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November 3, 2011

Loretta Hays-Powell  
3764 North 84th Street  
Milwaukee, WI 53222

RE: Loretta Hays-Powell  
C.I. File No.: 11-S-226

Dear Ms. Hays-Powell:


We have received your claim in the amount of \$708.52, relating to damage sustained to your vehicle when it allegedly struck a pothole on July 31, 2011 at/near North 60<sup>th</sup> Street between West Bender Road and West Douglas Avenue.

Our investigation reveals that the Infrastructure Services Division reviewed their records and those of the DPW Call Center relative to this incident. They found that they had patched potholes along the roadway at 6110 North 60<sup>th</sup> Street pursuant to a complaint call. The ISD followed its standard procedures and was acting within the City's discretion. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

  
GRANT F. LANGLEY  
City Attorney

  
ROBERT OVERHOLT  
Investigator Adjuster

RMO:ms  
1029-2011-2150:175164

*mailed 11-8-11*

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