



Public Health Foundation

**Public Health Foundation's Audit of
the Milwaukee Health Department
Childhood Lead Poisoning Prevention
Program**

Interim Report

Steering and Rules Committee Presentation

November 14, 2019

PHF Mission and Lead Team

PHF Mission: We improve public health and population health practice to support healthier communities.

The Childhood Lead Poisoning Prevention team for this initiative includes:

- Ron Bialek, MPP, PHF President
- Vanessa Lamers, MEd, MPH, Assistant Director, Performance Management and Quality Improvement
- Matthew Stefanak, MPH, Team Lead
- Margaret Anne Vosel, BSN, RN, Field Review and Audit Lead
- Leslie Beitsch, MD, JD, Statute, Regulatory, Programmatic Review Lead
- John Moran, PhD, CQM, CMC, CQIA, Quality Improvement and Management Technical Assistance and Training Lead
- Amanda McCarty, MS, MBA, Performance Measurement and Management Lead
- Kathleen Amos, MLIS, Literature/Model Practices Search Lead



PHF Scope of Work

- Review past audits and progress
- Identify standards, benchmarks, and model practices
- Recommend program improvements

Review of Past Audits and Progress

- Audits reviewed:
 - *City of Milwaukee Health Department Childhood Lead Poisoning Prevention Program Assessment of Operations and Recommendations for Corrective Actions (MHD Self-Assessment), January 2018*
 - *United States Department of Housing and Urban Development Office of Healthy Homes and Lead Hazard Control Review of the City of Milwaukee Health Department Lead Hazard Control Program, May 2018;*
 - *Report on the Review of the City of Milwaukee Health Department Childhood Lead Poisoning Prevention Program, May 2018.*

PHF Classification System

- PHF developed a classification system to report on the status of each recommendation:
 - Completed – PHF has reviewed or been able to confirm that this item is complete.
 - In Progress – PHF has reviewed documentation or is able to confirm the health department is working to complete this.
 - Unknown – PHF does not have the documentation or has been unable to verify information to confirm if this item is completed or in progress.
 - Incomplete – PHF has reviewed documents or has confirmed with the health department that this item has not been completed.

PHF Review of the City of Milwaukee Self-Assessment

- Department/Division Structure and Operations
 - 18 Recommendations
 - 3 Completed; 14 In Progress; 1 Incomplete
- Primary Prevention Activities
 - 23 Recommendations
 - 7 Completed; 16 In Progress
- Secondary Prevention Activities
 - 12 Recommendations
 - 3 Completed; 6 In Progress; 3 Incomplete
- Policy Recommendations
 - 12 Recommendations
 - 1 Completed; 8 In Progress; 3 Incomplete

PHF Review of the HUD Audit

- Finding 1: Project Management and Oversight
 - 4 Recommendations
 - All Completed
- Finding 2: Poor Production Performance
 - 4 Recommendations
 - All Completed
- Finding 3: Monitoring of Contractor Performance
 - 3 Recommendations
 - All Completed
- Finding 4: Documentation Collection and Planning
 - 2 Recommendations
 - All Completed

PHF Review of the HUD Audit, Cont.

- Concern 1: Testing Water for Lead
 - Minimum Requirement: In Progress
- Concern 2: Overall Approach for the Intake Process
 - Minimum Requirement: In Progress
- Concern 3: 2014 Grant Closeout
 - Minimum Requirement: Completed

PHF Review of Wisconsin DHS Audit

- Program Administration
 - 7 Corrective Actions
 - 2 Completed; 5 In Progress
- Nursing Case Management
 - 5 Corrective Actions
 - 1 Completed; 3 In Progress; 1 Incomplete
- Environmental Investigation
 - 4 Corrective Actions
 - All In Progress

Summary

- Milwaukee has a high burden of lead poisoning cases
- The Milwaukee Health Department Childhood Lead Poisoning Prevention Program has made large strides
- Additional steps are being taken to continue progress
- Continued PHF work will include:
 - Identifying standards, benchmarks, and model practices
 - Recommending program improvements