



CITY OF MILWAUKEE
OFFICE OF THE CITY CLERK

Friday, February 26, 2021

COMMITTEE MEETING NOTICE

AD 01

WARGOLET, Laura L, Agent
Best Towing, LLC
3231 W Vera Av

Milwaukee, WI 53209

You are requested to attend a virtual hearing to be held on:

Tuesday, March 09, 2021 at 11:05 AM

Regarding: Your Recycling, Salvaging, or Towing Premises Transfer Application Adding 2 Vehicles as agent for "Best Towing, LLC" for "Best Towing" at 3231 W Vera Av.

This meeting will be held via GoToMeeting. Please see the enclosed best practices document for further instructions. The access code is <https://global.gotomeeting.com/join/668235757>. If you wish to call in, please call +1 (669) 224-3412 and use Access Code: 668-235-757.

There is a possibility that your application may be denied for one or more of the following reasons: The recommendation of the committee regarding the application shall be based on evidence presented at the hearing. Per MCO 85-2.7-4, probative evidence concerning whether or not a new license should be granted may be presented on the following subjects: whether or not the applicant meets the municipal requirements, the appropriateness of the location and premises where the licensed premises is to be located and whether use of the premises for the purposes or activities permitted by the license would tend to facilitate a public or private nuisance or create undesirable neighborhood problems such as disorderly patrons, unreasonably loud noise, litter, and excessive traffic and parking congestion. Probative evidence relating to these matters may be taken from the plan of operation submitted with the license application, if any, but shall not include the content of any music. Evidence regarding the fitness of the location of the premises to be maintained as the principal place of business, including but not limited to whether there is an overconcentration of businesses of the type for which the license is sought; whether the proposal is consistent with any pertinent neighborhood business or development plans, or the location's proximity to areas where children are typically present. The applicant's record in operating similarly licensed premises; and whether or not the applicant has been charged with or convicted of any felony, misdemeanor, municipal offense or other offense, the circumstances of which substantially relate to the activity to be permitted by the license being applied for or any other factor which reasonably relates to the public health, safety or welfare may also be considered. See attached police report or correspondence.

Notice for applicants with warrants or unpaid fines:

Proof of warrant satisfaction or payment of fines must be submitted at the hearing on the above date and time. Failure to comply with this requirement may result in a delay of the granting/denial of your application.

Failure to attend this meeting may result in the denial of your license. Individual applicants and partnership applicants must attend or attend by an attorney. The agent or attorney for corporate or limited liability applicants must attend. If you wish to do so and at your own expense, you may be accompanied by an attorney of your choosing to represent you at this hearing.

You will be given an opportunity to speak on behalf of the application and to respond and challenge any charges or reasons given for the denial. No petitions can be accepted by the committee, unless the people who signed the petition attend the virtual hearing and are willing to testify. You may present witnesses under oath and you may also confront and cross-examine opposing witnesses under oath. If you have difficulty with the English language, you should request an interpreter attend the meeting with you, at your expense, so that you can answer questions and participate in your hearing.

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language interpreters or other auxiliary aids. For additional information or to request this service, contact the Council Services Division ADA Coordinator at (414) 286-2998, Fax - (414) 286-3456, TDD - (414) 286-2025.

JIM OWCZARSKI, CITY CLERK

BY: _____

Jessica Celella
License Division Manager

If you have questions regarding this meeting, please contact the staff assistant, Molly Kuether-Steele at (414) 286-2775 or molly.kuether-steele@milwaukee.gov.

200 E. Wells Street, Room 105, City Hall, Milwaukee, WI 53202. www.milwaukee.gov/license
Phone: (414) 286-2238 Fax: (414) 286-3057 Email Address: License@milwaukee.gov

From:
Sent: Tuesday, April 2020 3:51 PM
To: Moon Siefert, Linda
Subject: Best/Abyss Towing
Attachments: 20200428_152323.jpg

REDACTED RECORD

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Red Category

Hello,

My name is . I have lived in Milwaukee for 40 years. I live on the Eastside and have nearly my entire life. I have had my fair share of parking tickets and the occasional tow, but today I experienced something that seems very wrong.

