

RESUME OF RANDOLF A. GSCHWIND

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Education

B.A. Mathematics, Northwestern University: 1971
M.A. Quantitative Geography, Northwestern University: 1973
Ph.D. Completed Coursework in Urban Geography, Northwestern University: 1973-1976

Employment History

Current	<u>Chief Information Officer</u> City Of Milwaukee, Wisconsin
1998-1999	<u>Year 2000 Project Manager</u> City of Milwaukee, Wisconsin
1996-2000	<u>Information Resource Manager</u> Office of Information Resource Management Department of Administration City of Milwaukee, Wisconsin
1994-1996	<u>Information Resource Manager, and Standards and Monitoring Section Manager</u> Standards and Procurement Division City of Milwaukee, Wisconsin
1987-2002	<u>President, City Data Enterprises Corporation</u> Milwaukee, Wisconsin
1989-1993	<u>Manager of Information Systems</u> Housing Authority of the City of Milwaukee Milwaukee, Wisconsin
1986-1993	<u>Information Center Manager</u> Milwaukee Department of City Development Milwaukee, Wisconsin

- 1981-1986 Senior Planner
Advance Planning Division (later Strategic Planning)
Milwaukee Department of City Development
Milwaukee, Wisconsin
- 1981-1984 Founder and Partner
Advanced Geo-Tech Corporation
Milwaukee, Wisconsin
- 1976-1981 Senior Data Analyst
Program Research and Development Division
Milwaukee Department of City Development
Milwaukee, Wisconsin
- 1973-1976 Planning Analyst; Junior Planner; Senior Planner; and
Director of Research and Information Systems,
Wichita-Sedgwick County Metropolitan Area Planning Department,
Wichita, Kansas

Professional Activities and Memberships

- eInnovate Milwaukee, Wisconsin
- Milwaukee IT Leadership Forum
- UW-Milwaukee Center for Technology Innovation
- Urban & Regional Information Systems Association (URISA)
National President, 1994-1995
Board member, Workshop Chair, Program Chair, Conference Chair
- National Association of Telecommunications Officers and Advisors
- Adjunct Professor, University of Wisconsin - Milwaukee
- Guest Lecturer, Milwaukee School of Engineering
- Milwaukee Metropolitan Sewage District Citizens Environmental Advisory Committee
- American Planning Association
- Wisconsin Land Information Association

Representative Job Activities and Responsibilities

Manage and direct information technology staff in support of citywide and departmental information and technology needs.

Lead citywide e-government initiatives, working with the Mayor, Common Council and City departments and private sector partners.

Plan and manage external hosting of all enterprise financial and human resource systems for the City,

saving \$1 million, while retaining all staff.

Lead department and citywide efficiency initiatives to reduce the costs of doing business through targeted technology investments.

Citywide Y2K planning and implementation. Work with elected officials and all departments to coordinate remediation and compliance strategies, and manage budgets.

Strategic information and technology planning. Write and work cooperatively towards implementation of citywide Strategic Information Plan.

Right-of-way cost recovery. Develop legislation and methods for recovering right-of-way administration and degradation costs from private companies who excavate and use the streets.

Network Operating Systems and Email. Coordinate citywide updates of enterprise systems, and manage special budget accounts.

Telecommunications planning. Facilitate interdepartmental teams to coordinate policies and standards for telecommunications, LAN/WAN and infrastructure modernization and development.

ERP Application Development and Management. Work with Comptroller's Office and all other departments to implement modernization of all financial and HR systems to PeopleSoft.

IT budgets development, analysis and review. Budget citywide projects, develop purchasing requirements, assist departments, and provide project guidance.

Staff and advise Milwaukee Information Policy Committee (MIPC) and City Records Committee. Both committees have policy objectives by ordinance, and are made up of elected and appointed officials.

Mainframe migration and technology analysis. Provide facilitation and leadership in development of standards and guidelines to steer technology progress in the City.

Staff Business Process Improvement Committee, made up of elected and appointed officials. Purpose is to work cooperatively towards process and service improvements in City government.

Planned and developed Internet and WWW Homepage capabilities for the City of Milwaukee.

Planned and developed Intranet (MINT) for the City of Milwaukee.

Published citywide policies and standards for:

- Information security of all City systems
- Public access to electronic information
- Internet and Email usage guidelines for all City departments
- Hardware and software standards
- Interdepartmental system coordination

Facilitate teams in the following areas, among others:

- Email standards
- IP Addressing Standards
- Network Naming Standards
- Information Interchange Standards
- Information Security
- Y2K Management Oversight Committee
- Network Operating Systems Upgrades

Create policies and procedures, and execute leases to rent City properties for wireless telecommunications antennas. Develop tower siting policies.

Represent Mayor, Director of Administration, and other leaders on committees as necessary, for example Intergovernmental Coordination Committee, EPIC (Empowering Parents for Informed Choices in Education).

Assist departments to plan and implement new hardware, software and applications.

Investigate, research and test new technologies such as voice recognition and control; common browser interfaces; imaging and document management; intranet; groupware; workflow, etc.

Personal

- Male Caucasian
- Born 09/05/48 in Milwaukee, Wisconsin
- Married, two grown children
- Excellent health

References provided upon request