

CITY OF MILWAUKEE

Form CA-49

GRANT F. LANGLEY
City Attorney

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DAWN M. BOLAND
KATHRYN M. ZALEWSKI

OFFICE OF CITY ATTORNEY
800 CITY HALL
200 EAST WELLS STREET
MILWAUKEE, WISCONSIN 53202-3551
TELEPHONE (414) 286-2601
TDD (414) 286-2025
FAX (414) 286-8550

CITY OF MILWAUKEE
2003 FEB 19 PM 3:50
MONA J. LEGGIANDI
CITY CLERK

January 29, 2004

Assistant City Attorneys

Scott Philip Knutson
2437 North Humboldt Boulevard
Milwaukee, WI 53212-3043

RE: C.I. File No: 03-S-298

Dear Mr. Knutson:

This office is in receipt of your claim in the amount of \$1,386.91, relating to damage sustained to your vehicle that you noticed on May 24, 2003 when you retrieved it from the City tow lot.

Our investigation reveals that your vehicle was towed on March 6, 2003 for Illegal Parking/Unpaid Citations. The PT-27 form indicates that the vehicle was snowbound at the time of the tow, therefore damages were not visible. The damages claimed are unlikely to be caused by typical towing or storage. As such, the City cannot accept liability. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney

Steven M. Carini
STEVEN M. CARINI
Investigator Adjuster

SMC:beg
1047-2003-2250:74184

* ↓ Scott Knutson
wish to appeal this
decision by the city.
02-19-04

04 FEB 20 PM 2:38
CITY OF MILWAUKEE
OFFICE OF THE CITY ATTORNEY
RECEIVED

Facsimile

Froedtert Memorial
Lutheran Hospital
9200 West Wisconsin Avenue
Milwaukee, WI 53226-3596

Froedtert Hospital

www.froedtert.com

DATE: 02-19-04

PAGES (Including Cover Sheet): 2

TO: Common Council City Clerk's office
(receiver's name) (receiver's facility name)

TELEPHONE: (414) 286-2221 FAX: (414) 286-3456

FROM: Scott P. Knutson
(sender's name) (sender's department)

TELEPHONE: (414) 737-9484 FAX: —

REGARDING: Request for Appeal date
(Patient Name When Appropriate)

PURPOSE OF DISCLOSURE:

- Patient Transfer
- Emergency treatment
- Treatment, Payment, Operations
- Clinic Visit
- Auth. from insurer
- N/A

INFORMATION SENT:

- History & Physical (H&P)
- Labs
- Operative Report
- Discharge Summary
- Radiology Reports
- Emergency Visit
- Progress Notes
- Consultation
- N/A

Date(s) of service of records disclosed: N/A

COMMENTS: Thank you much! ☺

INSTRUCTIONS TO RECEIVER: Please call the sender to verify receipt of fax

INSTRUCTIONS TO SENDER:

COMPLETE

If you have faxed PHI for reasons other than TPO, please check this box and send coversheet, the fax confirmation, and the PHI you faxed to the Medical Record Department.

Note: The medical information in this attachment has been released according to Wisconsin State Statutes 146.81-.83, 250, 252, 51.30 and Federal Law 42 CFR. Confidentiality of this information is protected. The recipient of this information is prohibited from redisclosing the information to any other party under these statutes.

The information in this facsimile message is intended only for the personal and confidential uses of the designated recipients named above. The information is privileged and confidential. If the reader of this message is not the intended recipient, you are hereby notified that you have received this document in error and that any review, distribution, or copying of this information is strictly prohibited. If you have received this communication in error, please notify the sender immediately so that we can arrange for the retrieval of the original documents at no cost to you or your company.

00-100-10000
2003 JUL 17 PM 3:33
CITY OF MILWAUKEE

July 13th 2003

CITY OF MILWAUKEE
2003 JUL 17 PM 2:48
RONALD E. LEONHARDT
CITY CLERK

City Clerk's Office
200 East Wells Street
City Hall, Room 205
Milwaukee, Wisconsin 53202

Dear City of Milwaukee:

Hello. I am writing this letter to file a claim for damage to my vehicle while it was stored at the City of Milwaukee Tow Lot.

