

CITY OF MILWAUKEE
RECEIVED

2007 JAN -2 PM 2:48

December 21, 2006

VIA FACSIMILE AND MAIL

Attorney Grant F. Langley
Mr. Steven M. Carini
CITY OF MILWAUKEE
200 East Wells Street
Suite 800
Milwaukee, Wisconsin 53202-3551

OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
2006 DEC 28 PM 4:00
RONALD E. LEONHARDT
CITY CLERK

Re: Ravenswood Auto Center, Inc.
C.I. File No. 06-S-196

Dear Mr. Carini:

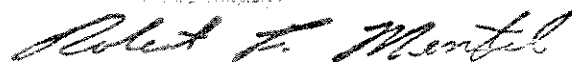
I am in receipt of your letter dated November 30, 2006, and received December 7, 2006, denying my claim for reimbursement of damages to vehicles on my property. This is my formal notice of appeal of your decision.

I would first like to point out that "No Parking" signs posted on Bluemound Road have no bearing as to where vehicles are parked on my private property which is at least 10 feet from the street. These signs could have meant anything at that time. The city could have been trimming tree limbs, cleaning the streets, or making repairs to the corner signals. As a private citizen I am not privy to what the city has the Infrastructure Services Division working on at any given point in time.

It has also been brought to my attention that since this department was making repairs that required a groove to be made into the street to be filled with crackfill material, a certain type of router needed to be used. The machine that your letter describes indicates that all the material that is being cut and filtered out the back end of the router is subsequently refilling the grooves with the material that is being cut. This department also has a machine that uses a disk to cut and push the concrete including the dust out of the front of the machine leaving the groove cleaner and ready for the filling processes. There were several other business owners on Bluemound Road that stated they could hear the sound of stones hitting their windows. I can provide sworn statements if needed. As with the estimates that I provided and the pictures that your department took you can see that stone chips are lying on the hoods of the vehicles and the tonneau cover of another truck. One truck that was backed into the parking spot had chips on its tailgate. This is not normal wear. The stones are what caused the damaged to the vehicles and not normal usage wear. It is only an opinion that your supervisor could provide as to what he thought was normal wear; as he is not an expert in the auto body repair business, nor did he witness the operator pelting these vehicles with debris.

I expect that this situation will be rectified to my satisfaction, and within a reasonable amount of time. Thank you for your attention and consideration in this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Robert F. Mentzel". The signature is written in black ink and is positioned above the printed name.

Robert Mentzel

CITY OF MILWAUKEE

City Clerk
200 East Wells Street
Room 206
Milwaukee, Wisconsin 53202-3567
Attn.: Claims Department

2006 JUL -6 AM 11:36

June 30, 2006

RONALD D. LEONHARDT
CITY CLERK

Dear Clerk's Office:

On June 21, 2006, at approximately 11:00 A.M., a crew of workers from the Department of Public Works began concrete work at the location of 92nd Street and Bluemound Road. At this time and place one of the workers began cutting concrete starting at the center island working north towards the sidewalk. I own a business at this location and had seven vehicles parked on my lot facing Bluemound Road. No one from this work crew informed myself or my employees that they were going to be cutting and that concrete and asphalt would be hitting the seven cars parked on my lot. By the time it came to my attention that work was being done on the road, the road crew had damaged five of the cars with debris. Several of these cars belonged to my customers, one to my employee and my personal vehicle.

I confronted the city worker and he refused to give me his or his supervisor's name. He told me that I should not have parked there since there were temporary no parking signs. I am not aware of anyone from the City of Milwaukee putting no parking signs on my business property, nor would they. The signs are for no parking on the streets and do not indicate what type of work is being preformed. The incident could have been avoided by the city worker simply informing anyone at the business what was going to be done to the road. All of the vehicles would have promptly been removed from the area in question.

The worker from this road then proceeded to argue with me and threaten me. He stated that I was lucky he was working and that he should come back when he was finished with work to deal with me. This is pure lack of respect for someone with a legitimate complaint and his I don't care attitude regarding a situation that he caused was even more disconcerting.

