

August 13, 2020

To whom it may concern,

My name is Noel L. Dixon. I am requesting a hearing regarding the damages to my vehicle. My car that I bought brand new was damaged by the Milwaukee Fire Department truck. My daughter suffered some injuries as well. Unfortunately the damages are \$5,985.79. I am asking that you cover the repairs because I love my car; it's been in the family for years. My car holds sentimental value to my family and myself. My vehicle has transported my family to doctor appointments, school, work and the deliveries of my grandchildren. At my age, I am not able to just go and find another vehicle I would love. My car doesn't even have 100,000 miles on it. My engine is in good shape, my transmission in good shape and I would want nothing more than to fix it and drive it again. If you could reconsider your decision and repair my car, I would be forever grateful.

Sincerely,

Noel L Dixon

*Please also note the
postmark on the client's
appeal envelope
City City Office
(INCLUDE)*

RECEIVED
OFFICE OF CITY ATTORNEY

AUG 18 2020

11:06 AM P.M.

CITY CLERK'S OFFICE

2020 AUG 17 PM 3:35

CITY OF MILWAUKEE

Noel Dixon
3451 North 1st St
Milwaukee, WI 53212



MILWAUKEE, WI 53201
CITY CLERK'S OFFICE

CITY CLERK'S OFFICE

Milwaukee City Clerk
200 East Wells St., Room 205
Milwaukee, WI 53202

RECEIVED
OFFICE OF CITY ATTORNEY

AUG 18 2020

11:40 AM

53202-3873



FEB 8 2020

: A.M./P.M.

ON Nov. 5, 2019, my daughter Maria Dixon was driving my vehicle to work. She was traveling northbound in the 6300 block of N. 91st in the far left lane. The Milwaukee Fire Department truck was traveling northbound as well in the middle lane. The Fire truck crossed into the far left lane striking my vehicle on the right rear bumper, pushing my vehicle onto the middle island. The damage started from the right rear bumper all the way to the front right quarter panel. The front right tire and hub cap were damaged as well. The estimate damage is \$5,985.79. My vehicle is well loved and I have had it since 2001, my mileage is still under 100K.

My contact information is Noel L. Dixon
3451 N. 1st
Mil, WI 53212
(414) 374-4076

CITY OF MILWAUKEE

2020 FEB 3 AM 11:31

CITY OF MILWAUKEE

CALIBER COLLISION

CALIBER - MILWAUKEE NORTH

RESTORING THE RHYTHM OF YOUR LIFE
6920 N 76TH STREET, MILWAUKEE, WI 53223
Phone: (414) 358-2110
FAX: (414) 358-2232

Workfile ID: df54acbc
Federal ID: 33-0730794

Preliminary Estimate

Customer: Dixon, Noel

Written By: Michael Bock

Insured:	Dixon, Noel	Policy #:	Claim #:
Type of Loss:		Date of Loss:	Days to Repair: 0
Point of Impact:	02 Right Front Pillar (Right Side)		

Owner:	Inspection Location:	Insurance Company:
Dixon, Noel	CALIBER - MILWAUKEE NORTH	CUSTOMER PAY
3451 North First Street	6920 N 76TH STREET	
Milwaukee, WI 53212	MILWAUKEE, WI 53223	
(414) 374-4076 Evening	Repair Facility	
	(414) 358-2110 Business	

VEHICLE

2001 MERC Grand Marquis GS 4D SED 8-4.6L Gasoline SMPI Green

VIN: 2MEFM74W21X614944	Interior Color:	Mileage In: 95,726	Vehicle Out:
License: 785-YGD	Exterior Color: Green	Mileage Out:	
State: WI	Production Date: 9/2000	Condition:	Job #:

TRANSMISSION

Automatic Transmission
Overdrive

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Power Driver Seat
Power Passenger Seat

DECOR

Dual Mirrors
Body Side Moldings
Tinted Glass
Wood Interior Trim

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger

RADIO

AM Radio
FM Radio
Stereo
Search/Seek
Cassette
Drivers Side Air Bag
Passenger Air Bag
4 Wheel Disc Brakes