My car was towed to the Tow Lot in early March, 2003. I was finally able to pick-up my car on May 24th, 2003, @ 10:15 a.m.

After I paid the Tow Lot fees, I was told that my car was at the gate waiting for me. When I walked up to my car, the driver's door was open. My friend (that accompanied me to the lot) pointed out scratches and dents along the driver's side of my car.

I noticed obvious damage to the entire driver's side of my car at that time. I shut the driver's door that was opened by the tow lot employee only to find much more damage. The open driver's door was hiding the worst parts of the damage.

I suspect that the Tow Lot employee that opened my driver's door was hoping that I wouldn't notice all of the damage hidden by the door.

I am very certain that the damage to my car occurred at the City Tow Lot. The scratches were obviously new. Quite a bit of dust had settled on my car during the time it sat at the Tow Lot. The dust was wiped off where the damage occurred.

The City Tow Lot took photos right away to document the damage. I filled out a "Complaint and Investigation Form," which I photocopied and enclosed for your review.

I was told that the city tow lot takes photos or digital picture when a car is towed into the lot. I'm sure that when the City Attorney views the "In vs. Out" pictures, they will see that the damage occurred at the Tow Lot & that the City of Milwaukee acted "negligently" and perhaps "unlawfully."

What I am seeking is for the City of Milwaukee to pay for the full repair of my car. I have included 2 estimates from 2 different auto-body repair shops to prove the amount of my claim.

The first estimate from Russ Darrow for repair totals \$1,469.75. The second estimate from Westway Auto Body for repair totals \$1,386.91.

I would like to have the City of Milwaukee consider these estimates as proof of the amount of my claim.

On the 1st and 3rd week of the month, you may reach me during business hours at 414-805-2662. You can also

reach me at 414-737-9484 (home phone) with any questions that you may have. Please contact me when you can to let me know what the next step is in the process.

Thank you very much for helping with this matter. I appreciate your time and effort very much.

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Knutson", with a stylized flourish at the end.

Scott Philip Knutson

2437 N. Humboldt Blvd.
Milwaukee, WI 53212-3043
(414) 737-9484

City of Milwaukee Tow Lot

COMPLAINT AND INVESTIGATION FORM

- CITY USE ONLY - TOW#	TOW LOT LOCATION	DATE: ID#
NAME: Scott Philip Knutson ADDRESS: 2437 N. Humboldt Blvd. PHONE NO: 414-737-9484	CITY OF MILW TOW LOT ***** VEHICLE TOWING	DATE ISSUED: 5-24-03 1ST. CITIZEN COMPLAINT <input checked="" type="checkbox"/> 2ND. CITIZEN COMPLAINT <input type="checkbox"/>

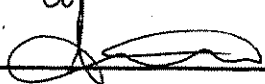
CIRCLE THOSE THAT APPLIES:

COMPLAINT * VEHICLE MISSING ITEMS * **DAMAGES TO VEHICLE**

(FOR MISSING ITEMS OR DAMAGES TO VEHICLE, ALSO COMPLETE THE OTHER SIDE OF THIS PAGE)

CITIZEN'S STATEMENT

Damage to drivers side door, rear panel scratched + dented. Drivers door - several scratches + dented. Drivers front corner panel scratched + dented. Drivers side "Sunfire logo scraped / ripped off." Drivers side front hubcap shattered / scratched. All damage is new (caused by tow lot) as the dust on car differs.



SIGNATURE

05-24-03

DATE

- CITY USE ONLY -	INVESTIGATION RESULTS
[Empty space for investigation results]	
SIGNATURE	DATE

LIST ITEMS MISSING FROM VEHICLE

Multiple horizontal lines for listing missing items.

