



COMMITTEE ASSIGNMENTS

CHAIR

• Licenses Committee

MEMBER

• Steering and Rules Committee

JOCASTA ZAMARRIPA ALDERPERSON, 8TH DISTRICT

June 18, 2026

To the Honorable, the Common Council

Honorable Members:

Re: Common Council File Number 260204

Attached are written objections to File Number 260204 of the Licenses Committee relative to licenses:

Renewal with a 30 (thirty) day suspension of the Extended Hours Establishment license of Mukesh S. Dharod, based upon the preponderance of the evidence in the police report and aldermanic testimony that demonstrates the operation results in a threat to the health, safety, or welfare of the public and for the failure to comply with the approved plan of operations; for the premises located at 3801 S 27TH St. ("DENNY'S #8092") in the 13th aldermanic district.

This matter will be heard by the full Council at its Tuesday, June 23, 2026 meeting. Pursuant to City Ordinances, a roll call vote will be taken to confirm that all members have read the attached statement and materials.

Sincerely,

JoCasta Zamarripa
Chairperson, Licenses Committee

cc: All Council Members
City Attorney's Office
Common Council/City Clerk – License Division
CCF 260204



Gimbel • Reilly • Guerin • Brown

LLP

Writer's E-mail
zwroblewski@grgblaw.com

June 17, 2026

VIA EMAIL ONLY (jowcza@milwaukee.gov and stasst5@milwaukee.gov)

Common Council Members
City of Milwaukee
Milwaukee City Hall
200 East Wells Street, Room 205
Milwaukee, Wisconsin 53202

Re: Denny's Restaurant / 3801 South 27th Street, Milwaukee

Dear Council Members:

Please be advised that Gimbel, Reilly, Guerin & Brown LLP has been retained by Mr. Mukesh Dharod, agent for The Road, Inc., which operates the Denny's restaurant located at 3801 South 27th Street. This letter serves as our objection to the Licenses Committee's recommendation of a 30-day suspension of the establishment's extended hours license as described by the Findings of Fact and Conclusions of Law dated June 11, 2026.

The Findings of Fact include 13 police report items that were read into the record during the Licenses Committee Meeting on June 9, 2026. However, the Licenses Committee did not ask any questions regarding the police report or of any of the witnesses. Since the majority of the police report items include instances of customer theft/dine and dash meals, loitering and a welfare check, only three of the thirteen incidents were discussed during the Licenses Committee Meeting between the agent, management and Alderman Spiker. Those incidents include (1) a battery complaint on November 22, 2025; (2) a report of shots fired in the establishment's parking lot on February 1, 2026; and (3) an argument that escalated into a physical fight in the parking lot between subjects who arrived and left together in the same vehicle.

The police report indicates that, at the time of the battery complaint on November 22, 2025, the establishment had three security guards on scene and that the establishment was cooperative with the police investigation. The subjects were told to leave the premises by security staff and left the restaurant prior to police arrival. No further police action was taken.

The final two, and most serious police report items, both occurred in the establishment's parking lot. On February 1, 2026, a group of individuals entered into the establishment where an altercation began. Security again was able to remove the group of individuals from the building. However, once the individuals got into their vehicles and were exiting the parking lot (and after calling police) gun shots were fired from one of the vehicles. Security and staff cooperated with police and provided information

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on the subject vehicles. The establishment provided police with multiple videos from their surveillance cameras on February 3, 2026.

On April 24, 2026, four women arrived at the establishment together in one vehicle. Video surveillance shows that two of the women entered the establishment while the other two remained in their vehicle in the parking lot. At some point, an argument or altercation commenced inside the vehicle and escalated to the parking lot surrounding the parties' vehicle. Security staff is seen on video exiting the restaurant near the end of the altercation and all four women soon left the establishment in the same vehicle. According to the police report, the victim states that she called from St. Luke's Hospital. While the incident report itself does not state that a knife was involved, the summary identifies that the victim was being treated for knife wounds.

Contrary to the Findings of Fact (Paragraph Q) there was no testimony or evidence provided that the security guard "picked up the knife in the parking lot and was not being cooperative and trying to cover things up." The police report and testimony at the Licenses Committee Meeting only states that the security guard appeared to pick up an item from the parking lot following the incident. Video surveillance (that was provided to MPD) shows the security guard and a patron walking the parking lot after the vehicle left the establishment. Roughly two to three spots away from where the incident took place the security guard bends over and appears to pick something up. The patron and security guard were together and video surveillance does not show what was picked up. MPD has confirmed that there is no evidence that the security officer picked up the knife or anything related to the incident. Regardless, the security guard has been terminated and has not been back to the establishment since the incident.

