

CITY OF MILWAUKEE

2007 OCT -5 PM 2:21

RONALD L. LEONHARDT
CITY CLERK

2122 E. Bradford Ave.
Milwaukee, Wi. 53211
October 3, 2007

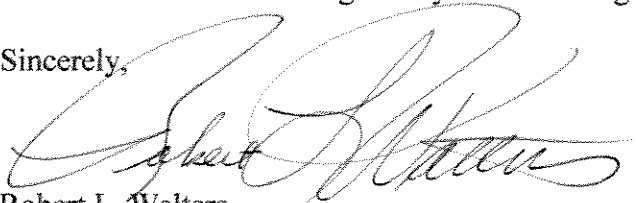
Milwaukee City Clerk
200 E. Wells St., Room 205
Milwaukee, Wi. 53202

Gentlemen:

Re: C.I. File No. 07-S-298

I wish to appeal the decision on the claim we submitted for damages to our car as documented in the above claim file number. We are requesting a hearing on this issue. We look forward to hearing from you concerning the hearing. Thank you.

Sincerely,



Robert L. Walters

OFFICE OF
CITY ATTORNEY

2007 OCT -5 PM 2:51

CITY OF MILWAUKEE

2122 E. Bradford Ave.
Milwaukee, Wi. 53211
August 15, 2007

CITY OF MILWAUKEE
REC'D
2007 AUG 17 AM 11:26
ROMAN L. LEDWIAK
CITY CLERK
CITY OF MILWAUKEE
2007 AUG 15 2007
CITY ATTORNEY

City Clerk
Attention: Claims
200 E. Wells St., Room 205
Milwaukee, Wi. 53202

Dear Sir:

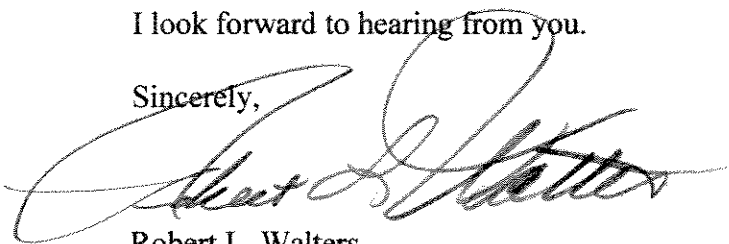
I am writing to request compensation from the City of Milwaukee in the amount of \$666.32 for damages not covered by our insurance to our 2003 Chrysler PT Cruiser caused when our passenger side wheels hit a large, deep, unfilled cut-out square in the street on North Avenue just west of the bridge. This accident occurred on Wednesday, June 20, 2007 about 2 p.m. My wife, Jean, was on the passenger side and I was driving. The opening was not marked in any way and was very deep, approximately 6 inches, with the dimensions of the cut-out being approximately 4 feet by 4 feet. The enclosed photograph, taken about ten days later (when gravel had been added to begin filling it in) shows the opening in greater detail. The painted indicators on this photo were not there when the accident occurred.

Initially we thought that the only damage to our car was a front flat tire, therefore we took no action against the city nor documented the scene sooner. Once we took our car to a car repair shop, we discovered that much more damage had been done and contacted our insurance company. The insurance company's auto repair shop indicated that both passenger tires had irreparable damages and that both rims had been damaged and needed replacement.

We have just returned to live in Milwaukee from the small city of Delavan, having lived here for 25 years previously. We are appalled at the bad street conditions that exist here now, ten years after we left. Delavan has much better streets than Milwaukee! We were very upset that such a large, deep hole was left with no warning to motorists. If warning signs had been placed, we, and I am sure many other motorists, would not have suffered damages to our cars.

