

April 2, 2001

City of Milwaukee
Office of City Attorney
200 East Wells Street, Suite 800
Milwaukee, WI 53202-2601

RE: C.I. File No: 01-V-20

Attention: Robert M. Overholt

In response to your letter of March 5, 2001. I was not the only person in the neighborhood to put in a claim. The night of the incident there were only city plows out. As far as not having a license plate number to the truck, this happened in the middle of the night and I am not watching my car 24 hours a day. I am sure whichever plow hit the car(s) either didn't realize they did it and if they did they most likely would not report the incident because it would be on their record.

I am therefore appealing my claim for \$173.64 and would appreciate a check in the mail. Thank you.

Sincerely,



Carol Mangan
2841 S. Logan Ave.
Milwaukee, WI 53207

Home Phone: 414-486-7877
Work Phone: 262-787-7808

January 8, 2001

✓
CITY OF MILWAUKEE
2001 JAN 10 AM 11:45
RONALD D. LEONHARDT
CITY CLERK

City Clerk
ATTN: CLAIMS
200 E. Wells St., Room 205
Milwaukee, WI 53202-3567

On December 30, 2000 a snowplow took off the mirror on the drivers side of my car. I have a 1999 blue Pontiac Grand Am. Besides my car, I understand from neighbors that quite a few people lost mirrors on their cars. Because it is a law to have a mirror on the driver side, I immediately went to Foster Pontiac and had a mirror installed for \$173.64. I am enclosing a copy of the paid receipt and am requesting reimbursement from the city for this.

I can be reached during the day at work at 262-787-7808.

Thank you for your anticipated cooperation.

Sincerely,

Carol Mangan

Carol Mangan
2841 S. Logan Avenue
Milwaukee, WI 53207

CITY OF MILWAUKEE
RECEIVED
'01 JAN 10 PM 3:28
OFFICE OF
CITY ATTORNEY



FOSTER PONTIAC

PONTIAC SERVICE AWARD WINNING DEALER FOR 25 YEARS

3636 South 27th Street
MILWAUKEE, WISCONSIN 53221
414 - 282-5000



CUSTOMER NO. 10540		ADVISOR ROGER DOLATA 9111		TAG NO. 945	INVOICE DATE 01/04/01	INVOICE NO. PNCS61435
CAROL J MANGAN 2841 S LOGAN AV		LABOR RATE	LICENSE NO.	MILEAGE 30915	COLOR MED BLUE ME	STOCK NO.
		YEAR / MAKE / MODEL 99/PONTIAC/GRAND AM SE/2DR COUPE SE			DELIVERY DATE 10/24/98	DELIVERY MILES 44
MILWAUKEE, WI 53207		VEHICLE I.D. NO. 1G2NE12T7XM761829		SELLING DEALER NO.	PRODUCTION DATE	
		F. T. E. NO.	P. O. NO.	R. O. DATE 01/04/01		
RESIDENCE PHONE 486-7877	BUSINESS PHONE 226-5914	COMMENTS				

LABOR	BODY/TRIM/HARDWARE		HOURS:	TECH(S):9348	100.50
J# 1 12PNZ	LEFT MIRROR BROKEN REPLACE MIRROR				
TOTAL - LABOR					100.50
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	22613597	MIR-OS/RV 10.185	63.90	63.90
TOTAL - PARTS					63.90
ESTIMATE					
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$175.00 (+TAX)					
TOTALS					
<input type="checkbox"/> CASH <input type="checkbox"/> CHECK <input type="checkbox"/> MASTER CARD <input type="checkbox"/> VISA <input type="checkbox"/> DISCOVER <input type="checkbox"/> CHARGE			TOTAL LABOR.... 100.50		
THE ASTERISK NEXT TO THE PART NUMBER INDICATES A GOODWRENCH SERVICE PLUS LIFETIME WARRANTY PART.			TOTAL PARTS.... 63.90		
			TOTAL SUBLET... 0.00		
			TOTAL G.O.G.... 0.00		
			TOTAL MISC CHG. 0.00		
			TOTAL MISC DISC 0.00		
			TOTAL TAX..... 9.24		
			TOTAL INVOICE \$ 173.64		

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

DISCLAIMER OF WARRANTIES

The dealer is not a party to any Manufacturer's warranty on parts or service contained herein. THE DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO ANY PARTS, LABOR OR DIAGNOSTIC SERVICES FURNISHED UNDER THIS ORDER.

CUSTOMER SIGNATURE

SERVICE HOURS:

MONDAY
7:00 A.M. - 7:00 P.M.
TUESDAY - FRIDAY
7:00 A.M. - 6:00 P.M.
SATURDAY
8:00 A.M. - NOON

Motor vehicle repair trade practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

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