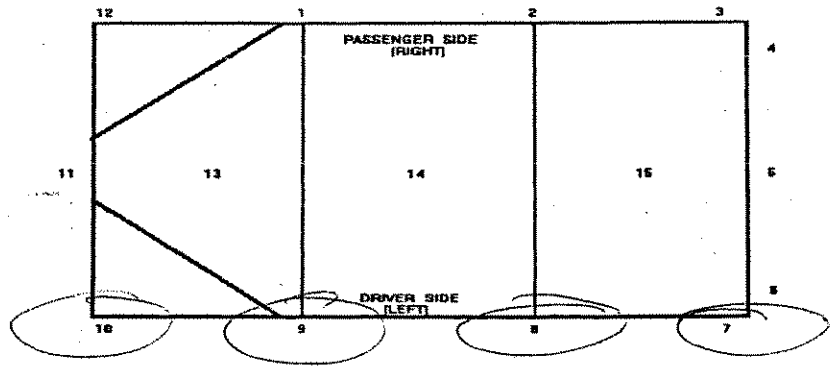
DAMAGES

PHOTO FILE

LIST DAMAGES TO VEHICLE AND CIRCLE AREAS OF DAMAGES USING THE DIAGRAM AT THE BOTTOM

(See citizen's statement on front side.)
Damage to driver's side door, rear corner panel, front corner panel. Every part of driver's side is now scratched/dented extensively. Driver's front hubcap shattered.

NOTES:



LETTER INFORMATION:

Letter Code _____
Initials _____
Date _____

RUSS DARROW PONTIAC NISSAN ISUZU KIA
 7676 NORTH 76TH STREET
 PO BOX 240197
 MILWAUKEE WI 53224-9010
 PHONE (414) 362-7520 FAX (414) 355-6744

CD LOG NO 3831-1 DATE 06/27/03

SHOP: RUSS DARROW SUPERSTORE
 ADDRESS: 7676 NORTH 76TH STREET
 CITY STATE: MILWAUKEE, WI
 ZIP: 53223-

INSP DATE: 06/27/03
 CONTACT: MARTIN REHFELDT
 PHONE 1: (414) 355-6300
 PHONE 2: (414) 362-7520
 FAX: (414) 355-6744

OWNER: KNUTSON, SCOTT
 ADDRESS: 2437 N HUMBOLT BLVD
 CITY STATE: MILWAUKEE, WI
 ZIP: 53212-

POINT OF IMPACT: 5

TYPE OF LOSS: /DRV

LIC#: STATE:
 BODY COLOR: BLUE
 CONDITION: GOOD

VIN: 1G2JB1247T7506414
 MILEAGE: 56,821
 ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UC=RECONDITIONED PRT	UM=REMAN/REBUILT PRT
EU=REPLACE SALVAGE	EP=REPLACE PXN	PC=PXN RECONDITIONED
PM=PXN REMAN/REBUILT	TE=PARTL REPL PRICE	ET=PARTL REPL LABOR
IT=PARTIAL REPAIR	I=REPAIR	L=REFINISH
BR=BLEND REFINISH	TT=TWO-TONE	CG=CHIPGUARD
SB=SUBLET	N=ADDITIONAL LABOR	RI=R&I ASSEMBLY
P=CHECK	AA=APPEAR ALLOWANCE	RP=RELATED PRIOR
UP=UNRELATED PRIOR		

1996 PONTIAC SUNFIRE SE 2DOOR COUPE 4CYL GASOLINE 2.2
 CODE: W2342A/B OPTNS D/24

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES

TWO-STAGE - INTERIOR SURFACES

OP	GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ%	B%	HOURS	R
I	0103		FENDER, FRONT	LT REPAIR				2.5	1
L	0103	13	FENDER, FRONT	LT REFINISH				3.4	4
RI	0010		MLDG, FENDER SIDE	L/R R&I ASSEMBLY				0.2	1
E	0771		COVER, FRONT WHEEL	LT 9593365 GM PART	54.93				1
I	0207		DOOR SHELL, FRONT	LT REPAIR				4.5	1
L	0207		DOOR SHELL, FRONT	LT REFINISH				2.2	4
RI	0259		W/STRIP, BELT OUTER	LT R&I ASSEMBLY				0.2	1
RI	0231	01	PNL, INNER DOOR TRIM	LT R&I ASSEMBLY				0.6	1
I	0268		MLDG, FRONT DOOR SID	LT REPAIR				0.3	1
RI	0268	01	MLDG, FRONT DOOR SID	LT R&I ASSEMBLY				0.3	1
L	0268		MLDG, FRONT DOOR SID	LT REFINISH				0.6	4
E	0425	01	N/PLATE, FRONT DOOR	LT 22596472 GM PART	14.83			0.2	1

