

I would like to appeal the decision on my claim of \$1160.03 for vehicle damage sustained on March 12 2103. I am requesting a hearing to resolve this matter.


Rick Clark

23 May 2013

RECEIVED

MAY 28 2013

OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
2013 MAY 28 AM 9:54
CITY CLERK'S OFFICE

- On the evening of 11 March, 2013 at approximately 5:30 pm, while driving in my car north on 27th and Vilet St doing the speed limit, I hit a pot hole. The pot hole was located on the inside lane right before I made it to Vilet st on 27th. When I hit the pot hole my car almost bottomed out and became loose at steering. When I got it home I noticed fluid coming from underneath it, so I added some and drove it for 2 more days before let it sit to get checked out.
- My name is Ricky Clark, phone# 414-265-3115
- I am requesting \$1200 for repairs (front end alignment could be under estimated)

Thanks,

Ricky Clark

RECEIVED
APR 4 2013
OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
13 APR -3 AM 10:39
CITY CLERK'S OFFICE

UNIQUE CUSTOM CAR CARE LLC.

2462 W. CAPITOL DRIVE
Milwaukee, WI 53206

Shop Phone: (414) 871-2112

Fax: (414) 871-2002

E-mail: UNIQUECUSTOMCC@YAHOO.COM

Web Address:

WELCOME TO UNIQUE CUSTOM CAR CARE

Quote

Date Printed: 4/3/2013

Printed Time: 8:31:36AM

CLARK, RICKY...
3763 N 12ST
Milwaukee, WI 53206

1990 LEXUS LS400 V8 4.0L 3967CC FI GAS N U 1UZFE

Written By: DEISHA

Job Name	Description	Qty	List	Extended
Job #1	POWER STEERING PUMP.			
Labor--POWER STEERING PUMP.....		1.00	\$475.00	\$475.00
Labor--RACK & PINION		1.00	\$385.00	\$385.00
Labor--FRONT END ALIGNMENT		1.00	\$49.99	\$49.99
Labor--OUTER TIE ROD ENDS		1.00	\$185.00	\$185.00
<i>Job Total :</i>				\$1,094.99

PARTS/LABOR WARRANTY IS 6 MONTHS OR 6,000 MILE WHICH EVER OCCURS FIRST.

THERE IS NO WARRANTY ON ALIGNMENTS AFTER 24 HOURS

LIFETIME WARRANTY ON BRAKE PADS AND SHOES LABOR IS EXTRA

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

NO WARRANTY ON CUSTOMER OWN PARTS AND LABOR

VOID WARRANTY ON PADS OR SHOES IF CUSTOMER DON'T REPLACE ROTOR OR DRUMS IF NEEDED

24 HOUR WARRANTY ON ALL USED TIRES

QUOTE

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APR 4 2013
OFFICE OF
CITY ATTORNEY

Quote

Date Printed: 4/3/2013

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Job Name	Description	Qty	List	Extended
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CUSTOMER ASSUMES RESPONSIBILITY FOR THE RETURN OF VEHICLE TO UNIQUE CUSTOM CAR CARE FOR ALL WARRANTY WORK. WARRANTY WILL NOT EXCEED COST OF WORK PERFORMED AT UNIQUE CUSTOM CAR CARE				
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NO REFUNDS- NO EXCEPTIONS

RECEIVED
 APR 4 2013
 OFFICE OF
 CITY ATTORNEY

QUOTE

Parts	\$0.00
Labor	\$1,094.99
Sublet	\$0.00
Misc	\$0.00
Hazmat	\$0.00
Supplies	\$3.00
Tax Total	\$62.04
Total	\$1,160.03

MATERIAL: ALL PARTS NEW UNLESS SPECIFIED

U-USED C-RECONDITIONED
R-REBUILT Y-RECYCLED

CODE COST QUANT. PART NO. OR DESCRIPTION IF CHECKED * WARRANTY SALE

Quiet ZONE
COMPLETE UNDERCARR SERVICE
MONDAY - FRIDAY, 8:00 a.m. - 6:00 p.m. • SATURDAY, 9:00 a.m. - 5:00 p.m.

2422 W. Capitol Dr.
Milwaukee, WI 53206
414-442-6939

DATE OF ORDER: 4-13
DATE OFFERED: 4-3-13
HOME PHONE NO.
WORK PHONE NO. 265-3115

NAME: Ricky Clark
ADDRESS: 3763 Alameda
CITY & STATE: Milwaukee, WI

YEAR & MAKE: 1990 Lexus
LICENSE NO: 586-axx
SERIAL #: 2AR
MODEL: 400
COLOR: ESP

ADDITIONAL WORK AUTHORIZED BY: [Signature]
DATE: [Blank] TIME: [Blank] P.M. NAME: [Blank]
NO. CALLED: [Blank] NEW TOTAL ESTIMATE: [Blank]

TIME FC OPER. NO. TECH. NO. LABOR INSTRUCTIONS

					REAR PION	1200.00
					POWER STEER PUMP	550.00
					OUTER TIE RODS	225.00
					FRONT LUBRICATION	80.00
					NOTE NO WORK DONE	

TOTAL PARTS
SUBLET REPAIRS - TOWING

TOTAL SUBLET REPAIRS

Gals. Gas @
Qts. Oil @
Lbs. Grease @

TOTAL GAS, OIL & GREASE

TOTAL MATERIAL

HEREBY AUTHORIZE the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I understand that all charges are due upon delivery of the vehicle.

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION. WARRANTY DOES NOT COVER TOWING, LOSS OF OIL, ANTI-FREEZE OR TRANSMISSION FLUID. WARRANTY WILL BE VOID IF VEHICLE WAS ABUSED OR OVERHEATED.
1. I request an estimate in writing before you begin repairs.
2. Please proceed with repairs, but call me before continuing if the price will exceed \$ _____
3. I do not want an estimate.

Do you want the replaced parts you are entitled to?
Payment will be made by: Cash Credit Card Charge No Call when vehicle is ready

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

CUSTOMER SIGNATURE: [Signature]
SHOP REPRESENTATIVE SIGNATURE: [Signature]

ESTIMATE CHARGE

ACCT.	CHARGE	COST	FACTORY CLAIMS	COST	DESCRIPTION	AMOUNT
					TOTAL LABOR	
					TOTAL PARTS	
					GAS, OIL & GREASE	
					PAINT & BODY MATERIALS	
					SUBLET & TOWING	
					SUPPLIES	
					SUB TOTAL	
					SALES TAX	
					TOTAL	