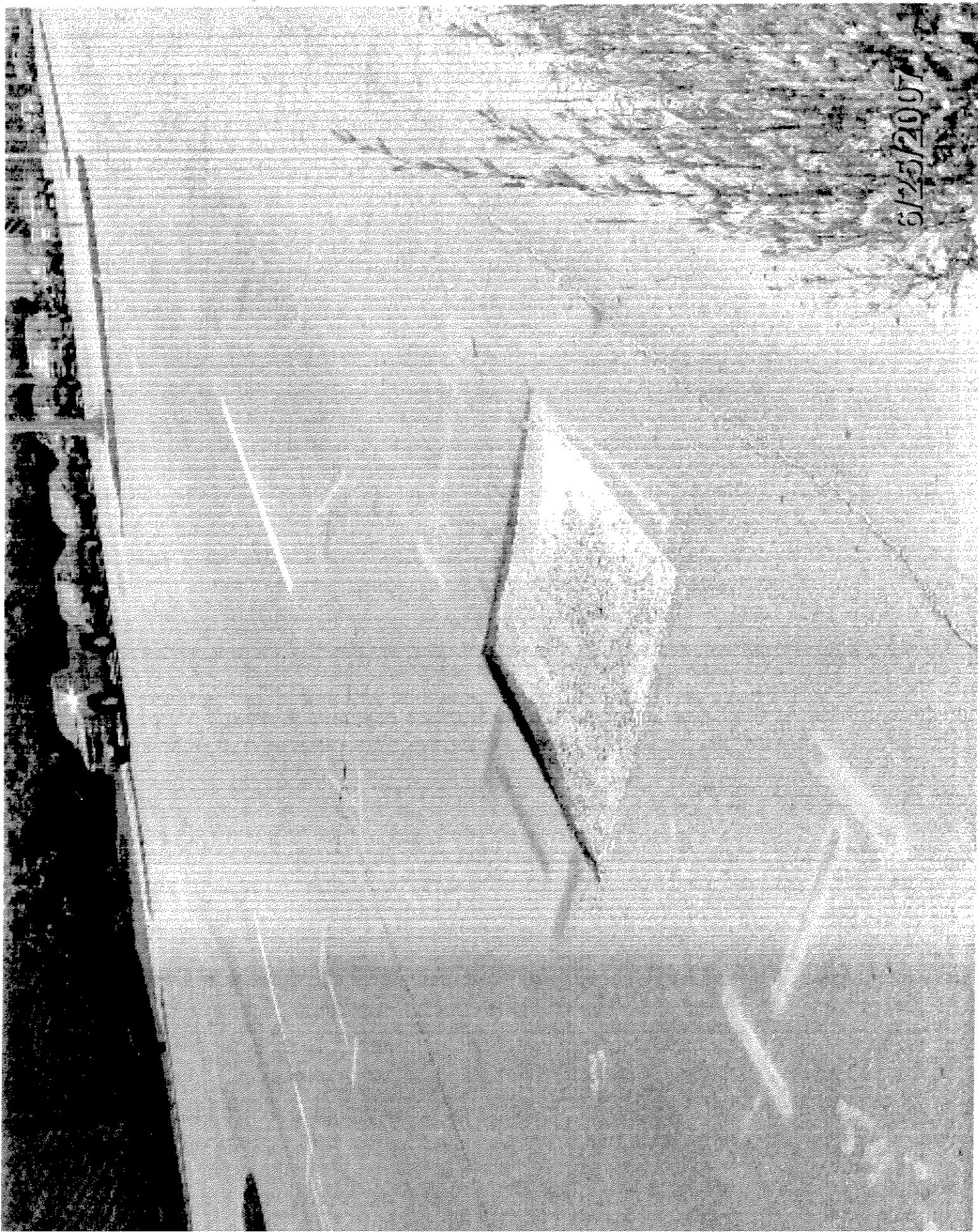
I look forward to hearing from you.

