



MILWAUKEE POLICE DEPARTMENT

STANDARD OPERATING PROCEDURE

745 – SHOTSPOTTER GUNSHOT LOCATION SYSTEM

GENERAL ORDER: 2025-09
ISSUED: February 14, 2025

EFFECTIVE: February 14, 2025

REVIEWED/APPROVED BY:
Assistant Chief Nicole Waldner
DATE: January 3, 2025

ACTION: Amends General Order 2022-11 (March 18, 2022)

WILEAG STANDARD(S): NONE

ROLL CALL VERSION

**Contains only changes to current policy.
For complete version of SOP, see SharePoint.**

745.10 DEFINITIONS

C. SHOTSPOTTER APPLICATIONS

3. ShotSpotter Dispatch

A portal used by ~~Technical Communications Division (TCD)~~ Department of Emergency Communications (DEC) personnel. ~~TCD~~ DEC personnel receive the published alert and create Computer Aided Dispatch (CAD) records in order to dispatch officers to the scene.

E. SHOTSPOTTER INCIDENT REVIEW CENTER (IRC)

The IRC is comprised of specially trained individuals who are responsible for publishing alerts or dismissing non gunshot activations. Each SST sensor is triggered by impulsive sounds in its environment. These impulsive sounds are reviewed by members of the IRC and classified as a single gunshot, multiple gunshots or possible gunshots. If the impulsive noise does not meet the threshold for gunfire, it is dismissed by the reviewer.

Once the alert is published, it is sent to the ~~TCD~~ DEC where it receives a CAD number. Personnel are then dispatched to the closest parcel address. SST will publish the event in 60 seconds or less 90% of the time.

745.15 SHOTSPOTTER GUNFIRE ALERTS

B. ShotSpotter gunfire alerts (possible, single, or multiple) shall be dispatched as priority one assignments per ~~TCD~~ DEC protocol.

~~K. Prior to securing from their tour of duty, officers shall provide the following information to the Fusion Division Watch Desk at extension [REDACTED] or [REDACTED]~~

~~1. SST alert number.~~

~~2. CAD number.~~

- 3. ~~Case number.~~
- 4. ~~Incident type.~~
- 5. ~~Number and type of casings.~~
- 6. ~~Number of projectiles.~~
- 7. ~~Firearms recovered.~~
- 8. ~~Arrest or suspect information.~~

A handwritten signature in black ink, appearing to read 'J.B.N.' with a long horizontal stroke extending to the right.

JEFFREY B. NORMAN
CHIEF OF POLICE

JBN:mfk