

June 27, 2005

CITY OF MILWAUKEE  
RECEIVED

Mr. Langley:

2005 JUL -1 PM 2:21

Okay, I've had time to think about this. My comments on the attached were written the day I received your letter. Done in haste, I admit. I more or less apologize.

HOWEVER, the facts remain the facts and you, sir, do not have them right. They are:

1. "The vehicle had damage prior to towing." Now just how do you think you know this is true? I don't recall you helping me buy it. Actually, it did not have damage. Here's the truth: the day before the car got towed, my son and his girlfriend (both students at UWM) went downtown and were on the highway. The car was fine. The day after he got it back from the "tow yard," it shook and shimmied above 40 mph. Just coincidental to you?
2. "Indications of minor dents and scratches prior to the tow." Well, you're completely wrong again. Apparently some "guy" pretended to walk around the car prior to towing it and noted all the dents and scratches. I'm going to give you the truth again—there were no scratches or dents on that car. I don't think it would take him long to note the scratches and dents since he didn't really see any. And mysteriously, the scratches that we had after getting the car back were consistent with where the tow operator would have placed his straps and metal. Coincidental again.

I bought that car from DePere Auto (whose tele number I gave you to call and confirm their repair and their opinion that it was caused by a bad tow job) but you didn't do that. When I bought the car, they told me they had a "cream puff" for my son. Not a scratch or dent—it was in perfect condition, on the outside especially. Classic condition. It was purchased just before my son went to college. For the first 8 months of the school year (September to March) the car sat on my driveway here in Green Bay with a cover on it. Hmmm, no scratches or dents occurred then. My son had just brought it to Milwaukee only to have it towed and damaged. Dandy.

Your letter is full of holes. I have not given you one lie in this letter.

Again, your letter is precisely what I anticipated receiving. You never looked at it from our angle, just assumed the muscle bound tow truck operator was as careful as a brain surgeon.

One more example of the legal profession at it's finest. Facts fit your profession when you want them to but the facts don't add up in this situation. Now I'll let you send me another "official" letter telling me that I've been turned down again. I don't want your stinkin money so don't bother.

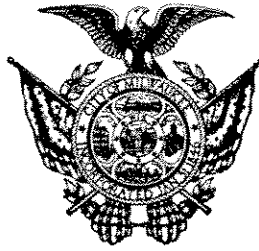
Jeff Baum

CITY OF MILWAUKEE

Form CA-43

GRANT F. LANGLEY  
City Attorney

RUDOLPH M. KONRAD  
PATRICK B. McDONNELL  
LINDA ULISS BURKE  
Deputy City Attorneys



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ADAM STEPHENS

Assistant City Attorneys

June 9, 2005

Jeff Baum  
821 Glenhaven Lane  
Green Bay, WI 54301

RE: Jeff Baum  
C.I. File No: 05-S-131

Dear Mr. Baum:

We have received your claim in the amount of \$885.15, relating to damage allegedly sustained to your son's vehicle when it was towed to the City of Milwaukee Tow Lot.

Our investigation reveals that your son's vehicle was towed on April 18, 2005 as a Relocation Tow due to a Water Department problem. The vehicle had damage prior to towing. It was towed by flatbed. The PT-27 form, completed prior to the tow, indicates minor dents and scratches on the vehicle prior to the tow. The alleged damage to the suspension would not be caused by typical towing or storage of the vehicle. The damage to your vehicle appears to have happened prior to the tow. As such, the City cannot accept liability. Therefore, we are denying your claim.

*How do you know Mr. Smart lawyer? where were you? I didn't see you.*

*Bullshit.*

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANT F. LANGLEY  
City Attorney

STEVEN M. CARINI  
Investigator Adjuster

SMC:beg  
1044-2005-1103:93982  
c: David Lawrence

*and what will this do? Nothing!*

*Removed my unkind remarks ->*

*[Large section of text is heavily redacted with black ink.]*  
*Very truly yours too,*  
*J. Baum*

April 26, 2005

City Clerk's Office  
200 East Wells Street  
City Hall, Room 205  
Milwaukee, WI 53202

On April 19, 2005, my son's car was towed due to a water main break. As a direct result of this towing, I have had to pay \$436.41 for repair.

This car is a '98 Pontiac Grand Prix. It was in near perfect condition, in fact, was nearly a classic. Not a dent or scratch on it. It is my son's pride and joy.

Not only did the towing result in damage to the suspension and ball joints, the tow truck operator scratched it. I had to have both the left and right ball joints replaced and it had to be realigned, all the result of the towing. You may contact the certified repair center that fixed it for confirmation. The bill is attached. They indicated to me that the problem they found with the ball joints is consistent with a bad towing job.

When my son picked up his car after it had been towed, it shook and shimmied at 45 miles per hour and it did not do this the day before it was towed or anytime since we've owned it.

