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Objective:

A challenging senior management position in the field of Hotel Management and Administration.

Qualifications:

Have worked in an international environment thus bringing together the best the East and West have to offer. I have been on the fast track with vast and comprehensive knowledge of the Front Office Operations, Housekeeping, Loss Prevention and Guest Services.

In-depth knowledge of working within budgetary guidelines. Deep understanding of Customer Service and Guest Assistance. Task Force member in pre-opening of new properties. Spearheaded the renovation and addition of rooms to a pre-existing property (Hilton Milwaukee City Center). Actively participated in converting the Wyndham Northeast Chicago to The Westin Northwest Chicago.

Hands on knowledge of Housekeeping operations with special emphasis on associate relations, guestroom cleanliness, inventory and cost control.

Have maintained a 95% average score for the year in Hilton Room cleanliness inspection scores. Speak fluent English and a couple of Indian languages. Able to manage with conversational French. Computer literate with basic knowledge of Excel, Word and most windows based programs.

Work History:

October 2013 -- Present

Title: General Manager

Platinum Hotel & Spa -- (255 Units) -- managed property by Marcus Corporation.

October 2012 -- October 2013

Title: General Manager

Westin Columbus, Columbus OH -- (183 Units) -- managed property by Marcus Corporation.

March 2011 -- June 2012

Title: Administrator

Monarch Village - Tarzana - CA

An ASL Independent Senior Living Community.

March 2009 -- January 2011

Title: Corporate General Manager

Amogh Hotels Pvt. Ltd -- Hyderabad -- India

May 2007 -- February 2009

Title: General Manager

Hilton Crystal City -- Arlington Virginia -- (386 units) -- owned by Columbia Sussex Corp.

Responsible for the entire operations of the property since it's takeover in June 2007. Was a new

August 2006 -- May 2007

Title: General Manager

Sheraton Newark Airport -- Newark NJ -- (504 units) -- owned by Columbus Sussex Corp.

March 2006 -- August 2006

Title: Hotel Manager

Wyndham Northwest Chicago -- Itasca, IL - (408 units) -- owned by Columbus Sussex Corp

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Currently reflagged as the Westin Chicago Northwest.

Grand Geneva Resort & Spa – Lake Geneva, WI, USA - (355 units)

The resort includes the **Timber Ridge Lodge-(220-units)** and **Marcus Vacation Club (Time Share)-124 units. Total-709** guestrooms, suites and 1 & 2 bedroom units.

May 2004 – March 2006

Title: Director of Rooms

Hilton Milwaukee City Center – Milwaukee, WI, USA – 730 Rooms

Largest hotel in the state of Wisconsin with an urban indoor waterpark. Located downtown and connected to the convention center.

January 2000 – April 2004.

Title: Director of Rooms – October 2002 – April 2004

Educational Qualifications

Master of Science (Hospitality & Tourism) – 1999

University of Wisconsin – Stout. USA

Master of Arts (Public Administration) – 1991

Osmania University. INDIA

Bachelor of Arts (Public Administration, Political Science, Sociology) – 1980

Osmania University. INDIA

Post Graduate Diploma in Hotel Management – 1985

The Oberoi School of Hotel Management. INDIA

References: Available upon request.

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