

CITY OF MILWAUKEE

City Clerk
Attn: Claims
200 E. Wells St. Room 205
Milwaukee, WI 53202-3567

08 OCT -2 PM 2: 56

RONALD D. LEONHARDT
CITY CLERK

Michael & Lisa Higgins
10325 W. Plum Tree Circle
Apt. 201
Hales Corners, WI 53130
414-628-7102

September 28, 2008

To Whom It May Concern:

June 5th, 2008 about 9:15pm my husband Michael pulled in to a gas station (27th and Edgerton) to run in and grab a bag of ice for our camping trip the next morning. He was in the gas station for about one minute when he saw his brake lights pulling away from the gas station. He then realized his 1999 Chevy Suburban was just stolen. He called 911 and within minutes the Milwaukee Police Department was on the scene. The gas station had surveillance that the police were able to rewind and watch. They saw the young male who was walking past the gas station at the time who had seen my husband get out of his truck. The young male then proceeded towards my husband's truck he jumped in and drove away. By around 9:30pm on June 5th, 2008 my husband, Michael, had his 1999 forest green Chevy Suburban reported as a stolen vehicle.

I had to pick my husband up from the gas station and we were told we would get a call when the vehicle was found. Minutes seemed like hours and the longer the vehicle was gone the more my husband and I thought, that's it, they will never find it. I would have to say it was one of the longest nights of my life. All we kept thinking was how grateful we were that none of our five children were in the vehicle at the time or that my husband didn't get hurt.

June 6th, 2008 about 8:30am we received a phone call from an officer letting us know he had recovered the vehicle (N. 7th St.). It had been in a high speed chase for about a mile and a half until it struck a tree and chase came to an end. We went to the

2008 OCT -2 PM 2: 56
OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
RECEIVED

scene of the accident and noticed how much damage was done to our vehicle. The truck hit a tree with such force it actually snap the tree in half and the truck was on top of the tree. By the time we got there, the detectives all ready did there investigation. They had finger printed the entire truck. Black finger print dust covered our tan interior. There was so much I thought that the air bags deployed. They had taken several pictures of the scene and gave us some information about what had happened. They also gave us information about restitution and told us to make sure we go to his court date. The information we would need would come in the mail. My husband was able to drive off the tree and curb in four wheel drive. We decided then, that we would just drive the truck home instead of incurring more cost by it being towed.

August 4th, 2008 we appeared in court to receive our restitution and to hear the young mans sentence. We were asking for \$8,200 in restitution. That would cover the cost to repair the truck and the stolen items that were taken out of the truck. Long story short he pretty much got a slap on the wrist and was only ordered to pay \$4,500 in restitution. \$4,500 doesn't even come close to the damages to our vehicle much less everything he had stolen from our vehicle. The reason he was only ordered to pay half of what we were asking was because he doesn't have enough cogitative skills to hold a job and/or keep a job. If he has enough skills to steal and drive a vehicle he should have enough skills to get a job. We were told from the DA not to expect to see anything in restitution.

August 7th, 2008 we received a notice/bill from the violations bureau. It was a parking ticket that was put on my husband's vehicle on June 6th, 2008 at 2:16am. This was about 5 hours after we had reported the vehicle stolen. To the current date we have

been fighting this parking ticket which is now up to \$45.00 and is in collection. We have given the violation bureau everything they have wanted, from police reports to stolen license plate report and they still say that the ticket is valid and payment is still due on our behalf. On a side note, I spoke to a woman at the violations bureau to clear up the ticket and she had told me that the ticket still stands because we supposedly reported the truck stolen after the ticket was placed. That's Funny? The truck was reported stolen on June 5th and the ticket was issued June 6th.

Our concern is how come the ticket was even put on my husband's vehicle that night? When the ticket was placed on our vehicle the parking checker employed by the DPW should have had some way to recognize that it was a stolen vehicle. It would have stopped a whole lot of trouble later that morning. There would have been no high speed chase and no damage to our vehicle and heck, all of our stolen items might have still been in the vehicle. I had spoken to Michael T. Simons, the parking citation review manager, who had told me he knows this, is a problem and Milwaukee County is trying to fix it.