At the conclusion of the Licenses Committee Meeting, Alderman Spiker requested that the Licenses Committee hold any decision on the establishment's renewal to give the establishment's management time to meet with local MPD liaison officers and the 27th Street Business District Association. However, the Licenses Committee instead recommended renewal of the establishment's food dealers license and renewal of the extended hours license with a 30-day suspension.

Despite the recommended 30-day suspension, management for the establishment met with Alderman Spiker, MPD Liaison Officers Michael Ward and Fabian Garcia, Tara Cavasos of the 27th Street Business District Association ("BID"), Assistant District Attorney Gerald Alder of the Milwaukee County Community Partnership Unit and a manager and owner of the establishment's security company, Wisconsin Public Safety Agency LLC, on June 17, 2026, to discuss changes to their security protocols to ensure that customers and staff are safe at the establishment. The parties had a very productive meeting and agreed that the establishment is being proactive in addressing safety concerns at the establishment and within the neighborhood. The following changes to the business plan of operations have been immediately implemented:

1. Increase their licensed and bonded armed security from three nights a week to seven nights a week from 10:00 p.m. to 6:00 a.m.

2. Security has updated their policies and procedures to require additional training, reinforcement and immediate notification to their owner and to the establishment's management for any police-related incidents. Security will provide management with an incident report every morning. MPD has reviewed and approved of this policy.

3. Contact information has been shared with MPD to ensure that all security footage can be quickly provided to assist in police investigations. The establishment will also have informational cards on site to instruct employees on how to connect requesting officers with management so that video footage can be shared. This process has been approved by the BID and MPD.

4. Managers will have immediate access to view security footage to assist MPD in its investigations.

5. No loitering signs will be posted at the establishment.

In addition to the security enhancements, the owners of the establishment recently invested more than \$500,000.00 into the building to complete a total remodel of the front and back of the restaurant, parking lot and exterior. When all of this is considered, it illustrates the efforts of the establishment to be an asset rather than a burden to the community.

While the recommended suspension concerns only the extended hours license, Denny's strives to provide patrons, at whatever time of day, with a clean and safe place to enjoy a meal. Denny's is one of very few such establishments open in the early morning hours that does not serve alcohol. While Denny's serves a post-night out crowd, they also fill a gap for nearby St. Luke's Hospital workers, families of patients, night shift workers, travelers, service industry workers and city bus drivers by providing a place to eat, take a break and use the restroom. Given the steps that the establishment has already taken to address safety concerns, a 30-day suspension would present an unnecessary disruption and inconvenience to individuals with very few late night options of this variety.

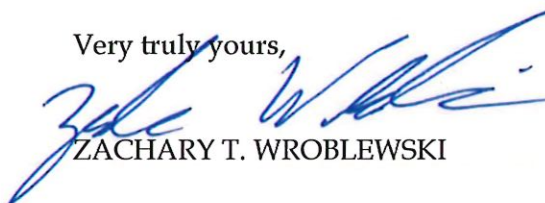
In addition to the impacted patrons, the establishment employs two 3rd shift managers and 10-12 staff members each night, who will be left searching for other 3rd shift work opportunities for at least the duration of the suspension. There is no guarantee that these individuals will come back to work at Denny's following the suspension period.

We ask that the Council consider either sending the renewal application back to the Licenses Committee, as originally requested by Alderman Spiker, where the above items can be added to the establishment's plan of operations, or renew the extended hours license with a warning letter. Tara Cavasos of the BID is in support of the establishment and her objection to the 30-day recommended suspension is attached hereto. If the Council believes that a suspension is necessary, the suspension

should be significantly reduced. The establishment and Mr. Dharod have demonstrated their willingness and commitment to improvements and positive change and it is our hope that the Council will recognize those efforts when making its decision.

Thank you for your consideration.

Very truly yours,



ZACHARY T. WROBLEWSKI

ZTW/lkg
attachments

WISCONSIN PUBLIC SAFETY AGENCY

POLICE NOTIFICATION, INCIDENT REPORTING, AND EVIDENCE HANDLING POLICY

Purpose

This policy establishes mandatory procedures for all Wisconsin Public Safety Agency LLC personnel regarding incidents requiring law enforcement response, evidence preservation, and client notification.

The purpose of this policy is to:

- Ensure proper communication between security personnel, supervisors, clients, and law enforcement.
- Protect life, safety, and property.
- Preserve evidence.
- Limit liability exposure.
- Maintain client confidence and transparency.