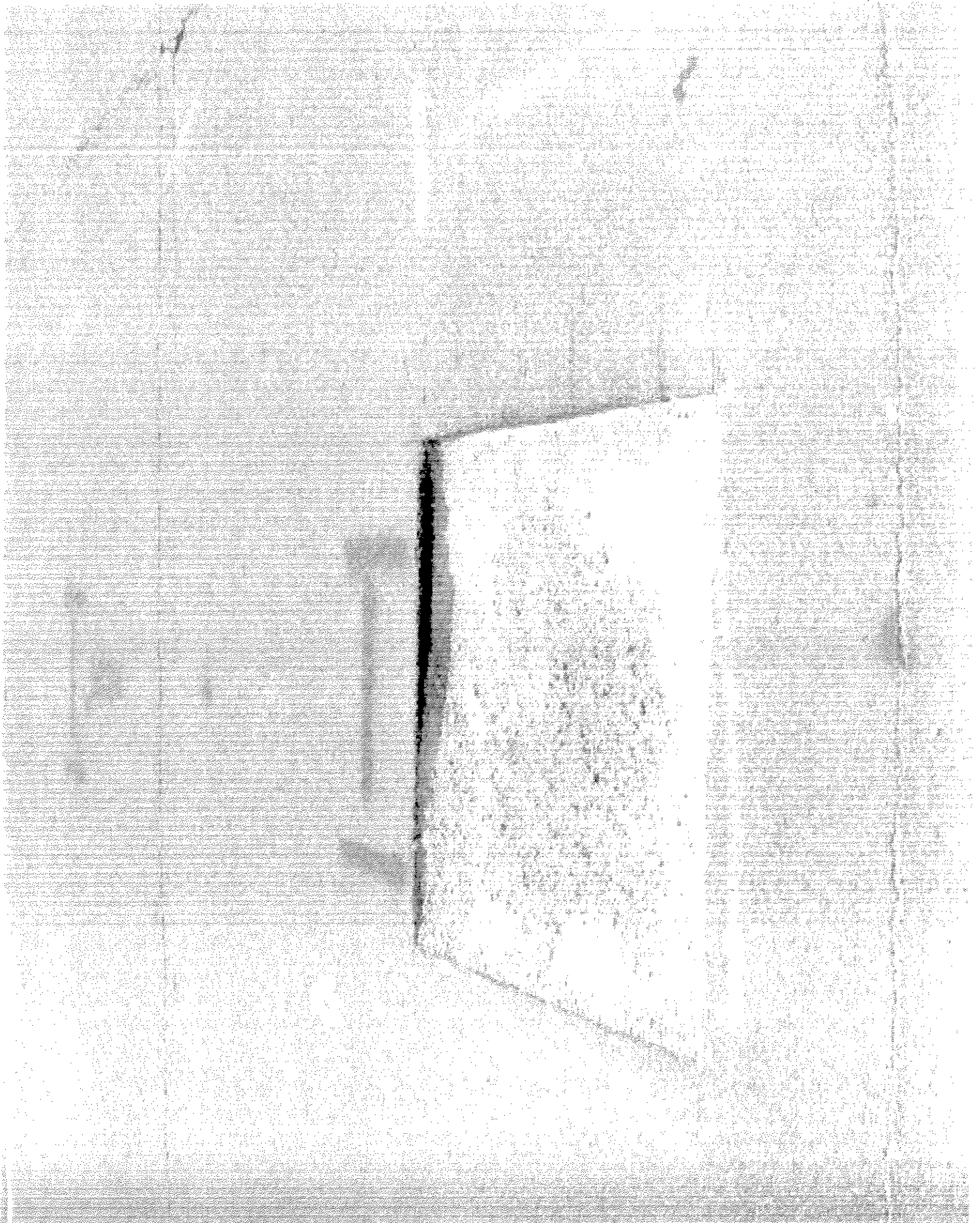
Sincerely,



Robert L. Walters

6/25/2007





Transaction Activity for ROBERT L WALTERS - card ending in 0840 (continued)

PURCHASES				Amount
Trans Date	Posting Date	Transaction Description		
06/21	06/25	LOWE'S #2545	DELAVAN WI	\$58.75
06/21	06/25	LOWE'S #2545	DELAVAN WI	\$69.30
06/22	06/25	USPS 5654840211	SHOREWOOD WI	\$52.20
06/22	06/25	NEHRINGS SENDIKS ON OA	SHOREWOOD WI	\$16.34
06/25	06/26	OTTOS BEVERAGE CENTER	MILWAUKEE WI	\$49.03
06/26	06/28	PICK 'N SAVE 00063701	SHOREWOOD WI	\$107.93
06/28	06/29	MORE STUFF 4 SALES 8808784886	TX	\$26.49
07/02	07/03	PROGRESSIVE INS	800-734-0029 OH	\$666.32
07/02	07/04	PICK N SAVE 00068825	MILWAUKEE WI	\$96.21

WE'LL PAY WHEN YOU CAN'T
Protect the credit you've worked so hard for in the event of unemployment, disability, hospitalization, and more with Account Protector. To learn more visit www.BarclaycardUS.com or call 1-800-619-2578.