So not only do we have a totaled vehicle, we need to replace the stolen items that were in it. The judge can't even hold the person who did it accountable and now Milwaukee County is holding us accountable for his parking ticket. Milwaukee County is negligent in this matter. Milwaukee County should be responsible for the damages to our vehicle and responsible for ruining our name by putting us in collection for a ticket that is not ours. What we would like to happen, is for the county to dismiss the parking ticket that is not ours, clear our name from collection, and cover the cost to repair the damages to our vehicle.

Sincerely,

Lisa Higgins

Michael Higgins

Incident Report MILWAUKEE POLICE DEPT

081570183

Supplement No
ORIG

2333 N. 49TH ST
Milwaukee, WI 53210

Reported Date
06/05/2008
Nature of Call
MOTOVEHTFT
Officer
FOTH, RYAN R

(414) 935-7502

Administrative Information

Agency MILWAUKEE POLICE DEPT	Incident No 081570183	Supplement No ORIG	Reported Date 06/05/2008	Reported Time 22:21	CAD Call No 081571679
Status REPORT TO FOLLOW	Nature of Call MOTOR VEHICLE THEFT				
Location 5072 S 27TH ST			City MILWAUKEE	ZIP Code 53221	Rep Dist 7354
District 6	Squad 623	From Date 06/05/2008	From Time 21:00	Officer 017998/FOTH, RYAN R	
Assignment SIXTH DISTRICT - EARLY		Entered by 018056	Assignment CENTRAL RECORDS DIVISION		RMS Transfer Successful
Property? None		Approval Time 00:13:00			
Approving Officer 016995		Approval Date 06/06/2008		Approval Time 00:13:00	
PROPERTY INSURED BY FRANKLIN FINANCE		SYSTEM ID NO 26329671			
CRIME VICT RS FM PV-17 Yes					
# Offenses 1	Offense 943.23 (2)	Description Take&Drive Veh WO Co		Complaint Type D	AC C
Use N	Bias 88				
Loc 23	#Pr 1	MOE 1	Act 1	Weapon/Force 240	No 1
Link SUS	Involvement SUS	Invl No 1	Name UNKNOWN	Race U	Sex U
Link VIC	Involvement VIC	Invl No 1	Name HIGGINS, MICHAEL A	Race W	Sex M
DOB 12/13/1975					

Person Summary

Invl SUS	Invl No 1	Type I	Name UNKNOWN	MNI	Race U	Sex U	DOB
Invl VIC	Invl No 1	Type I	Name HIGGINS, MICHAEL A	MNI 2778418	Race W	Sex M	DOB 12/13/1975

Vehicle Summary

Invl STN	Type 2	Plate No 151MGU	State WI	Lic Year 2009	Year 1999	Make CHEV	Model SUB	Style LL	Color GRN
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Narrative

Unknown person(s) intentionally deprived victim of his vehicle without consent.

Incident Report

MILWAUKEE POLICE DEPT

081570183

Supplement No
ORIG

SUSPECT 1: UNKNOWN

Involvement	Invl No	Type	Name	Race	Sex	Age
SUSPECT	1	INDIVIDUAL	UNKNOWN	UNKNOWN	UNKNOWN	00
Juvenile?	OFN_INVL					
Yes	1					

VICTIM (PERSON) 1: HIGGINS, MICHAEL A

Involvement	Invl No	Type	Name	MNI		
VICTIM (PERSON)	1	INDIVIDUAL	HIGGINS, MICHAEL A	2778418		
Race	Sex	DOB	Age	Ethnicity	Juvenile?	Res Status
WHITE	MALE	12/13/1975	32	NOT OF HISPANIC ORIGIN	No	RESIDENT
Type	Address			City	State	
HOME	4947 S HERITAGE DR #203			MILWAUKEE	WISCONSIN	
ZIP Code						
53220						
Phone Type	Phone No	Phone Type	Phone No			
HOME	(414) 628-7106	WORK	(414) 281-6121			
WILL VICTIM PROSECUTE	VICTIM GAVE CONSENT	VIC INFORMED CRM PRV SRV	VIC REQ ADDL CRM PRV SRV			
YES	NO	YES	NO			
Employer/School						
UNKNOWN						