1996 PONTIAC SUNFIRE SE 2DOOR COUPE
 CD LOG NO 3831-1

RI 0229	MIRROR,SPORT R/C	LT R&I ASSEMBLY		0.3	1
RI 0227	HANDLE,FRONT DOOR O	LT R&I ASSEMBLY		0.4	1
I 0526	PANEL,QUARTER	LT REPAIR		4.0	*1
L 0526	PANEL,QUARTER	LT REFINISH		2.9	4
EC M14	CORROSION PROTECTION	ECONOMY PART	15.00*	0.3	*4
EC M17	COVER CAR EXTERIOR	ECONOMY PART	5.00*		2*
SB M60	HAZARD. WSTE. REM.	SUBLET REPAIR	4.25*		1*

19 ITEMS

MC MESSAGE(S)
 01 CALL DEALER FOR EXACT PART NUMBER / PRICE
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS					69.76
OTHER PARTS					20.00
PAINT MATERIAL					244.40
PARTS TOTAL					334.16
TAX ON PARTS & MATERIAL @				5.600%	18.71
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	46.00	2.2	11.3		621.00
2-MECH/ELEC	85.00				
3-FRAME	46.00				
4-REFINISH	46.00	9.4			432.40
5-PAINT MATERIAL	26.00				
LABOR TOTAL					1,053.40
TAX ON LABOR				5.600%	58.99
SUBLET REPAIRS					4.25
TAX ON SUBLET		@		5.600%	0.24
TOWING					
STORAGE					
GROSS TOTAL					1,469.75
NET TOTAL					1,469.75

ADP SHOPLINK U1732 ES CD LOG 3831-1 DATE 06/27/03 02:00:45PM R6.3 CD 06/03
 HOST LOG
 (C) 1998 - 2002 ADP CLAIMS SOLUTIONS GROUP, INC.

2.1 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

 THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

NOTICE: WHEN SELECTING A REPAIR FACILITY, THE VEHICLE OWNER SHOULD CONSIDER THAT THE REPAIRS TO THIS VEHICLE MAY REQUIRE SPECIFIC WELDING EQUIPMENT AND

1996. PONTIAC SUNFIRE SE 2DOOR COUPE
CD LOG NO 3831-1

THE RESTORATION OF CORROSIVE RESISTANT COATINGS AS RECOMMENDED BY THE
MANUFACTURE. FAILURE TO HAVE THE VEHICLE PROPERLY REPAIRED COULD RESULT IN
A SAFETY HAZARD

WESTWAY AUTO BODY, INC.
 1412 SO 62ND ST.
 WEST ALLIS, WI 53214
 PH. 414 259 1119 FX. 414 259 8081
 FED. TAX I.D. 39-1255918

*4 DAYS TO
 COMPLETE
 REPAIR
 13200
 ADDITIONAL
 COST*

CD LOG NO 203-1 DATE 06/25/03

SHOP: INSP DATE: 06/25/03
 CONTACT: GINA
 OWNER: KNUTSON, SCOTT HOME PHONE: (414)767-9484
 ADDRESS: 2437 N. HUMBOLDT BLVD.
 CITY STATE: MILWAUKEE, WI
 ZIP: 53212-

