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September 29, 2017

Ms. Jo Anne Terry
4222 North 14th Street
Milwaukee, WI 53209

*unmailed
10/4/17*

RE: C.I. File No. 1029-2017-895
Communication from Jo Anne Terry

Dear Ms. Terry:

We have received your claim for the amount of \$675.89 in relation to the vehicle damage you sustained on January 23, 2017 near 2326 West St. Paul Avenue.

Our investigation determined that Milwaukee Water Works received a call reporting a leak in the street at 2326 West St. Paul Avenue. A utility investigator was dispatched to the area to secure the site. When the investigator arrived, he noticed a large amount of water and heavy traffic in the area. It was determined that there was a water main break and began to turn off the main gate valves.

It is our view that the water department responded to the water main break in a timely manner and followed standard procedures as soon as they were informed of the leak in the street. The damage to your vehicle was not was the result of any negligence of the City of Milwaukee. Therefore the City is not legally liable for your damage. Accordingly, we are denying your claim.


If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please



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include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,



GRANT F. LANGLEY
City Attorney



KARI GIPSON
Investigator Adjuster

KBG:mal

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