Pictures of the vehicles are available from myself and from the supervisor for this road crew. The vehicles are also available for your inspection. I expect this matter to be handled in a timely fashion. Enclosed are copies of the estimates for the repair of the vehicles that were damaged by the flying debris.

OFFICE OF
CITY ATTORNEY

2006 JUL -6 PM 3:44

CITY OF MILWAUKEE
RECEIVED

Thank you for your prompt attention and consideration in this matter.

Very truly yours,

A handwritten signature in cursive script, appearing to read "R. Mentzel".

ROBERT MENTZEL

Enclosure

cc: Alderman Michael Murphy
Attorney Anthony Henika

CD LOG NO 6636-1 DATE 06/21/06

SHOP: BESSON AUTO BODY
ADDRESS: 9400 W NATIONAL AVE
CITY STATE: WEST ALLIS, WI
ZIP: 53227-1412

INSP DATE: 06/21/06
CONTACT: KEVIN MINKLEY
PHONE 1: (414) 476-1660
PHONE 2: (414) 321-9836
FAX: (414) 321-9825

OWNER: RAVENSWOOD

POINT OF IMPACT: 0

DAYS TO REPAIR: 0

LIC#: STATE: VIN: 1G3HN52K654814383
BODY COLOR: MILEAGE:
CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

1995 OLDSMOBILE 88 ROYALE STD 4DOOR SEDAN 6CYL GASOLINE 3.8
CODE: V4313A/D OPTNS D/24GEF

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
POWER DOOR LOCKS	HEATED BACK GLASS
ANTI-LOCK BRAKE SYSTEM	

OP	GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ%	B%	HOURS	R
RI	0028		GRILLE ASSEMBLY	R&I ASSEMBLY				0.6	1
RI	0041		HEADLAMP ASSY,HALOG LT	R&I ASSEMBLY				0.3	1
RI	0042		HEADLAMP ASSY,HALOG RT	R&I ASSEMBLY				0.3	1
I	0083		PANEL,HOOD	REPAIR				2.0	*1
L	0083	13	PANEL,HOOD	REFINISH				4.4	4
				3.2 SURFACE					
				0.6 TWO STAGE SETUP					
				0.6 TWO STAGE					
BR	0103		FENDER,FRONT	LT BLEND REFINISH				1.2	4
				0.8 BLEND					

1995 OLDSMOBILE 88 ROYALE STD 4DOOR SEDAN
 CD LOG NO 6636-1

BR 0104	FENDER, FRONT	RT BLEND REFINISH	0.4 TWO STAGE	1.2	4
			0.8 BLEND		
			0.4 TWO STAGE		
EC M14	CORROSION PROTECTION	ECONOMY PART	20.00*		*4*
EC M17	COVER CAR EXTERIOR	ECONOMY PART	8.00*		*4*
SB M60	HAZARD. WSTE. REM.	SUBLET REPAIR	5.00*		*1*

10 ITEMS

MC MESSAGE(S)
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

OTHER PARTS					28.00
PAINT MATERIAL					183.60
PARTS & MATERIAL TOTAL					211.60
TAX ON PARTS & MATERIAL @				5.600%	11.85
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	48.00	1.2	2.0		153.60
2-MECH/ELEC	65.00				
3-FRAME	48.00				
4-REFINISH	48.00	6.8			326.40
5-PAINT MATERIAL	27.00				
LABOR TOTAL					480.00
TAX ON LABOR		@		5.600%	26.88
SUBLET REPAIRS					5.00
TAX ON SUBLET		@		5.600%	0.28
TOWING					
STORAGE					

GROSS TOTAL 735.61

NET TOTAL 735.61

ADP SHOPLINK U3053 ES CD LOG 6636-1 DATE 06/21/06 04:31:31PM R6.37 CD 05/06
 HOST LOG

(C) 1998 - 2006 ADP CLAIMS SOLUTIONS GROUP, INC.