LIC#: STATE: WI VIN: 1G2JB1247T7506414
 BODY COLOR: BLUE MILEAGE:
 CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE E=REPLACE OEM NG=REPLACE NAGS
 EC=REPLACE ECONOMY UC=RECONDITIONED PRT UM=REMAN/REBUILT PRT
 EU=REPLACE SALVAGE EP=REPLACE PXN PC=PXN RECONDITIONED
 PM=PXN REMAN/REBUILT TE=PARTL REPL PRICE ET=PARTL REPL LABOR
 IT=PARTIAL REPAIR I=REPAIR L=REFINISH
 BR=BLEND REFINISH TT=TWO-TONE CG=CHIPGUARD
 SB=SUBLET N=ADDITIONAL LABOR RI=R&I ASSEMBLY
 P=CHECK AA=APPEAR ALLOWANCE RP=RELATED PRIOR
 UP=UNRELATED PRIOR

1996 PONTIAC SUNFIRE SE 2DOOR COUPE 4CYL GASOLINE 2.2
 CODE: W2342A/B OPTNS D/24

OPTIONS:
 TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES

OP	GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ%	B%	HOURS	R
I	0103		FENDER, FRONT	LT REPAIR				2.5	1
L	0103	13	FENDER, FRONT	LT REFINISH				3.4	4
				2.3 SURFACE					
				0.6 TWO STAGE SETUP					
				0.5 TWO STAGE					
RI	0010		MLDG, FENDER SIDE	L/R R&I ASSEMBLY				0.2	1
E	0771		COVER, FRONT WHEEL	LT 9593365 GM PART	54.93				1
N	0974		SUSPENSION ALIGN, FRT	ADDNL LABOR OPERA				1.5	2
I	0207		DOOR SHELL, FRONT	LT REPAIR				3.0	1
L	0207		DOOR SHELL, FRONT	LT REFINISH				2.2	4
				1.8 SURFACE					
				0.4 TWO STAGE					
RI	0231	01	PNL, INNER DOOR TRIM	LT R&I ASSEMBLY				0.6	1
RI	0268	01	MLDG, FRONT DOOR SID	LT R&I ASSEMBLY				0.3	1
E	0425	01	N/PLATE, FRONT DOOR	LT 22596472 GM PART	14.83			0.2	1
RI	0229		MIRROR, SPORT R/C	LT R&I ASSEMBLY				0.3	1
RI	0227		HANDLE, FRONT DOOR O	LT R&I ASSEMBLY				0.4	1

1996 PONTIAC SUNFIRE SE 2DOOR COUPE
 CD LOG NO 203-1

I	0526	PANEL, QUARTER	LT REPAIR			4.0*1
L	0526	PANEL, QUARTER	LT REFINISH			2.9 4
				2.4	SURFACE	
				0.5	TWO STAGE	
RI	0455	MLDG, QUARTER SIDE	L/F R&I ASSEMBLY			0.2 1
N	M14	CORROSION PROTECTION	ADDNL LABOR OPERA	5.00*		0.3*4*
N	M17	COVER CAR EXTERIOR	ADDNL LABOR OPERA	4.80*		0.2*4*
N	M60	HAZARD. WSTE. REM.	ADDNL LABOR OPERA	5.00*		1*

18 ITEMS

MC MESSAGE(S)

01 CALL DEALER FOR EXACT PART NUMBER / PRICE

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS						69.76
OTHER PARTS						14.80
PAINT MATERIAL						216.00
PARTS TOTAL						300.56
TAX ON PARTS & MATERIAL @				5.600%		16.83
LABOR		RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	44.00		2.2	9.5		514.80
2-MECH/ELEC	68.00			1.5		102.00
3-FRAME	44.00					
4-REFINISH	44.00		8.5	0.5		396.00
5-PAINT MATERIAL	24.00					
LABOR TOTAL						1,012.80
TAX ON LABOR				5.600%		56.72
SUBLET REPAIRS						
TOWING						
STORAGE						
GROSS TOTAL						1,386.91
NET TOTAL						1,386.91

ADP SHOPLINK UJ038 ES CD LOG 203-1 DATE 06/25/03 01:56:12PM R6.3 CD 06/03

HOST LOG

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2.0 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