SECTION 1: INCIDENTS REQUIRING IMMEDIATE NOTIFICATION

The following incidents require immediate notification to the Security Supervisor:

- Any call to law enforcement.
- Criminal activity.
- Assaults or fights.
- Weapons violations.
- Theft or burglary.
- Property damage.
- Medical emergencies.
- Fire emergencies.
- Suspicious packages.
- Active threats.
- Any incident likely to generate media attention.
- Any incident involving employee misconduct.

Officers shall never delay notification.

SECTION 2: POLICE RESPONSE PROTOCOL

Security Officer Responsibilities

If police response is required:

WISCONSIN PUBLIC SAFETY AGENCY

Step 1

Ensure scene safety.

Step 2

Contact 911 or local law enforcement if appropriate.

Step 3

Immediately notify:

1. On-Duty Supervisor
2. Operations Manager (if applicable)

Step 4

Provide:

- Location
- Nature of incident
- Individuals involved
- Whether injuries exist
- Whether weapons are involved

Step 5

Remain on scene unless safety concerns require relocation.

Step 6

Complete all required documentation.

SECTION 3: CLIENT NOTIFICATION REQUIREMENT

Whenever law enforcement is called to a client account, the client shall be notified immediately.

Notification shall occur regardless of whether:

- An arrest occurs.
- Charges are filed.
- The incident appears minor.
- The matter is resolved on scene.

Mandatory Notification Chain

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Security Officer → Supervisor → Account Owner/Client Representative

The assigned Supervisor or Chief shall immediately notify the designated Account Owner or Client Representative as soon as practical after learning that law enforcement has been requested or has arrived on site.

Notification should include:

- Time of incident
- Reason police were contacted
- Current status
- Any known risks to occupants or property

SECTION 4: OWNER OF ACCOUNT NOTIFICATION

The Owner of Account must immediately be notified whenever police are called:

Supervisors attempts shall continue using all available contact methods.

All notification attempts must be documented by Supervisors or Chief Diaz.

SECTION 5: EVIDENCE PRESERVATION PROTOCOL

If evidence is located or discovered during any incident, all personnel shall preserve the evidence and protect the scene.

Examples include:

- Weapons
- Drugs
- Stolen property
- Damaged property
- Surveillance footage
- Documents
- Electronic devices
- Physical evidence

Officer Responsibilities

Security personnel shall:

- Protect the area.
- Prevent unauthorized access.
- Establish a reasonable perimeter.
- Preserve evidence in its original condition.

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Security personnel shall NOT:

- Move evidence unnecessarily.
- Handle evidence unless necessary for safety.
- Open containers.
- Search personal property without authorization.
- Destroy evidence.

Surveillance Footage

If video evidence exists:

1. Notify Supervisor immediately.
2. Secure footage.
3. Prevent deletion or overwrite.
4. Document camera locations.
5. Preserve copies according to company procedures.

SECTION 6: INTERACTION WITH LAW ENFORCEMENT

Security personnel shall:

- Cooperate professionally.
- Provide factual observations only.
- Avoid speculation.
- Provide reports when authorized.
- Identify witnesses.

Security personnel shall not:

- Interfere with investigations.
- Make promises regarding prosecution.
- Release confidential client information without authorization.

SECTION 7: SUPERVISOR RESPONSIBILITIES

Upon learning of a police response, the Supervisor shall:

1. Respond to the scene when practical.
2. Ensure scene stabilization.
3. Verify client notification.
4. Verify evidence preservation.
5. Document all actions.
6. Notify company management when necessary.

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SECTION 8: INCIDENT DOCUMENTATION

The following shall be completed before the end of shift:

- Incident Report
- Witness Statements
- Photographs (if applicable)
- Supervisor Review
- Police Case Number (if available)

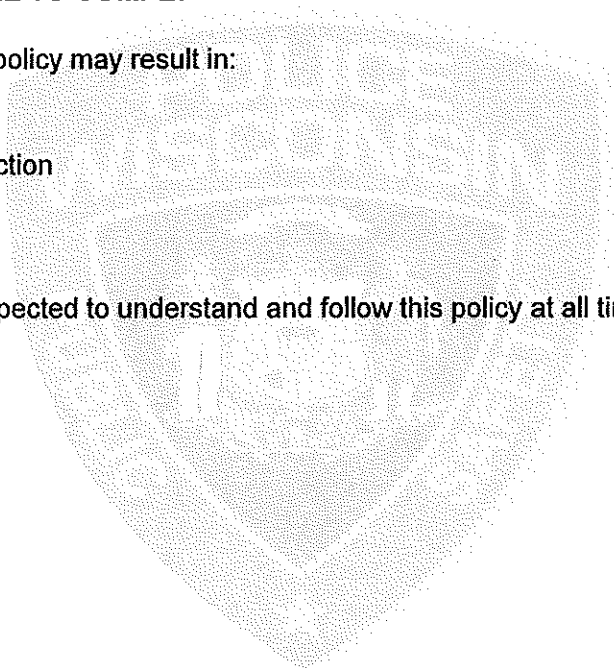
Reports must be factual, accurate, and completed promptly.