ROBERT WALTERS

Company: Progressive Classic Insurance Co

Claim number: 07-5722474-01

July 2, 2007

Page 1 of 1

Transaction Summary

2003 CHRYS PT CRUISER SV

Questions

Please refer to the business card in your repair folder for the telephone number.

Thank you for allowing us to assist you with the repair process. Progressive's lifetime guarantee on these repairs assures you that we stand behind the work completed. See your repair folder for details.

Your obligations

Deductible	\$500.00
Betterment/Depreciation	166.32
Total	\$666.32

Payment summary

Balance due	\$666.32
Credit card #XXXX-XXXX-XXXX-0840	\$666.32
Total payments received	\$666.32

Received by: JAMIE MOELLER, Claims Representative

In the event this payment fails for any reason or is insufficient to satisfy my obligation, I acknowledge and agree that I remain obligated to make immediate payment to the company designated above ("Company") any amount due, that Company may exercise any and all rights and remedies available to it at law in respect of such failure, and that I agree to pay all reasonable collection charges and costs, including attorney's fees and expenses of collection, in accordance with applicable state law.

Initial RW

Credit card payment authorization

I hereby authorize Company to charge the credit card account indicated in payment of my vehicle repair expense obligation set forth above. I represent and warrant that I am an authorized user of the account.

Credit card #XXXX-XXXX-XXXX-0840

Authorization number: 054849

Cardholder's Signature

Date

X

[Handwritten Signature]

7/2/07

Date: 06/26/2007 12:55 PM
 Estimate ID: 07-5722474-01
 Estimate Version: 2
 Supplement: 2 (F) 06/26/2007 12:52:49 PM
 Profile ID: CSC5.1:all_part_type

PROGRESSIVE

3442 S. 103RD ST., GREENFIELD, WI 53227

Damage Assessed By: ROB SCHIRES

Claim Rep: KAREN SCHUMACHER
 (262) 577-2114

Supplemented By: BRIAN SCHAAF

* Product Type: Auto
 * Date of Loss: 06/20/2007
 * Deductible: 500.00
 Policy No: 27684415

* Claim Number: 07-5722474-01

Insured: ROBERT WALTERS
 Claimant: ROBERT WALTERS
 Address: 2122 EAST BRADFORD, MILWAUKEE, WI 53211
 Telephone: Home Phone: (414) 837-4138
 Owner: ROBERT WALTERS
 Address: 2122 EAST BRADFORD, MILWAUKEE, WI 53211
 Telephone: Home Phone: (414) 837-4138

Mitchell Service: 915529

Description: 2003 Chrysler PT Cruiser GT
 Body Style: 4D Wgn
 VIN: 3C8FY78G43T621423
 Mileage: 34,851
 OEM/ALT: A
 Color: GRAY
 Options: ANTI-LOCK BRAKE SYS. (ABS), ALUM/ALLOY WHEELS, AIR CONDITIONING, POWER STEERING
 POWER WINDOWS, POWER DOOR LOCKS, TILT STEERING WHEEL, CRUISE CONTROL
 ELECTRIC DEFOGGER, LEATHER SEATS, POWER SUNROOF, AUTOMATIC TRANSMISSION
 HEATED SEATS, DEEP TINTED GLASS, POWER DRIVER SEAT
 AM-FM STEREO/CDPLAYER(SINGLE), CENTER CONSOLE, PASSENGER-FRONT AIR BAG
 POWER REMOTE MIRROR, DRIVER-FRONT AIR BAG, TURBOCHARGED ENGINE

Vehicle Production Date: 3/03
 Drive Train: 2.4L Turbo Inj 4 Cyl 4A FWD
 License: LATIMER WI
 Search Code: BROOKFIEL1

