

CITY OF MILWAUKEE

2002 APR 15 PM 12:52

RONALD D. LEONHARDT  
CITY CLERK

CITY OF MILWAUKEE

2002 APR 15 PM 12:52

RONALD D. LEONHARDT  
CITY CLERK

6101 N. Denmark Street  
Milwaukee, WI 53225  
April 11, 2002

City Clerk  
Claims Department  
200 E. Wells Street, Room 205  
Milwaukee, WI 53202

To the City Clerk:

In response to a letter, received on March 27, 2002, which was a denial of my claim for damages sustained as a result of a main sewer back-up at my home on November 16, 2001, I am requesting a hearing to appeal. (C.I. File No.:02-S-75)

I can be reached at the above address or at (414)353-2506 during business hours. Thank you.

Sincerely,

  
Melinda Tempe

CITY OF MILWAUKEE  
RECEIVED  
OFFICE OF  
CITY ATTORNEY  
02 APR 15 PM 3:49

CITY OF MILWAUKEE  
RECEIVED

'02 FEB 26 PM 4: 01

OFFICE OF  
CITY CLERK

CITY OF MILWAUKEE

6101 N. Denmark Street  
Milwaukee, WI 53225  
February 21, 2002

2002 FEB 25 PM 4: 16

RONALD D. LEONHARDT  
CITY CLERK

City Clerk  
Claims Department  
200 E. Wells Street, Room 205  
Milwaukee, WI 53202-3567

To the Claims Clerk:

I am filing a claim against the City of Milwaukee for a sewer backup at my home at 6101 N. Denmark St., Milwaukee for the amount of \$490.10.

On November 16, 2001, at approximately 7:00 A.M., I discovered sewerage bubbling out of the basement drain. I had already covered an approximate 10'x10' area in the utility room and an approximate 8'x7' area in the carpeted recreation room. I immediately notified the Sewer Department.

When employees responded, the sludge was just beginning to recede. They did not find an obvious cause in the house. Since there had not been any measurable rain in the recent weeks and since they learned that my nextdoor neighbors both had evidence of sewer backups, they scheduled equipment to flush out the city sewer line. This was done at 11:15 A.M. and, as the attached copy of the Complaint/Service Record confirms, grease was identified as the cause of the backups. This finding was confirmed again when, on December 16, 2001, I called the Sewer Department re the incident.

My claim for \$490.10 is itemized as follows, receipts included:

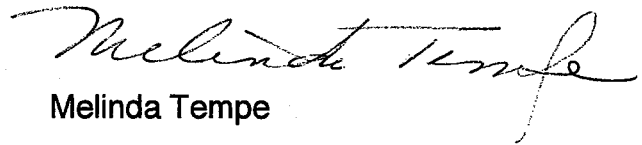
Supplies	68.50
Drywall	46.60
Drywall installation	175.00
Professional carpet/baseboard cleaning/disinfecting	50.00
General cleaning/disinfecting, 10 hours @ \$15. per hour	150.00

The \$15. rate is a reduced rate based on a quote of \$37. per hour from Merry Maids which wouldn't take this type of job and a \$30. per hour quote from a self-employed cleaning lady who was not available immediately.

I also request the results of the camera inspection of the street lateral made on December 12, 2001 and to be apprised of the steps that the Sewer Department has taken, such as perhaps more frequently scheduled cleanings, to attempt to prevent future incidents which obviously not only result in losses but also present health and safety hazards.

If there are any questions re this claim, I can be reached during business hours at (414) 353-2506. Thank you for addressing this matter.

Sincerely,

A handwritten signature in cursive script that reads "Melinda Tempe". The signature is written in black ink and is positioned above the printed name.

Melinda Tempe



11/17/01 10:00 AM  
RETURN BEFORE 02/15/02



A receipt dated within 90 days is required for ALL returns & exchanges. See policy for full details.

