



City of Milwaukee

P.O. Box 324
Milwaukee, WI 53201-0324

Meeting Minutes

HOUSING AUTHORITY

CHARLOTTE HAYSLETT, Chair

Karen Gotzler, Vice Chair

Irma Yopez Klassen, Jackie Burrell, Ald. Sharlen Moore,

Howard Snyder, and James Nelson, Sr.

Wednesday, October 22, 2025

5:00 PM

Victory Manor - Westlawn II
5556 North 68th Street
Milwaukee, WI 53218

Public Listening Session

The mission of the Housing Authority of the City of Milwaukee (HACM) is to foster strong, resilient and inclusive communities by providing a continuum of high-quality housing options that support self-sufficiency, good quality of life, and the opportunity to thrive.

Street parking is available, and parking is available during the time of the meeting in the lot directly across from Victory Manor's entrance along Silver Spring Dr (not the church lot)

Call to Order

Present: 5 - Gotzler, Snyder, Hayslett, Burrell, Nelson

Excused: 2 - Yopez Klassen, Moore

Roll Call

Chair Charlotte Hayslett opened the meeting by thanking the Westlawn Gardens residents for attending and providing their input directly to the Board. She also thanked the Westlawn Resident Council for their partnership, represented by Council President, and HACM Board Commissioner Jackie Burrell, Vice Chair Delicia Morris, Secretary Burgess McMillan, Treasurer LaDonna Foster, and Sergeant-at-Arms, Anthony Carter, for hosting the Commissioners. Chair Hayslett acknowledged the HACM/Travaux team, including Westlawn manager, Cherell Gardner, Westlawn Associate Director, Derek Weiler, Paul Williams, the Choice Neighborhood Coordinator, every member of the Westlawn staff, plus staff from the Executive Office, Community Services, Central Maintenance, and Public Safety.

1. [R13652](#) Public Listening Session

The Listening Session is an opportunity for the public to provide input to the Board; for the Board to receive that information for their consideration. Persons who wish to comment may do so in person, via eComment on the internet, and via mail.

Those wishing to speak in person should register in person at the meeting and will be called in the order in which they signed up. As a courtesy to others and to ensure the widest breadth of input, all speakers will be limited to speak for two minutes.

Those wishing to provide written comment in person may provide the comments to the staffer who is also registering speakers, and those comments will be shared with the Board of Commissioners.

Those wishing to provide written comment via mail should send their correspondence to: Attention Public Comment, Housing Authority of the City of Milwaukee, P.O. Box 324, Milwaukee WI 53201-0324. In order to be included in this meeting, all written comments for this meeting must be received two days before the meeting. If any comments are received after that date, they will be shared with the Board of Commissioners prior to their next regular meeting.

Those wishing to provide comment via the internet must do so prior to 11am the day of the Board Meeting by visiting the City's eComment system and accessing this agenda, once made available, at <http://milwaukee.legistar.com/calendar>. After 11am the day of the Board Meeting, no further comment will be able to be taken via the internet for this meeting.

Sponsors: THE CHAIR

Seven interested persons were each provided two minutes to share their comments during the general Public Listening Session. A summary of each person's comment follows.

Chandra Rice, Westlawn Gardens - Ms. Rice expresses concerns about the number of pets at the development and the excessive dog feces on her lawn. In addition, Ms. Rice reported issues with Rent Cafe, noting that it incorrectly shows that she owes rent. She is requesting clarification on this matter.

Michelle Bischoff, Victory Manor - Ms. Bischoff expressed growing concerns about the garbage situation at the property, noting spillage of oil on the floor and inadequate cleaning of common areas, which are only serviced once a week. She stated that this results in a large accumulation of soda cans and containers from weekend activities. Ms. Bischoff requested additional cleaning support to prevent residents from having to pick up trash that is not theirs. She also questioned whether the security cameras are functioning properly and raised ongoing concerns about incomplete work orders and persistent heating and cooling issues in the building.

Battiste Wesley, Community Member, suggested implementing an open-door policy for all Westlawn residents or anyone wishing to speak with management. He stated that such a policy can make a meaningful difference by giving people an opportunity to have their voices heard.

LaDonna Foster, Westlawn Gardens - Ms. Foster shared that she received a letter

regarding her recertification, but found the tone to be threatening. She recalled that in the past, residents were contacted directly and provided with assistance to complete the process. Ms. Foster also expressed that the Rent Cafe system is confusing, particularly when determining which documents are needed and how to upload them. She requested a return to the more supportive, one-on-one approach to recertification rather than receiving impersonal or intimidating notices.

Johnathan Mitchells, Westlawn Gardens, Victory Manor - Mr. Mitchells suggested implementing a National Vodka Day in hopes of expanding it nationwide.

Kendra Thompson, Westlawn Gardens-Victory Manor - Ms. Thompson stated that she would like management to address her upstairs neighbor about throwing food onto her property. She expressed feeling very frustrated and, at the end of her patience, noted that she does not want the situation to escalate further.

Tammy Turner, Victory Manor - Ms. Turner expressed concerns about the security guard's behavior toward residents, stating that the guard is often rude, speaks disrespectfully, and tends to argue and raise their voice during interactions.

Adjournment

There being no further business, Commissioner Burrell made a motion to adjourn the meeting at 5:38 p.m. Commissioner Nelson seconded the motion. There being no objections, the motion carried.

Minutes prepared by: Patricia Dee and Maria Martinez-Planas

Upon reasonable notice, efforts will be made to accommodate the needs of persons with disabilities through sign language interpreters or auxiliary aids. For additional information or to request this service, contact the Housing Authority ADA Coordinator at 286-5824, (FAX) 286-0833, (TDD) 286-3504 or by writing to the Coordinator at PO Box 324, Milwaukee, WI 53201-0324.

Persons engaged in lobbying as defined in s. 305-43-4 of the Milwaukee Code of Ordinances are required to register with the City Clerk's Office License Division. Registered lobbyists appearing before a Common Council committee are required to identify themselves as such. More information is available at <http://city.milwaukee.gov/Lobbying>.

Be hereby notified that three (3) members of the Crucible, Inc. Board of Directors may be present at the meeting of the HACM Board of Commissioners, as some members serve on both boards. While a quorum of the Crucible, Inc. Board may be present at the HACM meeting, they will not exercise the responsibilities, authority, or duties vested in the Crucible, Inc. Board of Directors.