Waiver of Finance & Personnel Committee Approval For Sole Source Contract Contract #E0000017572

Background:

User Department: DOA-ITMD Marina Litvinets **Purchasing Agent: Contract Description:** Vendor Service Contract for Microsoft Unified Support Services Vendor Name and Location: Microsoft Corporation (Redmond, WA) 06/01/2020 through 05/31/2021 Contract Term: Requisition # and Date Received: Reg. #0000020505 & Rec'd 05/24/2024 **Original Contract Amount:** \$144,574.00 \$798,182,21 **Expenditures to Date: Current Contract Amount:** \$798,182.21

History of Contract Amendments:

Date	Item	Term	Cost
07/01/2020	Original Contract: VSC for Microsoft Unified Support Services	06/01/2020 through	\$144,574.00
	Presented to F&P Committee on: 07/01/2020	12/31/2021	
06/30/2021	Amendment #1: Corrected original contract term end date from 12/31/2021 to 05/31/2021. Added option to extend annually upon mutual consent and immediately exercise option to extend for one (1) year from 06/01/2021 through 05/31/2022. Increased the contract total by \$222,319.00 from \$144,574.00 to \$366,893.00.	06/01/2021 through 05/31/2022	\$222,319.00
	Presented to F&P Committee on: 06/30/2021		
05/25/2022	Amendment #2: Extended the contract term for one (1) year from 06/01/2022 through 05/31/2023, exercising the option to extend annually, and increased the contract total by \$222,625.49 from \$366,893.00 to \$589,518.49.	06/01/2022 through 05/31/2023	\$222,625.49
	Presented to F&P Committee on: 05/25/2022		
06/14/2023	Amendment #3: Exercised the annual option to extend the contract term by extending for one (1) year, from 06/01/2023 through 05/31/2024, and increased the contract total by \$208,663.72 from \$589,518.49 to \$798,182.21.	06/01/2023 through 05/31/2024	\$208,663.72
	Presented to F&P Committee on: 06/14/2023		
Pending	Amendment #4: Exercising the annual option to extend the contract term for one (1) year, from 06/01/2024 through 05/31/2025, and increase the contract total by \$209,114.43 from \$798,182.21 to \$1,007,296.64.	06/01/2024 through 05/31/2025	\$209,114.43
Total (inclu	ding the pending amendment)		\$1,007,296.64

Purpose of Amendment:

The purpose of this amendment is to extend the contract term and increase the contract total of DOA-ITMD's existing Vendor Service Contract for Microsoft Unified Support Services with Microsoft Corporation (MS). The extension is from 06/01/2024 through 05/31/2025 which exercises the annual option to extend.

The increase is by \$209,114.43 from \$798,182.21 to \$1,007,296.64, in accordance with the Microsoft Enterprise Services Work Order #GVS1246-459204-584794 (Exhibit 1).

Justification for Waiver:

Microsoft Unified Support has provided enhanced support of all Microsoft products used by ITMD. This has proven especially invaluable during the quick transition to remote work for the majority of ITMD-supported employees. The ability to engage experts in any IT-related topic and best utilize the MS tools has been used by the department on a regular basis during the last year. Support for the amended year will focus on improvements in configuration for security and compliance.

To ensure that DOA-ITMD continues to have the ability to quickly obtain 24/7 software support services to support and maintain the use of MS products by the City of Milwaukee users and volunteer contract tracers, this service is both critical and time sensitive in nature. Additionally, Microsoft's software products are proprietary to Microsoft, therefore, such services cannot be provided by any other vendor.

For these reasons and in accordance with City Charter 16-05-4a, Finance and Personnel Committee approval is waived for services authorized by the Common Council.