IBRS Info

Victim Invl No	Offense Codes					
1	240					
Rel	Involvement	Invl No	Name	Race	Sex	DOB
RU	SUS	1	UNKNOWN	U	U	

Vehicle: 151MGU

Involvement	Type	Plate No	State	Lic Year	Lic Type	Year	Make
STOLEN	TRUCK/VAN	151MGU	WISCONSIN	2009	PASSENGER CAR	1999	Chevrolet
Model	Style	Color	Value	VIN	OWNER HAS KEYS		
SUB	CARRY-ALL	GREEN	\$7,000	1GNFK16RXXJ319031	NO TAKEN WITH KEYS		
NO. OF PLATES ON VEH		TOW AUTHORIZED	BROKEN GLASS				
2		YES	NO				
Link	Involvement	Invl No	Name	Race	Sex	DOB	
SUS	SUS	1	UNKNOWN	U	U		
Link	Involvement	Invl No	Name	Race	Sex	DOB	
OWN	VIC	1	HIGGINS, MICHAEL A	W	M	12/13/1975	

Modus Operandi

Gang Act?	Gang Name	Property Attacked
No	NONE	MOTOR VEHICLES (AUTO, TRUCK, BUS)
Suspect Action		
TOOK VICTIM'S VEHICLE		
Crime Code(s)		
THEFT OF MOTOR VEHICLE		

Incident Report MILWAUKEE POLICE DEPT

081570183

 Supplement No
0001

 2333 N. 49TH ST
Milwaukee, WI 53210

 Reported Date
06/06/2008
Nature of Call
RECOVRDVEH
Officer
SCHOLLER, LINDA M

(414)935-7502

Administrative Information

Agency	MILWAUKEE POLICE DEPT	Incident No	081570183	Supplement No	0001	Reported Date	06/06/2008	Reported Time	10:42	CAD Call No	081571679		
Status	REPORT TO FOLLOW												
Nature of Call	RECOVERED VEHICLE												
Location	5072 S 27TH ST						City	MILWAUKEE	ZIP Code	53221	Rep Dist	7354	
District	6	Squad	623	From Date	06/05/2008	From Time	21:00	Officer	005173/SCHOLLER, LINDA M				
Assignment	FIFTH DISTRICT - DAYS			2nd Officer	ADKINS, BRIAN C			Assignment	FIFTH DISTRICT - DAYS			Entered by	011109
Assignment	CENTRAL RECORDS DIVISION			RMS Transfer	Supplement Transfer Complete			Property?	None				
Approving Officer	004397			Approval Date	06/06/2008			Approval Time	11:58:47				

Vehicle: 151MGU

Involvement	RECOVERED	Type	TRUCK/VAN	Plate No	151MGU	State	WISCONSIN	Lic Year	2009	Lic Type	PASSENGER CAR	Year	1999	Make	Chevrolet
Model	SUB	Style	CARRY-ALL	Color	GREEN	VIN	1GNFK16RXXJ319031								
Stl Loc/Rec Loc	Stolen Local/Recovered Local (UCR=1)						Rcv Date	06/06/2008		Recv Value	\$7,000				
Loc	STREET/ALLEY/ROAD			# Recovered	1		Rcv Damage	CRIMINAL DAMAGE							
Rcv Location	1529 N 7TH ST						Rcv City	MILWAUKEE		Rcv St	WISCONSIN		Rep Dist	4061	
Rcv Squad	124	Storage	NONE			Condition	MINOR DAMAGE		Gen Cond	GOOD		Dispo	RELEASED TO OWNER		
RMS Transfer	Successful		TOW NUMBER	1357885			NO. OF PLATES ON VEH	TWO		OWNER NOTFD-RECOVER	PO SCHOLLER		DATE/TIME NOTIFIED	06-06-08 @ 0915	
NOTIFIED BY PEOPLESOFT#	005173			MISC. INFO	FRONT END DAMAGED										

Modus Operandi

Gang Act?	No	Gang Name	NONE		Crime Code(s)	STOLEN VEHICLE					
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Supplement

P.O. Scholler was on regular patrol when he located stolen vehicle on the street. Victim notified and vehicle release to the owner.