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
<u>WHEEL</u>							
2 1	502760	BDY	REMOVE/REPLACE	WHEEL	Remanufactured	339.00	0.3
2				KEYSTONE - DAN 414-463-1019			
<u>FRONT SUSPENSION</u>							
2 3	502255	MCH	REMOVE/REPLACE	R FRT SUSP STRUT -M	ORDER FROM DEALER	72.20	1.4 #
<u>MANUAL ENTRIES</u>							
4	900500	MCH*	ADD'L LABOR OP	MOUNT & BALANCE, VALVE STEM & DISP FEE	Sublet	12.00 *	0.0*
5				Rt Frt Wheel/Tire			
6				Inc. Check For Damage			
7	900500	BDY *	REMOVE/REPLACE	FRONT WHEEL ALIGNMENT	Sublet	59.95 *	0.0*
2 8	900500	BDY *	REMOVE/REPLACE	RIGHT REAR TIRE	** Non-OEM	231.00 *	INC*
9				Goodyear Eagle RS-A; P205/50R17 93H; 5/32nds tread			
10				@ WI Wholesale Tire, Jerry, 262-783-6990			
2 11				LINE MARKUP %20.00		46.20	
2 12			BETTERMENT - P	RIGHT REAR TIRE %30.00		83.16	
13	900500	MCH*	ADD'L LABOR OP	MOUNT & BALANCE, VALVE STEM & DISP FEE	Sublet	12.00 *	INC*
2 14	900500	BDY *	REMOVE/REPLACE	RIGHT FRONT TIRE	** Non-OEM	231.00 *	INC*
15				Goodyear Eagle RS-A; P205/50R17 93H; 5/32nds tread			

This estimate has been re-calculated with a modified profile.

ESTIMATE RECALL NUMBER: 06/25/2007 09:46:39 07-5722474-01

Mitchell Data Version: MAY_07_A
 UltraMate Version: 6.0.023

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Date: 06/26/2007 12:55 PM
 Estimate ID: 07-5722474-01
 Estimate Version: 2
 Supplement: 2 (F) 06/26/2007 12:52:49 PM
 Profile ID: CSC5.1.all_part_type

@ WI Wholesale Tire, Jerry, 262-783-6990
 LINE MARKUP %20.00

900500 MCH* BETTERMENT - P RIGHT FRONT TIRE %30.00 46.20
 ADD'L LABOR OP MOUNT & BALANCE, VALVE STEM & DISP FEE Sublet 83.16
 12.00 * INC*

- * - Judgment Item
- # - Labor Note Applies
- ** Non-OEM - Non-Original Equipment Manufacturer Replacement Part

STONE AUTOMOTIVE
 MARSHALL ST. NE
 IEAPOLIS
 55418
 328-1845 (612) 789-1886

** ALY02199U85 339.00

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

or Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary	* Amount
Body	0.3	50.00	0.00	0.00	15.00 T	Taxable Parts	933.15
Mechanical	1.4	72.00	0.00	36.00	136.80 T	Parts Adjustments	92.40
						Sales Tax @ 5.100%	52.30
					Taxable Labor		
					Labor Tax @ 5.100 %		
						Total Replacement Parts Amount	1,077.85
or Summary	1.7				159.54		
ditional Costs					Amount	IV. Adjustments	Amount
Total Additional Costs					0.00	Betterment	166.32-
						Insurance Deductible	500.00-
						Customer Responsibility	666.32-
						I. Total Labor:	159.54
						II. Total Replacement Parts:	1,077.85
						III. Total Additional Costs:	0.00
						Gross Total:	1,237.39
						IV. Total Adjustments:	666.32-
						Net Total:	571.07
						Less Original Net Total:	0.00
						Net Supplement Amount:	571.07
						S1: ROB SCHIRES	0.00
						S2: BRIAN SCHAAF	571.07

This estimate has been re-calculated with a modified profile.

TE RECALL NUMBER: 06/25/2007 09:46:39 07-5722474-01

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Data Version: MAY_07_A
 e Version: 6.0.023

16
S2 17
S2 18
S2 19

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36
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III. A:

ESTI

Mitch
Ultra

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

Point(s) of Impact
2 Right Front Side (P)

THIS IS A DAMAGE ASSESSMENT ONLY - NOT AN AUTHORIZATION TO REPAIR - BASED ON DAMAGE VISIBLE OR CERTAIN AT THE TIME IT WAS WRITTEN.