2.0 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

 ESTIMATE IS OPEN TO HIDDEN DAMAGES.
 CUSTOMER GIVES BESSON AUTO BODY AUTHORIZATION TO REPAIR VEHICLE
 DATE _____

CD LOG NO 6635-1 DATE 06/21/06

SHOP: BESSON AUTO BODY
ADDRESS: 9400 W NATIONAL AVE
CITY STATE: WEST ALLIS, WI
ZIP: 53227-1412

INSP DATE: 06/21/06
CONTACT: KEVIN MINKLEY
PHONE 1: (414) 476-1660
PHONE 2: (414) 321-9836
FAX: (414) 321-9825

OWNER: RAVENSWOOD

POINT OF IMPACT: 0

DAYS TO REPAIR: 0

LIC#: STATE: VIN: 1GNDX03E01D332624
BODY COLOR: MILEAGE:
CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

2001 CHEVROLET VENTURE LS 4DOOR PASS. VAN EXTENDED 6CYL GASOLINE 3.4
CODE: U6522B/E OPTNS E/24EVDGOFWMTC

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
SLIDING SIDE DOOR, LEFT	HEATED REMOTE CONTROL MIRRORS
POWER WINDOWS	PRIVACY GLASS
LUGGAGE RACK-ROOF	HEATED TAILGATE GLASS
REAR WIPER	CRUISE CONTROL
OVERHEAD CONSOLE	POWER DOOR LOCKS

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
RI	0028		GRILLE ASSEMBLY	R&I ASSEMBLY				0.4	1
RI	0041		HEADLAMP ASSY, HALOG LT	R&I ASSEMBLY				0.4	1
RI	0042		HEADLAMP ASSY, HALOG RT	R&I ASSEMBLY				0.4	1
RI	0059		LAMP, SIDE MARKER LT	R&I ASSEMBLY				INC	1
RI	0060		LAMP, SIDE MARKER RT	R&I ASSEMBLY				INC	1
I	0083		PANEL, HOOD	REPAIR				2.0*	1
L	0083	13	PANEL, HOOD	REFINISH				3.5	4

2001 CHEVROLET VENTURE LS 4DOOR PASS. VAN EXTENDED
 CD LOG NO 6635-1

			2.4 SURFACE		
			0.6 TWO STAGE SETUP		
			0.5 TWO STAGE		
BR 0103	FENDER, FRONT	LT BLEND REFINISH			1.2 4
		0.8 BLEND			
		0.4 TWO STAGE			
BR 0104	FENDER, FRONT	RT BLEND REFINISH			1.2 4
		0.8 BLEND			
		0.4 TWO STAGE			
RI 0117	SKIRT, INNER FENDER	LT R&I ASSEMBLY			0.6 1
RI 0118	SKIRT, INNER FENDER	RT R&I ASSEMBLY			0.4 1
EC M14	CORROSION PROTECTION	ECONOMY PART	20.00*		*4*
EC M17	COVER CAR EXTERIOR	ECONOMY PART	8.00*		*4*
SB M60	HAZARD. WSTE. REM.	SUBLET REPAIR	5.00*		*1*

14 ITEMS

MC MESSAGE(S)
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

OTHER PARTS					28.00
PAINT MATERIAL					159.30
PARTS & MATERIAL TOTAL					187.30
TAX ON PARTS & MATERIAL @			5.600%		10.49
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	48.00	2.2	2.0		201.60
2-MECH/ELEC	65.00				
3-FRAME	48.00				
4-REFINISH	48.00	5.9			283.20
5-PAINT MATERIAL	27.00				
LABOR TOTAL					484.80
TAX ON LABOR		@	5.600%		27.15
SUBLET REPAIRS					5.00
TAX ON SUBLET		@	5.600%		0.28
TOWING					
STORAGE					

GROSS TOTAL 715.02

NET TOTAL 715.02

ADP SHOPLINK U3053 ES CD LOG 6635-1 DATE 06/21/06 04:34:52PM R6.37 CD 05/06

HOST LOG

(C) 1998 - 2006 ADP CLAIMS SOLUTIONS GROUP, INC.