Ticket Information

Citation No 386240750 Date: 06/06/2008 Time: 02:16 AM Fine: \$15.00
 License: ~~151MGU2133~~ State: WI Plate Type: AUT Fine Increase \$30.00
 Exp: 09 Make: CHEV Body Type: SUV NSF Fees: \$0.00
 VIN: 1GNFK16RXXJ319031 Cruising 0 Corrected: \$0.00
 Violation: 660 NIGHT PARKING Dismissed: \$0.00
 Court Info Current Due Date: 11/19/2008 Payments: \$0.00
 Balance Due: \$45.00

Amount Due Within 10 Days: \$15.00 Mail Date Due Date
 Increase After 10 Days \$5.00 Notice 1 07/28/2008 08/09/2008
 Increase After 28 Days \$10.00 Notice 2 08/07/2008 08/09/2008
 Increase After 58 Days \$15.00 DMV Hold: / / XX

Scheduled Review: 11/18/2008 01:45 PM DMV Hold Case No:
~~Municipal Court Bldg 9th N James Lavel St Rem 208~~
 Officer Name: BRACKMAN Payroll No: 00247 Work Loc: 3

Dist: 1 Meter:
 Location: 1529 N 7TH ST
 Remarks: NO PERMIT

Private Notes:

Not for clause

Citation Source Information

Form and Revision Creation Date Batch ID Unit Serial #
 PARKING CITATION 06/06/2008 AUTOCITE X3-75293

Responsible Party Information

Name: HIGGINS MICHAEL A Plate Status: ASSIGNED
 Address 1: 10325 W PLUM TREE CIR APT 201 TRIP Date:
 Address 2: SSN:
 City: HALES CORNERS State: WI ZIP: 53130 Other ID:
 Type / Last Update: ROG 06/12/2008

Lessor / Rental Company Information

Name: Phone 1:
 Address 1: Phone 2:
 Address 2: Type / Last Update:
 City: State: ZIP: XX / /

(3) Citations Related to [X]Vehicle [O]Responsible Party [O]Permit Total Due \$45.00

Ticket No 386240750

Date	Hold	Citation No.	Violation Description	Violation Code	Amount Due	Vio Location
09/01/2007	XX	380222146	NIGHT PARKING - WRONG SIDE	663	\$0.00	3876 S BRUST AVE
08/05/2008	XX	387635581	FAILURE TO PARK IN DEFINED	619	\$0.00	1902 N SUMMIT AVE
06/06/2008	XX	386240750	NIGHT PARKING	660	\$45.00	1529 N 7TH ST

SALENTINE BUICK PONTIAC
14444 WEST JANESVILLE ROAD
MUSKEGO, WI 53150
PHONE: (414) 422-0100 FAX: (414) 422-2121
"EJ MAKES IT EZ"

CD LOG NO 6603-1 DATE 07/21/08

SHOP: INSP DATE: 07/19/08
CONTACT: MARK OSCHMANN
OWNER: HIGGINS, MIKE HOME PHONE: (414) 628-7106
ADDRESS: W173 S7786 WESTWOOD DR
CITY STATE: MUSKEGO, WI
ZIP: 53150

POINT OF IMPACT: 3

TYPE OF LOSS: /OTHR

RENTAL ASSISTED: YES
DAYS TO REPAIR: 6

LIC#: STATE: WI
BODY COLOR: DARK GREEN
CONDITION: GOOD

VIN: 1GNFK16RXXJ319031
MILEAGE: 151,854
ACCTNG CTL#:

DRIVEABLE: YES

VEH. INSP#:

*=USER-ENTERED VALUE
EC=REPLACE ECONOMY
UM=REMAN/REBUILT PRT
OE=REPLACE PXN OE SRPLS
TE=PARTL REPL PRICE
I=REPAIR
TT=TWO-TONE
N=ADDITIONAL LABOR
AA=APPEAR ALLOWANCE