IF FRAME OR UNIBODY REPAIR IS INCLUDED ON THIS ESTIMATE, THE AMOUNT SHOWN INCLUDES TIME OR ALLOWANCE FOR MEASURING BEFORE, DURING AND AFTER THOSE REPAIRS.

THE OWNER OF THE VEHICLE MAY SELECT THE REPAIR FACILITY OF HIS/HER CHOICE.

TO ENSURE PROPER AND PROMPT PAYMENT FOR ADDITIONAL DAMAGE DISCOVERED DURING THE COURSE OF REPAIRS, CONTACT PROGRESSIVE FOR SUPPLEMENT HANDLING PROCEDURES.

PROGRESSIVE HONORS THE PREVAILING LABOR MARKET RATE IN YOUR AREA FOR YOUR PROPERTY. IF YOU CHOOSE A SHOP THAT CHARGES IN EXCESS OF PREVAILING LABOR MARKET RATES, YOU WILL BE RESPONSIBLE FOR THE DIFFERENCE.

LIFETIME GUARANTEE FOR SHEET METAL AND PLASTIC BODY PARTS

The replacement parts written on the estimate are intended to return your vehicle to its pre-loss condition with proper installation. After repair, if any sheet metal or plastic body part included in the estimate fails to return your vehicle to its pre-loss condition (assuming proper installation), in terms of form, fit, finish, durability or functionality, Progressive will arrange and pay for the replacement of the part, to the extent not covered by a manufacturer's or other warranty. This service will be performed at no cost to you (including associated repair and rental car costs). To obtain service under this Guarantee, call Progressive at 1-800-274-4641. This Guarantee applies as long as you own or lease the vehicle. This Guarantee is not transferable and terminates if you sell or otherwise transfer your vehicle.

THIS GUARANTEE DOES NOT COVER NORMAL WEAR AND TEAR OR DAMAGE CAUSED BY IMPROPER MAINTENANCE, NEGLIGENCE, ABUSE OR SUBSEQUENT ACCIDENT. THIS GUARANTEE IS LIMITED TO ARRANGING FOR THE SELECTION OF REPAIR PARTS THAT WILL RETURN YOUR VEHICLE TO ITS PRE-LOSS CONDITION. ACCORDINGLY, PROGRESSIVE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE INSTALLATION OR USE OF

This estimate has been re-calculated with a modified profile.

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THESE PARTS.

Part Type Terms and Abbreviations

NEW and OEM or part number displayed - These refer to a new, original equipment manufacturer part.

NON-OEM and A/M and Qual REPL - These refer to an after-market part, which is a new, non-original equipment manufacturer part.

USED/RECYCLED and LKQ - These refer to a used OEM part.

REMANUFACTURED and RECOND. and RECORE - These refer to used/recycled OEM parts that have been refurbished.

REPAIR SHOP'S AUTHORIZED REPRESENTATIVE'S SIGNATURE INDICATING AGREEMENT ON COST TO RETURN THE VEHICLE TO PRE-LOSS CONDITION INCLUDING TOW/STORAGE CHARGES:

SHOP SIGNATURE:  EST. COMPLETION DATE: 7/12

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE/SHE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

Event Log

File Created: 06/25/2007 08:52:28 AM
Estimate Started: 06/26/2007 12:49:33 PM
Estimate Printed: 06/26/2007 12:55:14 PM
Estimate Committed: 06/26/2007 12:54:20 PM
Estimate Uploaded: Estimate not uploaded

This estimate has been re-calculated with a modified profile.

ESTIMATE RECALL NUMBER: 06/25/2007 09:46:39 07-5722474-01

Mitchell Data Version: MAY_07_A
UltraMate Version: 6.0.023

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PROGRESSIVE

3442 S. 103RD ST., GREENFIELD, WI 53227

Supplement Delta Report
 Comparison of Estimate 07-5722474-01 Supplement 1 and Supplement 2

Damage Assessed By: ROB SCHIRES
 Supplemented By: BRIAN SCHAAF

 Insured: ROBERT WALTERS
 Owner: ROBERT WALTERS
 Vehicle Description: 2003 Chrysler PT Cruiser GT
 * Date of Loss: 06/20/2007