001 070050724 SPOON	T	3.99
002 002090532 VINYL GLOVES	T	1.59
003 002090532 VINYL GLOVES	T	1.59
004 083020008 TIDY CATS	T	1.99
005 083020008 TIDY CATS	T	1.99
006 083020090 CAT PAN	T	3.49
SUBTOTAL		14.64
T= 5.600% TAX		.82
TOTAL		15.46
CHECK PAYMENT		15.46

RECEIPT ID# 2-1321-0025-0089-1554-4  
VCD# 11036081 CSH# 112 6 ITEMS

SPEND \$75 AT TARGET.COM & SAVE 10% (MERCHANDISE ONLY). EXPIRES 12/15/01  
ENTER THIS PROMOTION CODE: MYTARGET

THANK YOU FOR SHOPPING AT  
NITZ HARDWARE POWER AND GRILLS  
(262) 782-6384

11/28/01 11:48 BK 553 SALE  
649872 E 4.99 /EA \* 9.98  
181-1 AIR SPONGE 80Z

SUB-TOTAL: 9.98 TAX: .51  
TOTAL: 10.49  
CASH TEND: 28.00 CHANGE: 9.51

JRNL# B93793  
CUST # \*5



\*\* WELCOME TO OUR \*\*  
\*\* KMART STORE 4380 \*\*

07200076272 4PC SINK ST 4.79 T  
\*\*\*\* TAX .27 BAL 5.06  
Cash 5.06  
CHANGE .00

TOTAL NUMBER OF ITEMS SOLD = 1

RECEIPT# 04380 111701 010 17572

11/17/01 10:21 AM 4380 10 1757 1015

\*\* GET SPECIAL DEALS VIA EMAIL!!! \*\*  
\*\* REGISTER AT WWW.BLUELIGHT.COM \*\*

TRUE VALUE  
HARDWARE  
SEE-2500

11-17-01  
20

05 \* 3.99  
05 \* 3.99  
05 \* 2.99  
05 \* 4.99  
05 \* 2.19  
05 \* 3.19  
05 \* 1.59  
05 \* 1.59  
05 \* 4.99  
05 \* 5.99  
\* 35.50  
\* 1.09  
\* 37.49  
\* 0.00  
438.6  
09-22

True Value 11/17/01

3.99 drop cloth  
3.99 "  
2.99 scrub brush  
4.99 broom  
2.19 sweeping mask  
3.19 dust pan  
1.59 bleach  
1.59 "  
4.99 trash bags  
5.99 bucket

General Lumber & Supply Co., Inc.  
 1 North 91st Street  
 Milwaukee, WI 53225

PHONE 414-353-8200  
 FAX 414-353-1180

DATE	NUMBER
02/19/02	77596 1

CASH SALE

ORIGINAL INVOICE

Customer: CASH

Ship To:

CASH SALES

Business	Job No.	Cust. P. O.	Terms	State	Local Tax	Tax	Time
10	0			WI	01	1	9 10:59

QTY	Quantity	Description	Product	Unit Price	Amount	Tax
1	4 EA	4X8X1/2 DRYWALL WATERPROOF	75024790	11.040 EA *	44.16	TT
2	1 PK/	STAPLE 1/2" T-50 1250PK	3A20364	3.290 PK/ *	3.29	TT
Subtotal					47.45	
Less Discount on * Lines					-3.30	
Subtotal					44.15	
5.000% WI State Tax					2.21	
0.600% 01 Local Tax					0.25	
Total					46.61	
Cash Pymt					47.00	
Change					0.40	

Thank You - We Appreciate Your Business

Sale is subject to the terms and conditions stated on the reverse side of this invoice.	C/R	OK'D	AUDIT'D	CHECKED	DRIVER	Claims for shortages and prices, etc. must be made upon delivery of material. REC'D BY
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# CleanPlus, Inc.

*Cleaning Specialists Working For You...*

3781 South Arctic Avenue St. Francis, WI 53235 (414) 383-2464

## Invoice

Service Mrs. Melinda Tempe  
For: 6101 N. Denmark Street  
Milwaukee, WI 53225  
Job Site: Fond du Lac / Mill Road

12/5/01  
414-353-2506

Grand Total: \$50.00

Item	Quantity	Description	Unit	Total
Emergency Service		Clean, Sanitize & Deodorize Rec Room Carpets, Utility Room Floors and Walls (2 Feet Up From Floor) and Carpeted Steps.		\$50.00
		Please Make Checks Payable To: CleanPlus, Inc. 3781 S. Arctic Avenue St. Francis, WI 53235		
			Subtotal	\$50.00
			WI State / County Tax 5.6%	\$0.00
			Grand Total	\$50.00

