Department of Administration **Purchasing Division**

Finance & Personnel Committee Approval Required

For Single Source Contract Contract # E0000019913

Background:		
User Department:	Milwaukee Police Department	
Purchasing Agent:	Kathleen Slater	
Contract Description:	Vendor Service Contract for Police Psychologist Services	
Vendor Name and Location:	First Responders Psychological Services, LLC (Dousman, WI)	
Contract Term:	One (1) year from 01/01/2024 through 12/31/2024, with four (4)	
	options to extend annually upon mutual agreement	
Requisition # and Date Received:	#0000019913 & 10/06/2023	
Original Contract Amount:	\$567,200.00	
Expenditures to Date:	\$0	
Current Contract Amount:	\$567,200.00	

Purpose of Contract:

The purpose of this contract is to allow the Milwaukee Police Department (MPD) to dispense with the City's competitive bid process to enter into a Vendor Service Contract for Police Psychologist Services with First Responders Psychological Services, LLC (FRPS) for a period of one (1) year from 01/01/2024 through 12/31/2024, with four (4) options to extend annually upon mutual agreement. The contract total will be \$567,200.00.

Background:

In 2016, Dr. Heather Kersten was the highest ranked proposer for RFP #14562 and awarded Contract B0000014562. Then, in 2019 she was awarded Contract E0000017199, which expires at the end of December, 2023. During this time Dr. Heather Kersten founded First Responders Psychological Services, LLC.

Dr. Kersten has been working with the Milwaukee Police Department for over five (5) years and has established a rapport with the members of MPD. She has attended three (3) line of duty deaths, critical incidents, facilitated debriefings of members, and trained supervisors on recognizing trauma in their subordinates. During this time, she has also built her team at FRPS and brought an intern program to the MPD wellness team. They have participated in district events to have the MPD members become familiar with them and the services of the wellness unit.

According to MPD, Dr. Kersten and the team at FRPS have provided critical and consistent psychological services that have contributed to the progress of their members. Dr. Kersten and her team have established a solid Doctor/Client relationship with many of the MPD members and to change their services may cause a setback for its members and the work that has been accomplished in mental wellness.

City Purchasing Director	Date
F&P Approval Presentation Date: 11/14/2023	