SEATS

Cloth Seats
Bucket Seats
Reclining/Lounge Seats

WHEELS

Wheel Covers
Locking Wheels

PAINT

Clear Coat Paint

OTHER

Power Trunk/Gate Release

Preliminary Estimate

Customer: Dixon, Noel

2001 MERC Grand Marquis GS 4D SED 8-4.6L Gasoline SMPI Green

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER					
2	R&I	R&I bumper cover				1.9	
3		FRONT LAMPS					
4	R&I	RT Side marker lamp				0.3	
5		FENDER					
6	**	Repl A/M RT Fender	F8MZ16005AA	1	259.00	3.0	2.8
7		Add for Clear Coat					1.1
8		Add for Edging					0.5
9		FRONT DOOR					
10	Repl	RT Door shell w/o keyless entry	YW7Z5420124AA	1	475.18	5.3	3.2
11		Overlap Major Adj. Panel					-0.4
12		Add for Clear Coat					0.6
13		Add for power units				0.4	
14	Repl	RT Body side mldg "GS" dark green	5W3Z5420878BPTM	1	216.84	0.5	0.5
15		Add for Clear Coat					0.1
16	**	Repl A/M RT Mirror assy	6W7Z17682AA	1	134.00	Incl.	
17		REAR DOOR					
18	Repl	RT Door shell	F8AZ5424630AA	1	929.63	5.0	3.2
19		Overlap Major Adj. Panel					-0.4
20		Add for Clear Coat					0.6
21		Add for power units				0.4	
22	Repl	RT Body side mldg "GS" spruce green	5W3Z5425556BPTM	1	182.31	0.5	0.4
23		Add for Clear Coat					0.1
24		QUARTER PANEL					
25	*	Rpr RT Quarter panel				12.0	2.3
26		Overlap Major Adj. Panel					-0.4
27	*	Add for Clear Coat					0.4
28		REAR LAMPS					
29	R&I	RT Tail lamp assy				0.6	
30		REAR BUMPER					
31	R&I	R&I bumper cover				1.1	
SUBTOTALS					2,196.96	31.0	14.6

Preliminary Estimate

Customer: Dixon, Noel

2001 MERC Grand Marquis GS 4D SED 8-4.6L Gasoline SMPI Green

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			2,196.96
Body Labor	31.0 hrs @	\$ 63.00 /hr	1,953.00
Paint Labor	14.6 hrs @	\$ 63.00 /hr	919.80
Paint Supplies	14.6 hrs @	\$ 41.00 /hr	598.60
Subtotal			5,668.36
Sales Tax	\$ 5,668.36 @	5.6000 %	317.43
Grand Total			5,985.79

MyPriceLink Estimate ID / Quote ID:

642775394839175168 / 61060628

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Caliber Collision is the industry leader in quality collision repair. Since day one, our highest purpose has been to get people just like you back on the road as quickly as possible and fully restored to the rhythm of your life. You can be sure we do everything possible to ensure your complete satisfaction including:

- Personalized, high quality service from the largest collision repair company in the U.S.
- Consistently ranked among the highest customer satisfaction scores in the industry.
- Approved by every major insurance company in the U.S.
- Expedited car rental and towing services to get you back on the road again in no time.
- Repair work backed by a written, lifetime warranty honored at every location.
- 24/7/365 customer service to answer questions and put your mind at ease.

This is a preliminary estimate based on visible damage. There may be additional repairs needed once the vehicle is taken apart by our I-CAR Gold Class technicians to identify any additional damage.

If an insurance company has written an estimate for you, please provide us with a copy. Properly endorsed insurance company checks are welcome as payment for the repair of your vehicle. Caliber Collision gladly accepts all major credit cards, debit cards, cashier's and traveler's checks. See your Caliber Collision center for details on acceptance of personal checks.

Before leaving your vehicle with us, please remove all important personal and valuable items from your vehicle. Caliber Collision is not responsible for belongings left in your vehicle.

Please let us know how we can be of further assistance, and when we can schedule an appointment for your vehicle to be repaired.

Caliber Collision - Restoring The Rhythm Of Your Life®

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MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

Preliminary Estimate

Customer: Dixon, Noel

2001 MERC Grand Marquis GS 4D SED 8-4.6L Gasoline SMPI Green

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide DE2LA98, CCC Data Date 12/16/2019, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2020 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category.
X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category.
M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel.
CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel.
HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non
Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace.
R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel.
Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

Preliminary Estimate

Customer: Dixon, Noel

2001 MERC Grand Marquis GS 4D SED 8-4.6L Gasoline SMPI Green

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Preliminary Estimate

Customer: Dixon, Noel

2001 MERC Grand Marquis GS 4D SED 8-4.6L Gasoline SMPI Green

PARTS SUPPLIER LIST

Line	Supplier	Description	Price
6	Keystone 4410 N. 132ND STREET, SUITE A BUTLER WI 53007 (414) 463-1019	#FO1241190V A/M RT Fender Quote: 473838596 Expires: 02/18/20	\$ 259.00
16	Keystone 4410 N. 132ND STREET, SUITE A BUTLER WI 53007 (414) 463-1019	#FO1321146 A/M RT Mirror assy Quote: 473839691 Expires: 02/18/20	\$ 134.00