This is extremely upsetting to us. I understand and have no argument with why you had to tow it. I understand that part. But I am very concerned that we have had to pay for your mistake and I would like to be reimbursed for the damage you caused. Again, the bill for repair is attached.

I hope to hear from you soon.

Jeff Baum  
821 Glenhaven Lane  
Green Bay, WI 54301

P.S. My son's name is Peter and he filled out a Complaint and Investigation form the day it happened. When he drove it out of your impoundment lot, he shimmied so he wisely drove back and got a damage claim form. It is attached also.

CITY OF MILWAUKEE  
RECEIVED  
2005 APR 28 PM 3:35  
OFFICE OF  
CITY ATTORNEY

CITY OF MILWAUKEE  
2005 APR 27 PM 4:11  
RONALD J. LEONARDI  
CITY CLERK

City of Milwaukee Tow Lot

COMPLAINT AND INVESTIGATION FORM

-CITY USE ONLY-	-CUSTOMER INFORMATION-
TOW #: <u>121 87507</u>	NAME: <u>Peter Baum</u>
DATE: <u>4/19/05</u>	ADDRESS: <u>821 Glenhaven Lane, Green Bay, WI 54</u>
CLERK ID: <u>15</u>	PHONE #: <u>414-737-4569</u>

COMPLAINT:

CITIZEN'S STATEMENT

There are two large scratches on the front of my vehicle that were not there previous to the vehicle being towed.

The vehicle originally drove perfectly smooth, since it has been towed though, the entire vehicle shakes when it goes over about 45mph.

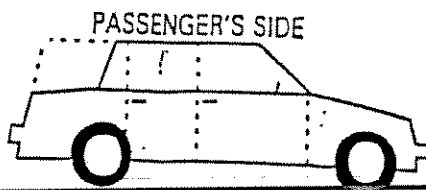
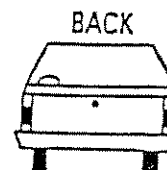
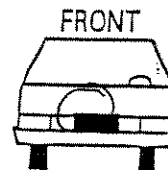
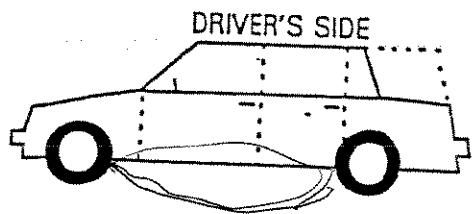
There is also a scratching sound on the drivers side when I'm driving that did not exist before it was towed.

~~There are two large scratches on the front of my vehicle that were not there previous to the vehicle being towed.~~

Peter Baum  
SIGNATURE

4/19/05  
DATE

**CIRCLE AREAS OF DAMAGES USING THE DIAGRAMS BELOW**



To file a claim for **\*DAMAGE TO or THEFT FROM\*** your vehicle, Write a detailed letter and send to:  
**CITY CLERK'S OFFICE,  
200 EAST WELLS STREET  
CITY HALL, ROOM 205  
MILWAUKEE, WI 53202  
414-286-2221**

**-CITY USE ONLY-**

**INVESTIGATION RESULTS**


**SIGNATURE:**

**DATE:**

# De Pere Auto Center, Inc.

# Service Invoice: 43689

<b>Name</b>	Baum, Jeff & Debbie	<b>Company</b>		<b>Created</b>	04/25/05	<b>Year</b>	1998
<b>Address</b>	821 Glenhaven Ln	<b>Address 2</b>		<b>Time</b>	8:55 AM	<b>Make</b>	Pontiac
	Green Bay, WI 54301	<b>Hat#</b>		<b>Invoiced</b>	04/25/2005	<b>Model</b>	Grand Prix
<b>Home</b>	336-3456	<b>V.I.N. #</b>	1G2WJ52M4WF225357	<b>Advisor</b>	DON	<b>Fleet</b>	
<b>Work</b>	339-0090	<b>License #</b>	423BLF	<b>Division</b>	AR	<b>Eng/Tran</b>	3.1
<b>Fax</b>				<b>PO#</b>		<b>Color</b>	Gold
				<b>Checked By</b>		<b>Miles In</b>	57941
				<b>Page#</b>	1 of 2	<b>Miles Out</b>	57941