Line Item	Labor Type	Operation	Line Item Description	Part Type	Dollar Amount	Labor Units	CEG Unit
Changed Entries							
5	BDY	REMOVE/REPLACE	RIGHT REAR TIRE	**Qual Repl Part	219.00 *	INC*	T
S2 8<	BDY	REMOVE/REPLACE	RIGHT REAR TIRE	**Qual Repl Part	231.00 *<	INC*	T
8		BETTERMENT - P	RIGHT REAR TIRE %50.00		109.50	0.0	
S2 12<		BETTERMENT - P	RIGHT REAR TIRE %30.00<		83.16 <	0.0	
Added Entries							
S2 1	BDY	REMOVE/REPLACE	WHEEL	Remanufactured	339.00	0.3	0.3T
2			KEYSTONE - DAN 414-463-1019			0.0	
S2 3	MCH	REMOVE/REPLACE	R FRT SUSP STRUT -M	New	72.20	1.4 *	1.4T
S2 11			LINE MARKUP %20.00		46.20	0.0	
S2 14	BDY	REMOVE/REPLACE	RIGHT FRONT TIRE	**Qual Repl Part	231.00 *	INC*	T
15			Goodyear Eagle RS-A; P205/50R17 93H; 5/32nds tread			0.0	
16			@ WI Wholesale Tire, Jerry, 262-783-6990			0.0	
S2 17			LINE MARKUP %20.00		46.20	0.0	
S2 18		BETTERMENT - P	RIGHT FRONT TIRE %30.00		83.16	0.0	
S2 19	MCH	ADD'L LABOR OP	MOUNT & BALANCE, VALVE STEM & DISP FEE	Sublet	12.00 *	INC*	

Global Changes

No Deductible, Customer Responsibility, Labor Rate, or Part Adjustment changes were made.

Estimate profile calculation settings (other than labor rates and adjustments) have changed.

Date: 06/26/2007 12:55 PM
Estimate ID: 07-5722474-01
Estimate Version: 2
Supplement: 2 (F) 06/26/2007 12:52:49 PM
Profile ID: CSC5.1:all_part_type

		<u>Amount</u>
Original Estimate:		0.00
Supplement 1	0.00	
Supplement 2	571.07	
Supp 1 Total Tax	15.45	
Supp 2 Total Tax	60.04	
Net Supplement Amount		571.07
Net Total		<u>571.07</u>

	Program Calc Versions	Data Versions
Supp 1	6.0.023	MAY_07_A
Supp 2	6.0.023	MAY_07_A

ESTIMATE RECALL NUMBER: 06/25/2007 09:46:39 07-5722474-01

UltraMate Version: 6.0.023

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Name: 27178
 Address: 27178 581 Vc
 Telephone: _____
 Vehicle: _____
 License: _____
 Mileage: _____
 Technician: 09125
 Time and Date: 16:57:02 06/27/07
 Specifications: Chrysler
01905 70 Cruiser

Left Front

Min.	Nominal	Max.	Actual
-0.40°	0.00°	0.40°	-0.1°
1.45°	2.45°	3.45°	1.9°
0.00°	0.05°	0.10°	0.04°
			12.9°
			12.8°

Camber
 Caster
 Toe
 SAI
 Included Angle
 Turning Angle

Right Front

Actual	Min.	Nominal	Max.
0.3°	-0.40°	0.00°	0.40°
1.8°	1.45°	2.45°	3.45°
0.06°	0.00°	0.05°	0.10°
13.8°			
13.8°			

Front

	Actual	Min.	Nominal	Max.
Cross Camber	-0.4°	-0.50°	0.00°	0.50°
Cross Caster	0.2°	1.00°	0.00°	1.00°
Total Toe	0.10°	0.00°	0.10°	0.20°
Set Back	-0.21°			

Left Rear

Min.	Nominal	Max.	Actual
-0.25°	0.00°	0.25°	-0.0°
0.00°	0.10°	0.20°	0.02°

Camber
 Toe

Right Rear

Actual	Min.	Nominal	Max.
0.1°	-0.25°	0.00°	0.25°
0.22°	0.00°	0.10°	0.20°

Rear

	Actual	Min.	Nominal	Max.
Total Toe	0.24°	0.00°	0.20°	0.40°
Thrust Angle	-0.10°			