



Housing Authority City of Milwaukee Public Safety Department

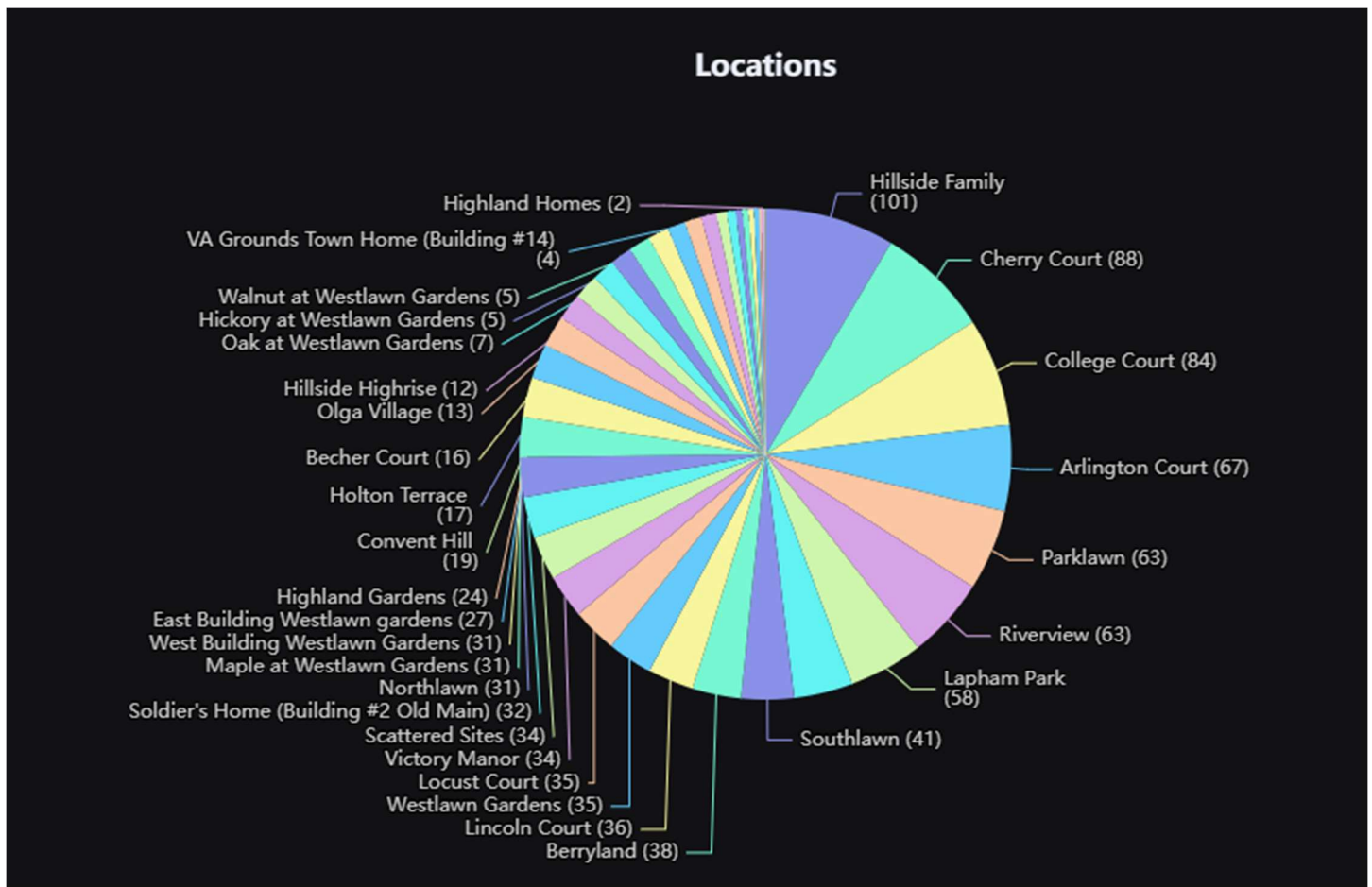
650 W Reservoir Avenue
Milwaukee, WI 53212



Housing Authority of the City of Milwaukee Public Safety Department Analytics and Initiatives Report July 1, 2025 – July 31, 2025

The Housing Authority of the City of Milwaukee (HACM) Public Safety Department submits this Monthly Report for the period of July 1, 2025 through July 31, 2025. This report highlights department activities across Public Housing, Rent Assistance, Project-Based Voucher Programs, Veteran Housing, Market Rate Housing, and Foster Youth Program units.