1.9 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

2001 CHEVROLET VENTURE LS 4DOOR PASS. VAN EXTENDED
CD LOG NO 6635-1

ESTIMATE IS OPEN TO HIDDEN DAMAGES.
CUSTOMER GIVES BESSON AUTO BODY AUTHORIZATION TO REPAIR VEHICLE

DATE _____

CD LOG NO 6632-1 DATE 06/21/06

SHOP: BESSON AUTO BODY
ADDRESS: 9400 W NATIONAL AVE
CITY STATE: WEST ALLIS, WI
ZIP: 53227-1412

INSP DATE: 06/21/06
CONTACT: KEVIN MINKLEY
PHONE 1: (414) 476-1660
PHONE 2: (414) 321-9836
FAX: (414) 321-9825

OWNER: RAVENSWOOD

POINT OF IMPACT: 0

DAYS TO REPAIR: 0

LIC#: STATE: VIN: 3GNEK12Z85G137585
BODY COLOR: MILEAGE:
CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

2005 CHEVROLET AVALANCHE 1500 Z71 4DOOR CREW CAB 8CYL GASOLINE 5.3 FLEX
CODE: U8202A/D OPTNS Z/24KOIJ

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
4-WHEEL DRIVE	HEATED REMOTE CONTROL MIRRORS
TRACTION CONTROL SYSTEM	LIMITED SLIP DIFFERENTIAL

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
RI	0006		FRONT BUMPER ASSY R&I	R&I ASSEMBLY				1.4	1
RI	0044		CVR, FRONT BUMPER UPR	R&I ASSEMBLY				INC	1
L	0044		CVR, FRONT BUMPER UPR	REFINISH				1.0	4
				1.0 SURFACE					
RI	0062		DEFL, FRONT BUMPER	R&I ASSEMBLY				0.7	1
L	0062		DEFL, FRONT BUMPER	REFINISH				1.5	4
				1.5 SURFACE					
RI	0028		GRILLE ASSEMBLY	R&I ASSEMBLY				INC	1
RI	0105		PANEL, HEADLAMP MTG LT	R&I ASSEMBLY				0.9	1
RI	0106		PANEL, HEADLAMP MTG RT	R&I ASSEMBLY				0.9	1

2005 CHEVROLET AVALANCHE 1500 Z71 4DOOR CREW CAB
 CD LOG NO 6632-1

I 0083	PANEL, HOOD		REPAIR		1.0*1
L 0083 13	PANEL, HOOD		REFINISH		4.6 4
			3.3 SURFACE		
			0.6 TWO STAGE SETUP		
			0.7 TWO STAGE		
BR 0103	FENDER, FRONT	LT	BLEND REFINISH		1.3 4
			0.9 BLEND		
			0.4 TWO STAGE		
BR 0104	FENDER, FRONT	RT	BLEND REFINISH		1.3 4
			0.9 BLEND		
			0.4 TWO STAGE		
RI 0354	CLADDING, FRONT FEND	LT	R&I ASSEMBLY		0.2 1
RI 0355	CLADDING, FRONT FEND	RT	R&I ASSEMBLY		0.2 1
RI 1148	CABLE, ANTENNA	RT	R&I ASSEMBLY		1.9 1
L M03	FLEX ADDITIVE		REFINISH	5.00*	*4
EC M14	CORROSION PROTECTION		ECONOMY PART	20.00*	*4*
EC M17	COVER CAR EXTERIOR		ECONOMY PART	8.00*	*4*
SB M60	HAZARD. WSTE. REM.		SUBLET REPAIR	5.00*	*1*
EC	PLASTIC PRIMER		ECONOMY PART	20.00*	4*

20 ITEMS

MC MESSAGE(S)

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

OTHER PARTS					53.00
PAINT MATERIAL					261.90
PARTS & MATERIAL TOTAL					314.90
TAX ON PARTS & MATERIAL @				5.600%	17.63
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	48.00	6.2	1.0		345.60
2-MECH/ELEC	65.00				
3-FRAME	48.00				
4-REFINISH	48.00	9.7			465.60
5-PAINT MATERIAL	27.00				
LABOR TOTAL					811.20
TAX ON LABOR		@		5.600%	45.43
SUBLET REPAIRS					5.00
TAX ON SUBLET		@		5.600%	0.28
TOWING					
STORAGE					
GROSS TOTAL					1,194.44
NET TOTAL					1,194.44

2005 CHEVROLET AVALANCHE 1500 Z71 4DOOR CREW CAB
CD LOG NO 6632-1

ADP SHOPLINK U3053 ES CD LOG 6632-1 DATE 06/21/06 03:56:33PM R6.37 CD 05/06
HOST LOG
(C) 1998 - 2006 ADP CLAIMS SOLUTIONS GROUP, INC.

