



7-11-2020

I sent my first letter in
Aug of 2019 & never received an
answer from you. I call Meshell
Lorman Gray at 286-2928. She
said never received my letter
so she send me another letter
I fix it back Feb of 2020.

Vertie Morehead.

OFFICE OF THE ATTORNEY
GENERAL
20 JUL 20 2020

Learn more about the Lakota (Sioux) culture at stjo.org/culture.

CITY OF MILWAUKEE

2020 JAN 30 12:30:06

CITY CLERK

City Clerk

ATTN: CLAIMS

200 E. Wells St., Room 205

Milwaukee, WI 53202-3567

Vertie Morehead

3110 West Fairmount Ave.

Milwaukee, WI 53209

414-461-9708

RECEIVED
OFFICE OF CITY ATTORNEY

FEB 3 2020

9:50 AM

On April 30, 2019 Milwaukee Water Works were working outside in my front lawn. They broke the pipeline that leads to my house due to negligence. Excessive amounts of lead got into the water sewer line. This was done by leaving the water pipeline running which then resulted in flooding my entire basement. I have lived in this home for almost thirty years and my Husband and I have raised our family and have maintained and cared for our home. We have never had any issues with flooding inside anywhere. I called Water Works several times for them to return to turn the water off. They left it running from approximately 6:30am until shortly after 5pm. My Insurance Company sent an agent out to look at the damages to my home. As you can imagine, living in the same home for so long we have accumulated many meaningful family valuables. Many of these precious items were destroyed during this time. This has been very stressful on my family and I and this matter was caused by there carelessness. Home Serve Insurance paid for the sewer \$3,000 and charged \$1,000 for draining the basement. The cost for the new water line is \$1,600. I am requesting the \$1,600 back as well as \$700 for damaged goods and \$200 for two ruined vacuum cleaners. The Family Picture Albums and Handmade Blankets passed down from generations will never be recovered and are priceless. I am hoping you can help us get reimbursed for the damages they caused. Thank you for your time.

Sincerely,

Vertie Morehead

Vertie Morehead 1-29-2020