Through proactive patrols, field engagement, coordination with internal and external partners, and resident lease compliance interactions, the Public Safety Department continues to demonstrate its impact in creating safe and secure environments for HACM residents, visitors, and staff.





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Proactive Patrol and Officer-Initiated Activity

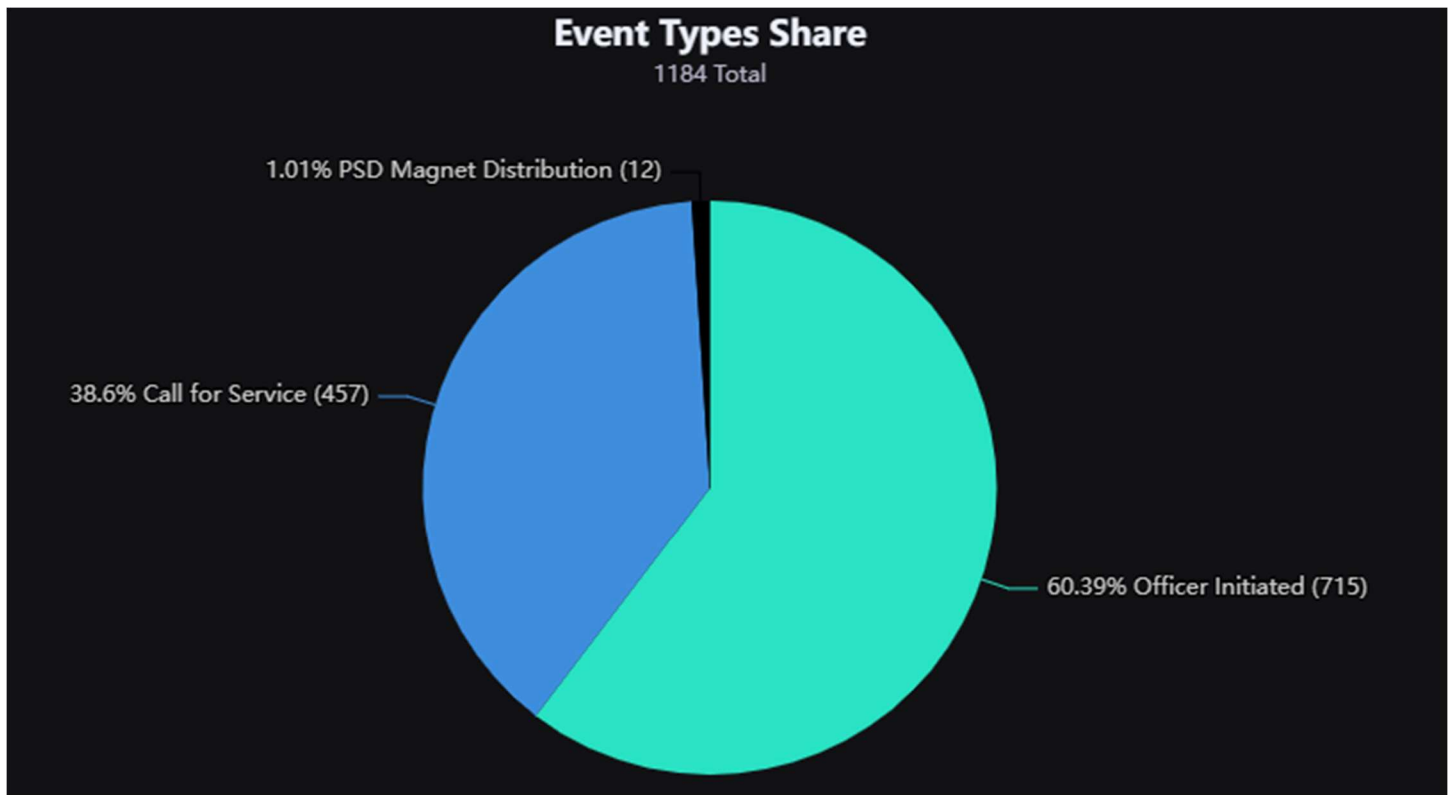
Continuous building checks, vehicle patrols, and resident interactions ensured comprehensive coverage of HACM properties.