2.1 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

ESTIMATE IS OPEN TO HIDDEN DAMAGES.
CUSTOMER GIVES BESSON AUTO BODY AUTHORIZATION TO REPAIR VEHICLE
DATE _____

CD LOG NO 6634-1 DATE 06/21/06

SHOP: BESSON AUTO BODY
ADDRESS: 9400 W NATIONAL AVE
CITY STATE: WEST ALLIS, WI
ZIP: 53227-1412

INSP DATE: 06/21/06
CONTACT: KEVIN MINKLEY
PHONE 1: (414) 476-1660
PHONE 2: (414) 321-9836
FAX: (414) 321-9825

OWNER: RAVENSWOOD

POINT OF IMPACT: 0

DAYS TO REPAIR: 0

LIC#: STATE: VIN: 3VWDC21VX1M806745
BODY COLOR: MILEAGE:
CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

2001 VOLKSWAGEN CABRIO GLX 2DOOR CONVERTIBLE 4CYL GASOLINE 2.0
CODE: 61472C/C OPTNS A/24AHEFI

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
FOG LAMPS	HEATED FRONT SEATS
POWER WINDOWS	POWER CONVERTIBLE TOP
CRUISE CONTROL	

OP	GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ%	B%	HOURS	R
RI	0041		HEADLAMP ASSY, HALOG LT	R&I ASSEMBLY				1.7	1
RI	0042		HEADLAMP ASSY, HALOG RT	R&I ASSEMBLY				0.2	1
E	0643		LAMP, SIDE MARKER	LT 1J0949117	15.70			0.1	1
E	0644		LAMP, SIDE MARKER	RT 1J0949117	15.70			0.1	1
I	0083		PANEL, HOOD	REPAIR				1.0*	1
L	0083	13	PANEL, HOOD	REFINISH				4.0	4
				2.8 SURFACE					
				0.6 TWO STAGE SETUP					
				0.6 TWO STAGE					

2001 VOLKSWAGEN CABRIO GLX 2DOOR CONVERTIBLE
 CD LOG NO 6634-1

BR 0103	FENDER, FRONT	LT BLEND REFINISH		1.3	4
		0.9 BLEND			
		0.4 TWO STAGE			
BR 0104	FENDER, FRONT	RT BLEND REFINISH		1.3	4
		0.9 BLEND			
		0.4 TWO STAGE			
RI 1069	NOZZLE, W/S WASHER	LT R&I ASSEMBLY		0.1	1
RI 1070	NOZZLE, W/S WASHER	RT R&I ASSEMBLY		0.1	1
EC M14	CORROSION PROTECTION	ECONOMY PART	20.00*		*4*
EC M17	COVER CAR EXTERIOR	ECONOMY PART	8.00*		*4*
SB M60	HAZARD. WSTE. REM.	SUBLET REPAIR	5.00*		*1*

13 ITEMS

MC MESSAGE(S)
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS		31.40
OTHER PARTS		28.00
PAINT MATERIAL		178.20
PARTS & MATERIAL TOTAL		237.60
TAX ON PARTS & MATERIAL @	5.600%	13.31

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	48.00	2.3	1.0	158.40
2-MECH/ELEC	65.00			
3-FRAME	48.00			
4-REFINISH	48.00	6.6		316.80
5-PAINT MATERIAL	27.00			
LABOR TOTAL				475.20
TAX ON LABOR		@	5.600%	26.61
SUBLET REPAIRS				5.00
TAX ON SUBLET		@	5.600%	0.28
TOWING				
STORAGE				

GROSS TOTAL 758.00

NET TOTAL 758.00

ADP SHOPLINK U3053 ES CD LOG 6634-1 DATE 06/21/06 04:04:09PM R6.37 CD 05/06
 HOST LOG

(C) 1998 - 2006 ADP CLAIMS SOLUTIONS GROUP, INC.

