

Melendez, Yadira

From: Spiker, Scott
Sent: Monday, May 6, 2024 9:02 AM
To: Melendez, Yadira
Cc: Martin, Faviola; Cooney, Jim; Litscher, Jarrett
Subject: FW: The Road Inc. ("Dennys") 3801 South 27th Street

Yadira: Please add the report below to the file for the Denny's at 3801 S. 27th St.

Thank you.

Alderman Scott Spiker

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From: Zak Wroblewski <Zwroblewski@grgblaw.com>
Sent: Monday, May 6, 2024 8:44 AM
To: Spiker, Scott <Scott.Spiker@milwaukee.gov>
Cc: Litscher, Jarrett <Jarrett.Litscher@milwaukee.gov>
Subject: RE: The Road Inc. ("Dennys") 3801 South 27th Street

Good morning Alderman,

I am following up on this now that I have had a chance to discuss the police report and changes with my client.

Of the 18 calls, 10 were made by restaurant manager Chavallia Anderson. As of July 1, 2023, Ms. Anderson is no longer with the company and they have replaced her.

I have broken down the types of calls below:

- 4 calls were due to Medical or welfare checks both inside and outside of the building (14, 16, 22, 23)
- 1 call for someone playing loud music in the parking lot. My client does not know who called as it was not someone from the business. Police were not able to locate any loud music and the caller did not respond when police called back. (17)
- 3 Employee related calls. All three employees were immediately terminated - many of which were terminated and then caused a disturbance which led to the police contact. (10, 12, 25)
- 2 calls for non-payment from customers (20, 26)
- 2 calls for either a guest smoking in the restaurant and/or who refused to stop and leave. (27, 19)
- 2 calls related to altercations between guests with a firearm. Incident 11 states that a customer said he had a gun, however, no gun was ever seen or found. Incident 24 was an altercation between customers where a gun was brandished and a customer shot into the air. The business was cooperative. (11, 24)
- 2 calls for armed robbery (13, 21)
- 1 call related to a physical altercation between customers (18)
- 1 call related to a manager (Ms. Anderson) forgetting to lock up the restaurant before closing.

My client understands the seriousness of the large number of police contacts in a year and have already taken steps to address the issues both in and around the store.

1. Dennys replaced the manager and has already seen positive results.
2. A couple of months ago Dennys hired a new security company to provide services after the previous company was unreliable, would not show up and was ineffective.
 - a. New Company: Wisconsin Public Safety Agency LLC
 - b. Armed Security Guard there Thursday, Friday and Saturday from 10pm to 6am
 - i. Dennys recently in April added Thursday to the security guards schedule as it was previously only Friday and Saturday.
 - c. The Security Company also provides a “Squaker” vehicle that has flashing lights in the parking lot.
3. The establishment has 12 cameras inside and 2 cameras outside.
4. Dennys is upgrading their video surveillance system that will allow easier access for managers and police to review and share footage.

Zak Wroblewski, Attorney

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