DocuSigned by:

Khonda U. Kelse

6/10/2024

Date

City Purchasing Director
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F&P Waiver Presentation Date: 06/26/2024

Waiver of Finance & Personnel Committee Approval For Single Source Contract Contract #E0000018834

Background:

User Department:

Milwaukee Fire Department

Purchasing Agent:

Ann Patz

Contract Description:

Vendor Service Contract for Peer Support for the Milwaukee Overdose

Response Initiative (MORI) Program

Vendor Name and Location:

WisHope, Inc. d/b/a Project WisHope (Waukesha, WI)

Contract Term:

01/01/2022 - 09/30/2024

Requisition # & Date Received:

Requisition #0000020493 & Date Received 05/14/2024

Original Contract Amount:

\$173,251.00

(COSSAP/NACCHO Grant

Funded)

Expenditures to Date:

\$242,966.70

Current Contract Amount:

\$250,246.00

History of Contract Amendments:

Date	Item	Term	Cost
04/13/2022	Original Contract - Vendor Service Contract for Peer Support for the Milwaukee Overdose Response Initiative (MORI) Program F&P Approval Presentation Date: 04/13/2022	01/01/2022 through 09/30/2024	\$173,251.00
09/13/2023	Amendment #1 - Increased the contact total by \$36,995.00 from \$173,251.00 to \$210,246.00, and incorporate the Scope of Work revised 08/15/2023. F&P Waiver Presentation Date: 09/13/2023	n/a	\$36,995.00
03/15/2024	Amendment #2 – Increased the contract total by \$40,000.00 from \$210,246.00 to \$250,246.00. F&P Waiver Presentation Date: 03/15/2024	n/a	\$40,000.00
Pending	Amendment #3 – Increase the contract total by \$40,000.00 from \$250,246.00 to \$290,246.00.	n/a	\$40,000.00
Total (includ	ling the pending amendment)		\$290,246.00

Purpose of Amendment:

This is a recommendation to amend the City's existing Vendor Service Contract for Peer Support for the Milwaukee Overdose Response Initiative (MORI) Program with WisHope, Inc. d/b/a Project WisHope (WisHope) by increasing the contact total by \$40,000.00 from \$250,246.00 to \$290,246.00.

Justification for Waiver:

WisHope was included as part of the Comprehensive Opioid, Stimulant and Substance Abuse Site Program (COSSAP) Grant application and National Association of County and City Health Official (NACCHO) Grant to provide peer support services for the MORI Program. MORI has taken a community-wide approach towards addressing the opioid epidemic as a coordinated partnership between the Milwaukee Health Department (MHD)

and Milwaukee Fire Department's (MFD) Mobile Integrated Health (MIH) program. The purpose of this project is to decrease overdose fatalities, increase access to evidence-based treatment, and decrease emergency department usage. MORI provides immediate follow-up to all individuals in Milwaukee County who have engaged with the Emergency Medical System (EMS) as a result of an overdose.

WisHope has picked up additional hours that the other providers were unable to fulfill due to staffing issues to keep the program staffed. MFD received an additional grant for a second (2nd) MORI team (awarded to Milwaukee Health Department and passed through); this NACCHO grant allotted additional funds to be used for the Peer Support agencies assisting with the MORI program.

For this reason and in accordance with City Charter 16-05-4a, Finance and Personnel Committee approval is waived for services authorized by the Common Council.

DocuSigned by:	
Khonda U. Kelsey	6/4/2024
City Purchasing Director 2FF147CAAA0F4C8	Date

F&P Waiver Presentation Date: 06/26/2024

Waiver of Finance & Personnel Committee Approval For Sole Source Contract Contract #E0000018937

Background:

User Department: Milwaukee Fire Department

Purchasing Agent: Marina Litvinets

Contract Description: Vendor Service Contract for FirstWatch Dashboard System Software

Annual Support and Maintenance

Vendor Name and Location: FirstWatch Solutions, Inc. d/b/a FirstWatch (Carlsbad, CA)

Contract Term: Five (5) years from 05/26/2022 through 05/25/2027

Requisition # and Date Received: 0000020506 & 05/23/2024

Original Contract Amount: \$130,000.00 GRANT FUNDED: NACCHO

Expenditures to Date: \$93,779.18

Current Contract Amount: \$130,000.00

History of Contract Amendments:

