

## MPD Prohibited System Ordinance 105-75-11 update

The Milwaukee Police Department will no longer consider Multiple Trip sensor activations of any type to be acceptable means of verification of a burglar alarm. The Milwaukee Police Department considers verification of a burglar alarm to be performed only after a Private First Responder has responded to the alarm site and verified that an attempted or actual crime has occurred at the alarm site.

Requests for service based upon reproducible video or a 2-way voice intercom type of system, will be considered the reporting of an incident, not an alarm. Therefore, the request for service will be evaluated upon the specific information articulated by the alarm system, central station, alarm service provider, or agent thereof, and no private first responder will be required.

The Milwaukee Police Department recommends the following update and modification to the Prohibited System Ordinance # 105-75-11. These updates will help to provide further clarification as to what types of calls are included in the Prohibited System ordinance and also include the allowance of the reporting of incidents on video monitored premises.

**The highlighted areas reflect the updates.**

### 105-75-11 PROHIBITED SYSTEMS

a. No person, system, or entity, with the exception of government, may use or operate, attempt to use or operate, or cause to be used or operated, or arrange, adjust, program or otherwise provide or install any alarm system that will upon activation either mechanically, electronically or by any other automatic means initiate a call and deliver a recorded message to any telephone number of any initiate, transmit, or deliver by automatic means an alarm notification to any City city of Milwaukee agency.

b. No alarm system, central station, alarm service provider, or agent thereof, may be operated or programmed to initiate, transmit, or deliver by automatic means, electronic means, or telephonic means, to any city City of Milwaukee agency, an alarm notification described as "panic", "disturbance", "police alert", medical emergency, or other miscellaneous incidents signal distinguished from the specific burglary, robbery (hold-up) or fire alarms.

c. No alarm system, central station, alarm service provider, or agent thereof, may initiate, transmit, or deliver by automatic means, electronic means, or telephonic means, to any City of Milwaukee agency any request for service based upon, multiple trip sensors, audio sensors, reproducible video or a 2-way voice intercom type of system without being able to articulate specific information based upon direct visual observations or voice requests made through the respective system, that a crime is in progress or medical/fire attention is required.

Requests for service based upon reproducible video or a 2-way voice intercom type of system, will be considered the reporting of an incident, not an alarm. Therefore, the specific information articulated by the alarm system, central station, alarm service provider, or agent thereof, shall provide the basis for evaluation, service, and/or classification of the reported incident and no private first responder will be required.

- Any recordings relating to reproducible video or 2-way voice intercom must be turned over to the Milwaukee Police Department within 24 hours and submitted as an e-mail attachment to [Incidents@milwaukee.gov](mailto:Incidents@milwaukee.gov). Such files must be in a standard format that can be viewed using "Windows Media Player". Proprietary file formats and/or CODECs will not be acceptable.