SECTION 9: FAILURE TO COMPLY

Failure to follow this policy may result in:

- Retraining
- Disciplinary action
- Suspension
- Termination

All employees are expected to understand and follow this policy at all times.



June 17th, 2026

South 27th Street Business District Association
4647 South 27th Street
Greenfield, WI 53221

Re: The Road Inc. d/b/a Denny's 3801 S. 27th St.

Subject: Objection to 30-day suspension of extended hours

On June 17th, 2026, at 11:00 a.m., I attended a meeting at Denny's Restaurant located at 3801 South 27th Street. Attendees included the owner, director of operations, area manager, general manager, Alderman Spiker, Milwaukee Police Community Liaison Officers, the District 6 Community Prosecutor, the owner of Wisconsin Public Safety Agency and an employee, Attorney Zak Wroblewski, and me. The proactive meeting focused on discussing 2025 incidents at this location, improving communication, and developing stronger safety plans.

I learned and observed that the location has management on site 24/7, security provided by Wisconsin Public Safety Agency from 10:00 p.m. to 6:00 a.m., three exterior cameras, and 16 interior cameras. Denny's has reinvested \$600,000 in this location in 2026, including improvements to the parking lot (in process), interior remodeling, exterior landscaping, and new roofing. From 12:00 a.m. to 5:00 a.m., Denny's has two managers, Wisconsin Public Safety Agency security, and 12 employees on staff.

In review and discussion of the license premise report, three items stood out to me for public safety.

1. Item number 45 – This incident was mishandled by security personnel, who displayed dishonesty with officers. I learned this security guard was terminated from Wisconsin Public Safety Agency on May 1st, 2026. In learning about this security company, it has been in business for over 11 years and serves and/or served businesses such as Mexican Fiesta, Voces de la Frontera, La Hacienda, QPS Staffing, Mitchell Mall, etc. and was present today with letters of recommendation. This demonstrates that this is something that rarely, if ever has occurred with their staff. There is a new policy of daily reporting to Denny's management as well as incident reporting daily. There has been corrective action and policy updates prior to licensing review.
2. Item number 33 – This was a shots fired call for service indicating that there was a large group of people behind Denny's in the parking lot. This call came in at 12:52am and there was an officer on scene by 12:56am. The officer observed no people in this area and no shell casings were present. This call to Milwaukee Police was made by a person named Armando Ramirez on April 27th, 2025. At this time in 2025, Denny's terminated their security contract with their past company and was attaining security services from a new company, which is their current company they have now. The guard's name from the previous company is also Armando Ramirez. No other residents from the apartment building behind Denny's called and no one inside the building heard any shots. The caller did not want to talk and hung up on Milwaukee Police. This appears to be a retaliation call and false report.
3. Item number 41 – This was a group that got into a fight leaving Denny's and shot at each other as they were leaving the parking lot. At today's meeting, de-escalation and situation calming

were discussed. Wisconsin Public Safety Agency has this training for all guards, but I encouraged the managerial staff to implement this training within their management team and be proactive going forward. This does not guarantee elimination of this behavior in the future, or what people may have in their vehicles, but it will be beneficial in the future.

In discussion today were other items, including protocols and new policies for reviewing camera footage, downloading to the MPD link, installing no loitering signage inside and outside, bathroom checks, immediate communication with the business district for nuisance behavior in the area around the restaurant, being communicative with district CLO's and other various items to reduce call volume but still call when needed to always put safety first.

Our Association objects to a 30-day suspension of extended hours. Considering the business has taken proactive steps and tried to implement new policies on their own prior to licensing review, they are trying to improve on issues they identify. To follow up today's meeting they are being provided with communication pathways, best practices and new things to implement that will further assist them. A 30-day suspension contributes to no income for 15 employees for a month. It also affects consumers who use these hours with limited choices, such as hospital visitors and staff, bus drivers who use this location as a restroom break and food on their shift with no other options in the area, 2nd shift workers, hotel guests, etc.

Thank you for considering this information and recommendation. If you have any questions, please feel free to contact me at taraacavazos@gmail.com or (414) 559-3221.

Sincerely,

Tara A Cavazos
Executive Director
South 27th Street Business District Association