair not complete.

Submitted June 21, 2024
#15581433

Create new issue

View issues



DETAILS

Description

There is a large dent in the road due to the recent construction. It's at minimum a foot deep. It should either be covered or the road should be closed. It will likely damage vehicles in the area, including mine as a resident of the area that frequently travels that route.

1 COMMENTS

Add a comment... 

integration_services_1000167_94

Verified Official

8 days ago

DPW: REFER TO CONSTRUCTION

As of ^{2024 A.E.} 7/2/2024, dent that was previously a foot or more deep, is now about 5 inches deep. Still No signs or warnings for drivers to prevent damage.