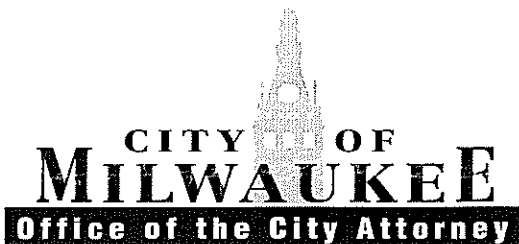


**GRANT F. LANGLEY**  
City Attorney

**RUDOLPH M. KONRAD**  
**LINDA ULISS BURKE**  
**VINCENT D. MOSCHELLA**  
Deputy City Attorneys



**Milwaukee's Future: IT'S IN OUR HANDS**  
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ROBIN A. PEDERSON  
DANIELLE M. BERGNER  
Assistant City Attorneys

April 9, 2010

Roland Armstrong  
7901 West Winfield Avenue  
Milwaukee, WI 53218-1155

RE: Ronald Armstrong  
C.I. File No.: 10-S-36

Dear Mr. Armstrong:

We have received your claim in the amount of \$1,006.50, relating to damage allegedly sustained on January 6, 2010 due to a water main break near your property located at 7901 West Winfield Avenue.

Our investigation reveals that the Milwaukee Water Works (MWW) records indicate that at 10:36 p.m. on January 5, 2010 their control center received a report of a leak in the street in the area of North 80<sup>th</sup> Street and West Winfield Avenue. They dispatched a field investigator who confirmed a break in an 8-inch water main at 6346 North 80<sup>th</sup> Street and immediately shut off the water. The MWW notified the Department of Public Works (DPW)-Sewers to open the catch basins in the area. The DPW responded and followed standard procedures. The MWW also contacted Digger's Hotline to mark the underground facilities. Due to a busy workload, the MWW had to call out for an additional crew for this main break. The crew responded, made the repairs and placed the main back in service. The excavation was then back-filled and black-topped with a temporary asphalt patch.

The MWW responded to the water main break in a timely manner and followed standard procedures regarding the repair activities. Therefore, we are denying your claim.

Roland Armstrong  
April 9, 2010  
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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT F. LANGLEY  
City Attorney

*Steven M. Carini*

STEVEN M. CARINI  
Investigator Adjuster

SMC:ms  
1048-2010-454:156814

*C. I. File No: 10-S-36*