The Public Safety Department prioritizes proactive engagement strategies to prevent incidents before they occur:

- **Officer-Initiated Events (OI) (715) for Service exceeded Resident-Initiated Calls for Service (CFS) (457)**, showcasing the department's commitment to proactive intervention and its impact.

These numbers reflect 13% decrease in Calls for Service and an 8% decrease in Officer Initiated events.

Community Safety Deployments and **Rotational Patrols** maximizes visibility and serves as a strong deterrent to potential criminal or disruptive activity.



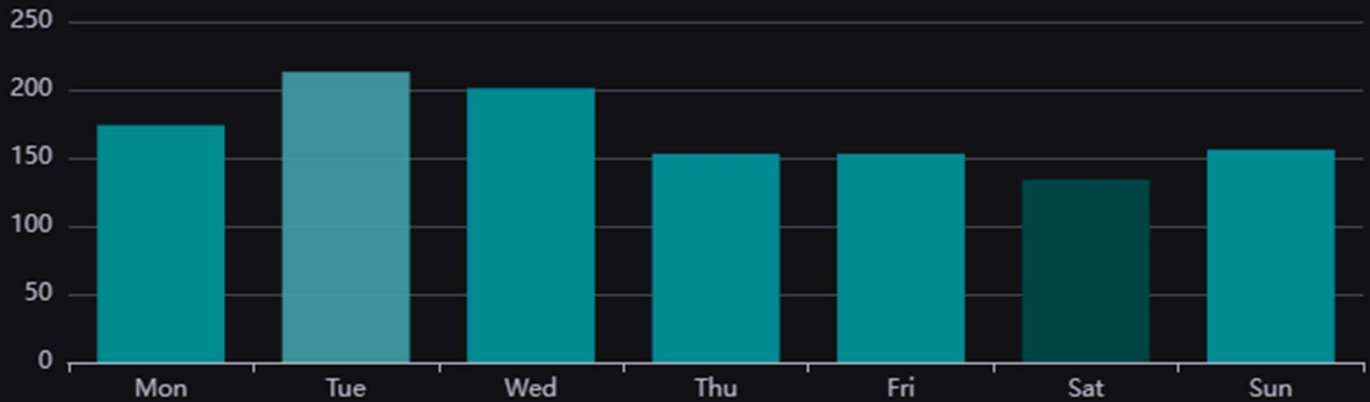


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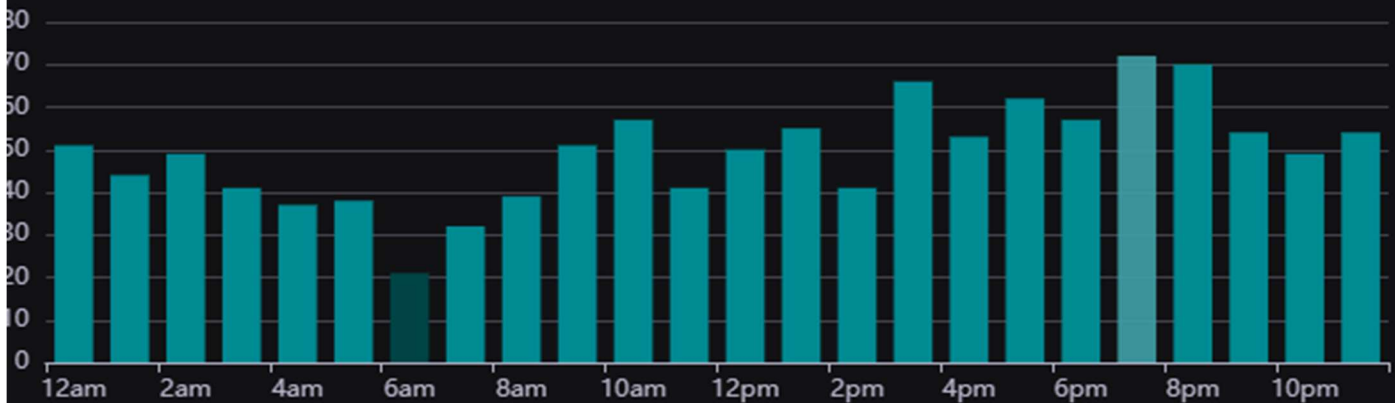
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Activity Per Day of the Week



Activity Per Time of Day





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Key Performance Metrics

Performance metrics were established based on key deliverables related to the overall health, safety, and security responsibilities of the HACM Public Safety Department

Safety Infrastructure Support

- **Elevator Safety Checks:** Conducted monthly inspections across developments to ensure functionality and resident safety.
