

7/20/11

To whom it may concern:

On May 12th, 2011 my car was towed due to unpaid parking citations by the City of Milwaukee. Inside the car were two 8GB iPod Touches, one belonging to myself, and one to my girlfriend, Stephanie La Haye. Both items were stowed in an interior compartment just under the CD deck. When we retrieved the car, both items were missing.

After receiving the letter from the City of Milwaukee informing us that our claim was denied, I immediately decided appeal the decision. Much of the City's reasoning is based upon totally, undoubted trust of City Employees. This is not to say that have doubt in the City of Milwaukee's Civil Servants, but one solid fact that this case is built upon, and the entire reason for denying our claim, was left out.

The letter I received states, "The vehicle was locked at the time of the tow. The forms completed at the time of the tow, arrival, and release at the tow lot, do not indicate that these items were visible. The items inside a vehicle towed to the lot are not inventoried. Since there is no evidence to supports your belief that the items were taken from the vehicle during the tow and storage process, the City cannot accept liability." While many of these points are valid, one major problem stands; the car was unlocked when returned back to me. If the doors were locked when my car was, and unlocked when it was returned, that they must have been opened by someone other than myself.

I have great respect for the City of Milwaukee employees, but was truly disappointed in this verdict. I feel that the investigation lacked enthusiasm and the City's decision to deny my claim was hasty and rash. Both Stephanie and I are college seniors, working full time to pay for our education. While these items may seem simple and easily replaced, it's the principle of the matter: someone who is employed by the city, in which we work, live, and pay taxes, stole our belongings. Please reconsider your decision to deny our claim and reopen this case for further investigation. Thank you for your time.

Sincerely,

Nathan T. Tusler
Stephanie M. La Haye

OFFICE OF
CITY ATTORNEY

2011 JUL 21 PM 3:49

CITY OF MILWAUKEE
RECEIVED

RONALD O. LEONHARDT
CITY CLERK
11 JUL 20 PM 4:14
CITY OF MILWAUKEE

Hi,

I had my 1999 silver Mitubishi Galant towed May 10th 2011. I retrieved my car from the lot to find two of my ipods, which never leave my car, missing. There was no damage on the outside of the car, which leads me to believe that a lock was popped on one of my doors at some point by someone who was handling it. They were both Ipod 8GB Touches. I can not seem to find the serial number for either, but i am in the process of trying to recover them. I am not upset that my car was towed because that is my own fault and i understand that. The fact that the ipods are missing leaves me disappointed and angry with the city of Milwaukee. I understand that the odds of me getting my ipods back are slim to none but hopefully we can come to an agreement upon compensation. I am also enclosing a copy of the complaint and investigation form.

Thanks,

Nathan Tusler

CITY OF MILWAUKEE
RECEIVED
2011 MAY 24 PM 2:48
OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
2011 MAY 23 AM 11:46
RONALD D. LEONHARDT
CITY CLERK

* Apple 8GB touch
229.⁰⁰

* Car was towed
from 1547
N. Warren Ave

COMPLAINT AND INVESTIGATION FORM

CITY USE ONLY

CUSTOMER INFORMATION

TOW #: 1496081
DATE: 5-12-11
CLERK ID: HH-55

NAME: Nathan Toster
ADDRESS: 104 e Mason st Apt 509
PHONE #: 414-336-1469

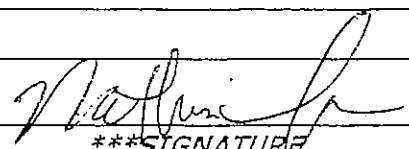
PHOTOS TAKEN YES NO
PHOTOS ATTACHED YES NO
ALL FORMS COMPLETED YES NO

DATE FILED: _____

***Complaint must be signed by citizen completing form.

CITIZEN'S STATEMENT

I had 2 iPod touches in my car and now both are missing.


***SIGNATURE

5/12/11
DATE

-OVER-