6101 N Denmarks  
Tempe

Name: \_\_\_\_\_ Phone #: \_\_\_\_\_  
Requested By: \_\_\_\_\_

Date Received: 11/16/01  
Time Received: 1:00 PM  
Complaint Assigned: 1:00 PM  
Date Completed: 11/16/01  
Time Completed: 5:00 PM

City Sewer: SAN  
Storm: MIS  
Cause of Clog: SURCHARGED  
From: FROM RIM  
Water Area: Entire  
High Water Mark: \_\_\_\_\_  
Quality: Clear  
Previous B.W. Max Depth: \_\_\_\_\_  
Tree Location: \_\_\_\_\_  
Construction: \_\_\_\_\_  
City: \_\_\_\_\_  
Utility: \_\_\_\_\_  
Overhead: \_\_\_\_\_  
Plumber: \_\_\_\_\_

Findings: BACKWATER IN BASEMENT - CODE 1  
Water Depth: \_\_\_\_\_  
Entrile Floor: \_\_\_\_\_  
Water Area: Entire  
High Water Mark: \_\_\_\_\_  
Quality: Clear  
Previous B.W. Max Depth: \_\_\_\_\_  
Tree Location: \_\_\_\_\_  
Construction: \_\_\_\_\_  
City: \_\_\_\_\_  
Utility: \_\_\_\_\_  
Overhead: \_\_\_\_\_

Water Standing: \_\_\_\_\_  
Caused By: \_\_\_\_\_  
Method Used: \_\_\_\_\_

Water Standing: \_\_\_\_\_  
Caused By: \_\_\_\_\_  
Method Used: \_\_\_\_\_

Water Standing: \_\_\_\_\_  
Caused By: \_\_\_\_\_  
Method Used: \_\_\_\_\_

Water Standing: \_\_\_\_\_  
Caused By: \_\_\_\_\_  
Method Used: \_\_\_\_\_

Water Standing: \_\_\_\_\_  
Caused By: \_\_\_\_\_  
Method Used: \_\_\_\_\_

Laterals - Internal - External  
M.H. CONN. SEWER CONN. OPEN

CAUSE OF CLOG  
PROTECTIVE PLUMBING  
SEEPAGE CLEAN-OUT  
SUMP PUMP TO SEWER  
DRAIN SPOUTS TO SEWER  
MAX. DEPTH VALUE

DIRTY PROBLEM  
WEEDS  
CAVE-IN  
DYE TEST POS NEG  
LEAK WATER YES NO  
WHEN

DIRTY PROBLEM  
WEEDS  
CAVE-IN  
DYE TEST POS NEG  
LEAK WATER YES NO  
WHEN

DIRTY PROBLEM  
WEEDS  
CAVE-IN  
DYE TEST POS NEG  
LEAK WATER YES NO  
WHEN

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LEAK WATER YES NO  
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WHEN

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WEEDS  
CAVE-IN  
DYE TEST POS NEG  
LEAK WATER YES NO  
WHEN

DIRTY PROBLEM  
WEEDS  
CAVE-IN  
DYE TEST POS NEG  
LEAK WATER YES NO  
WHEN



Investigated by Sevros & Lambert  
 Referred to:

REPAIR	REQUIRES	CLEANING	EXAMINE	Party	Date/Time
Large	BW	Jel	Visual	In Person	Phone
Hand	Iron	Jet Vac	CCTV	Other	Voice Mail
Mason	Sawcane	Bucket	Eye Test	Discussion	
Adv Warning	Patch	Roller		Follow-up	
Catch Basin	MANHOLE	Crate			
In Let		Vac			
Flaying Program					
Hot Line By			Use I.D. No. 30		

Type of Work	Emergency	ROUTINE	Progress	Date Completed
Address			Opened By	Date
Barcode			Removed By	Date
Marking Instructions			Repaired By	Date
			Backfilled By	Date
			Patched By	Date
			Barriade Removed By	Date
Ticket No			Done From Inside By	Date
Start Date			Call Slip Completed By	Date

COMMENTS: This yr sanitary had possibly a minor clog overnight and caused water to back-up into the property. At time of investigation we didn't see any high-water mark in the up-stream m.t. but when the sewer was jettied we got a small amount of grease during cleaning, the party had approx 2" inches of water in her basement.

More specifically this was sewage, not water.