- **Fire Trouble at Test Time Reporting:** Completed reports of alarm panel trouble concerns. Reports are forwarded to HACM Maintenance and IT departments to ensure life-safety system operational readiness.

Community Support and Enforcement

- **Incident Reporting:** Filing of detailed reports of incidents that occur in developments.
- **Lease Violations:** Resident lease violations identified are referred to Property Management in written form to uphold community standards.
- **Resident and General Trespass Notices:** Issued in instances of policy violations or unauthorized presence.

Operational Coordination

- **Work Orders - Maintenance/IT Operations:** Initiated work orders related to calls to the Dispatch Center after hours from residents both in Yardi and THERMS.
- **Field Contacts:** Public Safety Specialist maintained high daily engagement with residents and visitors, reinforcing community trust and increasing situational awareness. Being mindful of safety and security concerns and documenting them in THERMS.



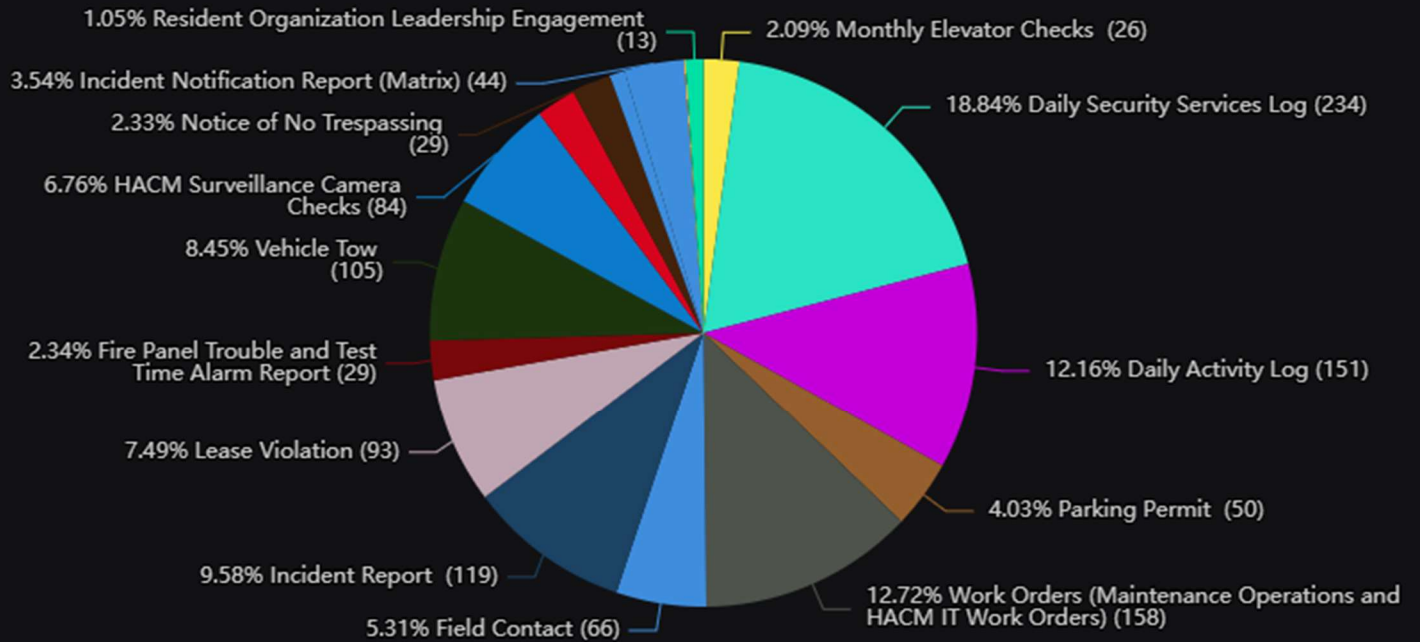
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Report Types Share