E=REPLACE OEM
UE=REPLACE OE SURPLUS
EU=REPLACE SALVAGE
PC=PXN RECONDITIONED
ET=PARTL REPL LABOR
L=REFINISH
CG=CHIPGUARD
RI=R&I ASSEMBLY
RP=RELATED PRIOR

NG=REPLACE NAGS
UC=RECONDITIONED PRT
EP=REPLACE PXN
PM=PXN REMAN/REBUILT
IT=PARTIAL REPAIR
BR=BLEND REFINISH
SB=SUBLET
P=CHECK
UP=UNRELATED PRIOR

PRELIMINARY ESTIMATE
DRIVEABLE

START WHEN APPROVED BY INS. CO.
6 DAYS OF RENTAL WILL BE NEEDED AT 29.95 A DAY

1999 CHEVROLET SUBURBAN K15 LT 4DOOR WAGON 8CYL GASOLINE 5.7
CODE: U7142A/H OPTNS R/24REGHYUJOPQFV

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES
4-WHEEL DRIVE
ELEC REMOTE CONTROL MIRRORS
POWER WINDOWS
PRIVACY GLASS
AIR CONDITIONING
CRUISE CONTROL

TWO-STAGE - INTERIOR SURFACES
COMPOSITE/EUROPEAN HDLMPS
POWER DOOR LOCKS
LUGGAGE RACK
TILT STEERING WHEEL
FRT AND REAR AIR CONDITIONING
OVERHEAD CONSOLE

1999 CHEVROLET SUBURBAN K15 LT 4DOOR WAGON
 CD LOG NO 6603-1

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
EC	0005		BUMPER, FRONT IN STOCK AT KEYSTONE	ECONOMY PART	179.00*			1.2	1
EC	0050		STRIP, FRONT IMPACT IN STOCK AT KEYSTONE	ECONOMY PART	37.00*			INC	1
E	0021		DEFL, FRONT BUMPER	15569430 GM PART	53.73			INC	1
E	0009		BRKT, FRONT LIC PLATE	15990676 GM PART	19.55			0.2	1
E	0011		BRKT, FRONT BUMPER M LT	15686151 GM PART	26.45			INC	1
E	0012		BRKT, FRONT BUMPER M RT	15686152 GM PART	26.45			INC	1
EC	0105		GRILLE ASSEMBLY IN STOCK AT KEYSTONE	ECONOMY PART	175.00*			0.8	1
E	0031		FILLER, GRILLE	12376285 GM PART	59.80			INC	1
L	0031	13	FILLER, GRILLE	REFINISH				1.4	4
RI	0036		EMBLEM, GRILLE	R&I ASSEMBLY				0.2	1
EC	0041		HEADLAMP ASSY, HALOG LT	ECONOMY PART	96.00*			0.3	1
EC	0042		HEADLAMP ASSY, HALOG RT	ECONOMY PART	96.00*			0.3	1
N	0973		HEADLAMPS AIM	ADDNL LABOR OPERA				0.4	1
EC	0083		PANEL, HOOD IN STOCK AT KEYSTONE	ECONOMY PART	260.00*			1.0	1
L	0083		PANEL, HOOD	REFINISH				5.4	4
E	0088		LATCH, HOOD PANEL	15757371 GM PART	47.07			INC	1
E	0089		SUPT, HOOD LOCK VERT	15030678 GM PART	31.37			INC	1
RI	0086		PAD, INSULATOR HOOD	R&I ASSEMBLY				0.5	1
EC	0073		PANEL, RADIATOR SUPT IN STOCK AT KEYSTONE	ECONOMY PART	249.00*			7.7	1
EC	0755		RADIATOR IN STOCK AT KEYSTONE	ECONOMY PART	213.00*			INC	1
E	0051	01	LABEL, RADIATOR SUPPORT	10129592 GM PART	23.60			0.1	1
EC	0731		CONDENSER, A/C IN STOCK AT KEYSTONE	ECONOMY PART	141.00*			INC	1*
BR	0103		FENDER, FRONT	LT BLEND REFINISH				1.4	4
BR	0104		FENDER, FRONT	RT BLEND REFINISH				1.4	4
E	1005		GUARD, FENDER STONE	LT 15962533 GM PART	10.47			0.2	1
E	1006		GUARD, FENDER STONE	RT 15962534 GM PART	10.47			0.2	1
RI	0097		MLDG, FENDER LOWER	L/R R&I ASSEMBLY				0.2	1
RI	0098		MLDG, FENDER LOWER	R/R R&I ASSEMBLY				0.2	1
RI	0069		MLDG, WHEEL OPENING	LT R&I ASSEMBLY				0.4	1
RI	0070		MLDG, WHEEL OPENING	RT R&I ASSEMBLY				0.4	1
RI	0890		HORN, HIGH NOTE	R&I ASSEMBLY				0.2	1
E	0743	01	COOLER, TRANS AUX OIL	15995536 GM PART	191.35			0.5	1
I	0390		PANEL, QUARTER	RT REPAIR				3.0	*1
L	0390	10	PANEL, QUARTER	RT REFINISH				4.2	*4
RI	0347		MLDG, QUARTER LOWER	R/F R&I ASSEMBLY				0.3	1
RI	0363		MLDG, QUARTER LOWER	R/R R&I ASSEMBLY				0.3	1
RI	0382		MLDG, QTR WHL OPENIN	RT R&I ASSEMBLY				0.4	1
RI	0419		APPLIQUE, QTR PANEL	RT R&I ASSEMBLY				0.3	1
RI	0534		TAILLAMP ASSEMBLY	RT R&I ASSEMBLY				0.3	1
EC	M03		FLEX ADDITIVE	ECONOMY PART	4.00*				4
L	M14		CORROSION PROTECTION	REFINISH				0.3	*4
EC	M17		COVER CAR EXTERIOR	ECONOMY PART	6.00*				4