Date	Item	Term	Cost
07/26/2022	Original Contract — Vendor Service Contract for FirstWatch Dashboard System Software Annual Support and Maintenance Presented to F&P Committee on: 07/26/2022	05/26/2022 through 05/25/2027	\$130,000.00
Pending	Amendment #1 — Increase the contract total by \$46,294.00 from \$130,000.00 to \$176,294.00, in accordance with System Enhancement Quote dated 12/18/2023 and Purchase Order PUR18937.	n/a	\$46,294.00
Total (inclu	ding the pending amendment)		\$176,294.00

Purpose of Amendment:

This is a recommendation to amend the City's existing Sole Source Vendor Service Contract for FirstWatch Dashboard System Software Annual Support and Maintenance with FirstWatch Solutions, Inc. d/b/a FirstWatch by increasing the contract total by \$46,294.00 from \$130,000.00 to \$176,294.00, in accordance with System Enhancement Quote dated 12/18/2023 (Exhibit 1) and Purchase Order PUR18937 (Exhibit 2). This amendment is funded with the Federal National Association of County and City Health Officials (NACCHO) grant.

Justification for Waiver:

FirstWatch Solutions, Inc. d/b/a FirstWatch has been providing these services since 2015. FirstWatch provides command staff and field personnel with real-time statuses of resources, utilization of resources based on historic values, response and turn-out times as compared to nationally set standards, and dispatch call-processing times. The software provided turns raw data into meaningful information, helping Department Senior Managers improve situational awareness, operational performance, and clinical patient outcomes. This amendment will allow the purchase of proprietary software used to develop a cross-referencing tool for Milwaukee Fire Department 9-1-1 incidents and Milwaukee Public School (MPS) students' home addresses. This will also allow MPS to provide counseling and support services at schools where students may have been impacted by a traumatic event.

Software support and maintenance for the FirstWatch Dashboard System are proprietary and must be provided by FirstWatch Solutions, Inc. d/b/a FirstWatch.

For this reason and in accordance with City Chartèr 16-05-4a, Finance and Personnel Committee approval is waived for services authorized by the Common Council.

Rhonda U. Kelsey	6/11/2024
City Purchasing Director 2FF147CAAA0F4C8	Date

F&P Waiver Presentation Date: 06/26/2024

Waiver of Finance & Personnel Committee Approval For Sole Source Contract Contract #E0000020192

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User Department:	Milwaukee Fire Department		
Purchasing Agent:	Marina Litvinets		
Contract Description:	Vendor Service Contract for the Early Adopters Program for the Ascent Platform		
Vendor Name and Location:	AI Tech Holdings, Inc. d/b/a Ascent Integrated Tech (Chicago, IL)		
Contract Term:	One (1) year from the date of award with four (4) options to extend for additional one (1) year periods, upon mutual agreement.		
Requisition # and Date Received:	0000020192 & 01/29/2024		
Original Contract Amount:	\$50,000.00		
Expenditures to Date: \$0.00			
Current Contract Amount: \$50,000.00			

Purpose of Contract:

This is a request to allow the Milwaukee Fire Department to dispense with the City's competitive bid process to award a Sole Source Vendor Service Contract for the Early Adopters Program for the Ascent Platform to AI Tech Holdings, Inc. d/b/a Ascent Integrated Tech. The contract total is \$50,000.00 for the contract term of one (1) year from the date of award with four (4) options to extend for additional one (1) year periods, upon mutual agreement.

Justification for Waiver:

Ascent Integrated Tracking is the Sole Source Provider for this patented system for indoor tracking location and first responder wellness system. The system can provide information to know where responders are inside a building and can provide data on their wellness including heart rate, oxygen levels and respiratory rate during and after an incident.

For this reason and in accordance with City Charter 16-05-4a, Finance and Personnel Committee approval is waived for services authorized by the Common Council.

Rhonda U. Kelsey	5/24/2024
City Purchasing Director 2FF147CAAA0F4C8	Date

F&P Waiver Presentation Date: 06/05/2024