I am my own worst enemy, call me forgetful Jones. I live in a FL apt on 1 and 1 st. Parking is scarce , especially in the Safer at Home orders. When I get groceries, I sometimes have to park in unauthorized spots to unload my bags so I dont have to walk several blocks from a parking spot. To my own detriment, after putting all the groceries away I forget to move my car. My bad. I have gotten towed once for that and it cost me \$125.00. It happened to me again last night , but a different tow company towed my car. When I called to confirm they had it, they did and told me it would cost me \$365.00 to get my car out. I have never heard of a tow costing almost \$400.00 in my life. This seems off to me.

Upon doing some research on this company, I see they tac on bogus "special equipment" fees that are unethical and or unnecessary to the process. I called and spoke to a woman who answered the phone saying "May I help you?" . I found it odd that no business name or establishment was announced. I arrived at a tow lot location given to me by the employee over the phone. She arrived after me in a vehicle from somewhere else. I was told Abyss Towing towed my but now I am at some place called Best Towing on 3231 W Vera st. She said she took \$50 off the tow because I guess she felt bad for me? Upon receiving the receipt it looked to be deducted from the "special equipment" fee which makes me further suspicious of these fees.

I found a lot of complaints online about this company. I have disputed the transaction with my bank because I do not think all of the charges are legal. I found your email from someone who posted a similar horror story on Yelp that listed you email. I have attached the receipt. Please let me know if you have any information on how I can contest this company's practices.

Thank you,

PHONE 4-2020 DATE 7-7-2020

NAME ADDRESS REDACTED RECORD

ORDER NO. SOLD BY CASH C.O.D. CHARGE ON ACCT. MDSE. RET'D

QTY.	DESCRIPTION	PRICE	AMOUNT
	Private Property Impound		
	Not authorized to Pay on Property HGC P26308401 3778 Plate # 251-VYP Tow Storage Fee 35x Day City Fee 174 1305 Special Equipment 60 tracks		150.00 350.00 30.00 100.00
			315.00
		TAX	
		TOTAL	315.00

RECEIVED BY [Signature]

Martin, Faviola

REDACTED RECORD

From: .
Sent: Monday, January 20, 2025 3:17 PM
To: License
Cc:
Subject: Milwaukee County - Complaint Referral
Categories: Yellow category

Good afternoon. My name is [REDACTED] I am with the Milwaukee County [REDACTED]. My office received an anonymous complaint which alleged improper behavior by a City of Milwaukee licensed business. The text of the complaint follows. I am referring this to your agency for review and appropriate action. The received complaint read:

Best Towing LLC illegally towed my car, and when I called the owner he immediately acted completely defensive and hung up on me. I did research and found out that Anthony Luis Lopez, who runs Best Towing owned another towing company, Abyss Towing, that had their license taken away by the city of Milwaukee Common Council in 2018 for unethical business and unethical monetary practices. And he is now running Best Towing and again being unethical and breaking transportation laws and other laws. He is running Best Towing, but the owner is his girlfriend Laura L Wargolet. I believe they are committing fraud as well. Their address is 2214 S 60th St. West Allis, WI 53219. The businesses phone number is (414)331-5945. Anthony Luis Lopez's phone number is (414)215-4703. They need their license taken away again, and need to go to jail for breaking the law, unethical business practices, and fraud.

Thank you for your attention to this matter. Please feel free to contact me as needed.

Milwaukee County

Report County Government Fraud, Waste and Abuse

CONFIDENTIALITY NOTICE:

This electronic mail message and any attached files contain information intended for the exclusive use of the individual or entity to whom it is addressed and may contain information that is proprietary, privileged, confidential and/or exempt from disclosure under applicable law. If you are not the intended recipient (or the person responsible for delivering this document to the intended recipient), you are hereby notified that any viewing, copying, printing, disclosure or distribution of this information is strictly prohibited and may be subject to legal restriction or sanction. Please notify the sender, by electronic mail or telephone, of any unintended recipients and permanently delete the original message and any copy of this e-mail and printout thereof.