EC M20	ANTI-FREEZE-COOLANT	ECONOMY PART	22.00*	1
EC M21	REFRIGERANT	ECONOMY PART	20.00*	2*
3B M60	HAZARD. WSTE. REM.	SUBLET REPAIR	3.00*	1
N	R&I REAR BUMPER	ADDNL LABOR OPERA		1.0*1*
N	REAR BUMPER	ADDNL LABOR OPERA		1.0*1*
	R&I REAR BUMPER			
SB	EVAC AND RECHARGE	SUBLET REPAIR		1.4*2*
SB	REAR SEAT INNER	SUBLET REPAIR	450.00*	1*
	PERFECTION QUOTE TO REUPHOLSTER			
EC	BUG SHIELD	ECONOMY PART	85.00*	0.5*1*
EC	HEAD LIGHT COVERS	ECONOMY PART	69.95*	0.5*1*

51 ITEMS

- MC MESSAGE(S)
 01 CALL DEALER FOR EXACT PART NUMBER / PRICE
 10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS		500.31
OTHER PARTS		1,652.95
PAINT MATERIAL		451.20
PARTS & MATERIAL TOTAL		2,604.46
TAX ON PARTS & MATERIAL @	5.100%	132.83

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	52.00	17.2	5.4	1,175.20
2-MECH/ELEC	85.00		1.4	119.00
3-FRAME	52.00			
4-REFINISH	52.00	14.1		733.20
5-PAINT MATERIAL	32.00			
LABOR TOTAL				2,027.40
TAX ON LABOR		@	5.100%	103.40
SUBLET REPAIRS				453.00
TAX ON SUBLET		@	5.100%	23.10
TOWING				
STORAGE				

GROSS TOTAL 5,344.19

NET TOTAL 5,344.19

SHOPLINK U1608 ES CD LOG 6603-1 DATE 07/21/08 07:27:41AM R6.37 CD 06/08
 PXN: Y/00/00/00/00/00 CUM 00/00/00/00/00 GEocode 53150
 HOST LOG
 (C) 1998 - 2007 AUDATEX NORTH AMERICA, INC.

2.8 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.
 AUDATEX TWO-STAGE EXTERIOR THRESHOLD OF 2.5 HOURS WAS CALCULATED IN THIS ESTIMATE.

1999 CHEVROLET SUBURBAN K15 LT 4DOOR WAGON
CD LOG NO 6603-1

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.