DOA-Business Operations Division – Procurement Services Section

Waiver of Finance & Personnel Committee Approval For Single / Sole Source Contract Contract #E11493

Background:

User Department: Milwaukee Health Department (MHD)

Purchasing Agent: Catina Slocum

Contract Description:

VSC for Laboratory Information System (LIS) Accounts Receivable

Billing Services

Vendor Name and Location: RCM Enterprise Services, Inc.

Contract Term: 1/1/2012 through 12/31/2014 with annual options to extend upon mutual

consent

Requisition # and Date Received: Requisition #14309, Received 11/4/2015

Original Contract Amount: \$21,000.00

Expenditures to Date: \$18,433.43 Current Contract Amount: \$31,000.00

If Amendment, History of Contract Amendments:

Date	Item	Term	Cost
4/16/2012	Original Contract #E11493 – VSC for Laboratory Information System (LIS) Accounts Receivable Billing Services	1/1/2012 through 12/31/2014	\$21,000.00
2/17/2015	Change Order #1: Extend the contract term one (1) year from 1/1/2015 through 12/31/2015 upon mutual consent and increase the estimated contract total by \$10,000.00 from \$21,000.00 to \$31,000.00.	1/1/2015 through 12/31/2015	\$10,000.00
Pending	Change Order #2: Extend the contract term one (1) year from 1/1/2016 through 12/31/2016 upon mutual consent and increase the estimated contract total by \$25,000.00 from \$31,000.00 to \$56,000.00.	1/1/2016 through 12/31/2016	\$25,000.00
Total (including the pending amendment)			\$56,000.00

Purpose of Contract/Amendment:

This amendment is necessary to continue the provision of LIS Accounts Receivable Billing Services from RCM Enterprise Services, Inc. (RCM). This represents the second (2nd) contract amendment request by the MHD to the original contract amount of \$21,000.00. This amendment will exercise the annual option to extend the contract term one (1) year from 1/1/2016 through 12/31/2016 upon mutual consent and increase the estimated contract total by \$25,000.00 from \$31,000.00 to \$56,000.00.

Justification for Waiver:

RCM is a subsidiary to Soft Computer Consultants, Inc. (SCC), which the MHD laboratory uses for its LIS hardware and software support and maintenance services. RCM utilizes SCC's accounts receivable software module to extract the billing information from the LIS and imports it into the accounts receivable module to produce billing invoices to MHD customers. Since the SCC software is proprietary, RCM is the only company that can perform these services. For this reason, Finance and Personnel Committee approval is waived.

12-3-2015 Date

F&P Waiver Presentation Date: 12/9/2015

Shared FORMS Recap Recommendation - F&P Waiver or Approval Required, 20140523.docx.

DOA-Business Operations Division – Procurement Services Section

Waiver of Finance & Personnel Committee Approval

For Sole Source Contract Contract #E0000014326

Background:

User Department: Milwaukee Police Department ("MPD")

Purchasing Agent: Karen Jeffries, CPPB

Contract Description: VSC - Upgrade to the Computer-Aided Dispatch (CAD) Message Switch

System for 2015 NCIC 2000 Compliance

Vendor Name and Location: Tiburon, Inc., (San Ramon, CA)

Contract Term: 11/19/2015 - 12/31/2015

Requisition # and Date Received: 0000014326, 11/17/2015

Original Contract Amount: \$77,350.00 MPD 2015 O&M Funds Until Justice Assistance Grant funds

(JAG) are Received from Milwaukee County (GRANT-FUNDED)

Purpose of Contract:

The Milwaukee Police Department is seeking to enter into a Vendor Service Contract for an upgrade to the proprietary CAD Message Switch System, in order to become National Crime Information Center (NCIC) 2000 compliant, which must be completed before the end of 2015 or the MPD will not have the ability to search for federal, state and local warrants. This upgrade will allow the MPD to pass the Federal Audit to be performed by the Federal Bureau of Investigations (FBI).

Justification for Waiver:

In order for MPD to be NCIC Compliant the Tiburon Message Switch Software System must be upgraded requiring all agencies with CAD/RMS interfaces into the TIME System to become NCIC 2000 transaction compliant. In order for MPD to pass the Federal Audit by the FBI this change must be made in 2015. The CJIS Security Policy provides Criminal Justice Agencies (CJA) and Noncriminal Justice Agencies (NCJA) with a minimum set of security requirements for access to Federal Bureau of Investigation (FBI) Criminal Justice Information Services (CJIS) Division systems and information to protect and safeguard Criminal Justice Information (CJI). This minimum standard of security requirements ensures continuity of information protection and is based on the National Information Exchange Model (NIEM) in order to provide the appropriate controls to protect CJI, from creation through dissemination; whether at rest or in transit. This CJIS Security Policy integrates presidential directives, federal laws, FBI directives, the criminal justice community's Advisory Policy Board (APB) decisions along with nationally recognized guidance from the National Institute of Standards and Technology (NIST) and the National Crime Prevention and Privacy Compact Council (Compact Council).

The CJIS Security Policy looks at the data, services, and protection controls as identified by the NIEM that apply regardless of the implementation architecture. The NIEM provides a standard, extensible format for use in the exchange of information between NCIC and MPD's CAD and RMS Systems. Since NIEM is a partnership of the U.S. Department of Justice, Department of Homeland Security and Department of Health and Human Services, it is mandated by the National Crime Information Center, under the U.S. Department of Justice, that all CJA's and NCJA's be compliant with NCIC 2000 mandates for securing the exchange of data between Justice Agencies.

The MPD CAD Message Switch System is proprietary and can only be purchased, upgraded, supported and maintained by the manufacturer, Tiburon, Inc. For this reason, Finance and Personnel Committee approval is waived.

City Purchasing Director

F&P Waiver Presentation Date: December 9, 2015

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12/2/20/5 Date