Job Description								
Car was towed by city when water main broke in milwaukee, now front end shimmies above 45 MPH. was looked at by mechanic down there, he said front damage and also brakes.								
<b>Check Front And Rear Suspension And Steering Components</b> Road test vehicle to verify customer complaint. Inspect steering and suspension components for freeplay and wear. **Left and right lower ball joints have play. ****Recommend all four wheel balance and cleaning.	<b>Line Total</b>	<b>30.25</b>						
<b>Check Brake Operations</b> Road test vehicle to verify customer complaint. Remove all four wheels, check brake thickness Inspect hydraulic system for leaks Inspect master cylinder operation. **Front and rear brakes in serviceable condition								
<b>Balance Four Tires (Clean Hubs And Wheels)</b> Electronic balance tire, check rim condition Check valve stem	<b>Line Total</b>	<b>48.00</b>						
<b>Replace Left And Right Lower Ball Joints</b> Seperate lower control arms from spindles Press out old ball joints from control arms Clean opening, install ball joints Reassemble front end components Road test	<b>Line Total</b>	<b>265.46</b>						
<table border="1"> <thead> <tr> <th>Part Number</th> <th>Description</th> <th>QTY</th> </tr> </thead> <tbody> <tr> <td>37987</td> <td>BALL JOINT</td> <td>2</td> </tr> </tbody> </table>	Part Number	Description	QTY	37987	BALL JOINT	2		
Part Number	Description	QTY						
37987	BALL JOINT	2						
<b>Four wheel alignment</b> Road test vehicle to check front and rear steering operations. Inspect for any free play or derivability problems. Reset tire pressure and mount alignment heads. Set rear camber and rear toe (if equipped). Set front caster and camber (if equipped). Check steering axis inclination and reset front toe.	<b>Line Total</b>	<b>69.95</b>						

705 George Street | De Pere, WI 54115  
 920-336-2200 | Fax 920-336-3749

THANKS! We truly appreciate your business and look forward to serving all your future body repair needs.

Invoice Total	
Labor	\$337.28
Parts	\$76.38
Sublets	\$0.00
Subtotal	\$413.66
Tax	\$22.75
<b>Total</b>	<b>\$436.41</b>

# De Pere Auto Center, Inc.

# Service Invoice: 43689

Name	Baum, Jeff & Debbie	Company		Created	04/25/05	Year	1998
Address	821 Glenhaven Ln	Address 2		Time	8:55 AM	Make	Pontiac
	Green Bay, WI 54301			Invoiced		Model	Grand Prix
Home	336-3456	Hat#		Advisor	DON	Fleet	
Work	339-0090	V.I.N. #	1G2WJ52M4WF225357	Division	AR	Eng/Tran	3.1
Fax		License #	423BLF	PO#		Color	Gold
				Checked By		Miles In	57941
				Page#	2 of 2	Miles Out	57941

### Job Description

Center steering wheel \*\*\*additional charges may apply  
 Center steering wheel, center steering wheel  
 Re road test

705 George Street | De Pere, WI 54115  
 920-336-2200 | Fax 920-336-3749

THANKS! We truly appreciate your business and look forward to serving all your future body repair needs.

Invoice Total	
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Subtotal	\$413.66
Tax	\$22.75
<b>Total</b>	<b>\$436.41</b>

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 Telephone \_\_\_\_\_  
 Vehicle (VIN#) \_\_\_\_\_  
 License \_\_\_\_\_  
 Mileage \_\_\_\_\_  
 Technician \_\_\_\_\_  
 Time and Date 03:48:51 04/25/05

Specifications

Pontiac  
 97-98 Grand Prix w/15" Wheels

Left Front

Actual	Before	Specified Range	
-1.3°	-1.3°	-1.4°	-0.4°
3.2°	3.2°	2.5°	3.5°
0.06°	0.42**	-0.05°	0.15°
.....	.....	.....	.....
.....	.....	.....	.....
.....	.....	.....	.....

Right Front

Actual	Before	Specified Range	
-1.0°	-0.9°	-1.4°	-0.4°
3.5°	3.4°	2.5°	3.5°
0.06°	0.36**	-0.05°	0.15°
.....	.....	.....	.....
.....	.....	.....	.....
.....	.....	.....	.....

Camber  
 Caster  
 Toe  
 SAI  
 Included Angle  
 Turning Angle Diff.

Front

	Actual	Before	Specified Range	
Cross Camber	-0.3°	-0.4°	-0.8°	0.6°
Cross Caster	-0.3°	-0.1°	-0.8°	0.8°
Total Toe	0.12°	0.78**	-0.10°	0.30°
Set Back	-0.15°	-0.17°		

Left Rear

Actual	Before	Specified Range	
-1.1°	-1.1°	-1.4°	-0.4°
-0.01°	0.02°	-0.05°	0.15°

Right Rear

Actual	Before	Specified Range	
-0.5°	-0.5°	-1.4°	0.4°
0.07°	0.12°	-0.05°	0.15°

Rear

	Actual	Before	Specified Range	
Total Toe	0.06°	0.14°	-0.10°	0.30°
Thrust Angle	-0.04°	-0.05°	-0.15°	0.15°

\* VALUE IS NOT WITHIN SPECIFICATION.  
 TIRE WEAR, HANDLING, OR SIMILAR PROBLEMS MAY RESULT.