This message is intended for the sole use of the individual and entity to which it is addressed, and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If you are not the intended addressee, nor authorized to receive for the intended addressee, you are hereby notified that you may not use, copy, disclose or distribute to anyone the message or any information contained in the message. If you



Friday, February 26, 2021



Notice of Public Hearing

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notice

WARGOLET, Laura L, Agent
Best Towing at 3231 W Vera Av
Recycling, Salvaging, or Towing Premises Transfer Application Adding 2 Vehicles

Tuesday, March 09, 2021 at 11:05 AM

To whom it may concern:

The above application has been made by the above named applicant(s). This requires approval from the Licenses Committee and the Common Council of the City of Milwaukee. The hearing before the Licenses Committee will take place virtually on 3/9/2021 at 11:05 AM. This is a public hearing. Those wishing to view the proceeding are able to do so via the City Channel – Channel 25 on Spectrum Cable – or on the Internet at <http://city.milwaukee.gov/citychannel>. Those wishing to provide oral testimony will be asked to do so by phone or internet and are asked to contact the staff assistant, Molly Kuether-Steele at (414) 286-2775 or molly.kuether-steele@milwaukee.gov for necessary information. Please make such requests no later than one business day prior to the start of the meeting. You are not required to attend the hearing, but please see the information below if you would like to provide testimony. Once the Licenses Committee makes its recommendation, this recommendation is forwarded to the full Common Council for approval at its next regularly scheduled hearing.

Important details for those wishing to provide information for the Licenses Committee to consider when making its recommendation:

1. The license application is scheduled to be heard at the above time. Due to other hearings running longer than scheduled, you may have to wait some time to provide your testimony.
2. You must testify as to matters that you have personally experienced or seen. (You cannot provide testimony for your neighbor, parent or anyone else; this is considered hearsay and cannot be considered by the committee.)
3. No letters or petitions can be accepted by the committee (unless the person who wrote the letter or the persons who signed the petition are willing to testify).
4. Persons opposed to the license application are given the opportunity to testify first; supporters may testify after the opponents have finished.
5. When you are called to testify, you will be sworn in and asked to give your name, and address. (If your first and/or last names are uncommon please spell them.)
6. You may then provide testimony.
 - a. Include only information relating to the above license application.
 - b. Include only information you have personally witnessed or seen.
 - c. Provide concise and relevant information detailing how this business has affected or may affect the peaceful enjoyment of your neighborhood.
 - d. If by the time you have the opportunity to testify, the information you wish to share has already been provided to the committee, you may state that you agree with the previous testimony. Redundant or repetitive testimony will not assist the committee in making its recommendation.
7. After giving your testimony, the members of the Licenses Committee and the licensee may ask questions regarding the testimony you have given or other factors relating to the license application.
8. Business Competition is not a valid basis for denial or non-renewal of a license.

Please Note: If you have submitted an objection to the above application your objection cannot be considered by the committee unless you personally testify at the hearing.

OCCUPANT	MAIL ADDRESS	CITY, STATE ZIP
CURRENT OCCUPANT	3332 W VERA AVE	MILWAUKEE, WI 53209
CURRENT OCCUPANT	6878 N TEUTONIA AVE	MILWAUKEE, WI 53209
CURRENT OCCUPANT	3316 W VERA AVE	MILWAUKEE, WI 53209
CURRENT OCCUPANT	3308 W VERA AVE	MILWAUKEE, WI 53209
CURRENT OCCUPANT	3336 W VERA AVE	MILWAUKEE, WI 53209
CURRENT OCCUPANT	3244 W VERA AVE	MILWAUKEE, WI 53209
CURRENT OCCUPANT	3342 W VERA AVE	MILWAUKEE, WI 53209
CURRENT OCCUPANT	3326A W VERA AVE	MILWAUKEE, WI 53209
CURRENT OCCUPANT	3322 W VERA AVE	MILWAUKEE, WI 53209
CURRENT OCCUPANT	3312 W VERA AVE	MILWAUKEE, WI 53209
CURRENT OCCUPANT	3326 W VERA AVE	MILWAUKEE, WI 53209
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Total Records: 11

Radius: 250.0 feet and Center of Circle: 3231 W Vera Ave