1242 Total





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Initiatives:

- **HACM Public Safety Department Parking Compliance Initiative:** This initiative addresses unauthorized or improper parking though documented lease violations. Violation notices are issued to residents in violation of HACM Parking Rules. The goal is to ensure safe, accessible, and compliant parking throughout all developments.

HOUSING AUTHORITY OF THE CITY OF MILWAUKEE PUBLIC SAFETY DEPARTMENT Parking Compliance Lease Violation NOTICE OF VIOLATION	
VIOLATION NUMBER 00000	
DATE	
TIME	
MONTH DAY YEAR	
LOCATION / ADDRESS	
LICENSE	
PLATE	
VEHICLE MAKE / MODEL	
COLOR	
NAME OF OWNER / RESIDENT	
Pursuant to HACM Parking Vehicle / Parking / Towing Policy, your vehicle was found in violation and a fine of \$25.00 per violation due to one of the following:	
Parking Compliance Violation:	
<input type="checkbox"/> Vehicle in disrepair (flat tire, broken window, missing parts, etc)	
<input type="checkbox"/> No visible HACM permit properly displayed	
<input type="checkbox"/> Parking in semi-circular drive (high-rise/mid-rise area)	
<input type="checkbox"/> Other _____	
<small>Fines will be applied to residents accounts ledgers.</small>	
Immediate Towable Parking Compliance Violation:	
<input type="checkbox"/> No registration plate	
<input type="checkbox"/> Parking in unauthorized space/area	
<input type="checkbox"/> Blocking another vehicle	
<input type="checkbox"/> Blocking dumpster	
<input type="checkbox"/> Parking in a fire lane, emergency area, or a handicapped space without a valid permit	
<input type="checkbox"/> No permit displayed	
<small>Residents/Owners are responsible for all towing fees</small>	
Issued By: _____	
Unit #: _____	
Public Safety Unit #: _____	
Questions or Disputes? Call HACM Public Safety Department 414-286-5100	



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Conclusion

The Housing Authority of the City of Milwaukee (HACM) Public Safety Department continues to demonstrate its strategic value and impact through focused patrol operations, responsive service delivery, and intentional engagement with residents. During the July 2025 reporting period, these coordinated efforts, supported by internal departments and external partners, contributed significantly to maintaining safe, secure, and stable environments across HACM communities.

The department remains committed to data-informed decision-making, interdepartmental collaboration, and resident-focused practices. Through continuous assessment and refinement of its strategies, the HACM Public Safety Department helps to foster safe and secure environments where residents, visitors, and staff can live, grow, and thrive.

MED 07/31/2025