2.0 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

2001 VOLKSWAGEN CABRIO GLX 2DOOR CONVERTIBLE
CD LOG NO 6634-1

ESTIMATE IS OPEN TO HIDDEN DAMAGES.
CUSTOMER GIVES BESSON AUTO BODY AUTHORIZATION TO REPAIR VEHICLE
DATE _____

CD LOG NO 6633-1 DATE 06/21/06

SHOP: BESSON AUTO BODY
ADDRESS: 9400 W NATIONAL AVE
CITY STATE: WEST ALLIS, WI
ZIP: 53227-1412

INSP DATE: 06/21/06
CONTACT: KEVIN MINKLEY
PHONE 1: (414) 476-1660
PHONE 2: (414) 321-9836
FAX: (414) 321-9825

OWNER: RAVENSWOOD

POINT OF IMPACT: 0

DAYS TO REPAIR: 0

LIC#:
BODY COLOR:
CONDITION:

STATE:

VIN: 1GCEK19T73Z334612
MILEAGE:
ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

2003 CHEVROLET SILVERADO K1500 LT 4DOOR EXT CAB 8CYL GASOLINE 5.3
CODE: U8033D/E OPTNS T/24XMKOADPFWHTUCR

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
4-WHEEL DRIVE	DEFLECTOR MOUNTED FOG LAMPS
HEATED FRONT SEATS	POWER FRONT SEATS
HEATED REMOTE CONTROL MIRRORS	POWER DOOR LOCKS
POWER WINDOWS	PRIVACY SIDE & BACK GLASS
REAR ACCESS DOOR, LEFT	HEATED BACK GLASS
AIR CONDITIONING	AUTOMATIC TRANS
CRUISE CONTROL	OVERHEAD CONSOLE

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
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I	0479		SHELL, TAILGATE	REPAIR				2.0	*1
L	0479	13	SHELL, TAILGATE	REFINISH				3.6	4
				2.5 SURFACE					
				0.6 TWO STAGE SETUP					
				0.5 TWO STAGE					

2003 CHEVROLET SILVERADO K1500 LT 4DOOR EXT CAB
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RI 0479	TAILGATE R & I	R&I ASSEMBLY		0.2	1
E 0491	N/PLATE, TAILGATE	15126056 GM PART	16.04	0.2	1
E 0492	N/PLATE, TAILGATE	15153105 GM PART	32.00	0.2	1
RI 0427	HANDLE, TAILGATE OUTER	R&I ASSEMBLY		0.2	1
RI 0435	BEZEL, TAILGATE HANDLE	R&I ASSEMBLY		INC	1
RI 0507	PROTECTOR, TAILGATE	R&I ASSEMBLY		0.2	1
EC M14	CORROSION PROTECTION	ECONOMY PART	20.00*		*4*
SB M60	HAZARD. WSTE. REM.	SUBLET REPAIR	5.00*		*1*

10 ITEMS

MC MESSAGE(S)
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS					48.04
OTHER PARTS					20.00
PAINT MATERIAL					97.20
PARTS & MATERIAL TOTAL					165.24
TAX ON PARTS & MATERIAL @				5.600%	9.25
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	48.00	1.0	2.0		144.00
2-MECH/ELEC	65.00				
3-FRAME	48.00				
4-REFINISH	48.00	3.6			172.80
5-PAINT MATERIAL	27.00				
LABOR TOTAL					316.80
TAX ON LABOR		@		5.600%	17.74
SUBLET REPAIRS					5.00
TAX ON SUBLET		@		5.600%	0.28
TOWING					
STORAGE					

GROSS TOTAL 514.31
 NET TOTAL 514.31

ADP SHOPLINK U3053 ES CD LOG 6633-1 DATE 06/21/06 04:01:21PM R6.37 CD 05/06
 HOST LOG
 (C) 1998 - 2006 ADP CLAIMS SOLUTIONS GROUP, INC.

1.1 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

 ESTIMATE IS OPEN TO HIDDEN DAMAGES.

2003 CHEVROLET SILVERADO K1500 LT 4DOOR EXT CAB
CD LOG NO 6633-1

CUSTOMER GIVES BESSON AUTO BODY AUTHORIZATION TO REPAIR VEHICLE
DATE _____

